

# Cariloha Guarantee

## **Lifetime Quality Guarantee**

We believe in our products so much that we offer a lifetime quality guarantee. This guarantee is limited to quality control and ensures that your products will last. If you experience a quality issue, we'll be happy to exchange the item(s) for you. The quality guarantee does not extend to products that are used in a way that's inconsistent with proper use.

## **The Lifetime Quality Guarantee Does NOT Cover the Following:**

- Personal preference of softness, size and/or color
- Abuse to the product including burns, cuts, liquid damage, stains, or pet damage
- Loss or theft of an item(s)

## **90-Day Satisfaction Guarantee**

If you don't fall in love with the softness of our exclusive bamboo-viscose fabric within 90 days, you can return the item(s) for a full refund with a valid receipt. After 90 days, or without a valid receipt, we're happy to exchange the item(s) or offer store credit.

## **Contact Us**

Should you have any questions or concerns regarding our products, please feel free to contact us at 1.800.884.5815 or [onlineservice@cariloha.com](mailto:onlineservice@cariloha.com)

**Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.**