

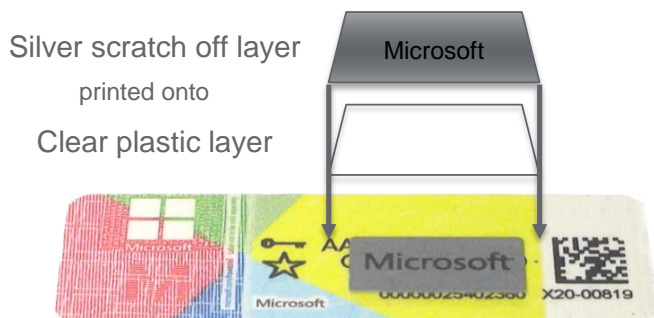


CoA CONCEALMENT

Removal of the scratch off layer

Concealment was added in February 2016 to protect consumer product keys from being obtained and used by unauthorized individuals.

This document explains how concealment should be removed by consumers who have a legitimate need to access the product key.



The concealment panel consists of a small clear label with removable silver scratch off material that has been applied to conceal some or all of the 25-characters of the product key.

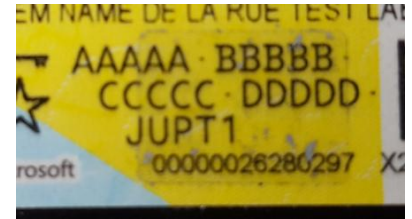


When a consumer requires the 5x5 PID key they should remove enough of the scratch off so they can read the **key** underneath.



Even if all silver material is removed the clear label will remain.

Any attempt to remove or peel off the underlying clear label will result in **damage** to the COA which may render the product key **unreadable**. This security feature is by-design.



- Use a finger nail or coin to gently scratch the silver surface off



- Do not use a tool, other than a coin, to remove the scratch off
- Do not attempt to peel the scratch off layer off
- Only use enough pressure and force to scratch the surface of the silver ink

