

## **MAINTENANCE & WARRANTY**

### **a. Cleaning**

- If dirt, rain or snow attaches to the camera, the monitor may not clearly display objects. If water droplets, snow or mud adhere to the camera lens, rinse with water and wipe with a dry cloth.
- Do not use alcohol, benzene or thinner to clean the camera. This will cause discoloration. To clean the camera, wipe with a clean cloth dampened with mild cleaner diluted with water and then wipe with a dry cloth.

### **b. Warranty**

WINPLUS NORTH AMERICA

#### **LIMITED WARRANTY**

Winplus North America warrants, to the original purchaser, that its products are free from defects in material and workmanship for 1 year from the date of original purchase. Where permitted by law, Winplus North America's liability shall be limited to that set forth in this limited express warranty. This limited express warranty shall be the exclusive remedy of the purchaser and Winplus North America makes no other warranty of any kind aside from the limited express warranty stated above.

**NOTE:** Warranty only applies for North American customers of purchases made in North America.

#### **CONDITIONS OF WARRANTY**

If during the 1 year warranty period your new product is found to be defective, Winplus North America will repair such defect, or replace the product, without charge for parts or labor subject to the following conditions:

1. All repairs must be performed by Winplus North America.
2. All warranty claims must be accompanied by a copy of the sales receipt or bill of sale.
3. The equipment must not have been altered or damaged through negligence, accident, improper operation, or failure to follow the product instructions for installation, use, or care.
4. The replacement of parts is excluded from the warranty when replacement is necessary due to normal wear and tear.
5. Repair or replacement parts supplied by Winplus North America under this warranty are protected only for the unexpired portion of the original warranty.
6. This is a "repair or replace" warranty only, and does not cover the costs incurred for the installation, removal or reinstallation of the product, or damage to any mobile phone device or vehicle.

#### **OWNER'S RESPONSIBILITIES:**

Winplus North America will make every effort to provide warranty service within a reasonable period of time. SHOULD YOU HAVE ANY QUESTIONS ABOUT SERVICE RECEIVED OR IF YOU WOULD LIKE ASSISTANCE IN OBTAINING SERVICE, PLEASE CALL TOLL FREE 1.866.294.9244 DURING REGULAR BUSINESS HOURS MONDAY THROUGH FRIDAY 9:00 AM TO 5:00PM.

**NOTE:** Toll Free # is for North America Customers ONLY. See Customer service section for customer contact numbers for other regions/offices.

For customer service and technical support, please call us at 1.866.294.9244 or email us at [customer@winplususa.com](mailto:customer@winplususa.com). If at that time it is determined that a replacement unit is needed, the support representative will issue a Return Authorization and instruct on how to get a new unit.

Winplus North America makes no other warranty of any kind aside from the limited express warranty stated herein.

DISCLAIMER OF WARRANTIES, INCLUDING WARRANTY OF MERCHANTABILITY AND WARRANTY OF FITNESS FOR PARTICULAR PURPOSE: EXCEPT AS SPECIFICALLY SET FORTH HEREIN, NO WARRANTY OR REPRESENTATION, EXPRESS OR IMPLIED, IS MADE AS TO THE REARVIEW MIRROR BACKUP CAMERA. EXCEPT AS EXPRESSLY SET FORTH HEREIN, WINPLUS NORTH AMERICA AND/OR ITS AFFILIATES EXPRESSLY DISCLAIMS, WITHOUT LIMITATION, ANY STATUTORY WARRANTIES AND ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Winplus North America and/or its affiliates do not guarantee or promise that the user of Digital Wireless Backup Camera will not be in an accident or otherwise not collide with an object and/or person. Our Digital Wireless Backup Camera is not intended in any way to be a substitute for careful and cautious driving or for the consistent adherence to all applicable traffic laws and motor vehicle safety regulations.

