

# HP Stream Laptop 14-ax020nr



**Completely connected.  
Perfectly productive.**

Get the essential productivity you want, without slowing down. This nimble laptop lets you easily shift from homework workhorse to marathoning your favorite shows.

## Product overview

- **The latest wireless technology:** The improved 802.11 ac 2x2 Wi-Fi antenna delivers a stronger, more reliable Internet connection than before.<sup>(19a)</sup>
- **Ultra-portable design:** With its thin, lightweight, and colorful design, this laptop looks good anywhere.
- **Office 365 Personal included:** Get full access to Microsoft Excel, Word, PowerPoint, OneNote, and Access with the included one-year subscription, and easily store your files in the cloud with the 1 TB of OneDrive storage.<sup>(25a)(32)(65)</sup>

## Key specifications

- **Operating system:** Windows 10 Home<sup>(1)</sup>
- **Processor:** Intel® Celeron® N3060 Processor<sup>(2b)</sup>
- **Display:** 14.0-inch diagonal HD<sup>(33)</sup> SVA Brightview WLED-backlit (1366x768)
- **Memory:** 4 GB DDR3L SDRAM (1 DIMM)
- **Storage:** 32 GB eMMC<sup>(15)</sup>
- **Graphics:** Intel® HD Graphics 400<sup>(14)</sup>
- **Wireless:** 2x2 802.11ac WLAN<sup>(19a)</sup> and Bluetooth®<sup>(26)</sup>
- **Battery life:** Up to 10 hours and 45 minutes<sup>(70)</sup>
- **Product weight:** 3.17 lb<sup>(76)</sup>
- **Keyboard:** Full-size island-style keyboard

## Product features

- **Windows 10 Home is here. Do great things.<sup>(1)</sup>**
- **Rock-solid connections:** With the latest 802.11 a/c (2x2) WLAN adapter and Bluetooth® 4.2, all your connections are rock solid.<sup>(19a)(26)</sup>
- **Liberating battery life:** Take on the day without worrying about recharging.
- **Sleek design:** Easily take this thin and light PC from room to room or on the road.
- **Full-sized keyboard:** Work comfortably with a full-sized keyboard, with 1.5mm key travel.
- **Dual front-facing speakers:** Pump up the volume to your favorite music, movie or game. When your audio is directed towards you, nothing comes between you and your entertainment.
- **DTS Studio Sound:** Experience deep bass and clear dialogue for all your games, videos, and music.<sup>(49a)</sup>
- **HP Webcam:** Clear, smooth video chats so you can stay in touch with the whole family.<sup>(89)</sup>
- **High-definition display:** Enjoy your entertainment with the great quality and high-definition detail of 1 million pixels.<sup>(33)</sup>
- **Brilliant BrightView panel:** Get the ideal indoor visual experience with a bright, clear picture.
- **Amazing graphics:** Enjoy movies, gaming and more with Intel® Graphics.
- **Reliable processing power:** With industry-leading processors, get the reliable performance you expect and quality you can count on.
- **32 GB eMMC storage:** Reliable flash-based storage.
- **McAfee® LiveSafe™:** Protect your operating systems with a free 30-day McAfee LiveSafe trial.<sup>(8)</sup>

## Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Stream Laptop that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified<sup>(62)</sup>
- EPEAT® Silver registered<sup>(27)</sup>
- Low Halogen<sup>(61)</sup>
- Mercury-free display backlights
- Arsenic-free display glass
- All HP computing products are delivered by SmartWay carriers.<sup>(63)</sup>
- Recycled Packaging: Count on easy recycling every time. HP designs products and packaging that can be conveniently recycled or reused.<sup>(31)</sup>

## Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

### Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **HP Support Assistant - HP SA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.<sup>(56)(57)</sup>
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com><sup>(9)</sup>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Forum at [hp.com/supportforum](http://hp.com/supportforum), on Twitter at [twitter.com/HPsupport](https://twitter.com/HPsupport), and Facebook at [facebook.com/HPsupport](https://facebook.com/HPsupport)<sup>(9)</sup>
- **Phone Support:** This product includes 90 days of complimentary phone support.<sup>(63)</sup> After 90 days, a fee may apply.

### Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit [www.hp.com/go/smartfriend](http://www.hp.com/go/smartfriend) to learn more or call toll-free 1-844-814-1800 to get started.<sup>(95)</sup>
- **Care Packs:** Extend protection beyond the standard limited warranty. For more info, visit [www.hp.com/go/carepack-services](http://www.hp.com/go/carepack-services) or call toll-free at 1-877-232-8009<sup>(83)</sup>



