

# How can we help you?

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/ [DOORBELL CAM INSTALLATION GUIDE - INTRODUCTION](#)

## Doorbell Cam Installation Guide - Introduction

### Installation

August Smart Lock Installation Guides  
(</customer/en/portal/articles/2156654-august-smart-lock-installation-guides>)

Deadbolt Parts  
(</customer/en/portal/articles/2164826-deadbolt-parts>)

My Schlage Screws are not long enough  
(</customer/en/portal/articles/2164827-my-schlage-screws-are-not-long-enough>)

There is a plate behind my thumb latch  
(</customer/en/portal/articles/2164828-there-is-a-plate-behind-my-thumb-latch>)

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**Need help? Get a professional installation of your Doorbell Cam starting at \$150.**

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(<http://august.com/installers>)

### Before You Begin

#### Check Doorbell Chime Type

If your existing doorbell has a speaker, it's a digital chime. If it has a mechanical mechanism (usually in the form of two pistons that strike metallic keys), it's a compatible mechanical chime. You'll need to ensure that your doorbell is getting 16-24V from the transformer.

[Read more about doorbell compatibility](#)

([http://support.august.com/customer/en/portal/articles/2340441-doorbell-cam---troubleshooting-power-and-doorbell-compatibility?b\\_id=10920](http://support.august.com/customer/en/portal/articles/2340441-doorbell-cam---troubleshooting-power-and-doorbell-compatibility?b_id=10920))

#### Allow Time for Charging Doorbell Cam

As part of the installation and setup process, you'll be asked to charge the Doorbell Cam's internal battery for 30 minutes after you've mounted it to your doorbell wiring. Please factor this time into your planning.

#### Optimize Your Wireless Connection

**For best performance, your Wi-Fi access point should be within 15-20ft of your door.** Try to ensure that your Wi-Fi access point is on the same floor and as close to your Doorbell Cam as possible. If it is too far, the doorbell cam will not get a

proper signal. Multiple stories or brick/stone walls within your home may also contribute to signal interference.

[Read more about improving your Wi-Fi performance](http://support.august.com/customer/en/portal/articles/2340438-doorbell-cam---improving-your-wi-fi-signal?b_id=10920)

([http://support.august.com/customer/en/portal/articles/2340438-doorbell-cam---improving-your-wi-fi-signal?b\\_id=10920](http://support.august.com/customer/en/portal/articles/2340438-doorbell-cam---improving-your-wi-fi-signal?b_id=10920))

## **Be Aware of Your Installation Surface**

Surfaces such as brick, concrete, cement siding and stucco will require a masonry bit for drilling.

Also note that certain surface types such as brick and stucco can cause Wi-Fi interference. Stucco, for example, usually contains metal mesh wiring which can dramatically reduce the strength of your Wi-Fi signal.

## **What's in the Box**



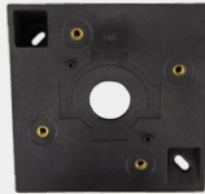
August Doorbell Cam



Doorbell Cam spacer,  
mounting plate and wiring



Smart Keypad spacer



Doorbell Cam wedge



Six (6) 1" screws



Six (6) 1" anchors



Four (4) Dolphin connectors



Hex key

### What You'll Need



Tape measure



Hammer





Drill w/ drill bit set



Phillips screwdriver



Pen, pencil or fine-tip marker



Pliers or crimping tool

**Next: Prepare for Installation**

In order to give you the most accurate instructions possible, let's quickly check:

- Your doorbell location
- Your surface type

[CONTINUE](#)

(<http://www.surveygizmo.com/s3/2490379/doorbellchecklist>)

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