

Elite
BY MAXI-MATIC

P L A T I N U M

12 CUP STAINLESS STEEL COFFEE PERCOLATOR

MODEL: EC-120

INSTRUCTION MANUAL

Before operating your new appliance, please read all instructions carefully and keep for future reference.



Questions? Elite's customer service team is ready to help.
Call us toll-free at 800-365-6133 ext. 120/107/105.
For more Elite products, visit us at www.maxi-matic.com.

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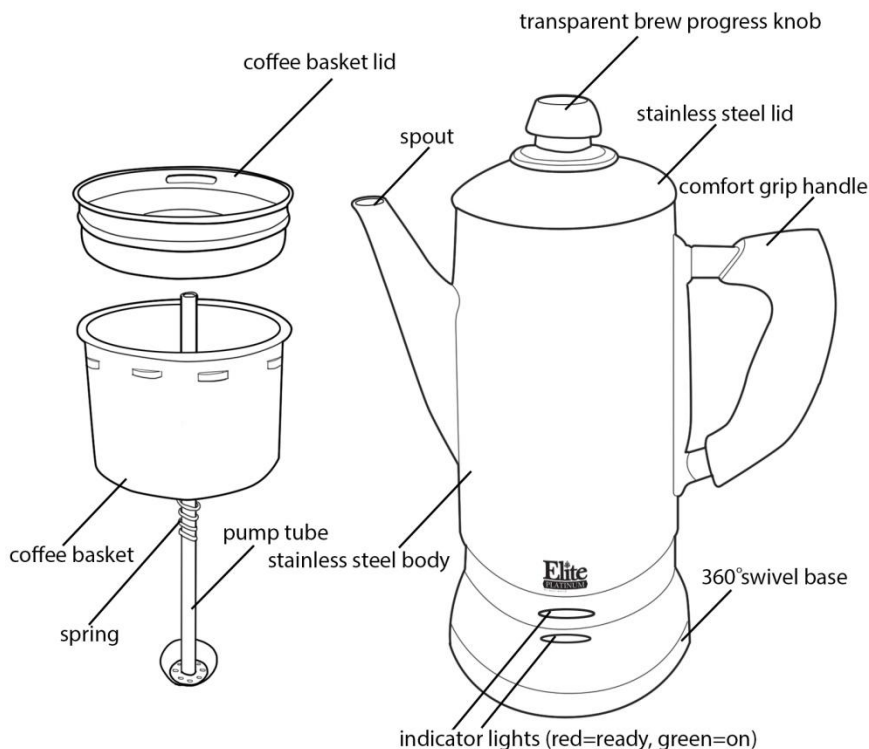
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IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

- Read all instructions and retain the instruction manual in a safe place.
- Do not touch hot surfaces always use the handles and knobs.
- Do not immerse cord, plug, or base unit in water or other liquids.
- Close supervision is recommended when the appliance is used near children.
- Unplug when not in use or before cleaning.
- Always allow the percolator to cool before cleaning.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged.
- The use of accessories or attachments is not recommended.
- Do not use outdoors or in wet/damp environments
- Do not let power cord hang over edge of table, counter, or touch hot surfaces.
- Do not place on or near sources of heat.
- Always fill the percolator first, then set the appliance onto the swivel base and plug in.
- Do not operate when the water is below the minimum level.
- The appliance is not intended to be operated by means of an external timer or separate remote-control system.
- The housing may get hot when the appliance is operating.

PARTS IDENTIFICATION



STOP!

Under NO circumstances should this Percolator or any of its parts or components be placed ON or NEAR a Stovetop, Range, or Open Flame. Doing so will cause serious damage to the Percolator and/or injury to person. This is NOT a Stovetop Percolator.

OPERATING INSTRUCTIONS

- 1) Before using your percolator for the first time, thoroughly wash all parts of the percolator.
- 2) Remove coffee basket lid, coffee basket, stainless steel lid, and pump tube with spring. Using the measurement markings found on the inside of the unit, fill the Percolator with the desired amount of water. For best results, please use cold water.
- 3) Place Coffee Basket over pump tube and spring. Add desired amount of coffee grounds using the markings found inside the Coffee Basket.
- 4) Place Coffee Basket and Pump Tube assembly into the Percolator so that the bowl shaped end of the Pump Tube fits directly into the well found on the bottom of the inside of the Percolator. Place Coffee Basket Lid over the Coffee Basket and push the Stainless Steel Lid on top of the Percolator.
- 5) Plug the Swivel Base into an outlet and connect the Percolator to the Swivel Base. The green indicator light will light up. When coffee is finished brewing the red indicator light will illuminate.

NOTE: It is best to use coarse ground coffee as finer grounds will sift through the holes in the Coffee Basket. The following chart can be referenced as a guide for brewing coffee at various strengths.

No of Cups of coffee	Mild (cups)	Medium (cups)	Strong (cups)
12	6	8	10
10	5	7	9
8	4	6	8
6	3	4	6
4	2	3	4

CARE & MAINTENANCE

- Always remove the Percolator from the Swivel Base then unplug Swivel Base from the wall outlet before attempting to clean the Percolator.
- Allow Percolator to cool before cleaning.
- Remove the Percolator body from the swivel base. Make sure the unit is sitting evenly on a flat surface. Grasp the lid with the Brew Progress knob and gently pull straight up.
- Gently, pull the Coffee Basket, Coffee Basket Lid, and Pump Tube straight up and out of the body. Take the Coffee Basket Lid off the Coffee Basket and dispose of used coffee grounds.
- The Stainless Steel Lid, Coffee Basket, Coffee Basket Lid, and Pump Tube (with spring) can all be placed into the upper rack of a dishwasher or washed in warm soapy water and rinse thoroughly.
- Never immerse the Swivel base, its cables or the plug into water or wash in a dishwasher
- Simply wipe the Percolator body and base with a clean, damp cloth and dry before storing.
- Do not use scouring agents or harsh cleaners on any part of the Percolator.
- Storage: The power supply cord is attached to the swivel base. For clutter free storage, wrap the power cord into a coil underneath the swivel base.

