

Frequently Asked Questions

How do I set the time?

- From the home screen go to Settings > Time.

How do I update?

- The device automatically updates if your Internet is connected.

Can I use this device on more than one TV at a time?

- You can only connect the device to one TV at a time.

Why do I experience buffering?

- Buffering depends on your Internet speed and the speed / load of the server attempting to play from. Often this is resolved by choosing another source / server. Run a speed test as well.

How do I run a speed test?

- Select the "Internet Speed Test" option from the apps section. We recommend atleast 15 mbps download and 10 mbps upload.

How do I remove the "Swipe down from top to exit full screen" message?

- Press the CURSOR button on your remote to turn on the cursor on your screen. Next, use the arrow on your remote to navigate the cursor to the top of your screen and select OK when the cursor is positioned at the blue OK button. Once the popup is gone, press the CURSOR button again on your remote to disable the cursor.

Can I use this device outside the U.S.?

- Yes as long as you have high speed internet.

Where can I buy another remote control?

- We recommend to purchase a mini backlit keypad combo available at www.xbmc mart.com.

My Wi-Fi signal is strong but nothing will play.

- Run a Speed Test.

How do I reset my device?

- Press SETUP on your remote and go to Other > More Settings > Backup and Reset > Factory Data Reset > Reset > Erase.

My device is frozen in on an app.

- Press the Home button on your remote then select Clear Cache.

My device is powered on but I do not see anything on my TV.

- Check to make sure that your TV is set to the correct input source to which you have connected the HDMI cable. Also try to connect to a different HDMI port on your TV or use a different HDMI cable.

I have no sound output from my TV.

- Press SETUP on your remote and go to Other. Turn off auto-detect sound output then manually set sound output to HDMI.

For any other question, please contact support between 9AM - 5PM CST Monday through Friday.

Email: support@xbmc mart.com

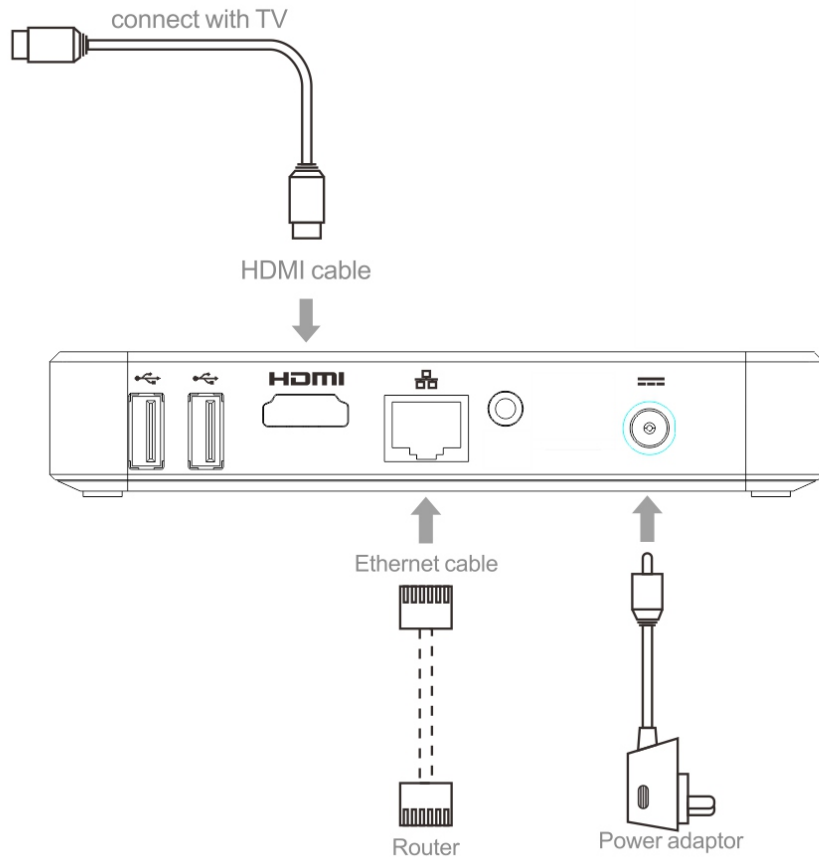
Live Chat at www.xbmc mart.com

Phone: 972-244-3689

XBMC MART

QuickStart Guide

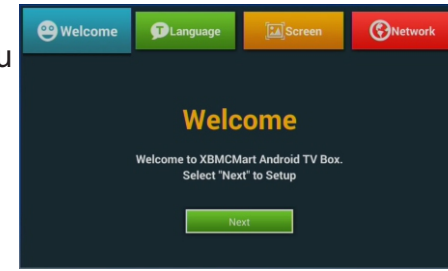
General Connection Diagram



- 1) Connect HDMI cable from the device to your TV.
- 2) Turn on your TV and change the input source to the HDMI Input you have connected the cable to.
- 3) Connect power adaptor from the device to the wall outlet.
- 4) A blue light will indicate that the device is powered on and a red light will indicate that the device is powered off.

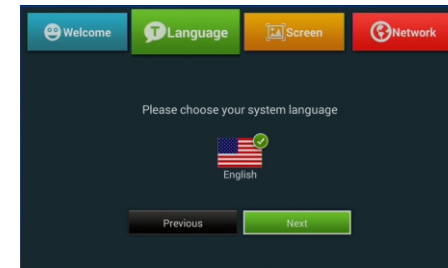
Setup Steps

1) When you connect the device to your TV for the first time, you will be presented with a Welcome Screen. Select OK on your remote to continue.

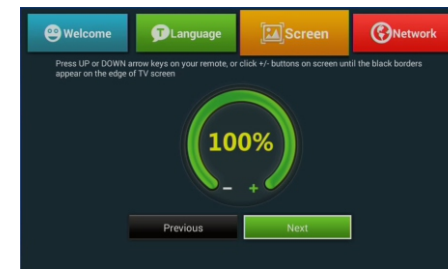


2) Follow the prompts on your screen to setup.

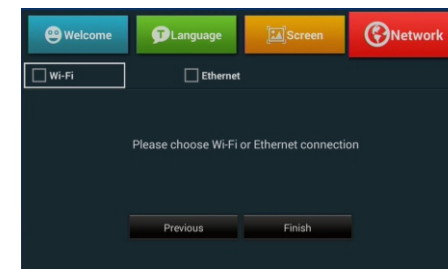
a) Set the system language then select next.



b) Adjust your display size then select next.

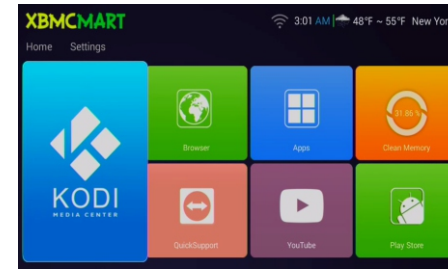


c) Connect to your network and wait until it says "Connected" then select finish.



Note: Press OK on your remote when it says input password to enter letters for your W-Fi key.

3) After completing the setup prompts, you will be taken to the home screen



4) Setup is now complete! You may explore the applications under the apps section to start streaming with your favorite provider.

Here are a few of the recommended apps for streaming:
(Note: A subscription is may be required with the content provider)

- Netflix™
- Hulu™
- Amazon Prime Video™
- YouTube™
- Vimeo™
- Crackle™
- Sling TV™

You may also install more applications by accessing the Google Play Store from the home screen. Any applications installed will be accessible from the apps section.