

How to install CD0624 & CD0625's driver correctly.

macOS

1, Download the driver

1.1 Visit the correct link of the drivers.

<https://support.frescollogic.com/portal/home>

1.2 Download the correct driver. Choose "macOS Beta version" to download.

Downloads

[Which driver do I need?](#)

USB 3.0 to VGA/HDMI Driver

(FL2000)

[FL2000-2.1.34054.0 \(Windows\)](#)

[macOS Beta](#)

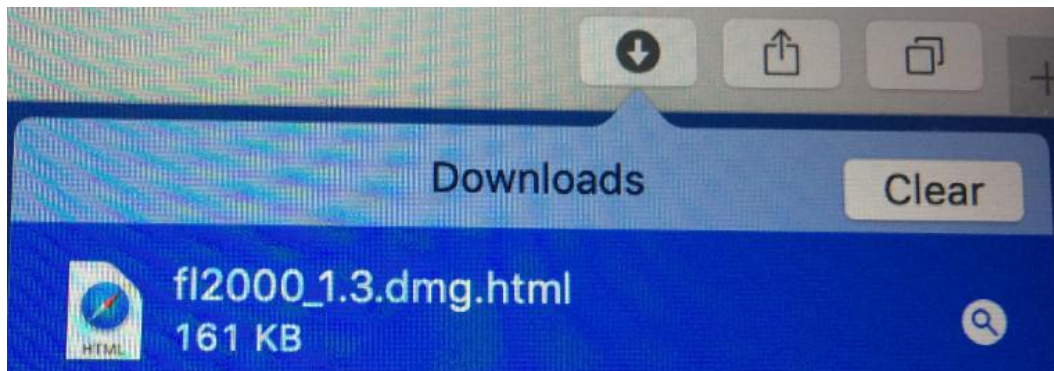
USB3.0 Host Driver

(FL1000, FL1009, FL1100)

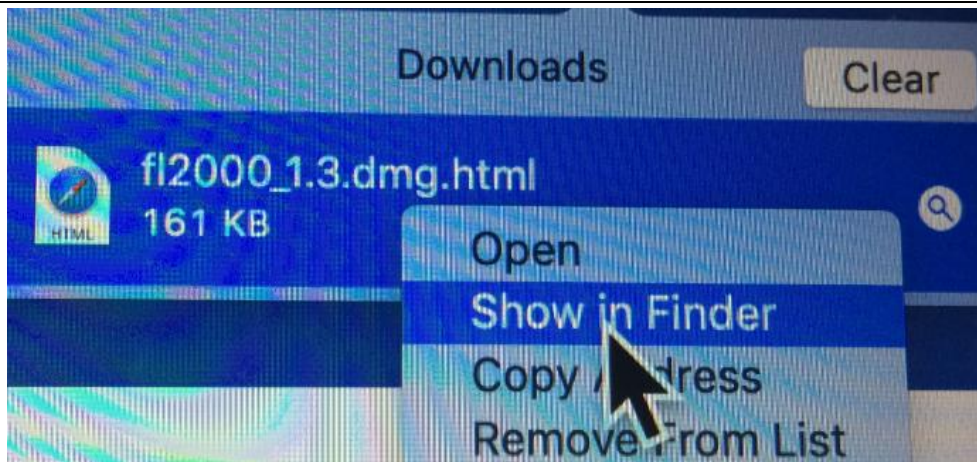
[3.8.35514.0](#)

2, Rename the driver file.

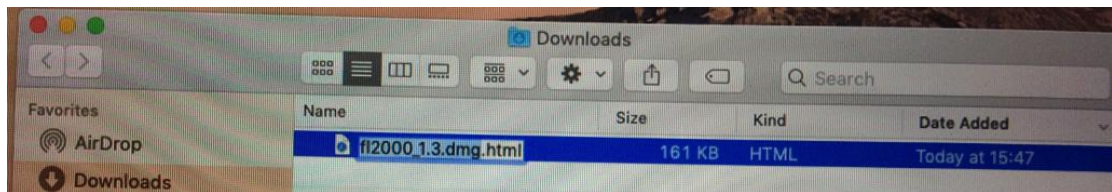
You got a photo about the driver on your download icon of your safari download icon as follows.



