

2013

Limited Bestway Warranty

In order for us to help you please have this information to hand before calling:

Sales Receipt

Model: _____

Size: _____

Retailer: _____

Gallons of water (located on side of box) _____

ATTENTION CUSTOMER: Please read this statement carefully and ensure you keep your original store receipt along with this warranty information. Your receipt is required as proof of purchase to ensure your warranty period is calculated correctly.

Your pool has been manufactured using the highest quality materials and workmanship. Bestway stand behind our quality guarantee and assure that your product will be free from manufacturer's defects.

Bestway warranty all components contained in this pool for a period of 90 days from purchase date as noted on your store receipt for the original owner only.

If a manufacturing defect is found within the 90 day warranty period please contact the Customer Service Department who will determine the validity of your claim. Please ensure you have all information to hand as noted on the inside cover of your owner's manual.

If the Customer Service Department requests you to return the product, please ensure it is packed carefully and shipped with insurance to the address requested.

If Bestway determine that a verifiable manufacturing defect is found during the warranty period Bestway will repair or replace the relevant parts at our option provided the relevant proof of purchase is presented.

Bestway does not warranty any items which have been subject to:

- Improper or abnormal use
- Commercial use
- Failure to follow the instructions as provided by Bestway
- Negligence
- Accident
- Vandalism
- Terrorist activity
- Improper use of chemicals
- Exposure to extreme weather conditions
- Negligence during pool set up or disassembly
- Damages beyond Bestway's control and acts of Force Majeure

The warranty will be voided upon any alterations made to the pool or additions of non-Bestway accessories. Bestway can not be held responsible for economic loss due to water or chemical costs nor cost of installation (including water) or any other expenses due to the replacement of defective parts.

For filter pump warranty please see owner's manual provided with the pump.

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**PLEASE CALL OUR AFTERSALES SERVICE DEPARTMENT 8:30AM TO 5:30PM
MOUNTAIN STANDARD TIME (GMT-7) MONDY THROUGH FRIDAY**