



Landmann General Barbecue Warranty Conditions

All Landmann barbecues are covered by our warranty for a minimum period of 24 months from the date of purchase. The warranty applies to the original purchaser from the date of purchase and covers manufacturing faults and defects only. If a Landmann product fails as a result of a manufacturing fault or defect under normal use in accordance with the manufacturer's instructions, Landmann, at our discretion will repair, refinish or replace the failed product. Landmann reserve the right to substitute the failed products with a similar product should the model or color no longer be available. Any replacement will be for the failed product only, where compatible parts are available and not necessarily a complete barbecue. The original warranty period is not extended in the event of a repair, refinish or replacement.

In the event of a warranty claim it is the customers' responsibility to return the product to either the retailer or to the Landmann Service Department along with a copy of a proof of purchase. No claims for warranty will be accepted without a proof of purchase. To make a claim please contact Landmann Service Department on **01480 421720**.

Warranty Exclusions

The following are not included in the Landmann warranty:

- General wear and tear
- Rusting of steel components and parts
- Natural weathering of timber parts
- Metal Corrosion
- Commercial use
- Damaged caused by a result of failure to follow the manufacturer's instructions
- If any technical alterations have been made to the barbecue
- Accessories are used that are not expressly authorised for this barbecue
- Any act of God for example from storm damage, wind/flood etc.
- Corrosion or damage caused by exposure to the elements, grease/fat fires, insects etc.
- Removal or reinstallation costs
- Lack of maintenance, abuse, neglect, misuse, accident or improper assembly of product
- Scratches, dents corrosion or discolouring caused by heat, abrasive or chemical cleaners or chipping of porcelain parts
- Unauthorized repairs during the warranty period
- The cost of freight, assembly, replacement of worn parts, and other such costs are not covered by the warranty.

Note: Barbecues must be covered when not in use

Landmann Extended Warranty

Some Landmann products are available with a free extended warranty for up to 5-10 years depending on the model from selected Landmann authorized stockists. A list of the authorized stockists is available on our website www.landmann.co.uk/dealerlocator.

Landmann Avalon, Triton and Miton Barbecues	Warranty
Aluminium castings	10 years (2 years on paint excluding fading)
Stainless steel shroud	10 years
Stainless steel burner tubes (2016->)	5 years
Firebowl/Hearth	10 years, no rust through or burn through
Cooking grates	10 years, no rust through or burn through
Flame tamers	2 years, no rust through or burn through
Infrared rotisserie burner	2 years
All remaining parts	2 years

Landmann Smokers, Taurus, Dorado, Midas and 11430 Tennessee Broiler	Warranty
Aluminium castings	5 years (2 years on paint excluding fading)
Stainless steel burner tubes (2016->)	5 years
Firebowl/Hearth	5 years, no rust through or burn through
Cooking grates	2 years, no rust through or burn through
Flame Tamers	2 years, no rust through or burn through
All remaining parts	2 years

Product Registration

Please utilize this form to register your product only. If you have questions regarding parts, warranty, or registering your product, please contact a customer service specialist by clicking [here](#).

Name *	<input type="text" value="First"/>	<input type="text" value="Last"/>
Address	<input type="text" value="Street Address"/>	
	<input type="text" value="City"/>	<input type="text" value="State"/>
	<input type="text" value="Postal / Zip Code"/>	<input type="text" value="United States"/>
Email *	<input type="text"/>	
Phone *	<input type="text" value="###"/>	<input type="text" value="###"/>
	<input type="text" value="#####"/>	
Model Number *	<input type="text"/>	
Serial Number *	<input type="text"/>	
Where was the product purchased?	<input type="text"/>	
Date of Purchase *	<input type="text" value="MM/DD/YYYY"/>	
Comments	<input type="text"/>	

CONTACT US

Landmann-USA

7405 Graham Rd.
Fairburn, GA 30213-2915
customerservice@[landmann-usa.com](mailto:customerservice@landmann-usa.com)

Tel: 1.800.321.3473
Fax: 1.770.606.8112

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.