

Warranty & Service

Warranty

Consumer – 3 years on tools / 2 years on battery

Professional – 2 years on tools / 2 years on battery

Blount, Inc. warrants all registered OREGON® Cordless Tools and Chargers for a period of three (3) years from the original date of purchase [two (2) years if used for commercial or professional purposes] and two (2) years for all battery packs. During the warranty period, Blount will replace or, at its option, repair free of charge, for the original purchaser only, any product or part manufactured which is found upon examination by Blount to be defective in material and/or workmanship. The purchaser shall be responsible for all transportation charges and any cost of removing any part submitted for replacement under this warranty.

Service and Support

Contact our customer service department at info@PowerNowTools.com for assistance, additional technical advice, repair, or replacement parts. For safety, use only genuine factory replacement parts on the chainsaw. Our service center is staffed with trained personnel to efficiently provide further support and assistance with adjustment, repair, or replacement of all OREGON® Cordless Tool products.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.