



Have a question?

Please contact

Customer Service at

877-707-7533 for the

quickest service.

We are open Monday - Friday
from 9:00 a.m. - 5:00 p.m. (EST).

Or you can email us at

claims@classicbrands.com.

www.classicbrands.com



Important Information About Unpacking Your Mattress

Airing out your mattress:

- Memory Foam mattresses typically have a mild residual scent i.e. new car smell, distinct to the product when new. This is sometimes heightened when delivered during cold weather.
- Some consumers are sensitive to odor, any odor, and while we understand it might be irritating to some, It is in no way harmful or unhealthy. It will quickly dissipate as the mattress is used daily, allowing the open cells to expel the “processing” air and take in new air.
- Leave the mattress uncovered during the first few days, allowing the air in your home to circulate around the product. Turn on fans and open windows to circulate the air in the room, so the mattress odor can dissipate quickly.

Mattress Cleaning Tips

- Should you spill something on your mattress, blot the stain immediately. If the spill is large and the mattress deeply soaked, blot the excess moisture using terry towels and pressure until the area is no longer drenched. Never use chlorine bleach or other harsh chemicals to clean the mattress or cover.
- Your zippered, removable cover is easily removed and washable. Wash your cover using cool water and a mild detergent. Dry your cover using the lowest possible heat setting and do not dry to excess. Remove when barely dry and air hang to completion. AVOID chlorine bleach or harsh chemicals or stain removers as they will damage your cover.
- For spot cleaning, only use a water based cleaning product. And never deeply drench the mattress when spot cleaning.

Mattress Care Tips

- Use a lightweight protective mattress pad designed to work with foam mattresses. This will keep your mattress fresh and free from stains
- Your mattress should always be placed on a good quality foundation with a firm surface, never on a coiled box spring foundation – an improper foundation may cause sagging and prevent the mattress from doing its job. Also, if you have a queen or king sized mattress a center support is recommended.
- We DO NOT recommend use of an electric blanket or electric pad with this mattress. Prolonged usage of an electric blanket or pad, at high heat may damage the mattress and impact its ability to reduce pressure and stress properly.
- Do not remove your mattress law tag – The label serves as a means of identification should you have a warranty claim.

Tips for unpacking your mattress:



- Carefully remove the outer plastic cover with scissors. Exercise care and remove the plastic cover by hand.



- Gently pull the compressed product to unroll it. Carefully trim the inner plastic cover with scissors to start the mattress decompression. Gently pull away the inner plastic cover and discard.
- Please allow 24 to 72 hours for your Mattress to regain its full shape. It has been machine rolled and compressed for efficient delivery and will not affect its performance.
- In cold temperature, at delivery, your mattress may take a bit longer to return to full sized from its compressed state. Once the mattress is unrolled and placed on your bed, allow it to recover naturally before making your bed.