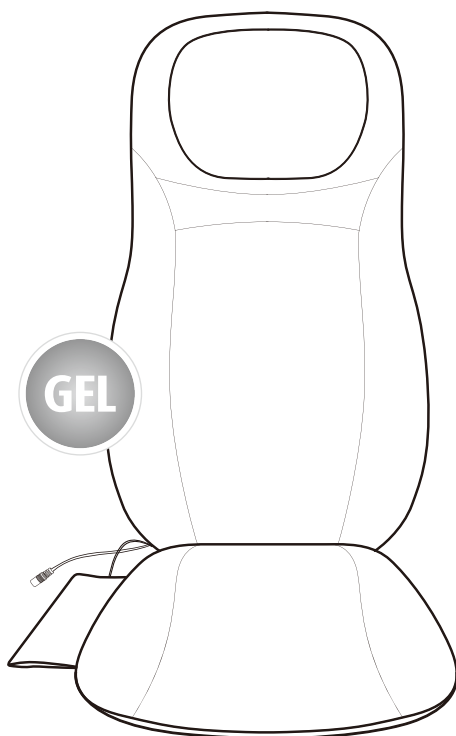


Use & care manual

SHIATSU NECK & BACK MASSAGER WITH HEAT (GEL)

SL-233G



Instruction

Thank you for purchasing Shiatsu Neck & Back massager with heat by Snailax Corporation. With normal care and proper treatment, it will provide years of reliable service.

Please read all instructions carefully before using this product.

Please retain this manual for future reference.

FEATURES

- Electrically height-adjustable Shiatsu neck massage
Selectable direction: clockwise/anticlockwise
- Shiatsu back massage (Gel massage nodes)
- Customizable SPOT massage
- Soothing rolling massage
- Optional heating function
- 3 Massage zones: Full back, upper back, lower back
- Seat vibration massage with 3 intensities
- Cover: leather optics (PU), and breathable mesh

CONTENTS

- SL-233G Shiatsu Neck & Back Massager with Heat
- 12V home adapter

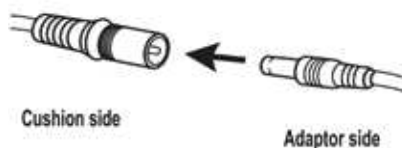


TECHNICAL DATA

Measurements:	30.3x17 inches (Back) 14.2x18 inches (Seat)
Weight:	11.4lbs
Voltage:	Input: AC 100-240V ~50/60Hz Output:12VDC 3.5A
Nominal Power:	max. 42Watt
Default Automatic runtime:	15 minutes

Setup and Operation

1. Attach the massager to a chair with elastic straps or place it on other support.
2. Connect the adapter cable to the corresponding cable on the cushion.



3. Plug the home adapter into an outlet.
4. Turn on the device using the controller (instructions on page 5).
5. When finished place the controller in the pouch at the side of the cushion.
6. Detachable intensity control flap for back lets you choose a softer or more intense massage.
7. Detachable cover for neck lets you choose a softer or more intense massage.

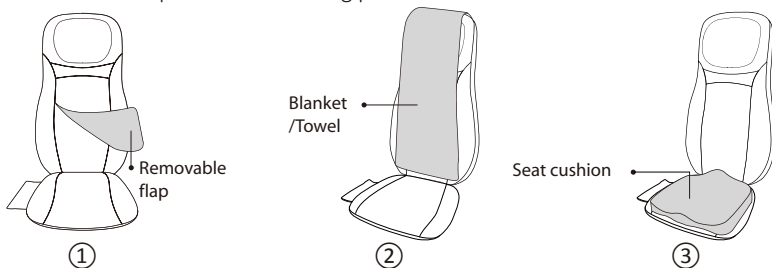
! Attention

If the Shiatsu is too strong,

- ① Install the flap onto the cushion to get a softer massage.
- ② Place a blanket or towel between you and the massager to achieve a far softer massage intensity if you still feel too strong shiatsu after installing the flap onto the cushion.

If the shiatsu can't reach your neck,shoulder or lower back area

- ③ If you want to massage your neck, shoulder, lower back, but the shiatsu nodes can not reach the area in need, you may adjust the height of your back when sitting, by placing a seat cushion or a pillow on the sitting part.



- The device will automatically switch off after 15 minutes timer run out.
- Remove the adapter from the outlet when not in use.
- Do not setup or use the massager in a bathroom or similiary wet / damp areas.
- Do not use this device while driving.

!Attention

- **You should allow your body some rest periods. To avoid straining your muscles too much, we recommend to Not exceed a continuous massage of 15 Minutes per time and Not exceed 3 times use one day.**

Safety Instructions



Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these operating instructions for further use!

