

CHEFMAN®

ELECTRIC HOT WATER POT

USER GUIDE



Now that you have purchased a Chefman® product you can rest assured in the knowledge that as well as your 1-year parts and labor warranty you have the added peace of mind of dedicated helplines and web support.

AFTER SALES SUPPORT

 USA 888-315-6553

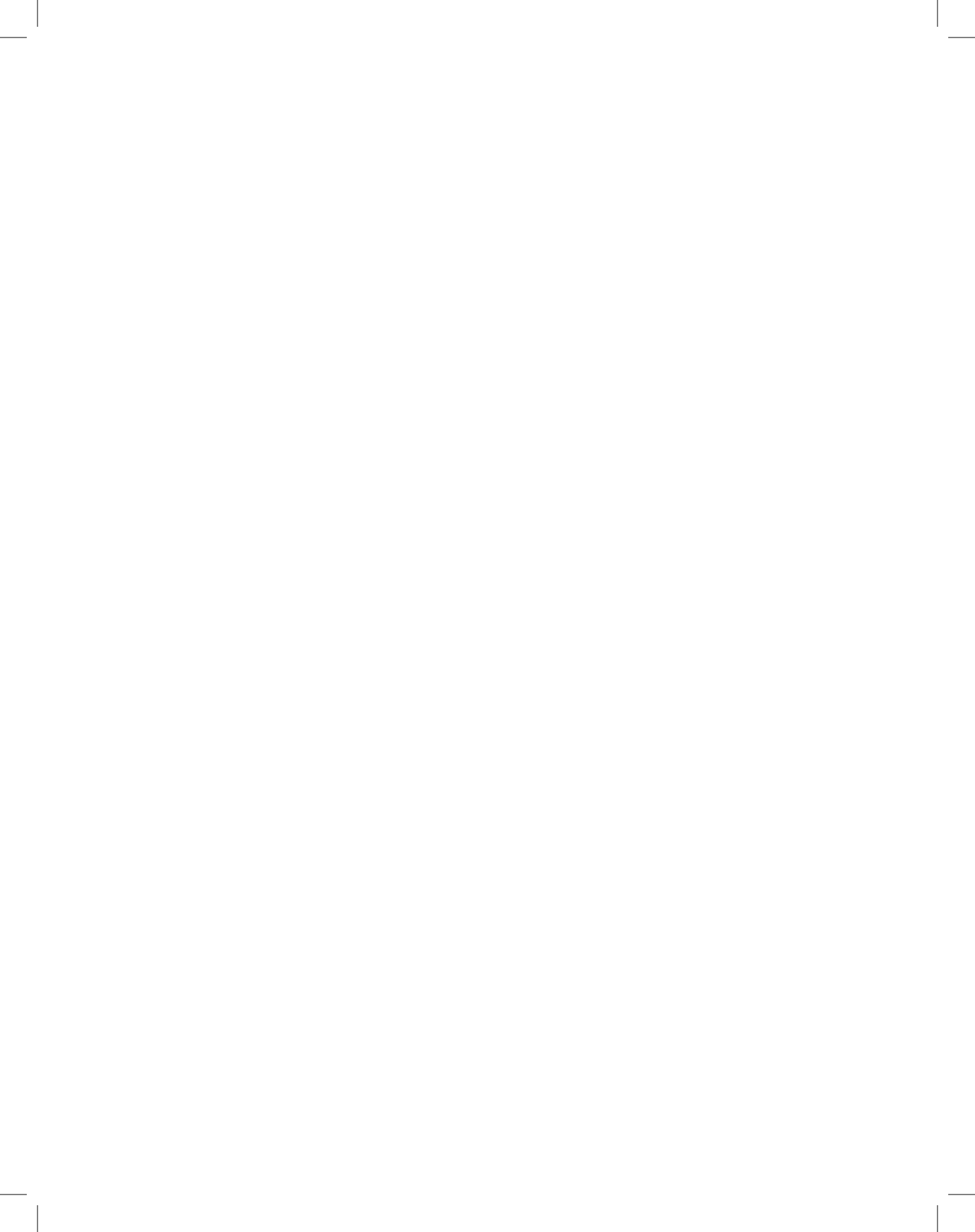
 customerservice@chefman.com

MODEL: RJ16-LOCK



READ ALL INSTRUCTIONS BEFORE USE

For your safety and continued enjoyment of this product, always read the instruction manual before using.



