

Can the SoundTouch 300 soundbar be wall-mounted?

Yes. The optional WB-300 wall bracket lets you mount the SoundTouch 300 flush to the wall.

How do I connect a *Bluetooth* device with the SoundTouch 300 soundbar using NFC?

Select the *Bluetooth* source on the remote (or via the app). Ensure your mobile device has NFC turned on. Gently tap the device near the Bose logo on the top of the SoundTouch 300, and your device will automatically pair.

How do I connect a *Bluetooth* device with the SoundTouch 300 soundbar without using NFC?

Press and hold the *Bluetooth* source button on the remote for several seconds until the light begins to flash. Ensure your mobile device is in pairing mode and select the SoundTouch 300. You also can pair your mobile device to the SoundTouch 300 using the SoundTouch app. In the app, find the SoundTouch 300 in the device tray, select “explore,” and then select *Bluetooth*. On your mobile device, select the SoundTouch 300.

What kind of batteries does the remote control use?

The remote uses 4 alkaline AA batteries.

How does the SoundTouch 300 soundbar connect to a TV?

The simplest way to connect the SoundTouch 300 is via an HDMI™ cable to your TV. If your TV has an “HDMI-ARC” connection, you should use that connection. If your TV does not have an HDMI connection, then you should connect the SoundTouch 300 to the TV using an optical cable.

What placement guidelines should be considered to ensure optimal audio performance from the SoundTouch 300 soundbar?

The SoundTouch 300 uses the reflective surfaces of the room to deliver a spacious home theater experience. To ensure optimal audio performance, the soundbar should be placed equidistant from each side wall and directly in front—center of the TV. No objects should be placed on either side of the soundbar, nor should it be placed inside a cabinet, as this would result in a limited sound stage.

Can source devices, such as a cable box, iPod, gaming system, etc., be connected directly to the SoundTouch 300 soundbar?

Yes. For the simplest connection, you should connect all sources to the TV, and then connect the TV to the SoundTouch 300 via HDMI-ARC. But if your TV does not have enough open HDMI ports, you can disconnect one source from a TV HDMI slot, then connect the SoundTouch 300 to

that open HDMI port. Then, connect that source to the soundbar and utilize the “pass-through” capability of the SoundTouch 300.

Can I control the bass?

Yes. Bass can be controlled via the bass button on the universal IR remote control or via the settings menu in the SoundTouch app.

Do I need a separate receiver with the SoundTouch 300 soundbar?

No. The system connects directly to your TV.

Is the SoundTouch 300 soundbar compatible with 4K video?

Yes, this system will pass through Ultra High Definition 4K video from a source device to the TV at 60 frames per second (FPS).

Does the SoundTouch 300 soundbar have a headphone output?

No.

Can I use the SoundTouch presets with the SoundTouch 300 soundbar?

Yes, like other SoundTouch systems, the SoundTouch 300 uses presets via the SoundTouch app and the remote control.

Does the SoundTouch 300 soundbar have *Bluetooth* and NFC built in?

Yes

What accessories are available for the SoundTouch 300 soundbar?

If you want to add deeper bass to your soundbar, then you can add on the optional Bose Bass Module 700. If you want to have a more immersive surround sound experience, you can add the optional Bose Surround Speakers. And of course, if you want the full 5.1 experience, you can add them both

What can I do with the Bose Skill?

With Bose Skill, you can play music on your SoundTouch speakers by talking to any Alexa-enabled device like an Amazon Echo Dot. For example, say “Alexa, play my jazz playlist in the Kitchen,” and the playlist will begin to play on the SoundTouch speaker named “Kitchen.” You can also control the music that’s playing—for example, say “Alexa, pause the music in the Kitchen,” “Alexa, resume the music in the Kitchen,” “Alexa, turn up the volume in the Kitchen,” “Alexa, skip to the next song in the Kitchen,” and so on.

Which SoundTouch products are compatible with the Bose Skill?

The Bose Skill is compatible with all current generation SoundTouch speakers (SoundTouch 10, SoundTouch 20 Series III, SoundTouch 30 Series III, the SoundTouch 300 soundbar, Wave SoundTouch IV, the SoundTouch SA-5 amplifier, the SoundTouch Wireless Link adapter, and the Lifestyle 600 and 650 home entertainment systems) and previous SoundTouch speakers/systems that support Bluetooth connectivity.

What music services work with the Bose Skill and SoundTouch?

The music services that currently work with Bose Skill are Amazon Music, Pandora, TuneIn, SiriusXM, and iHeartRadio.

Do I always have to say a speaker name with the Bose Skill?

Yes. Alexa will not know where to direct your commands unless you include the speaker name in your requests/commands.

Does the Bose Skill let me play music on multiple speakers at the same time?

No. There is currently no way to play music on multiple speakers using just your voice with the Bose Skill. However, you can still create groups in the SoundTouch app as normal, even if the music was started through the Bose Skill.

What is the Bose SoundTouch Control Skill for Alexa-enabled devices?

The Bose SoundTouch Control Skill for Alexa-enabled devices enables Bose SoundTouch customers to control elements of the SoundTouch experience through Alexa by speaking to an Amazon Echo, Echo Dot, Tap or any Alexa-enabled device.

What can the Bose SoundTouch Control Skill do?

With the Bose SoundTouch Control Skill, you can ask Alexa to:

Play music set to a SoundTouch preset. For example, “Alexa, ask Bose to play Preset 1.”

Play content in a specific room. For example, “Alexa, ask Bose to play Preset 1 in the Living room.”

Play/pause/resume and skip tracks. For example, “Alexa, ask Bose to pause.”

Adjust volume. For example, “Alexa, ask Bose to turn this up.”

Play the same music everywhere. For example, “Alexa, ask Bose to play this everywhere.”

Find out what's playing. For example, "Alexa, ask Bose what's playing."

Turn a system on or off. For example, "Alexa, ask Bose to turn off."

How will existing customers be able to access the Bose SoundTouch Control Skill?

The Bose SoundTouch Control Skill will be available to all existing SoundTouch owners through a free software update. The Skill itself is free, and it is enabled through the Skills section of the Amazon Alexa app. An Alexa-enabled device like an Amazon Echo or Echo Dot is also required to use the Skill.

Which SoundTouch speakers are compatible with the Bose SoundTouch Control Skill?

The Bose SoundTouch Control Skill is compatible with all Bose SoundTouch speakers.

Where is the Bose SoundTouch Control Skill available?

The Bose SoundTouch Control Skill is available in the US in English only.