Thank you for purchasing our products. This manual addresses the safety guidelines, warranty and operating instructions. Please review this manual thoroughly before operating your device.
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</table>
Package Contents

- Wireless Earbuds × 1 pair (Left and Right)
- Charging Case × 1
- Micro USB cable × 1
- User Manual × 1

At a Glance

Earbuds

- MFB button
- LED Indicator
- Microphone
- Charging Contacts
**How to Wear**

Insert the earbuds into your ear and rotate to fit comfortably.
## Earbuds LED Indicator Guide

<table>
<thead>
<tr>
<th>System State</th>
<th>Indicator Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power On</td>
<td>The LED indicator flashes white once.</td>
</tr>
<tr>
<td>Power Off</td>
<td>The LED indicator flashes orange once.</td>
</tr>
<tr>
<td>Pairing Mode</td>
<td>The LED indicator flashes white and orange alternately.</td>
</tr>
<tr>
<td>Connected</td>
<td>The LED indicator goes out.</td>
</tr>
<tr>
<td>Charging</td>
<td>The LED indicator stays orange.</td>
</tr>
</tbody>
</table>
# Charging Case Indicator Guide

**Charging case is being charged:**

<table>
<thead>
<tr>
<th>Charging Percentage</th>
<th>Indicator Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-25%</td>
<td>The charging case indicator flashes orange once every 2 seconds.</td>
</tr>
<tr>
<td>25-50%</td>
<td>The charging case indicator flashes orange twice every 2 seconds.</td>
</tr>
<tr>
<td>50-75%</td>
<td>The charging case indicator flashes orange three times every 2 seconds.</td>
</tr>
<tr>
<td>75-99%</td>
<td>The charging case indicator flashes orange four times every 2 seconds.</td>
</tr>
<tr>
<td>100%</td>
<td>The charging case indicator stays orange.</td>
</tr>
</tbody>
</table>
Disconnect the charging case from power source/put earbuds back into the charging case:

<table>
<thead>
<tr>
<th>System State</th>
<th>Indicator Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Earbuds are being charged</td>
<td>The charging case indicator stays orange.</td>
</tr>
<tr>
<td>Earbuds are fully charged</td>
<td>The charging case indicator will not show.</td>
</tr>
</tbody>
</table>

Using Your T12

Charge the earbuds

1) Put the earbuds into the charging case. When they are being charged, the charging case indicator stays orange. When they are fully charged, the charging case indicator will turn off.

2) Close the case cover and the LED indicator on the earbuds will stay orange.

Notes:

- If you don’t close the charging case cover, the earbuds will not be off. Please remember to close the cover to avoid unwanted power consumption.
● When the earbuds are in low battery, you will hear a voice reminder prompt every 20 seconds until the earbuds turn off automatically.

● It takes approximately 1.5 hours to fully charge your earbuds.

● When you put the earbuds into the charging case and close the cover, the earbuds turn off automatically. Once you open the charging case cover, they turn on automatically and enter into pairing mode.

**Charge the charging case**

1) Plug the small end of the USB cable into the Micro USB port of the charging case.

2) Plug the other end into a USB wall charger or computer (DC 5V) that is powered on.
Notes:

- It takes approximately 2 hours to fully charge the charging case. A fully charged charging case can charge the earbuds 5 times.
- The earbuds and the charging case are charged simultaneously. The charging case can also be used as a standalone charger.
- When the charging case battery life is low, the earbud placement indicator will flash slowly for 30 seconds when you open the charging case.

Power On & Off

Automatic Operation

Power On: Open the cover of the charging case.

Power Off: Put the earbuds back to the charging case and close the cover.

Manual Operation

Power On: Press and hold the MFB buttons on both earbuds for 2 seconds.

Power Off: Press and hold the MFB buttons for 6 seconds.

Note:

- When both earbuds are paired with your phone, turn off
either the left or right earbud manually, the other earbud will be turned off at the same time.

**Pairing & Connectivity**

1) Turn on the Bluetooth of your Bluetooth enabled device.

2) Open the cover of the charging case.

3) Choose "T12" from the list of found Bluetooth devices on your Bluetooth enabled device to pair.

