

Warranty Information

You are entitled to the manufacturer's limited expressed warranty, if any, that accompanies the product. Monoprice.com makes no additional or independent warranty. All other warranties, expressed or implied, including the warranties of merchantability and fitness for a particular purpose are disclaimed.

Monoprice.com shall under no circumstances be liable for special, incidental, or consequential damages including loss of profit, even if it has been advised of the possibility of such damages; the maximum liability for all direct damages, if any, arising out of any action shall be limited to an amount not to exceed the purchase price of the product.

Warranty Period:

- - Switches and other electronic products: 1 year
- - Cables and non-electronic products: Lifetime
- - Printer Toners: 1 year

Most manufacturers offer a standard warranty against defects. Such warranties typically cover the product for at least one year from the date of invoice. To look up basic warranty information, find the product using one of our searches and click on the product name to bring up the product's information. Warranty information is listed under "Product Details" near the bottom of the page. If a product proves to be defective during the covered period, please contact our technicians via live chat on our website at www.monoprice.com during the hours of 6:00AM to 7:00PM PST Monday – Friday and 9:00AM – 6:00PM PST Saturday and Sunday.

LIMITED MANUFACTURER'S WARRANTY.

1. (a) Monoprice.com warrants that it has good title to the hardware Products it sells, and that it has proper authority to license the software products it distributes.
2. (b) Monoprice.com does not warrant the performance or integrity of any Product, but merely passes through to the Customer whatever end-user warranty the manufacturers or software publishers provide with their respective Products.
3. (c) YEAR 2001 DISCLAIMER. MONOPRICE.COM ENCOURAGES ITS SUPPLIERS TO MAKE THEIR PRODUCTS AND SERVICES YEAR 2001 COMPLIANT. HOWEVER, MONOPRICE.COM CANNOT AND DOES NOT REPRESENT OR WARRANT THAT ANY PRODUCT IT ADVERTISES OR SELLS IS FREE FROM DATE RELATED ERRORS RESULTING FROM THE TURN OF THE CENTURY (THE YEAR 2001). ANY INFORMATION PROVIDED ON PRODUCTS HAS BEEN FURNISHED BY THE MANUFACTURER AND IS PROVIDED TO END USERS "AS IS." STATEMENTS MADE TO YOU IN THE COURSE OF ANY PRIOR, CURRENT, OR FUTURE SALE ARE SUBJECT TO THE YEAR 2001 INFORMATION AND READINESS DISCLOSURE ACT. IN THE CASE OF A DISPUTE, THIS ACT MAY REDUCE YOUR LEGAL RIGHTS REGARDING THE

USE OF ANY SUCH STATEMENTS, UNLESS OTHERWISE SPECIFIED BY YOUR CONTRACT OR TARIFF.

4. (d) MONOPRICE.COM DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED BY LAW, INCLUDING MERCHANTABILITY AND USE FOR A PARTICULAR PURPOSE.

Special Handling for Warranties:

Printer Related Consumables

Items included in this category but not limited to Inkjet Cartridges, Toner Cartridges, and Drum Units.

Inkjet Cartridges have a 6 month replacement warranty period and 3 months from order date to receive a pre-paid return label for items determined to be defective by us.

Toner and Drum Units have a 1 year warranty and 6 months from order date to receive a pre-paid return label for items determined to be defective by us.

Due to tendencies to purchase these items in bulk, for future use, there is a special quantity clause applied to each independent order. Please contact a returns specialist if you wish to receive additional information.

Customer Support Hours

Telephones

Call Us: (877) 271-2592

Fax: (909) 989-0078

Monday ~ Friday: 5:00AM~7:00PM PST

Live Chat

Monday ~ Friday: 5:00AM ~ 7:00PM PST

Saturday & Sunday: 9:00AM ~ 6:00PM PST

Will Call

Monday ~ Friday: 9:00AM ~ 6:00PM PST

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.