Troubleshooting Tips

- If the vehicle is not moving, turn the On/Off switch of the controller and vehicle to “OFF” position.
- Powering down 10 seconds for reset purpose.
- Turn both power switch to “ON” position again to play.

1) **Possible Problem** – I can not get the battery compartment open.

   *Try – Make sure the screwdriver head is not too small or too large as either can strip the screw head. Be sure the head of
   the screwdriver rests and fits securely in the top of the screw. Be firm, but does not use excessive force in turning the
   screw or this too can strip the head.*

2) **Possible Problem** – The vehicle does not run/move with the push of the remote. There is no sound. It appears
dead.

   *Try – Make sure there are batteries in both the vehicle and the remote.*
   *Try – Make sure the batteries are facing the right direction and that polarities are matched.*
   *Try – Make sure the batteries are pushed down completely and connection is not interrupted.*
   *Try – Make sure the batteries are new and good.*
   *Try – Make sure that the ON/OFF switch is turned to ON position on the vehicle.*

3) **Possible Problem** - The vehicle only moves a short distance (under 10 ft) and it stops moving. The range is weak.

   *Try – Make sure the batteries are new, fresh and pushed in all the way with full connection confirmed.*
   *Try – Make sure there are no interferences in the home to the signal. Wireless baby monitors are the most common
   issue. Shut them off or any other wireless device that could be interfering completely. Retry the Morphibian once the
   device is shut off if you suspect interference.*

4) **Possible Problem** – The vehicle only operates when you are holding the remote real close to the vehicle.

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   *Try – Make sure there are no interferences in the home to the signal. Wireless baby monitors are the most common
   issue. Shut them off or any other wireless device that could be interfering completely. Retry the Morphibian once the
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