



TUXTON HOME PRODUCT WARRANTY

Tuxton has proven itself through years of excelling within the rigors and strains of everyday commercial use. Properly used and cared for, Tuxton Home[®] Ceramics can be enjoyed for a lifetime in your home. Specialized clay formulation & controlled firing techniques ensure that your ceramics will always be easy to clean, a pleasure to use, and safe for dishwasher, microwave, freezer, & oven up to 500F.

IMPORTANT

Our unique clay blend allows items to be harder and more durable than standard dinnerware. Avoid dragging the bottom of the plate over the top of another plate because this may cause scratching on the glazed surface of your ware; always lift plates upward.

- DO NOT place dinnerware on direct heat or flame
- AVOID exposure to extreme temperature changes. Hot dishes should not be placed on a cold or wet surface. DO NOT run cold water on ware while it is hot.
- ALWAYS use a heat-resistant oven mitt or pad when removing from the oven or microwave: the item will be extremely hot. When serving direct from oven to table, be sure to protect the table surface with a trivet.
- AVOID impact. Although it is chip-resistant, Tuxton Home Ceramics stay true to the nature of ceramics and can break when impacted. Handle with care.

Subtle variations in color and pattern are a typical characteristic of all kiln fired ceramics, which makes each piece truly unique. Our non-porous culinary ceramic will not absorb odors, flavors, or bacteria from food and is an ideal vessel for storing and freezing food. Tuxton Home Ceramics have been proven in the restaurant industry to be highly resistant to stains, chipping, cracking, and crazing. Failure to follow these instructions could cause breakage and may result in personal injury or property damage

LIFETIME WARRANTY

Quality is the number one priority at Tuxton Home[®]. Your Tuxton Home Ceramics come with a lifetime no-chip warranty to the original purchaser from Tuxton Home Inc. against edge chipping, under normal usage and handling conditions when stated use and care instructions are followed. Per our Lifetime No-Chip Warranty, Tuxton Home Inc. will replace or provide an equivalent substitute on a one-for-one basis at no charge, excluding shipping and handling, for any china returned and found upon examination to be defective. Any material or workmanship defect may be returned by the original purchaser, post-paid to: Consumer Affairs Dept., Tuxton Home Inc., 21007 Commerce Pointe Dr., City of Industry, CA 91789. Claims must be submitted with the chipped items and the original purchase receipt, return address, and contact information. Return freight is the responsibility of the customer. No collect shipments will be accepted. Within six weeks, the product will be replaced (a similar product of equivalent value will be substituted if the original product is no longer available). The product will not be returned if it fails to comply with the warranty instructions. All breakage or chipping caused by abnormal/abusive use (or "mishandling"), is excluded from this warranty. This warranty does not cover loss or damage caused by misuse, accident, abuse, alteration, fire, theft, or commercial use. Breakage, cracks, and chips caused by dropping or impact are not covered by the warranty. Tuxton Home Inc. reserves the right to determine whether or not the chipping is from normal usage or the result of mishandling. Incidental or consequential damages are expressly excluded by this warranty only to the extent allowed by your state. This warranty is valid only in the continental United States.

info@TuxtonHome.com
www.TUXTONHOME.com