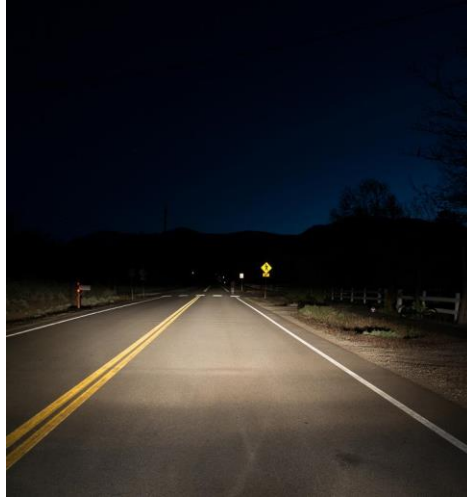


Automotive Packaging and Warranty Information



Brightness Brighter bulbs are designed for better downroad and sideroad performance.

SYLVANIA defines clarity as the combination of downroad, sideroad, and white light. Increased clarity is achieved from brighter downroad, greater sideroad, and whiter light, and can improve contrast and object visibility such as street signs and road hazards.

Clarity Whiter light can improve contrast and object visibility such as street signs and road hazards. It can also help with peripheral visibility. More information on the study of headlights can be found here: <http://www.lrc.rpi.edu/programs/transportation/vehicle.asp?section=13.1> , these reports created by the Light Research Center at Rensselaer Polytechnic Institute can be viewed here: <http://www.lrc.rpi.edu/>.

Rated Life OSRAM SYLVANIA performs extensive laboratory testing on all the bulb types we manufacture. The bulbs are tested in a controlled environment to SAE and USCAR testing standards. Rated life is the expected minimum average life as determined by large scale lab testing over long production periods. Individual lifetimes may vary based on application, ambient conditions, vehicle voltage, and vehicle usage.

An average driver will use their low beam headlights 100 hours per year. The value can be found here: <https://deepblue.lib.umich.edu/bitstream/handle/2027.42/58736/100883.pdf?sequence=1> a report created by University of Michigan Transportation Research Institute.

Satisfaction At OSRAM SYLVANIA, your complete satisfaction is our business. SYLVANIA guarantees your complete satisfaction for up to 12 months from the date of purchase. If you are not completely satisfied, return this product to the place of purchase or contact SYLVANIA at 1-800-729-3777 or online. Proof of purchase is required. Purchases from EBAY® or other online auction sites are not covered. EBAY® (as well as other online auction sites) are consumer to consumer marketplaces lacking quality control guidelines and expertise. Purchases made on Amazon.com must state: 'ships from and sold by Amazon.com' in order to be considered an authorized retailer.

For registration and customer service information please visit the SYLVANIA website at:
<http://www.osram-americas.com/en-us/products/automotive/Pages/Automotive-Packaging-Information.aspx>

Warranty Information

SYLVANIA Automotive Headlights

Our SYLVANIA SilverStar® brand bulbs are high performance products that may require replacement at more frequent intervals than original equipment manufacturer parts. If your SilverStar® brand bulbs do not meet your expectations within a year of purchase and they were purchased from an authorized retailer, we will gladly offer a replacement with proof of purchase. Purchases from EBAY® or other online auction sites are not covered. EBAY® (as well as other online auction sites) are consumer to consumer marketplaces lacking quality control guidelines and expertise. Purchases made on Amazon.com must state: 'ships from and sold by Amazon.com' in order to be considered an authorized retailer.

Please contact our Customer Service Department at 1-800-729-3777 for more information about obtaining a replacement for your SilverStar® brand bulbs or other automotive products from SYLVANIA.

We ask that you have the product receipt available in order to process a replacement. Send your request/email to our Customer Service Department via the Online **Automotive Customer Service Form** at: For registration and customer service information please visit the SYLVANIA website at: <http://www.osram-americas.com/en-us/products/automotive/Pages/Automotive-Packaging-Information.aspx>

Return shipping charges are the responsibility of the consumer.

SYLVANIA Cube-X Kit (Spot/Flood/Wide Flood) Warranty

SYLVANIA Cube-X assemblies are backed by a Lifetime Limited Warranty. SYLVANIA Automotive Lighting warrants each new Cube-X against defects in materials or workmanship. Free replacement with same or suitable replacement if it fails to light. Cost of installation is not covered. This warranty does not cover damage resulting from accident, misuse or abuse, lack of reasonable care, the affixing of any attachment not provided with the product or subjecting the product to any but the specified voltage. If you are not completely satisfied within 12 months, return this product to the place of purchase or contact SYLVANIA at 1-800-729-3777. Proof of purchase required. Registration needs to be completed within 3 months of the date of purchase. For registration and customer service information please visit the SYLVANIA website at: <http://www.osram-americas.com/en-us/products/automotive/Pages/Automotive-Packaging-Information.aspx>

SYLVANIA ZEVO® CAT EYE FOG DRL

SYLVANIA ZEVO® CAT EYE assemblies are backed by a 5-year limited warranty. Free replacement with same or suitable replacement if it fails to light. Cost of installation is not covered. If you are not completely satisfied within 12 months, return this product to the place of purchase or contact SYLVANIA at 1-800-729-3777. Proof of purchase from an authorized retailer required. Registration needs to be completed within 3 months of the date of purchase. Purchases from EBAY® or other online auction sites are not covered. EBAY® (as well as other online auction sites) are consumer to consumer marketplaces lacking quality control guidelines and expertise. Purchases made on Amazon.com must state: 'ships from and sold by Amazon.com' in order to be considered an authorized retailer. For registration and customer service information please visit the SYLVANIA website at: <http://www.osram-americas.com/en-us/products/automotive/Pages/Automotive-Packaging-Information.aspx>

SYLVANIA ZEVO® LED Fog Bulb Warranty

SYLVANIA ZEVO® LED Fog Bulbs are backed by a 5-Year Warranty. Free bulb replacement with same or suitable replacement if it fails to light. Cost of installation is not covered. If you are not completely satisfied, return this product to the place of purchase or contact SYLVANIA at 1-800-729-3777. Proof of purchase required. Registration needs to be completed within 3 months of the date of purchase. For registration and customer service information please visit the SYLVANIA website at: <http://www.osram-americas.com/en-us/products/automotive/Pages/Automotive-Packaging-Information.aspx>

SYLVANIA ZEVO® Mini Bulb Warranty

SYLVANIA ZEVO® LED Bulbs are backed by a Lifetime Limited Warranty for as long as you own your car. We will replace the bulb with the same or suitable replacement if it fails to light. The cost of installation is not covered. This warranty does not cover damage resulting from accident, misuse or abuse, lack of reasonable care, the affixing of any attachment not provided with the product or subjecting the product to any but the specified voltage. Proof of purchase required. Registration needs to be completed within 3 months of the date of purchase. For registration and customer service information please visit the SYLVANIA website at: <http://www.osram-americas.com/en-us/products/automotive/Pages/Automotive-Packaging-Information.aspx>

SYLVANIA Headlight Restoration Kit Warranty

For information regarding the SYLVANIA Headlight Restoration Kit Warranty please visit: <http://www.osram-americas.com/en-us/products/automotive/Pages/headlight-restoration-kit.aspx>