

TROUBLE SHOOTING

Q: What does the AirBar touchscreen sensor do?

A: AirBar touch enables non-touch laptops. With AirBar your laptop screen becomes a touchscreen so you can tap, pinch/zoom, sweep, and rotate on most touch based applications.

Q: How many fingers touch points does AirBar register?

A: Up to two fingers for pinch/zoom and rotation.

Q: How does AirBar attach and connect to my laptop?

A: AirBar attaches to the bottom bezel of your laptop screen with the provided magnets. You connect AirBar to your laptop with the built-in USB cable.

SYSTEMS REQUIREMENTS

Q: What operating systems does AirBar work on?

A: AirBar is ONLY supported for Windows 10. ALL other operating systems are NOT recommended or supported. Chrome OS, Linux, Ubuntu, macOS etc. are NOT supported with AirBar for Windows 10.

Q: What screen sizes does AirBar work on?

A: AirBar is very precise and works accurately for each specific size. AirBar currently ONLY comes for Windows 10 laptops with the screen sizes 13.3", 14" and 15.6".

Q: Will AirBar for Windows 10 work only my 17.3" laptop, desktop monitor, MacBook Pro® notebook?

A: No. AirBar WILL NOT work on those devices. Only works for Window 10 laptops with screen sizes that are 13.3", 14" or 15.6". Must be exactly one of those screen sizes. Examples: A Windows 10 laptop with a 13.3" screen only works with 13.3" AirBar, laptop with 14" screen size only works with 14" AirBar, and laptop with 15.6" screen size, only works with 15.6". No exceptions.

Q: Will AirBar work on all laptop running Windows with sizes 13.3", 14" and 15.6"?

A: Generally, yes. However, because AirBar attaches to the bottom bezel, you will need minimum 22 mm bezel size below the screen. This means some Toshiba laptops are not suitable for AirBar if the bottom bezel is not at least 22 mm.

Q: My laptop on has a USB port on the left side.

A: You will need to buy a USB extension cable. Please ensure it's not too long. Measure the distance before buying the extension cable.

AIRBAR CUSTOMER SUPPORT

If you have any questions please contact us for assistance: hello@air.bar

Q: What if I need spare magnets?

A: Sometimes you may need spare magnets, please send us a request at: hello@air.bar, and we will send you spare magnets.

Q: How long is the warranty on AirBar?

A: 12 months warranty on manufacturing defects. This does not cover water damage or other negligent treatment of AirBar.