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BLUETOOTH TROUBLESHOOTING

Bluetooth works through a short-distance radio transmission, so it's not uncommon for audio to get a little fuzzy at times. Here's how to fix it:

To Test or Improve Sound

- Place both devices within 30 feet, or closer
- Move both devices away from other Bluetooth devices, microwaves, wireless routers and other electronics
- Ensure your Beats and Bluetooth device are charged and turned on
- Increase the volume on your Beats and the paired Bluetooth device
- Go to sound settings on your device and select your Beats as the **input/output device (Mac)** or as the **playback/recording device (PC)**

You can also try pairing your Beats with your Bluetooth device again:

- [Beatbox Portable](#)
- [Beats Pill+](#)
- [Pill, Pill 2.0](#)
- [Powerbeats² Wireless](#)
- [Solo² Wireless](#)
- [Studio Wireless](#)
- [Wireless](#)