NOTE: The washer at the bottom of the pump tube must be able to move freely to ensure error free operation. In the event that coffee grounds become trapped near the washer, loosen the trapped coffee grounds with a toothpick, and then run under water to clean.

LIMITED WARRANTY* ONE (1) YEAR
WARRANTY IS ONLY VALID WITH A DATED PROOF OF PURCHASE

PLEASE DO NOT RETURN TO STORE.

If you have any problems with this unit, contact Consumer Relations for service

1. Your small kitchen appliance is built with precision, inspected and tested before leaving our factory.
2. It is warranted to the original purchaser to be free from any manufacturing defects under normal use and conditions for one (1) year, cord excluded. This Warranty applies only to the original purchaser of this product.
3. Retail stores/merchants selling this product do not have the right to alter, modify, or in any way revise the terms and conditions of the warranty.
4. If you use your appliance for household use and according to instructions, it should give you years of satisfactory service.
5. At its sole discretion, Maxi-Matic USA will either repair or replace the product found to be defective during the warranty period.
6. The repaired or replacement product will be in warranty for the remaining balance of the one-year warranty period and an additional one-month period.
7. Consumer's remorse is not an acceptable reason to return a product to our Service Center.
8. **This limited warranty covers appliances purchased and used within the 50 U.S. states plus the District of Columbia and does NOT cover normal wear of parts or:**
 - Damages caused by unreasonable use, neglect, normal wear and tear, commercial use, improper assembly or installation of product.
 - Damages caused in shipping.
 - Damages caused by replacement or resetting of house fuses or circuit breakers.
 - Defects other than manufacturing defects.
 - Breakage caused by misuse, abuse, accident, alteration, lack of proper care and maintenance, or incorrect current or voltage.
 - Lost or missing parts of the product. Parts will need to be purchased separately.
 - Damages of parts that are not electrical; i.e. cracked or broken plastic/glass, scratched/dented inner pots.
 - Damage from service or repair by unauthorized personnel.
 - Extended warranties purchased via a separate company or reseller.
 - Acts of God such as fire, floods, hurricanes, tornadoes, etc.

Maxi-Matic, USA shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Apart from the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in time to the duration of the warranty.

*One Year Limited Warranty valid only in the **50 U.S. states plus the District of Columbia, excluding** Puerto Rico and the Virgin Islands.

This warranty is effective only if the product is purchased and operated in the USA; product usage which is in violation of the written instructions provided with the unit will void this warranty.

For international warranty, please contact the local distributor.

This warranty gives you special legal rights and you may also have other rights to which you are entitled which may vary by state, province, and/or jurisdiction.

**Any instruction or policy included in this manual may be subject to change at any time.

MAXI-MATIC, USA

18401 E. Arenth Ave. City of Industry, CA 91748

Customer Support Hours of Operation MON-FRI 8:30 AM - 5:00 PM PST

(800) 365-6133 Ext: 120/107/105; (626) 912-9877 Ext: 120/107/105

Visit: www.maxi-matic.com for Live Chat Support and Contact Us Form

RETURN INSTRUCTIONS

RETURNS:

- A. Any return of defective merchandise to the manufacturer must be processed accordingly by first contacting customer service (info@maxi-matic.com) to obtain an RA # (Return Authorization Number). We will not accept any returns of merchandise without an applicable RA #.
- B. IMPORTANT RETURN INSTRUCTIONS. Your Warranty depends on your following these instructions if you are returning the unit to Maxi-Matic, USA:
 1. Carefully pack the item in its original carton or other suitable box with sufficient cushioning to avoid damage in shipping.
 2. Before packing your unit for return, be sure to enclose:
 - a) Your name, full address with zip code, daytime telephone number, and RA#,
 - b) A dated sales receipt or PROOF OF PURCHASE,
 - c) The model number of the unit and the problem you are having (Enclose in an envelope and tape directly to the unit before the box is sealed,) and
 - d) Any parts or accessories related to the problem.
 3. Maxi-Matic, USA recommends that you ship the package via UPS ground service for tracking purposes. **We cannot assume responsibility for lost or damaged products returned to us during incoming shipment.** For your protection, always carefully package the product for shipment and insure it with the carrier. C.O.D shipments cannot be accepted.
 4. **All return shipping charges must be prepaid by you.**
 5. Mark the outside of your package:
MAXI-MATIC USA
18401 E. ARENTH AVE.
CITY OF INDUSTRY, CA 91748
 6. Once your return has been received by our warehouse, Maxi-Matic, USA will repair or replace the product if it is defective in material or workmanship, subject to the conditions in paragraph B.
 7. **Maxi-Matic will pay the shipping charges to ship the repaired or replacement product back to you.**



P L A T I N U M

Elite Customer Service Center

Mail: Maxi-Matic, USA
18401 E. Arenth Ave
City of Industry, CA
91748-1227

Phone: 800-365-6133 ext. 120/107/105

Website: www.maxi-matic.com
Visit our website for Live Chat Support
& Contact Us Form



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Actual product may vary from the images/illustrations in this manual due to continual product improvement.

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