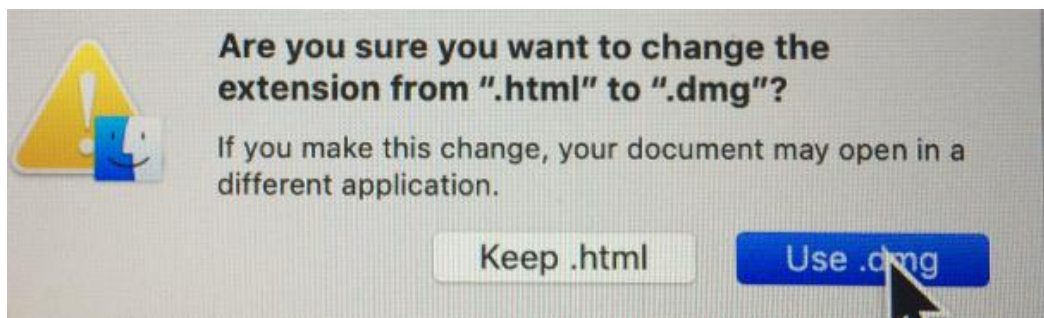
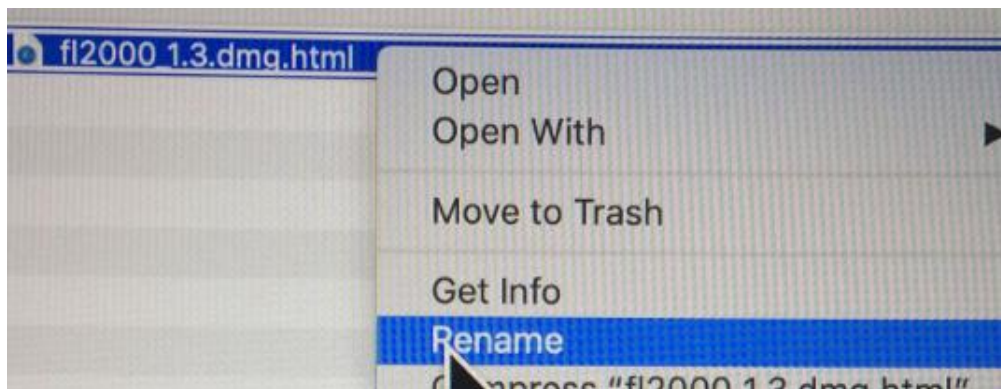
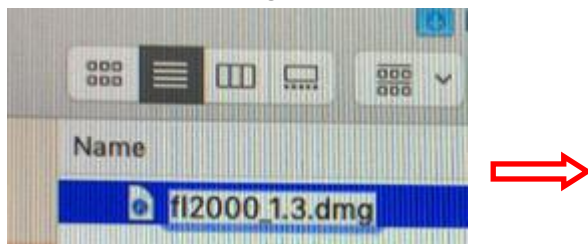
2.1, You can let this file show in Finder.



2.2, Then you would see as follows

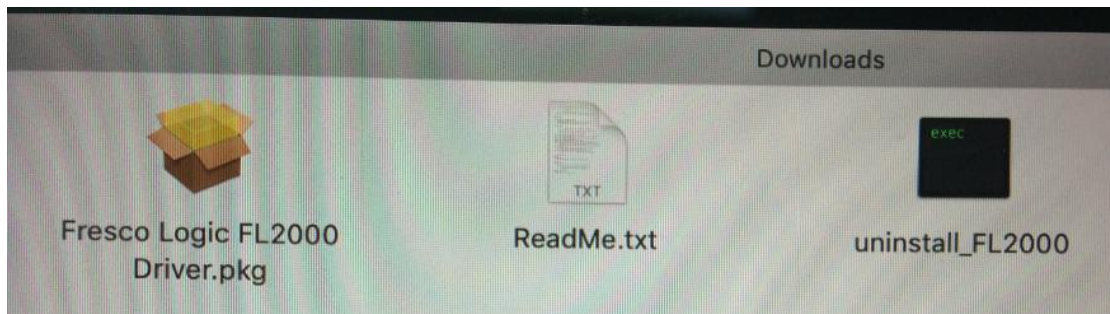


2.3, Use the mouse or touchpad to rename the file extension from .dmg.html to .dmg. When you were going to rename the driver, you would get a notification window, and you should choose Use.dmg.