## Specifications

|                                |                                                                                                                                                                                                                                                                 |
|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Operating System</b>        | • <b>Windows 10 Home</b> <sup>(1)</sup>                                                                                                                                                                                                                         |
| <b>Processor</b>               | • Intel® Celeron® N3060 Processor <sup>(2b)</sup><br>• Dual-Core                                                                                                                                                                                                |
| <b>Processor Speed</b>         | • 1.6GHz base frequency, up to 2.48GHz burst frequency <sup>(2b)(2c)</sup>                                                                                                                                                                                      |
| <b>Processor Cache</b>         | • 2MB cache                                                                                                                                                                                                                                                     |
| <b>Memory</b>                  | • 4 GB DDR3L SDRAM (1 DIMM)                                                                                                                                                                                                                                     |
| <b>Accessible memory slots</b> | • Memory slot not user accessible                                                                                                                                                                                                                               |
| <b>Video Graphics</b>          | • Intel® HD Graphics 400 <sup>(14)</sup>                                                                                                                                                                                                                        |
| <b>Storage</b>                 | • 32 GB eMMC <sup>(15)</sup>                                                                                                                                                                                                                                    |
| <b>Finish and Features</b>     | • Textured linear grooves in violet purple<br>• Front-facing VGA Webcam with integrated digital microphone <sup>(69)</sup>                                                                                                                                      |
| <b>Display</b>                 | • 14.0-inch diagonal HD <sup>(33)</sup> SVA Brightview WLED-backlit (1366x768)                                                                                                                                                                                  |
| <b>Wireless Option</b>         | • 2x2 802.11ac WLAN <sup>(19a)</sup> and Bluetooth® <sup>(26)</sup>                                                                                                                                                                                             |
| <b>Digital Media</b>           | • Multi-Format Digital Media Card Reader                                                                                                                                                                                                                        |
| <b>Audio</b>                   | • DTS Studio Sound with dual speakers <sup>(49a)</sup>                                                                                                                                                                                                          |
| <b>Keyboard</b>                | • Full-size island-style keyboard                                                                                                                                                                                                                               |
| <b>Pointing Device</b>         | • HP Imagepad with multi-touch gesture support                                                                                                                                                                                                                  |
| <b>External Notebook Ports</b> | • 2 USB 3.1 Gen 1 (Data Transfer Only)<br>• 1 USB 2.0<br>• 1 HDMI<br>• 1 Headphone-out/microphone-in combo jack                                                                                                                                                 |
| <b>Dimensions</b>              | • <b>Unpackaged:</b> 0.70 in (H) x 13.27 in (W) x 8.90 in (L)<br>• <b>Packaged:</b> 2.72 in (H) x 19.02 in (W) x 12.01 in (L)                                                                                                                                   |
| <b>Weight</b>                  | • <b>Unpackaged:</b> 3.17 lb <sup>(76)</sup><br>• <b>Packaged:</b> 5.86 lb                                                                                                                                                                                      |
| <b>Security</b>                | • Kensington MicroSaver® lock slot<br>• Power-on password<br>• Accepts 3rd party security lock devices                                                                                                                                                          |
| <b>Power</b>                   | • 3-cell 41 WHr lithium-ion prismatic battery<br>• 45W AC adapter                                                                                                                                                                                               |
| <b>Battery Life</b>            | • Up to 10 hours and 45 minutes <sup>(70)</sup>                                                                                                                                                                                                                 |
| <b>Warranty and Support</b>    | • 1-Year Limited Hardware warranty. Additional information available at <a href="http://www.support.hp.com">www.support.hp.com</a> <sup>(9)</sup><br>• 90 days Limited Technical support for Software and Initial Setup (from date of purchase) <sup>(53)</sup> |

