

# Product Warranty

The length of Tripp Lite's product warranty varies depending upon the country where the product was purchased and the type of product you purchased. Please refer to the limited warranty included in your product's manual. For information on a specific product and its limited warranty, select the model number of your product from the drop down list on the right. For additional information, please call Customer Support at (773) 869-1234 or submit your [Technical Support Request](#) online. If outside the U.S. or Canada, please call Customer Support at (773) 869-1313 or email your request to [intlservice@tripplite.com](mailto:intlservice@tripplite.com). Tripp Lite will attempt to diagnose and resolve your issue over the phone, e-mail or through remote assistance. Tripp Lite may direct you to download and install designated software updates.

To obtain service under Tripp Lite's limited warranty, you must be the original purchaser/user of the product and you must obtain a Returned Material Authorization (RMA) number from Tripp Lite or an authorized Tripp Lite service center. Products must be returned to Tripp Lite or an authorized Tripp Lite service center with transportation charges prepaid within 30 days of the product deficiency and must be accompanied by a brief description of the problem encountered and proof of date and place of purchase. Call Tripp Lite Customer Service before sending any equipment back for warranty service.

TRIPP LITE'S LIMITED WARRANTY DOES NOT APPLY TO NORMAL WEAR OR TO DAMAGE RESULTING FROM ACCIDENT, MISUSE, ABUSE OR NEGLIGENCE. TRIPP LITE MAKES NO WARRANTIES OTHER THAN THE LIMITED WARRANTY EXPRESSLY SET FORTH HEREIN. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES, INCLUDING ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED; AND TRIPP LITE'S WARRANTY EXPRESSLY EXCLUDES ALL INCIDENTAL AND CONSEQUENTIAL DAMAGES. (Some states do not allow limitations or exclusion of implied warranties, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. Tripp Lite's limited warranty gives you specific legal rights, and you may have other rights which vary from jurisdiction to jurisdiction).

## **Tripp Lite**

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**WARNING:** The individual user should take care to determine prior to use whether this device is suitable, adequate or safe for the use intended. Because individual applications are subject to great variation, Tripp Lite makes no representation or warranty as to the suitability or fitness of these devices for any specific application. The policy of Tripp Lite is one of continuous improvement. Specifications are subject to change without notice.

### *Lifetime*

Tripp Lite warrants this product, if used in accordance with all applicable instructions, to be free from original defects in material and workmanship for life. If the product should prove defective in material or workmanship within that period, Tripp Lite will, subject to the foregoing terms and limitations, repair or replace the product, in its sole discretion, as your exclusive remedy for Tripp Lite's breach of its limited warranty.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.