

TROUBLESHOOTING STEPS

| Troubleshooting | | |
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| ⚠️ WARNING | | |
| To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks | | |
| Problem | Possible causes | Remedies |
| AUTOMATED CLEANING | | |
| SpotBot® will not run | Power cord not plugged in | Check electrical plug |
| | Blown fuse/tripped breaker | Replace household fuse or reset breaker |
| | Vacuum flex hose is not snapped into place securely | Check to make sure the vacuum flex hose is snapped into place |
| Unusual or odd noise | Clean water/solution tank is out of fluid | Fill clean water/solution tank |
| Reduced or no spray | Clean water/solution tank is out of fluid | Fill clean water/solution tank |
| | Clean water/solution tank is not inserted into the unit securely | Gently press the clean water/solution tank until you see "bubbles" coming from the base of the tank |
| No suction | Tank is full | Empty tank |
| | Dirty water/collection tank latch is not down | Push latch down, securely into place |
| | Black valve on the dirty water/collection tank is missing | Replace black valve into dirty water/collection tank |

1. **The tank is full:** When this happens, there is a feature in the unit that automatically blocks off suction to prevent additional water from being sucked up and overflowing into the vacuum motor. This is readily resolved by emptying the tank when full.
2. **Collection tank latch not secured:** The latch on the collection tank serves two purposes. It holds the tank down secure and it blocks the drain hole in the tank. If the latch is not secured, it creates a massive suction loss.
3. **Black valve on the collection tank missing:** There is a valve on the bottom of the collection tank that also serves as a gasket between the tank and the motor duct. If the gasket was removed by the consumer and not replaced, this too would cause a massive suction loss.