

SERVICE INFORMATION

Limited Warranty

Your MeFOTO product has been carefully manufactured, has passed many quality assurance checks and has been thoroughly tested before shipment. If bought new in the USA it is warranted by us for 3 years from date of purchase to the original owner, against defects in materials and workmanship. By registering online, your warranty is extended 2 years, for a total of 5 years. The warranty does not apply to damages caused by mishandling, dropping, or leaking batteries, nor modification or servicing performed by others.

Requesting Service

MeFOTO products purchased in the USA requiring service may be sent through your local authorized dealer or directly to the MeFOTO Service Department. International Shipping is not covered under warranty service. Products must be carefully packed and insured, and sent together with a description of problem and details on the best method to contact you. If requesting Warranty Service then proof of purchase (**copy of dated bill of sale**) must be included. After we receive and evaluate your product we will contact you to discuss the service options.

Where To Send for Service

MAC Group
MeFOTO Service Department
75 Virginia Road
North White Plains, NY 10603
Phone: 914-347-3300
Fax: 800-321-2205

Repaired equipment is subject to a 90-day limited warranty, covering only re-repair if necessary and not consequential damages.

The foregoing warranties are exclusive and are in lieu of all other warranties, whether written, oral or implied. There is no warranty of merchantability in any respect other than expressly stated above and no warranty of fitness for a particular purpose. MeFOTO shall in no event be liable for losses, direct or consequential damages, or inconvenience caused by the failure or malfunction of this product.

For service outside of USA please contact your local authorized distributor for support.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.