## Learn more at [hp.com](http://hp.com)

<sup>(1)</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com>. <sup>(2b)</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. <sup>(2c)</sup> Burst frequency performance varies depending on hardware, software and overall system configuration. <sup>(8)</sup> Internet access required and not included. Subscription required after 30 days trial period. McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. <sup>(9)</sup> Internet access required and not included. Availability of public wireless access points limited. <sup>(14)</sup> Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. <sup>(15)</sup> Actual formatted capacity is less. Portion of internal storage is reserved for preloaded content. <sup>(19a)</sup> Wireless access point and Internet service required. Availability of public wireless access points limited. The specifications for the 802.11ac WLAN are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the notebook to communicate with other 802.11ac WLAN devices. <sup>(22)</sup> 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at [www.dropbox.com](http://www.dropbox.com). Internet service required and not included. <sup>(25a)</sup> The OneDrive cloud storage offer is available only with the included Office 365 Personal subscription for a limited time. Check the activation card inside the package for details. For more information, go to <http://onedrive.com/windowsoffer>. <sup>(26)</sup> Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license. <sup>(27)</sup> EPEAT® Silver registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country. <sup>(31)</sup> Free recycling in select countries. Program may not be available in your area. Check [www.hp.com/go/recycling](http://www.hp.com/go/recycling) to see if HP offers free recycling in your area. <sup>(32)</sup> Sixty minutes of Skype per month is included with subscription to Office 365. See Microsoft for details. Actual application must be downloaded from skype.com. See Microsoft for details. <sup>(33)</sup> High-definition (HD) content is required to view high definition images. <sup>(49a)</sup> For DTS patents, see <http://patents.dts.com>. Manufactured under license from DTS Licensing Limited. DTS, the Symbol, & DTS and the Symbol together are registered trademarks, and DTS Studio Sound is a trademark of DTS, Inc. © DTS, Inc. All Rights Reserved. <sup>(53)</sup> Call 1.800.474.6836 or [www.support.hp.com](http://www.support.hp.com) for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. <sup>(56)</sup> For more information visit [hp.com/go/hpsupportassistant](http://hp.com/go/hpsupportassistant) [Link will vary outside of the U.S.] HP Support Assistant is available for Android and Windows based PCs. <sup>(57)</sup> Internet connection required for updating and connecting to HP Support. <sup>(69)</sup> External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. <sup>(70)</sup> ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. <sup>(76)</sup> Designation based on actions to reduce transportation-related emissions. <sup>(77)</sup> 1-year Office 365 Personal subscription included. Don't forget to activate within six months of Windows activation. Office 365 Personal edition software may not be used for commercial, non-profit or revenue-generating activities. <sup>(78)</sup> Windows 10 MM14 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See <http://www.bapco.com> for additional details. <sup>(83)</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances. <sup>(88)</sup> Service levels and response times for HP Care Pack Services may vary depending on geographic location. Service starts from date of hardware purchase. Restrictions and limitations apply. HP Care Packs are sold separately. See [www.hp.com/go/carepack-services](http://www.hp.com/go/carepack-services) for details. <sup>(89)</sup> Requires an Internet connection, not included, to an HP web-enabled printer and HP ePrint account registration. For complete details, see [www.hp.com/go/mobileprinting. <sup>\(99\)</sup> Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. <sup>\(99\)</sup> HP SmartFriend will support any major brand of computer and tablet running Windows, OSX, iOS, Android, and Chrome OS. 24 x 7 phone support is available in the US only. Service availability varies by country/region. Internet connection required for remote support. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown. © Copyright 2016 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are the property of their respective owners. 10/5\\_r6\\_kc](http://www.hp.com/go/mobileprinting)

## Software

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|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Communication and Chat</b>          | • <b>Skype minutes included:</b> 60 Skype minutes per month for 1-year included. <sup>(32)</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>HP Help and Support</b>             | • <b>HP ePrint:</b> Wirelessly print from anywhere, anytime, on any HP ePrint-enabled printer. <sup>(85a)</sup><br>• <b>HP Support Assistant:</b> Included with your computer, this free self-help tool makes it easier than ever to get help with your HP PC and printers. <sup>(56)(57)</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Books, Music, Photos and Videos</b> | • <b>Netflix:</b> Watch movies and TV online with subscription. <sup>(9)</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Productivity and Tools</b>          | • <b>HP Recovery Manager:</b> Recover, restore, and create recovery media for your PC.<br>• <b>Dropbox Cloud Storage:</b> Store and synchronize your content online with Dropbox. Get 25GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access. <sup>(22)</sup><br>• <b>Office 365 Personal included:</b> Optimized for both online and offline use, the full version of Office 365 Personal includes Microsoft Excel, Word, PowerPoint, OneNote, and Access, plus cloud integration for one year. <sup>(65)</sup><br>• <b>OneDrive cloud storage:</b> Get 1TB of free cloud storage for one year included with your subscription of Office 365, so you can securely store and share your favorite photos, videos, documents, files, and more. <sup>(25a)</sup> |
| <b>Security and protection</b>         | • <b>McAfee® LiveSafe™:</b> Protect your operating system with a free 30-day McAfee LiveSafe trial. <sup>(8)</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |

## Additional Information

|                                |                                                                                                                                                                                                                                                                                                                                |
|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Product Number</b>          | • X7S45UA#ABA                                                                                                                                                                                                                                                                                                                  |
| <b>Ad Embargo Date</b>         | • 09/18/2016                                                                                                                                                                                                                                                                                                                   |
| <b>UPC Code</b>                | • 190780440308                                                                                                                                                                                                                                                                                                                 |
| <b>Country of Origin</b>       | • China                                                                                                                                                                                                                                                                                                                        |
| <b>Tariff Number</b>           | • 8471300000                                                                                                                                                                                                                                                                                                                   |
| <b>Pallet Information</b>      | • <b>Pallet Dimensions:</b> 42.32 (H) x 39.37 in (W) x 47.24 in (L)<br>• <b>Total pallet weight:</b> 631.70 lb<br>• <b>Layers per pallet:</b> 3<br>• <b>Products per layer:</b> 34                                                                                                                                             |
| <b>Battery Regulatory Data</b> | • <b>Transportation or storage regulations:</b> Y<br>• <b>UN# and proper shipping name:</b> UN3481 - Lithium ion batteries packed with equipment<br>• <b>Number of batteries:</b> 1<br>• <b>Primary battery regulated material:</b> 180g<br>• <b>Primary battery watt hours:</b> 41<br>• <b>Applicable CPSC regulations:</b> N |