4) When the earbuds are connected successfully to your phone, you can take them out from the charging case to use.
Notes:

● If pairing fails, put the earbuds back into the charging case, close the cover and make sure that they have been turned off. Then open the charging case cover and pair the earbuds with your Bluetooth device again following the steps in the previous part "Pairing & Connectivity".

● When the earbuds have paired with a Bluetooth enabled device, the earbuds will connect to the last paired Bluetooth device automatically when they are turned on.

● Make sure the earbuds and your Bluetooth device are next to each other within 10 meters (32.8 feet) and there are no obstacles between.

● When the earbuds are on but not paired with a Bluetooth device they will exit the pairing mode and automatically turn off in 10 minutes.
# Headphone Functions

<table>
<thead>
<tr>
<th>Function</th>
<th>What to do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Play/Pause</td>
<td>Press the MFB button</td>
</tr>
<tr>
<td>Next Track</td>
<td>Long press MFB button of the right earbud for 2 seconds</td>
</tr>
<tr>
<td>Previous Track</td>
<td>Long press MFB button of the left earbud for 2 seconds</td>
</tr>
</tbody>
</table>

# Call functions

<table>
<thead>
<tr>
<th>Function</th>
<th>What to do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Answer/end a Call</td>
<td>Press the MFB button</td>
</tr>
<tr>
<td>Decline an incoming Call</td>
<td>Long press the MFB button of the left/right earbud for 2 seconds</td>
</tr>
</tbody>
</table>
Activate Voice Control
Double press the MFB button when the earbuds are in the standby/music playing state. Double press the MFB button again to exit. (This function works only when your phone has voice control activated; please refer to the instructions of your phone for details.)

Master/Slave mode
These earbuds have master-slave switch function.

● When the earbuds have been connected to a Bluetooth device, take out either of the two earbuds, it can be connected and used normally. During this period, you can take out the other one and they will pair with each other so you can use both of the earbuds.

● When both earbuds are connected to your phone, no matter which one is put back to the charging case, you can use the other one without interruption.

Clear the earbuds pairing list
1) Turn off the earbuds manually.

2) Long press the MFB button for 15 seconds until the LED indicator flashes white and orange twice.

Clean the earbuds and charging case
Clean the earbuds and charging case only with a dry, soft cotton swab or equivalent.
Q1: Pairing failed?

A: 1) Put the earbuds back to the charging case and make sure that they are off.

2) Take the earbuds out of the case and they are automatically on and enter into pairing mode.

3) Choose "T12" in your phone to pair.

   If the pairing still fails, check the following points:

   • Make sure the earbuds and your Bluetooth device are next to each other or within 10 meters (32.8 feet) and there are no obstacles between.

   • There are no signal interferences nearby (check the question "Connection is not stable" for signal interference conditions).

   • Try to reboot your Bluetooth device.

Q2: Earbuds are connected to phone A, but I want to pair earbuds with phone B when I am not able to disconnect earbuds from phone A?
A: 1) Turn off the Bluetooth of phone A, and the earbuds enter into pairing mode.
   2) Choose "T12" in phone B to pair.

Q3: I paired the earbuds with my phone before, but I failed to pair them to my phone again?
   A: Turn on the Bluetooth of your phone and in "My Devices", choose "T12" and tap "ⓘ" → "Forget This Device". Then pair the earbuds with your phone again following the steps in the previous part "Pairing & Connectivity".

Q4: Connection is not stable?
   A: Make sure that the Bluetooth connection distance is within 10 meters (32.8 feet) and there is no object between the earbuds and your Bluetooth device, no radio or WIFI interference nearby.

Q5: Power runs out fast?
   A: The earbuds playtime varies according to the volume level and audio content. The following conditions may cause fast power consumption:
   • When charging the earbuds, make sure you close the charging case cover to avoid unwanted power consumption. (If you don’t close the charging case cover, the earbuds will not be off.)
● When the charging case is out of power, you put the earbuds back into the case and close the case, the earbuds will not turn off automatically. To avoid unwanted power consumption, turn off the earbuds manually.

