



## **RolliBot – Limited Warranty**

Note: This Limited Warranty does not affect your statutory rights under the laws relating to the sale of consumer products.

### **OVERVIEW**

RolliBot, Inc. warrants to the original purchaser (‘you’• or ‘your’• ) that your RolliBot hardware product (‘Product’• ), excluding batteries, shall be free from defects in material and workmanship for 1 year from the original date of purchase. In the case of batteries, a Warranty Period of six (6) months shall apply and ‘Warranty Period’ shall be read accordingly throughout this document. In the case that the product purchased is a RolliBot-Certified Refurbished product, a Warranty Period of three (3) months shall apply and ‘Warranty Period’ shall be read accordingly throughout this document. You may also find the full details of this limited warranty by selecting your Product in the Online Support section of our website at [www.RolliBot.com](http://www.RolliBot.com). Except where prohibited by applicable law, this warranty is nontransferable and is limited to the original purchaser. This warranty gives you specific legal rights, and you may also have other rights that vary under local laws. If you are dealing as a consumer this limited warranty does not affect your statutory rights.

### **MAKING A CLAIM UNDER THE LIMITED WARRANTY**

Before submitting a warranty claim, visit the support section of [www.RolliBot.com](http://www.RolliBot.com) for technical assistance. If you cannot resolve the issue with your robot, all warranty claims and any other Product related questions should be addressed directly to RolliBot or an authorized RolliBot partner. The customer service contact information can be found at [www.RolliBot.com/support](http://www.RolliBot.com/support), click on Warranty & Repair.

Upon contacting RolliBot, please have the serial number of your Product ready and the original proof of purchase showing the date of purchase and full details of the Product. Our Customer Service Rep will advise you of the process involved in making a claim.

### **Remedies**

To the maximum extent permitted by applicable law, RolliBot’s entire liability and your exclusive remedy for any breach of warranty during the applicable warranty period shall be, at RolliBot’s option,

- (1) to repair or replace the Product, or
- (2) if RolliBot cannot reasonably repair or replace the Product to refund the price paid, provided that the Product is returned to the point of purchase or such other place as RolliBot may direct

with a copy of the sales receipt or dated itemized receipt. Shipping and handling charges may apply except where prohibited by applicable law.

RolliBot may, at its option, use new or refurbished or used parts in good working condition to repair or replace any Product. Any replacement Product will be warranted for the remainder of the original warranty period or thirty (30) days from the date of shipment of the replacement Product, whichever is longer or for any additional period of time that may be applicable in your jurisdiction.

## **WHAT IS NOT COVERED?**

This warranty does not cover consumable parts such as batteries, filters, or brushes that are subject to normal wear; or problems or damage resulting from

- (1) accident, abuse, misapplication, or any unauthorized repair, modification or disassembly or opening of the chassis of the Product;
- (2) improper operation or maintenance, use not in accordance with Product instructions or connection to improper voltage supply;
- (3) negligent use or care, neglect or careless operation of the Product;
- (4) use of consumables, parts and accessories, including batteries, with the Product, other than those produced or recommended by RolliBot except where such restriction is prohibited by applicable law; and
- (5) use in a commercial environment as the Product is designed for residential use only.

In addition, to the maximum extent permitted by applicable law, this warranty does not cover

Products

- (1) used outside the country of purchase;
- (2) not purchased from an authorized dealer of RolliBot;
- (3) repaired or altered by parties other than RolliBot, Inc. or its authorized agents;
- (4) whose serial numbers have been altered or removed; or
- (5) damaged from external sources such as transit, weather, electrical outages or power surges.

**TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE WARRANTIES SET OUT ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR TERMS AND CONDITIONS, AND ALL WARRANTIES WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OR TERMS AND CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT ARE EXPRESSLY DISCLAIMED BY RolliBot AND ITS SUPPLIERS. NO OTHER WARRANTIES OR GUARANTEES, WHETHER EXPRESS OR IMPLIED, GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON RolliBot, INC.**

## **Limitation of Liability**

Nothing in this limited warranty limits or excludes RolliBot' liability for death or personal injury caused by negligence, for representations made fraudulently or for any other liability which cannot be limited or excluded by applicable law.

Some jurisdictions do not allow the exclusion or limitation of implied warranties, or the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions set out below may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary under applicable law.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, RolliBot, INC. SHALL NOT BE LIABLE FOR LOSS, WHETHER DIRECT OR INDIRECT, OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS OR OTHER FINANCIAL LOSS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF RolliBot HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, RolliBot, INC. ENTIRE LIABILITY SHALL BE LIMITED, AT RolliBot'S OPTION, TO REPLACEMENT OR REPAIR OF THE PRODUCT OR REFUND OF THE PURCHASE PRICE PAID.

THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, STATES YOUR EXCLUSIVE REMEDY.

To the maximum extent permissible by applicable law, RolliBot shall not be liable for any claims for property damage caused by incorrect use, misuse or use of the Product otherwise than in accordance with the documentation accompanying the Product, including without limitation for any claims for property damage resulting from running the Product over electrical cords or the Product picking up loose debris or other such items or obstacles.

### Contact Information:

Rolibot.com  
3431 William Richardson Dr.  
South Bend, IN 46615

[support@rollibot.com](mailto:support@rollibot.com)  
1-844-585-6295

Return Form:  
<http://returns.rollibot.com/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.