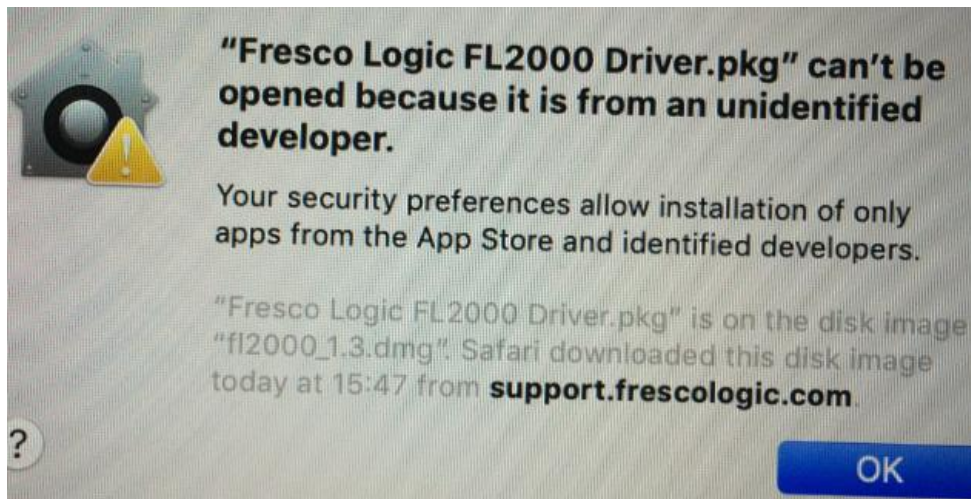


3, Install the driver.

Run the .dmg driver. You should click “Freso Logic FL2000 Driver.pkg” to install the driver. “Uninstall_FL2000” was designed for uninstalling the driver for your later usage.



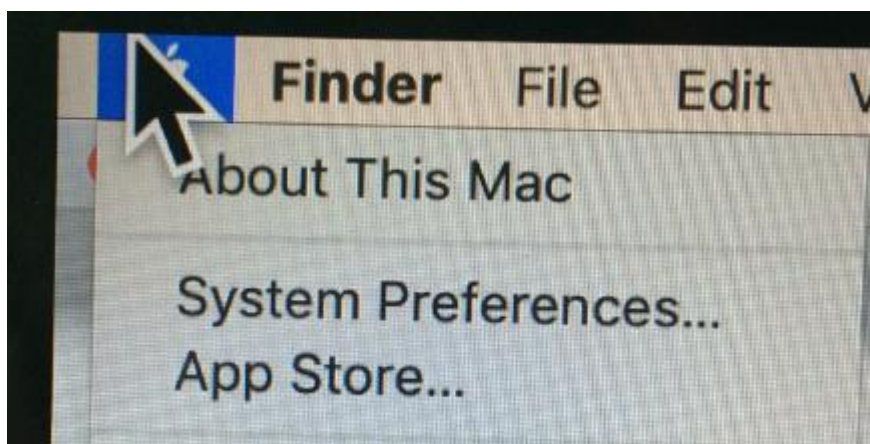
When you run Fresco Logic FL2000 Driver.pkg file, you would get the following popping window.

