

### **Troubleshooting iTouchless Automatic Stainless Steel Trash Can**

Our trash cans are equipped with a smart chip that is programmed to open and close specified distances. Sometime these distances can be/are changed when the lid has sensed an obstacle upon opening or when it has been manually closed multiple times when 'on'. This also happens when batteries are changed without the lid being first powered 'off'.

You can reset the lid using the following procedure:

1. Turn the lid 'off', using the switch located at the back of the lid and remove the batteries or the ac adapter. Note: Batteries and an ac adapter should never be used simultaneously as this will overheat the unit.

**\*\*If the lid is staying open, does not close all the way or the green light is constantly on or the lid randomly opens, remove the open/close sticker from the sensor area and dab the area underneath with a microfiber cloth. This should remove most moisture that has built up under the sticker causing the lid to stay open.**

2. Allow the trash can lid to rest overnight in a dark, dry place while the power drains and the sensor dries.

3. Following the resting period, fully open and close the lid 15 times manually at a semi-slow speed.

4. Check to make sure that the clear protective seal covering the sensor has been removed from the sensor area and that the sensor is free from any dust or grease.

5. Insert new, brand name batteries, or re-connect the ac adapter and turn the lid back on.

6. Press the manual open and close buttons twice and make sure that the lid fully opens and closes.