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Introduction

Congratulations!

You have made an excellent choice with the purchase of this quality Chefman® product. By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of Chefman®.

We want you to be completely satisfied with your purchase so this Chefman® product has an outstanding after sales service through our dedicated Helpline.

We hope you will enjoy using your purchase for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty please telephone our Helpline for immediate assistance.

In case of questions or technical problems please call the following toll-free help line number: 888-315-6553, Monday – Friday 9am to 5pm EST.

If the appliance has to be returned to us, it must be packed correctly as we cannot accept any responsibility for damage caused in transit.

SAFETY INSTRUCTIONS

IMPORTANT SAFEGUARDS

This appliance is for **HOUSEHOLD USE ONLY**.

WARNING: When using electrical appliances especially when children are present, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. To protect against electrical shock, do not immerse cord, plug or power head in water or any other liquid.
2. Close supervision is necessary when any appliance is used by or near children.
3. Do not leave appliance unattended while in use.
4. Unplug from outlet when not in use, before putting on or taking off parts, and before cleaning.
5. Do not operate any electrical appliance with a damaged cord or plug or after appliance malfunctions or has been dropped or damaged in any manner. Return appliance to nearest authorized service facility for examination, repair or adjustment.
6. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electrical shock or injury to persons.
7. Do not use for commercial purposes.
8. Do not let cord hang over edge of table or counter, or touch hot surfaces including stove.
9. Do not use the appliance for other than its intended use.
10. Do not attempt to repair this appliance. It may cause fire, electric shock or other bodily harm. Call 888-315-8407 for repair related questions and replacements.
11. When filling this appliance with water, the water should not be filled higher than the "MAX" or "FILL" line indicated on the inner container/pot.
12. Do not transport this appliance when water is in the tank. Although the tank has a locking feature, hot water may still leak out from the water inlet or steam may escape through vents.
13. Do not cover the steam vents.
14. Do not refill water during a boiling cycle or right after a boiling cycle. Hot water may splash resulting in serious burns.
15. When unit is not in use ensure that it is unplugged from outlet.
16. Do not stand over the appliance when opening the lid. Hot steam will rise and may cause serious burns.
17. This appliance is intended for water only. Using anything other than water (e.g. soup, milk, tea, and coffee) will cause bubbles resulting in hot liquid spilling from the appliance potentially causing burns. In addition, this will cause the pump to cease working and prevent the flow of water. The inner pot will erode as well.
18. To avoid potential damage to property, do not place the CHEFMAN Hot Water Pot underneath cabinets or other objects. Steam may cause damage or discoloration to objects placed above the unit while in operation.

This appliance is for **HOUSEHOLD USE ONLY**. It may be plugged into an AC electrical outlet (ordinary household current). Do not use any other electrical outlet.

SAVE THESE INSTRUCTIONS

SAFETY INSTRUCTIONS (cont'd)

SHORT CORD INSTRUCTIONS

A short power supply cord is provided to reduce the hazards resulting from entanglement or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply extension cord is used:

1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance, and:
2. The cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

LINE CORD SAFETY TIPS

1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced and the line cord replaced. Please return it to an authorized service representative.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

