Quick Start User Manual

How to connect the camera to your smart-phone

- Make sure your home Wi-Fi environment is functioning properly and the network speed is fast enough. Please put the camera just besides the WIFI router when add it. After add it successfully, you could move the camera to the place you want camera locate.
- Make sure your phone/tablet is connected to the 2.4 GHz Wi-Fi network before configure the APP.
- Take note of your 2.4GHz home Wi-Fi name and WIFI password.

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2. Make sure your phone/tablet is connected to the 2.4 GHz Wi-Fi network before configure the APP.
3. Take note of your 2.4GHz home Wi-Fi name and WIFI password.
1. Download “Danale” APP in APP store or Google Play Store. Register an account with your email address (recommend) or phone number,

2. Charge the camera to a outlet. Pls reset the camera by hold the reset button on the back of the camera for about 10 seconds, you will hear” Reset success”. Before configure add steps on Danale APP, please be patient to wait about 15-30 seconds till the camera re-start.

3. Click Add devices “+”, ( It’s in the top-right corner if this is not your first device)

4. You will go to Configure Network (or Network setting for Android phone). The first box is filed in your WIFI SSID automatically, please enter your 2.4GHz WIFI password in the second box. (Please click the small eye open to double check if you entered the correct password)

5. You will go to connecting page. The camera will match code for the WIFI automatically. Please be patient to wait about 30-120 seconds until the device appears on the list.
For normal IP camera, you will hear it prompt: I. **Device turn on, please match code**, II. **Code matched, III. WIFI connecting, IV. IP address is signed in successfully, V. Connecting to server, VI. Server connected.**
For panoramic IP camera, you will hear it prompt: I. **Welcome, your camera has started, please take a moment to set up the wifi connection through the APP, II. WIFI setup success, your camera being connecting to the internet, III. Your device is online, please add the camera in the APP.**

6. After the device shows up, pls click “add” button. Name your device and click OK to save it. (If the add button missing, please take note of the Device ID and send it to nextrend008@hotmail.com.)

7. Device list will show up on Main Screen. To check the LIVE video and configure the settings, please click the image area.

**Share a Device**

If you wanna share the device to your family, your family members need to register a different account firstly. To share the device, please click the share button (pic#1 below). You will prompt to scan QR code (pic#2 below). Please go to My Profile of your family members’ account and find the QR code and then scan it. Or just input the account name manually. You can set the share permissions as you want. Your family members’ account will receive a message, please agree the share and then both of you could check the live videos now.
**Set the Motion Detection Alarm**

1. After login in your account, please click the video play (Pic#1 below).
2. You will go to check the live video as following, please click the setting on the TOP right (Pic#2).
3. Please navigate the Security Setting>Motion Detection>High Medium Low Off (Pic#3&4).

**Use a SD card for Video Storage**

Note: Before insert a SD card, please unplug the IP camera from outlet.

1. Please format the SD card firstly.

   Please go to Setting> Advance Setting>Restart&Reset>Format SD Card>OK.

2. After format, please set the recording plan. Or the video will not be saved to SD card.

   Please go to Setting> Advance Setting>SD card setting>Add recordings plan.
1. After view the live video, please click the Cloud icon,
2. If you use a iPhone, you will prompted to Subscribe cloud service, please ignore it and double click the Device recording button on the top.
   If you use a Android, you will prompted to Purchase cloud service, please ignore it and double click the SD card video on the top.
3. You could choose the Date and pull the time scale to playback the video. You could also use a SD card reader and plug it to a computer to check the videos.
Troubleshoot:

1. What should I do if the SSID didn’t file in automatically?
   I. Check if your SSID has special marks like & ‘ or something else, if so, pls remove it from your SSID name. And then reset the camera and add it once again.
   II. Use a different phone to add the camera. Pls Reset the camera firstly before add it in new phone.
   III. Use one phone set the portable hot-spot WIFI at on and use another phone to connect the hot-spot WIFI and add the camera under hot-spot WIFI environment. Please reset the camera before add it again. If this camera works fine under your hot-spot WIFI, it means that the camera function normally. Please enquiry your WIFI provide about your WIFI environment.

2. What should I do if the camera prompt “Connect to WIFI router unsuccessful” or show “Found 0 devices” on connecting page or ?
   I. Please double check if you enter the correct 2.4GHz WIFI password in the Network Setting page.
   II. Please check the distance between the camera and your WIFI router. Consider different WIFI environment, put the camera just besides the WIFI router would be best.
   III. Please double check your WIFI speed. Low speed WIFI will make it fail to be found on the Connecting device page.
   IV. If all notes above have no issues, please close the Danale APP and reset the camera firstly. And then try to add it once again.
   V. Please check if the router is open the AP isolation. If so, please login through the computer management page and turn off the AP isolation function. And then reset the camera and add it once again.

3. When check the live video, why it’s refreshing and video didn’t show up.
   This is because of low speed WIFI speed. Please check if the WIFI the camera has connected function properly and the WIFI your phone has connected or your mobile data network speed works well.

PS: To monitor on computer, please use your personal email and send Amazon order number and your computer model to nextrend008@hotmail.com. We will send you the software.