Welcome to the Amcrest Family!

**QUICK START GUIDE**


www.amcrest.com
HOW TO SETUP
YOUR AMCREST CAMERA

To make your experience with the Amcrest Wifi camera easy and simple, we’ve provided multiple ways to set up, view, and operate your camera depending on your needs. Please follow the instructions on this page to set up your camera in the way that works best for you.

SETTING UP YOUR CAMERA
FOR THE FIRST TIME

If setting up your camera for the first time, please follow the instructions as outlined on Pages 2 & 3. Using the Amcrest View app on your smartphone or tablet, you can view your camera live from anywhere, and access features such as pan/tilt/zoom, recording, taking snapshots, two-way audio, and more.

ACCESSING YOUR CAMERA USING
MULTIPLE MOBILE DEVICES

If you followed the instructions on pages 2 & 3 (App Setup) to initially set up your camera and would like to add the camera to another smartphone or tablet, follow the instructions as outlined on Page 6 (P2P Setup) using your other devices.

FOR CONFIGURING ADVANCED
SETTINGS ON YOUR CAMERA

If you would like to configure your camera to enable advanced features such as motion detection, e-mail alerts, FTP, image adjustments, scheduling, and more, please follow the instructions as outlined on Pages 4 & 5 (Desktop Access).

FOR CLOUD STORAGE
AND PLAYBACK

Amcrest Cloud is our optional cloud storage and playback service which allows you to access recorded footage from any device. We offer 4 hours of free storage for your first camera. Please follow the instructions as outlined on Page 7 (Cloud Access) to sign up for our Amcrest Cloud service and get 4 hours of free storage.

FOR QUICK WEB ACCESS
TO YOUR CAMERAS

AmcrestView.com is a web portal that allows you to view your cameras and recordings quickly and easily from anywhere in the world using a web browser. Use Amcrestview.com if you need to simply check-in at a moment’s notice. If you would like to use Amcrestview.com, please follow the instructions outlined on Page 8 (Web Access).

QUICK START GUIDE

App Setup

Note: If you have a dual band router, and your camera is not connecting to your WiFi network, please use the Desktop Setup Method on pages 4 & 5.

Step 1
Connect the camera to a power supply using the included power adapter. Wait 30 seconds for the camera to start-up and initialize. The camera is ready when the LED on the back is blinking green (or solid green).

Step 2
First connect your mobile device to your WiFi and download the app Amcrest View (Lite or Pro) on the App Store or Play Store. The Pro version contains features such as push notifications, sharing video and image files, exporting video in MP4 format, and exporting image files to your phone.

Step 3
Tap the menu icon on the top left and select “Device Manager”. Next, tap the plus icon on the top right and select “WiFi Configuration”.

Step 4
Give the camera a name, then tap on the QR code icon in the “S/N” field. Your mobile device is now ready to scan the QR code.

Step 5
Scan the QR code on the bottom of the camera. Try to move the camera back and forth slowly to ensure that the entire QR code is within the scanning window. In case the QR code cannot be scanned, please enter in the Serial Number (S/N) that is found on the bottom of the camera.
Step 6
Tap “Next” and enter your WiFi password on the next screen. Once you click “Next”, wait for around 2 minutes to give the camera time to connect to your WiFi network. If the camera does not connect, we recommend using the desktop setup method as outlined on pages 4 & 5.

Step 7
If you are logging in for the first time, you will be prompted to create a new password. Please select a password that is at least 8 characters long, and one that uses a combination of uppercase letters, lowercase letters, and numbers. Note that once the password is changed here, it will take effect immediately. If you forget your password, you can always hard reset your camera by holding the LED reset button on the back of the camera for 30 seconds.

Step 8
Tap the Start Live Preview button to access your live stream. You are now connected to your camera!

Step 9
To connect your camera to additional smartphones and tablets, please use the P2P Setup method as outlined on Page 6.

Step 10
To better understand the App’s interface and features, please visit the Help Center within the app. To access the Help Center, tap the menu icon on the top left hand side, tap More, tap Help, then select which screen you’d like more information about.

For additional assistance, please contact us at www.amcrest.com or give us a call at 1-888-212-7538. Step-by-step video tutorials available at www.amcrest.com/videos.
Step 7
The camera is now successfully set up for live viewing and playback!

Step 8
To set up WiFi (optional), navigate to Setup > Network > WiFi, then double-click the line that shows your WiFi network. If necessary, enter your WiFi network’s password. The camera may take up to 2 minutes to connect to the WiFi network. Click the Refresh button after the process is complete. Once the camera has successfully connected to your WiFi, you should see the word “Connected” in green display next to your WiFi network’s name in the WiFi Network Information table under the WiFi List table.

Step 9
Note that the IP address may have changed once connected to WiFi. Be sure to use the IP Config tool to access the camera using its updated IP address.

Step 10
After configuring the camera to connect to WiFi, use the P2P Setup method on page 6 to connect the camera via your smartphone or your tablet.