- The massage device conforms to recognized technical principles and the latest safety regulations.
- Do not wet, do not use pins, never remove cover.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons.
- This appliance should never be left unattended when plugged in.
- Never use any power sources other than the home adapter provided as original equipment with this unit.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Never touch the power plug with wet hands.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not use any damaged cables, plugs or loose sockets.
- Never operate under blankets where the air opening may be blocked.
- If plugs or cords are damaged, they must be replaced by the manufacturer, a service representative or by qualified personnel.
- In case of malfunction, disconnect immediately from the mains.
- Do not use if you have skin disorders, open wounds, or swollen or inflamed areas.
- Misuse or incorrect use excludes any liability for damage.
- Do not use this device while driving.
- Do not use while you sleep.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 15 minutes at a time.
- The massager is equipped with a protection against over-heating for safe use.
- Each massage – even a hand massage – must be refrained from during pregnancy or if one or more of the following complaints are present in the massage area: recent injuries, thrombotic diseases, all kinds of inflammations and swellings, and cancer. It is recommended to consult a doctor before having a massage for the treatment of ailments and illnesses.
- If you are dependent on electrical aids e.g. pacemakers, please be sure to consult your doctor for medical advice before taking a massage.
- The packaging material supplied should not be used as a toy.

Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

Controller Instructions

Timer Button:
Press to set massage time at 5, 10 or 15 minutes

Back Shiatsu Button:
Press to turn on or off shiatsu function on back

Spot Button:
Press to keep shiatsu function in one area. Use the arrow buttons to adjust the roller position up or down.

Vibration Button:
Press to activate the seat vibration. You may cycle through High, Low or off settings

Neck Heat Button:
Press to turn on or off Heat. The heat can't be activated if massage function is not turned on

Neck Shiatsu Button:
Press to turn on Shiatsu massage. Press again to shift rotation direction. Press once again to turn off neck massage. Press arrow buttons to adjust the roller position up or down

Rolling Button:
Press to activate Rolling function, the massage heads travel up & down across the muscle gently. Continue pressing the button to adjust the width of the massage heads to custom fit the body.

Shiatsu Area Button:
Select Full, Upper or Lower Back, to designate the area covered by the shiatsu massage

Back Heat Button:
Press to turn on or off Heat. The heat can't be activated if massage function is not turned on

Power Button:
Press to turn on or off the device

The default timer setting is 15 minutes

Care and Cleaning Instructions

1. Do not wash in washing machine or immerse the product or the adapter in water.
2. Always switch off before cleaning and remove the adapter from the socket with clean, dry hands.
3. The massager should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.
4. The Cover for neck is detachable and washable.
5. Do not overstretch the elastic back straps.
6. Keep away from heat, fire or exposure to direct sunlight.
7. Do not apply excessive pressure or impact onto massager/massage heads. Application of a direct force in excess of 110 lbs. may damage your massager and invalidate your warranty. Refrain from over usage of the device.
8. Store the massager in a cool, dry place out of reach of children.
9. Avoid contact with sharp edges or pointed objects which might cut or puncture the cover of massager.

TROUBLESHOOTING GUIDE

Fault	Solutions
Massage heads rotating at reduced speed.	The load on the massage heads is excessive. Reduce load and try again.
Massage heads only rotate in the upper or lower region.	The massage has been activated for the upper or lower back region. Press the 'Full Back' button for the massage to cover both regions.
Device switches off suddenly	Device may have been in use for 15mins. Auto-shut-off function activated. Continue using by pressing the 'power' button after resting the unit for 15mins.
	Over-heat protection function activated. Device is switched off for your safety. Please rest device for 15-30mins before restarting.
Device fail to start	Check if device has been used for more than 15mins. If so, let device rest for 15mins before continuing. Device may require longer time to cool in warmer environments.
	Check if adapter is plugged into socket.
	Check if adapter output is connected to device power inlet wire.
Jerky motion of massage heads / Vibrations from device	Excessive pressure may have been applied onto the device. Reduce the load and try again.
Infra-red lights are on but no motion from massage heads	Device may be jammed. Remove pressure / load from the device and press the 'Full Back' button to try again.

Warranty

30 days unconditionally Return

Snailax product can be returned to receive a full refund for any reason within 30days. Please contact our customers service (support@snailax.com), our staff will contact you within 48 hours.

90 days refund/replace

Snailax product can be returned / replaced within 90 days if the product break down in the period of proper use.

24 months Warranty

If the product break down within 24 months in the period of proper use, customers can enjoy the relevant warranty to get them replaced.

Attention!

No warranty will be given to any force majeure and man-made causes to a defective product, such as improper care, personal tear down and willful damage,etc.

Gratitude

We are quite thankful for your trust in our Snailax brand. Snailax will continuously bring you a better user experience.

Contact Us

If you have any questions regarding our products or services, please feel free to send us an email anytime to support@snailax.com, our customer service team will reply you within 24 hours.

WARRANTY REGISTRATION !

You can activate the 2-year free warranty:

Send message "WARRANTY" to phone: +1.734.709.6982

or send "WARRANTY" to support@snailax.com



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