The Digital Wireless Backup Camera is not intended to be a substitute for rearview mirrors or for any other motor vehicle equipment mandated by law. Even when properly installed, our Digital Wireless Backup Camera has a limited field of vision and does not provide a comprehensive view of the rear area of the

vehicle. You should always look around outside your vehicle and use your mirrors to confirm rearward clearance and that your vehicle can back up safely.

Winplus North America and/or its affiliates are not responsible for a user's intended or actual use of the Digital Wireless Backup Camera. In no event shall Winplus North America and/or its affiliates have any liability for any losses (whether direct or indirect, in contract, tort or otherwise) incurred in connection with the Digital Wireless Backup Camera, including but not limited to damaged property, personal injury and/or loss of life. Neither shall Winplus North America and/or its affiliates have any liability for any decision, action or inaction taken by any person in reliance on the Digital Wireless Backup Camera, or for any delays, inaccuracies and/or errors in connection with the Digital Wireless Backup Camera and its functioning.

Winplus North America and/or its affiliates shall have no responsibility or liability for damage and/or injury resulting from accidents occurring with vehicles having the Digital Wireless Backup Camera installed, and Winplus North America and/or its affiliates, the manufacturer, distributor and seller shall not be liable for any injury, loss or damage, incidental or consequential, arising out of the use or intended use of the product.

**WINPLUS EUROPE  
LIMITED WARRANTY**

Winplus warrants, to the original purchaser, that its products are free from defects in material and workmanship for 12 months from the date of original purchase. Where permitted by law, Winplus liability shall be limited to that set forth in this limited express warranty. This limited express warranty shall be the exclusive remedy of the purchaser and Winplus makes no other warranty of any kind aside from the limited express warranty stated above.

#### **OWNER'S RESPONSIBILITIES:**

In order to provide you with the proper warranty service, we request that you adhere to the following procedure:

1. Include a copy of your sales receipt or bill of sale with your unit when it is returned for warranty service.
2. If it is necessary to return your product for service, please return it securely packed, preferably in the original shipping box, and freight and insurance prepaid to the following address:

**ATTN: WINPLUS BLUETOOTH PRODUCTS RETURNS**

**Unit 4, Two Counties Estate, Falconer Road, Haverhill, Suffolk CB9 7XZ, UK**

3. Please include a detailed explanation of the problem you are having.
4. If your product is found by Winplus to have a defect in material or workmanship, within the warranty period, it will be repaired or replaced at no charge and returned to you prepaid.

Winplus makes no other warranty of any kind aside from the limited express warranty stated herein.

WINPLUS AUSTRALIA/HONG KONG

#### **LIMITED WARRANTY**

This Yada product is warranted against faulty workmanship for a period of 2 years from date of purchase. Liability is limited to replacement of the product and claims for associated or consequential loss or damage will not be accepted. Warranty is void and does not apply if the product has been damaged or rendered faulty by accident, abuse, misuse, incorrect application or if the product has been modified or tampered with. Proof of purchase is required to validate warranty claims. If this product is faulty, simply return it to the place of purchase with your receipt for a replacement product. No refunds of credits will be issued. Replacement is limited to a Yada product of the same or similar model.

## **10. GENERAL INFORMATION**

### **Customer Service/Contact**

For questions or issues regarding the product, please visit [www.letsyada.com](http://www.letsyada.com) or contact Winplus in your area/region to speak to our customer service representative:

Winplus North America	Tel.: 866-294-9244
	Tel.: 909-752-3074
Winplus Europe	Tel.: 44-1440-7138888
Winplus Australia	Tel.: 61-3-9720-4143
Winplus New Zealand	Tel.: 64-9-5254575
Winplus Asia	Tel.: 852-2798-8932

You can also contact us online by visiting [www.winplus.com](http://www.winplus.com) for more information about the product.

**IF YOU ARE EXPERIENCING ANY ISSUES WITH THE PRODUCT DURING OPERATION, DO NOT RETURN THE PRODUCT TO THE STORE. CONTACT WINPLUS DIRECTLY FOR INSTRUCTIONS ON HOW TO RETURN/ EXCHANGE THE PRODUCT.**

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.