

contigo®



Lifetime Guarantee

We're extremely proud to stand behind the design, quality, materials and workmanship that goes into every Contigo® product. We go to great lengths to create the best product that we can and then we back that excellence with the Contigo Limited Lifetime Guarantee.

[The Contigo Limited Lifetime Guarantee applies to:](#)

COVERED: Material Issues Workmanship Issues Defective Products Mugs, Bottles, Replacement Lids Purchased in the US & Canada

NOT COVERED: Normal Wear & Tear Dents & Scratches Fading & Paint Chips Accidental Damage (like a dropped product) Product Misuse & Improper Care Cleaning Related issues Accessories (straws and brushes)

If you experience a material or workmanship issue with your Contigo product please fill out the form and we'll respond to your inquiry within 5 business days or less. Please note that it may be faster and more convenient to return your Contigo product to the retail store that you purchased from in order to minimize replacement time and avoid return shipping charges.

We do not offer monetary reimbursement nor is the Guarantee transferable. Contigo will repair or replace, at its discretion, any defect in materials or workmanship for the lifetime of the product. We strive to quickly replace defective products with current inventory and sometimes that means a comparable product or color.

The total liability of Contigo for any loss or damage, whether based on contract, warranty, negligence or otherwise, shall not exceed the purchase price of the Contigo product. In no event shall Contigo be liable for consequential, incidental or special damages of any kind. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

[For questions regarding the Contigo Limited Lifetime Guarantee, please contact:](#)

Ignite USA
Attn: Contigo Customer Service
180 North LaSalle, Suite 700
Chicago, IL 60601

Phone: [1.888.262.0622](tel:1.888.262.0622)

Email: warranty@gocontigo.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.