

Our Guarantee

Dorel Asia dba Dorel Living warrants its product to be free from defects in material and workmanship and agrees to remedy any such defect. This warranty covers 1 year from the date of original purchase. This warranty is valid only upon presentation of proof of purchase.

This is solely limited to the repair or replacement of defective furniture components and no assembly labour is included. This warranty does not apply to any product which has been improperly assembled, subjected to misuse or abuse or which has been altered or repaired in any way.

The warranty does not cover wearing, tearing, fading. This warranty gives you specific legal rights and you may also have other rights which vary from State to State.

Customer Service

Customer satisfaction is important to us. If you have any questions about our products, we invite you to contact one of our dedicated Customer Service Representatives directly at 1 (800) 295-1980. Or, you can correspond with us via email at das@dorel.com.

Our representatives are available to address your needs Mondays through Fridays, from 8:00 a.m. to 5:00 p.m. EST.

Customer Service Dept. No. 413
+1 (800) 295-1980
das@dorel.com

Monday to Friday
8:00 a.m. to 5:00 p.m. EST

Sales/Marketing Inquiries

For Sales and Marketing inquiries please contact us at dasalesinfo@dorel.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.