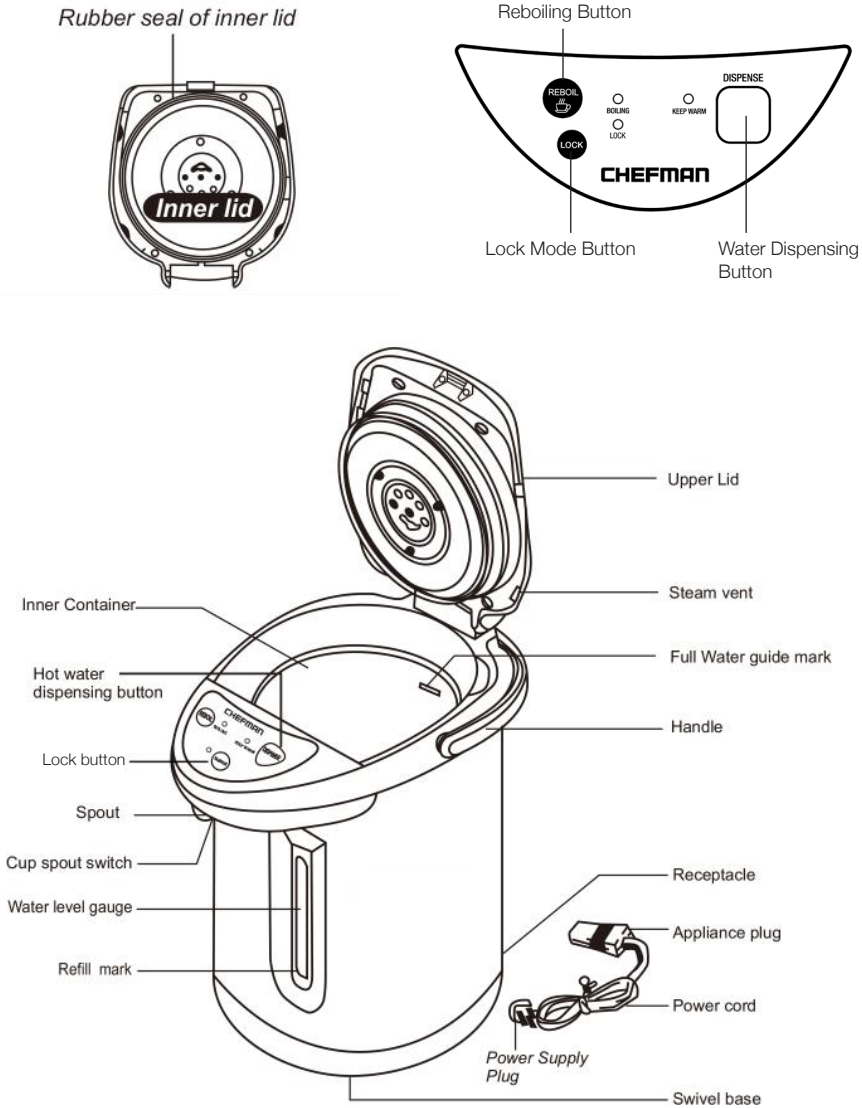
CAUTION: To ensure continued protection against risk of electric shock, connect to properly grounded outlets only.

IMPORTANT

During the first few minutes of initial use, you may notice smoke and/or a slight odor. This is normal and should quickly disappear. It will not recur after appliance has been used a few more times.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Features



Operating Instructions

HOW TO USE

Before using your Chefman Hot Water Pot for the first time, boil and discard one full pot of water by following the instructions below. You may notice a smell of plastic for the first time when you use the dispenser. This is normal and will fade over time.

- Fill the Hot Water Pot by pouring cold water from another container such as a jug. **WARNING: Do not fill the container directly from the tap, as overflowing water could cause a short circuit or electric shock.**
- Do not add water above the MAX FILL line on the inside of the container. Hot water may overflow, causing burns.
- Be careful not to splash water on the control panel or on the outside of the Hot Water Pot. Splashing water can damage the Hot Water Pot and cause an electric shock.
- Carefully close the lid by pushing down until you hear it click in place. (Fig 1)

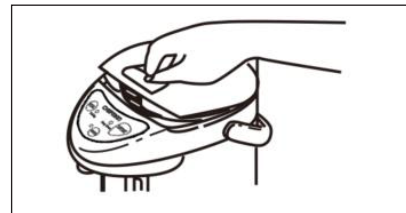
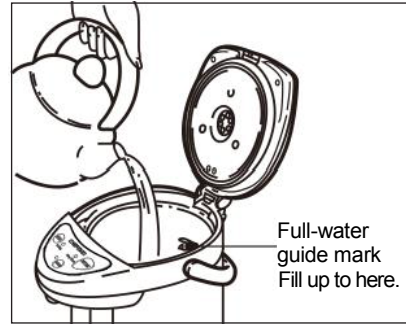


Figure 1

When you plug in the power cord, the water will automatically begin to boil.

