

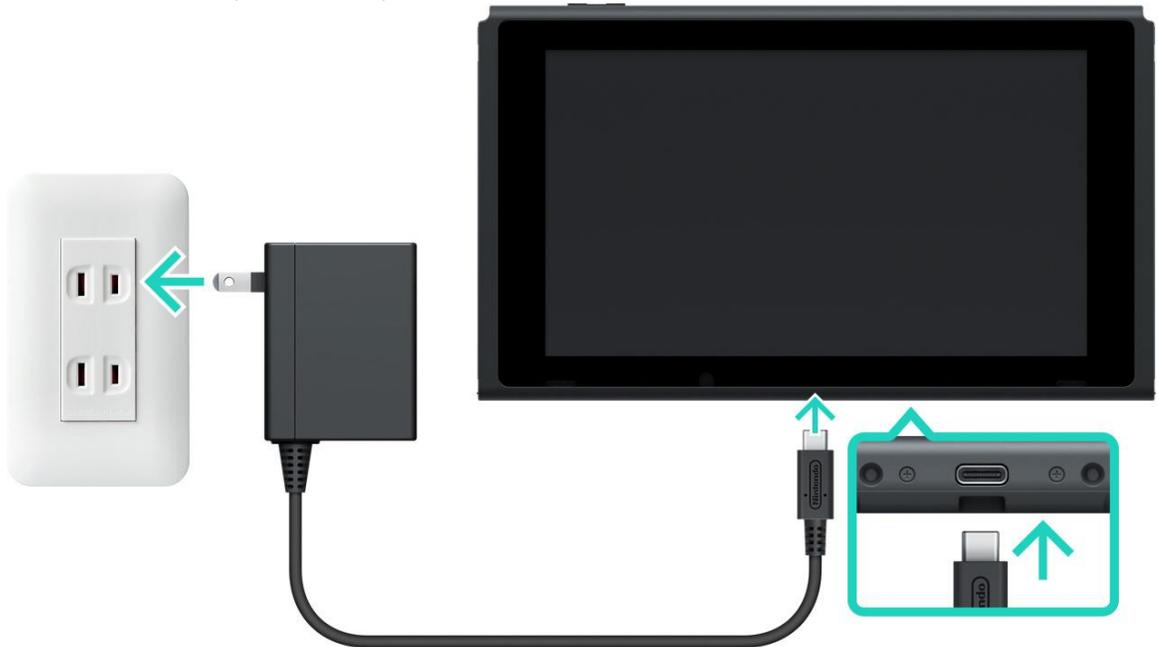
Nintendo Switch First-Time Setup and Connection

Applies to: Nintendo Switch

Instructions on how to set up your Nintendo Switch system for the first time.

Complete These Steps:

1. Connect the AC adapter to the system.



- Connect the USB plug from the Nintendo Switch AC adapter into the USB connector on the bottom of the console, then connect the AC adapter into the wall outlet.
- The system will power on after you connect the AC adapter provided.

2. [Attach the Joy-Con controllers](#) to the Nintendo Switch console.



3. Follow the on-screen prompts to complete the first-time setup.
 - Some of the settings can be configured later. If you have questions during the setup, please refer to the links within the Related Answers section.
 - 2. Select the system language and region settings.
 - 3. View the End User License Agreement (EULA). By selecting Accept, you acknowledge that you have read and agree to be bound by the End-User License Agreement. If you do not agree, stop using this system.
 - 4. [Configure Internet Settings](#) (optional).
 - Press X to configure these settings later.
 - 5. Select your Time Zone.
 - 6. [Set your icon and nickname](#), or [Transfer Users and Save Data**](#).
 - **This option is available for consoles with system menu version 4.0.0. or higher.
 - 7. [Configure Parental Controls](#) (optional).
 - If desired, you can configure Parental Controls at a later time. Press Skip to complete the first time setup.

Console Cannot Be Charged or the Charge Doesn't Last Very Long

Applies to: Nintendo Switch

Description:

- The Nintendo Switch console does not seem to charge, or the battery charge continues to go down despite being connected to the AC adapter.
- The console battery does not last very long despite charging for several hours.

Additional Information:

- The Nintendo Switch console takes approximately 3 hours to fully charge when the console is powered off or in sleep mode. Charging time will be longer if the console is in use.
- When fully charged, the battery duration for the console can last approximately 3 hours. This will vary depending on the software application and functions being used.
- If the console screen is blank or will not power on, [click here](#).

What to Do:

1. [Power off](#) the console and reset the AC adapter by unplugging it from both ends. Leave the AC adapter unplugged for at least 30 seconds.
 - While it is unplugged, verify that the original Nintendo Switch AC adapter is being used



(model No. HAC-002).

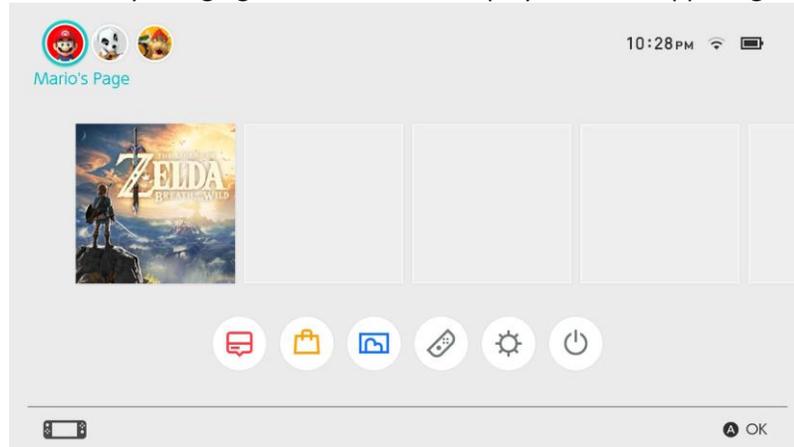
- If a different power source is being used, or if the original AC adapter is damaged, replacing it with the official Nintendo accessory may resolve the problem.

You can purchase the Nintendo Switch AC adapter from our [Online Store](#).

2. Connect the original AC adapter to the console and then directly to a wall outlet.



- When the AC adapter is first plugged into the console, the LCD screen will power on and the battery charging indicator will be displayed on the upper right corner of the screen.



Important:

- If the battery charge on the console is almost depleted when the AC adapter is first plugged in, the screen will remain off and a charging indicator will be momentarily displayed on the top left corner of the LCD screen. Allow the console to charge for at least 15 to 30 minutes, then press the [POWER Button](#) to boot it up.

The Console Has No Power, Has a Blank Screen, or Won't Wake Up From Sleep Mode

Applies to: Nintendo Switch

Description:

- The Nintendo Switch console will not power on.
- While in handheld mode or tabletop mode the LCD screen is blank.
- After placing the console in sleep mode, it will not wake up when the POWER or HOME Buttons are pressed.

Additional Information:

- The Nintendo Switch console does not have a power light.
- While the Nintendo Switch console is placed in the dock, the LCD screen will automatically shut off as the software application will be displayed on the TV screen.

What to Do:

1. With the console undocked, [attach](#) the Joy-Con controllers.
2. Reset the AC adapter by leaving it unplugged from both ends for at least 30 seconds.

- While performing this step, verify you are using the Nintendo Switch AC adapter (**model No. HAC-002**) and check for any cuts, kinks, frayed cables, etc.



- If any damage is found, or if a different charger is being used, replacing it with the correct accessory may resolve the problem.

You can purchase the Nintendo Switch AC adapter from our [Online Store](#).

3. Connect the AC adapter directly to the console.