Step 11
For quick and easy remote access on your PC or Mac, please use AmcrestCloud.com (see page 7) or AmcrestView.com (see page 8). To set up advanced remote access via UPnP/DDNS or Port Forwarding, please refer to the user manual which can be accessed at amcrest.com/wificameramanual.

Step 12
To set up the camera’s desktop interface for remote access, please refer to the user manual which can be accessed at amcrest.com/wificameramanual.

For additional assistance, please contact us at www.amcrest.com or give us a call at 1-888-212-7538. Step-by-step video tutorials available at www.amcrest.com/videos.
Step 1
Connect the camera to a power supply using the included power adapter.

Step 2
Connect the camera to the internet, either through a wired or WiFi connection (see App Setup or Step 2 of Desktop Access).

Step 3
Using a web browser on your PC or Mac, visit www.amcrest.com/cloud and register for a free account. Once registered, click the “Add Camera” button. Select “Amcrest”, give the camera a name, and enter the camera’s S/N (located on the bottom of the camera). Click “Next”.

Step 4
On the settings page, you can adjust optional preferences for your camera. Once settings have been adjusted, click “Finish.” Your camera is now successfully set up for cloud access and storage!

Step 5
View your camera live or watch recorded clips using the menu buttons on the top of the page. You can also use the Amcrest Cloud app on iOS and Android to add more cameras, play recordings, and view your camera live, from anywhere.

For additional assistance, please contact us at www.amcrest.com or give us a call at 1-888-212-7538. Step-by-step video tutorials available at www.amcrest.com/videos.
I’VE LOCKED MYSELF OUT OF THE CAMERA ACCIDENTALLY

As a security precaution, the Amcrest camera will lock out any user who tries to log in with the wrong password after a handful of consecutive attempts. If you find that you accidentally locked yourself out, you can either wait 5 minutes to log back in, or alternatively you can simply unplug the power, wait 30 seconds, then plug the camera back in. As a last resort, you can also “hard reset” the camera by holding the LED reset button on the back until it turns red/orange. This will completely reset the camera to factory default settings.

HOW DO I CHANGE MY VIDEO STREAM RESOLUTION?

On the Amcrest View app, the live stream is set by default to Standard Resolution (not HD) to enable quick connection. To enable HD, tap the resolution icon HD/ then tap the HD icon on the right. On Desktop Access the default resolution is set to HD. To change the live stream resolution on the desktop interface, click the Main Stream (higher quality) or Sub Stream (lower quality) buttons near the top right hand side. On Amcrest Cloud, find your camera in the camera list, click the pencil icon on the far right of that row, then select a resolution from the Quality dropdown box, then click Apply. On AmcrestView.com, click the “S” icon next to the name of the camera to change the stream to “M” (main stream).

I MOUNTED MY CAMERA UPSIDE DOWN, HOW DO I FLIP MY CAMERA’S VIDEO STREAM?

To flip the camera’s video stream, you have to access the camera through Desktop Access (please see pages 4 & 5). Once you’ve logged into the camera, click the Setup tab near the top right, click the Camera menu on the left hand side, then click the Configuration menu item. On this screen, change the Flip dropdown box to 180°, then change the Mirror radio button to ON. Changes should reflect in the preview window on the Configuration screen. Once you are satisfied, click Save to save your settings.

HOW DO I SETUP MOTION DETECTION ON MY CAMERA?

To set up motion detection, you have to access the camera through desktop access (please see pages 5 & 6). Once you’ve logged into the camera, click the Setup tab near the top right, click the Event menu on the left hand side, then click the Video Detection menu item. On this screen, ensure that the Enable checkbox is checked, then setup the schedule, anti-dither setting, detection area, and then check the boxes of all the actions you want the camera to perform once motion is detected. For more information on this, check out our videos at amcrest.com/videos or read our support center article at amcrest.com/support.

INFORMATION & LINKS

To contact our customer service team, please email support@amcrest.com or call USA Toll Free: (888) 212-7538
USA Direct: 713-893-8956
Canada: 437-888-0177
UK: 203-769-2757
International Callers: +1-713-893-8956

Customer Support
To view our Product Support videos, visit amcrest.com/videos
To view our Product Support center, visit amcrest.com/support

Amcrest View Lite App
To download the Amcrest View Lite app for Android, visit amcrest.com/androidviewlite
To download the Amcrest View Lite app for iOS, visit amcrest.com/iosviewlite
To download the Amcrest View Lite app for Amazon, visit amcrest.com/amazonviewlite

Amcrest Cloud App
To download the Amcrest Cloud app for Android, visit amcrest.com/androidcloud
To download the Amcrest Cloud app for iOS, visit amcrest.com/ioscloud

User Manual
To download the WiFi Camera User Manual, visit amcrest.com/wificameramanual

www.amcrest.com
LET US KNOW WHAT YOU THINK

We sincerely thank you for your business and are committed to ensuring your full satisfaction. If you are not entirely satisfied for whatever reason, please reach out to us and we will do all within our power to make it right.

As a young and growing company, it would mean the world to us if you could leave an honest online review about our product and services.

If your experience has been something less than amazing, please give us a ring at 1-888-212-7538, or drop us an email at support@amcrest.com