TROUBLESHOOTING

CONDITION	CAUSE	SOLUTION
Water does not boil.	Plug is not plugged into electrical outlet.	Check the plug connections.
	Metal object or dirt is on the tip of the magnetic plug.	Clean the tip of the magnetic plug.
Water does not become hot or does not pour properly.	Plug is not plugged into electrical outlet.	Check the plug connections.
	Mineral deposits or the like have accumulated on the inside of the pot.	Clean the Hot Water Pot.
	Hot water may not pour properly a few minutes after boiling.	Open the lid once to release air bubbles, and close lid. Warning: Watch out for steam when opening the lid.
Water pours out by itself.	Check that the pot is not filled beyond the Max Fill guide mark.	Pour out the excess amount of water until it is below the Max Fill line.
White deposits appear in the hot water.	Deposits are forced by the mineral content of the water you are using. They are not due to corrosion of the inner container or peeling of the non-stick fluorine coating.	Clean the inside of the water pot by boiling water mixed with vinegar or lemon extract.
Loud boiling sounds can be heard.	Excessive accumulation of mineral deposits and the like on the inside of the water pot can cause loud boiling sounds.	
Hot water has a bad odor.	The odor of chlorine may be detectable in your tap water.	
	A mild plastic odor may be noticeable in a new dispenser. This odor will fade over time.	

Operating Instructions (cont'd)

ABOUT THE AUTO SHUT-OFF FEATURE

The auto shut-off feature operates when the power cord is plugged in but the container is empty of water. If the dispenser has been shut off automatically, unplug the power cord from the electrical outlet and wait for the Hot Water Pot to cool, and then add water.

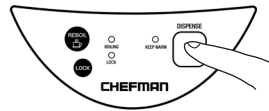
DISPENSING WATER



Dispense water manually



Dispense water using the electric spout button



Dispense water by pressing the dispense button on the control panel

RE-BOILING WATER

When the dispenser is in Keep Warm Mode, use the Reboil button to boil the water. The boil light will illuminate once pressed.

- Once the water has re-boiled, the Keep Warm light will illuminate.
- Before boiling, ensure the water level is above the refill mark in water window.
- The re-boil function will be deactivated immediately after the water has finished a re-boil cycle.

LOCK MODE

1. Press Lock button to activate Lock Mode and indicator light will turn on. Lock Mode deactivates and locks both Auto Dispense buttons and Reboil button.
2. To deactivate Lock Mode, simply press Lock button again. This reactivates the Auto Dispense buttons and Reboil button. When Lock Mode is activated, the Keep Warm and Reboil indicator lights will be off.

Note: If you open and close the lid while the unit is on (even in Lock Mode), the unit will continue to function without any change just as when the lid is closed. It will not automatically shut off and the function indicator lights will not turn on or off.

WHEN NOT IN USE

Unplug the dispenser and detach the lid and pour out any remaining water.

NOTE: Empty the container at least once a day. Water left in the container can cause unpleasant odor and accumulation of mineral deposits.

WARNING: To avoid serious burns, always detach the lid before pouring out the hot water. Do not allow water to splash onto the operation panel, hinge, handle or power supply plug.

Terms and Conditions

CHEFMAN LLC warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN LLC, at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN LLC will repair or replace the same effecting all necessary parts replacements for a period of one year from the date of purchase. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser.

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® ELECTRIC HOT WATER POT that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

CONDITIONS: This warranty is valid for the original USA retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN LLC Products. Save your proof of purchase receipt.

ABOUT YOUR PRODUCT WARRANTY: Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

NORMAL WEAR: This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN LLC or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN LLC shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

HOW TO OBTAIN WARRANTY SERVICE: If your CHEFMAN® ELECTRIC HOT WATER POT should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply call our toll-free number 1-888-315-6553 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 873 Route 45, Suite 101, New City, NY 10956.

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CHEFMAN is a registered trademark of PLUS ITS CHEAP, LLC.

Warranty Card

CHEFMAN®

ELECTRIC HOT WATER POT

Your details:

Model Number: _____

Full Name: _____

Address: _____



_____ Email: _____

Date of Purchase*: _____

*We recommend you keep the receipt with this warranty card

Location of Purchase: _____

Description of Malfunction:

Return your completed warranty card to:

RJ Brands
873 Route 45
Suite 101
New City, New York
10956

AFTER SALES SUPPORT

 USA 888-315-6553

 customerservice@chefman.com

MODEL: RJ16-LOCK

Phone lines available Monday to Friday, 9am-5pm EST

1-YEAR LIMITED WARRANTY



To log-in to ClubChefman.com follow the below steps:

1. Enter www.clubchefman.com into your web browser.
2. Click on "Sign Up Now".
3. Fill in the required information as prompted.

NOTE: "Place of Purchase" refers to the store at which you purchased your product.

4. Sign in using your User Name and Password.

CLUB CHEFMAN ACCESS CODE:

2131319

CHEFMAN®

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