

**Element LCD TV's LIMITED WARRANTY TO ORIGINAL CONSUMER**  
**LCD TV (CCFL or LED Backlight) -42 inches and above Screen Size Models (the "product")**

This Product (including any accessories included in the original packaging) as supplied and distributed in new condition, is warranted by **Element Electronics Corp.** (Element) to the original consumer purchaser against defects in material and workmanship ("Warranty") as follows:

**1. PARTS AND LABOR:** For a period of one (1) year from date of original consumer purchase, if this Product or any functional part is determined by Element, or a Element authorized customer service provider, to be defective, Element will (i) supply, at no charge to the original consumer, new or rebuilt replacement functional parts in exchange for defective functional parts, and/or (ii) repair or replace the Product, with new or refurbished product of similar or better quality, at Element's option, at no charge to the original consumer, or pay the labor charges to any Element authorized service provider. After the applicable Warranty periods, the consumer must pay for all parts and labor costs.

**2. IN-HOME SERVICE:** During the Warranty period described above, this Warranty includes "in-home" service (subject to availability) which includes an authorized service provider repairing the Product in the original consumer's home or removal of the Product for repairs at a Element authorized service provider and returning the Product to the original consumer's home. **"In-home" service is NOT available in all areas.** In order for a consumer to receive "in-home" service, the Product must be accessible to the Element authorized service provider. If "in-home" service is unavailable, or the repair cannot be completed, Element may elect to (i) request that the customer transport their product to an Element authorized service center, with the customer being responsible for any transportation charges incurred to ship the Product or part(s) to Element for diagnosis, repair or replacement, or (ii) replace the Product with new or refurbished product of similar or better quality, all at Element's option.

To obtain Warranty Service and Troubleshooting information, please call the Toll Free Customer Service Line at:

**1-888-338-5666**

Please have your model and serial number available along with your date of purchase. You can also visit us online at:

[www.elementelectronics.com](http://www.elementelectronics.com)

To receive Warranty service, the original consumer purchaser must contact Element for problem determination and service procedures. **Proof of purchase in the form of a bill of sale or receipted invoice, evidencing that the Product is within the applicable Warranty period(s), MUST be presented to Element, or an authorized customer service provider, in order to obtain the requested service.**

**Exclusions and Limitations**

This Warranty covers manufacturing defects in materials and workmanship encountered in the normal, non-commercial use of the Product, and does not cover (a) damage or failure caused by or attributable to abuse, misuse, failure to follow instructions, improper installation or maintenance, alteration, accident, or excess voltage or current; (b) improper or incorrectly performed repairs by non-authorized service facilities; (c) onsite consumer instruction or adjustments; (d) transportation, shipping, delivery, insurance, installation or set-up costs; (e) costs of product removal, transportation or reinstallation costs; (f) ordinary wear and tear, cosmetic damage or damage due to acts of nature, accident; (g) commercial use of the Product; (h) modification of, or to any part of the Product. In addition, this Warranty does not cover images "burnt" into the screen. This Warranty applies to the original consumer only and does not cover products sold AS IS or WITH ALL FAULTS, or consumables (e.g., fuses, batteries, bulbs etc.), and the Warranty is invalid if the factory-applied serial number has been altered or removed from the Product. This Warranty is valid only in the United States and Canada, and only applies to products purchased and serviced in the United States and Canada. All replaced parts and products, and products on which a refund is made, become the property of the Warrantor.

**NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. THE WARRANTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON THE WARRANTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT THE WARRANTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. THE WARRANTOR SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. NOTWITHSTANDING THE FOREGOING ,CONSUMER'S RECOVERY SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY Element. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on warranties, so the above limitations or exclusions may not apply to you. This Warranty gives you specific rights, and you may have other rights, which vary from state to state.

Please send all correspondence to:  
Element Electronics Corp. Customer Service  
15930 Valley Blvd., City of Industry, CA 91744  
[customerservice@elementelectronics.com](mailto:customerservice@elementelectronics.com)

**DO NOT SHIP PRODUCT TO THIS ADDRESS. PLEASE CONTACT THE CUSTOMER SERVICE TO CONFIRM SHIPPING ADDRESSES FOR SERVICE.**

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.