● When the charging case is out of power while charging the earbuds, the earbuds will turn on automatically. To avoid unwanted power consumption, turn off the earbuds manually.
## Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
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</thead>
<tbody>
<tr>
<td><strong>Model</strong></td>
<td>T12</td>
</tr>
<tr>
<td><strong>Bluetooth Version</strong></td>
<td>V5.0</td>
</tr>
<tr>
<td><strong>Battery</strong></td>
<td>30mAh (each earbud), 500mAh (charging case)</td>
</tr>
<tr>
<td><strong>Charging Time</strong></td>
<td>1.5 hours (earbuds), 2 hours (charging case)</td>
</tr>
<tr>
<td><strong>Adapter</strong></td>
<td>DC 5V/1A</td>
</tr>
<tr>
<td><strong>Music Playing/Call Time</strong></td>
<td>4 to 5 hours per charge</td>
</tr>
<tr>
<td></td>
<td>Up to 30 hours (with charging case)</td>
</tr>
<tr>
<td><strong>Bluetooth Connection Distance</strong></td>
<td>Up to 10 meters (32.8 feet)</td>
</tr>
<tr>
<td><strong>Supporting Protocols</strong></td>
<td>A2DP/HFP/HSP/AVRCP/SPP</td>
</tr>
<tr>
<td><strong>Working Temperature</strong></td>
<td>-10°C to 40°C</td>
</tr>
</tbody>
</table>
Safety and Warranty

Important Safety Instructions

• Use of earbuds will impair your ability to hear other sounds. Use caution while using your earbuds when you are engaging in any activity that requires your full attention.

• If you have a pacemaker or other electrical medical devices, you should consult your physician before using this product.

• This package contains small parts that may be hazardous to children and should be kept out of reach from children. This product is not a toy – never allow children to play with this product. Always store the product out of reach from children. The bags themselves or the many small parts they contain may cause choking if ingested.

• Never try to dismantle the product yourself, or push objects of any kind into the products, as this may cause short circuits which could result in a fire or electric shock.

• None of the components can be replaced or repaired by users. Only authorized dealers or service centers may open the product. If any parts of your product require replacement for any reason, including normal wear and tear or breakage, please contact us.
- Avoid exposing your product to rain, moisture or other liquids to protect against damage to the product or injury to you.

- Keep all products, cords, and cables away from operating machinery.

- If the product overheats, if the product has been dropped or damaged, if the product has a damaged cord or plug, or if the product has been dropped in a liquid, discontinue use and contact us.

- Do not use in areas where there are explosive hazards.

- Do not submerge the earbuds in water. Do NOT expose the earbuds to moving water (e.g., from a faucet, etc.).

- Do not wear the earbuds while showering or bathing, or when participating in water sports, e.g., swimming, waterskiing, surfing, etc.

- This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

- Leaving the product in hot or cold places, such as in a closed car in the summer and winter conditions, will reduce the capacity and lifetime of the earbuds.

- Dispose of the product according to local standards and regulations.
Note: Always drive safely, avoid distractions and follow local laws!

- Using the earbuds while operating a motor vehicle, motorcycle, watercraft or bicycle may be dangerous, and is illegal in some jurisdictions, just as use of the earbuds with both ears covered while driving is not permitted in certain jurisdictions. Check your local laws.

- Use with caution while using your earbuds when you are engaging in any activity that requires your full attention. While engaging in any such activity, removing the earbuds from your ear or turning off your earbuds will keep you from being distracted, so as to avoid accident or injury. Do not take notes or read documents while driving.

- When using and charging this product, basic precautions should always be followed, including the following:
  ※ Read all the instructions before using the charging case.
  ※ To reduce the risk of injury, close supervision is necessary when the charging case is used near children.
  ※ Do not expose charging case to water, rain, liquids or snow.
  ※ Use of a power supply or charger that is not recommended or sold by power pack manufacturer may result in a risk of fire or injury.
※ Do not use the charging case in excess of its output range.
※ Do not use a charging case that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
※ Do not disassemble the charging case. Incorrect reassembly may result in risk of fire or injury.
※ Do not open, crush or expose a charging case to fire or excessive temperature. Exposure to fire or extreme temperature may cause explosion.
※ Have servicing performed by a qualified repair person using only identical replacement parts.

Warranty

We strive to build our products with the highest attention to detail and craftsmanship. However, sometimes there are occurrences of defect.

We are happy to offer a one-year hassle-free warranty to support our customers as we continue to make amazing wireless products. Please contact us if you have any questions about our devices.