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Doorbell Cam Pro Installation Guide - Introduction

Installation

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Need help? Get a professional installation of your Doorbell Cam starting at \$150.

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Before You Begin

Check Doorbell Chime Type

If your existing doorbell has a speaker, it's a digital chime. If it has a mechanical mechanism (usually in the form of two pistons that strike metallic keys), it's a compatible mechanical chime. You'll need to ensure that your doorbell is getting 16-24V from the transformer.

[Read more about doorbell compatibility](http://support.august.com/customer/en/portal/articles/2886632-doorbell-cam-pro---chime-and-power-compatibility)

<http://support.august.com/customer/en/portal/articles/2886632-doorbell-cam-pro---chime-and-power-compatibility>

Optimize Your Wireless Connection

For best performance, your Wi-Fi access point should be within 15-20ft of your door. Try to ensure that your Wi-Fi access point is on the same floor and as close to your Doorbell Cam as possible. If it is too far, the Doorbell Cam will not get a proper signal. Multiple stories or brick/stone walls within your home may also contribute to signal interference.

[Read more about improving your Wi-Fi performance](http://support.august.com/customer/en/portal/articles/2340438-doorbell-cam---improving-your-wi-fi-signal?b_id=10920)

(http://support.august.com/customer/en/portal/articles/2340438-doorbell-cam---improving-your-wi-fi-signal?b_id=10920)

Be Aware of Your Installation Surface

Surfaces such as brick, concrete, cement siding and stucco will require a masonry bit for drilling.

Also note that certain surface types such as brick and stucco can cause Wi-Fi interference. Stucco, for example, usually contains metal mesh wiring which can dramatically reduce the strength of your Wi-Fi signal.

Start With the Included USB Setup Dock

The first step will be to set up your Doorbell Cam Pro using the included Setup Dock. Plug one end of the included USB cable into the Setup Dock, and the other end into a power source such as a computer or smartphone charger. Place your Doorbell Cam Pro onto the dock and press the Reset button on the back. to power it on. Begin setup of your Doorbell Cam Pro using the August mobile app.

What's in the Box



Doorbell Cam



Mounting Plate



Wedge



Putty



Screws



Anchors

What You'll Need



Power Drill & Bits



Phillips
Screwdriver

Next: Prepare for Installation

In order to give you the most accurate instructions possible, let's quickly check:

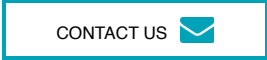
- Your doorbell location
- Your surface type

CONTINUE

(<http://www.surveygizmo.com/s3/3954905/doorbellcamprochecklist>)

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