

# TROUBLESHOOTING

## **DC power jack or board needs replacement**

If your AC adapter is plugged into a wall outlet and your BEDDI's DC power jack, but it still will not turn on, then the DC power jack and its connected board could be malfunctioning.

try using a different power supply to connect to the USB service port on the back of the device. This may be caused by a malfunction of the DC power adapter.

## **Trouble pairing device with this unit.**

Bluetooth implementation varies depending on your device's hardware and operating system.

Make sure you have the latest firmware for your device.

When you power ON the BEDDI, it will automatically link with the last previously paired Bluetooth device if the device is still within range (approx. 30 feet). To pair with a different device you must turn off Bluetooth capability on the already paired device, or take it out of range.

If your device does not auto-link when within range, re-pair the device. To do so, first delete this unit from your Bluetooth devices menu. Searching BEDDI to begin pairing.

Make sure your device is working properly. Check your device's manual for details on Bluetooth pairing and linking.