

# NETGEAR®

Model / Version: CM700



- [What's the latest firmware version of my NETGEAR cable modem or modem router?](#)

If your firmware is outdated, you cannot manually upgrade your cable modem's or modem router's firmware. You must contact your Internet service provider (ISP) to upgrade your firmware. The following table displays the latest fi...

- [How do I set static DNS servers on my NETGEAR router?](#)

The Domain Name System (DNS) converts domain names into an IP addresses because computers access the Internet using IP addresses. Most Internet service providers (ISPs) automatically assign DNS server addresses to your router. However, if you...

- [Connect to your NETGEAR router's network using QR code](#)

NETGEAR Genie app allows you to connect your Android and iOS devices to your router's WiFi using the QR code shown with the app. This feature is available on Android and iOS devices on iOS 11 and above. To connect your device to your...

- [Guided Assistance for Router Installation and setup](#)

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- [What information will your cable provider need for NETGEAR cable modem installation/activation?](#)

In order to install and activate a NETGEAR cable modem, your cable provider may need the following information: Model Numb...

- [How do I perform a factory reset on my NETGEAR router?](#)

After you perform a factory reset, your personalized configurations are lost. Some of these personalized configurations include your user name and password, your network name (SSID), and your security settings. Note: The following instruct...

- [No internet connection detected - ISP contact details](#)

Symptoms During initial installation of your router, no internet connect...

- [I'm experiencing connectivity issues with my NETGEAR cable modem or modem router, how can I troubleshoot it?](#)

If you're experiencing connectivity issues, follow these troubleshooting steps: Contact your Internet service provider (ISP) to verify that your device is activated. If you never activated your cable...

- [How do I view the firmware version of my cable modem or modem router?](#)

To view the firmware version of your cable modem or modem router: Launch a web browser from a computer or mobile device that is connected to your network. Enter http:...

- [How do I activate my Internet service with Comcast XFINITY?](#)

Before you start the self-activation process, make sure to collect your account number, account phone number, and login information (your email address or user name and password). To activate your Internet connection with Comcast X...

- [How do I view or clear the event logs on my cable modem or modem router?](#)

Event logs capture important cable modem and modem router events. To view or clear the event logs on your cable modem or modem router: Launch a web browser from a computer or mobile device that is connected...

- [My router keeps rebooting itself, how do I reboot it?](#)

To troubleshoot a router that keeps rebooting: Upgrade your router's firmware. For more information about upgrading your firmware, visit...

- [RMA Hardware Check](#)

Select appropriate options below to identify hardware status....

- [How do I reset my cable modem to factory default settings?](#)

To reset your cable modem to factory default settings, you can use either the Reset button on the back of your cable modem or the Factory reset software button. However, if you changed the default password to acce...

- [How do I view the cable connection information of my cable modem or modem router?](#)

To view the status of your cable modem or modem router initialization: Launch a web browser from a computer or mobile device that is connected to your network. Enter...

- [How do I configure the Apple Thunderbolt-to-Gigabit Ethernet Adapter for use with a NETGEAR cable modem/modem router?](#)

This article provides a step-by-step procedure on how to properly configure your Apple Thunderbolt-to-Gigabit Ethernet Adapter to ensure optimum wired performance when using a NETGEAR cable modem/modem router.

- [Which operating systems is my NETEGAR router compatible with?](#)

NETGEAR routers are tested to work with most operating systems. The following list is an example of some of the operating systems that your router is compatible with:  
Windows Me Windows XP Windows Vista...

- [No internet connection detected - ISP contact details](#)

Symptoms During initial installation of your router, no internet connect...

- [I'm experiencing connectivity issues with my NETGEAR cable modem or modem router, how can I troubleshoot it?](#)

If you're experiencing connectivity issues, follow these troubleshooting steps: Contact your Internet service provider (ISP) to verify that your device is activated. If you never activated your cable...

- [How do I view the downstream and upstream power levels of my cable modem or modem router?](#)

Downstream and upstream power levels are important when determining if the cable line that is connected to your cable modem or modem router is receiving sufficient power. Good Downstream power levels are within -7 to +7 dBmV. Good Upstream power l...

- [How do I activate my Internet service with Comcast XFINITY?](#)

Before you start the self-activation process, make sure to collect your account number, account phone number, and login information (your email address or user name and password). To activate your Internet connection with Comcast X...

- [How can I reduce my risk of exposure to CSRF, XSRF, or XSS attacks?](#)

Cross-site request forgery (CSRF or XSRF) exploits take advantage of websites' trust in your browser. When you are logged into a website, an attacker can send a request to that site while pretending to be you—even if you're not a...

- [Security Advisory for Vulnerability on Select Cable Modems and Gateways, PSV-2017-2165](#)

NETGEAR is aware of a security vulnerability that can potentially allow an attacker to slow or stop your network access. This vulnerability does not pose a risk for data loss or access to your network. This vulnerability affects the follow...