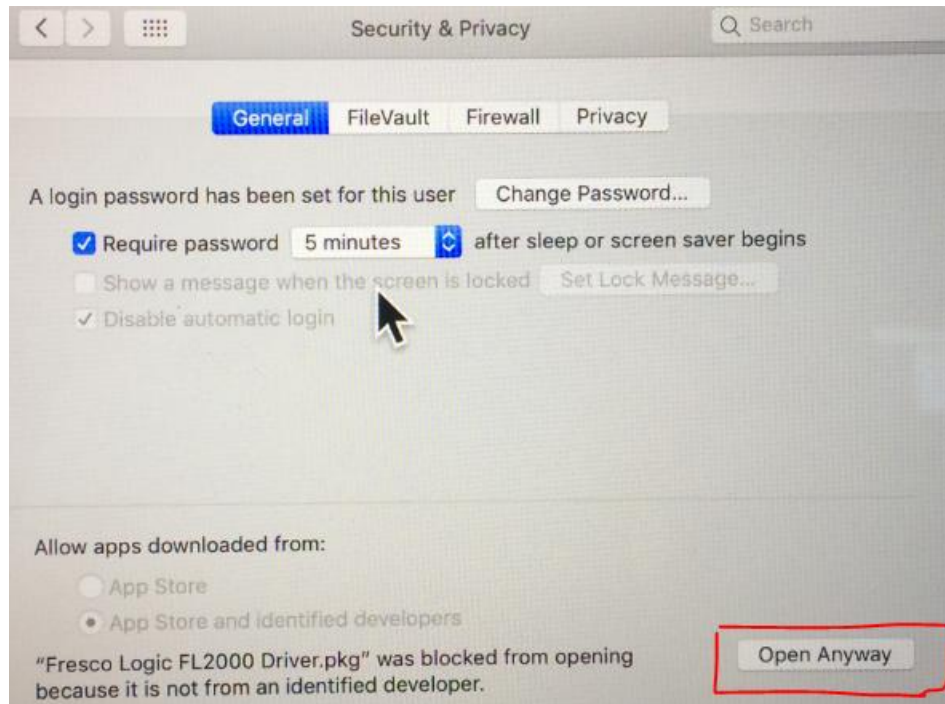
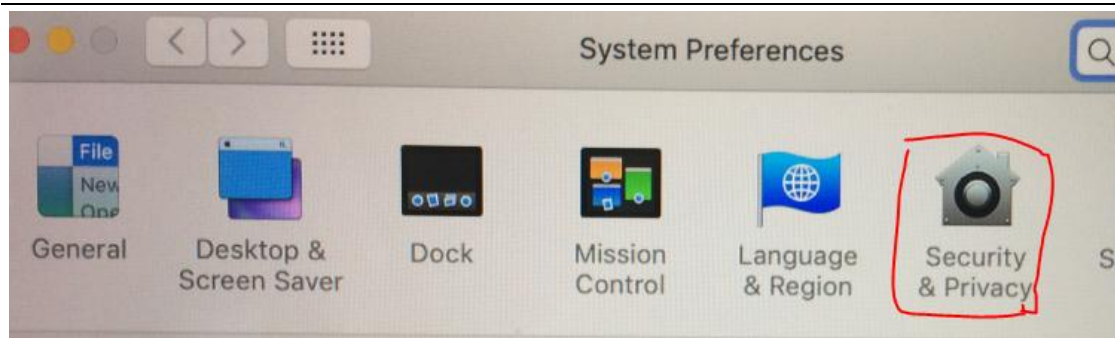


No worries, we can do as follows.

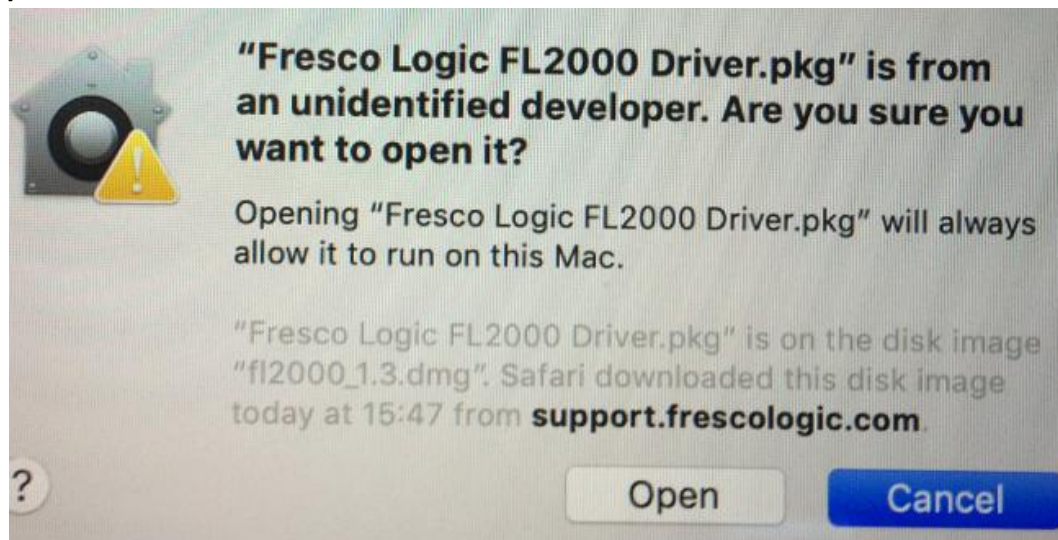
3.1 Go to left-upper Apple icon→System Preferences→General & Privacy→General

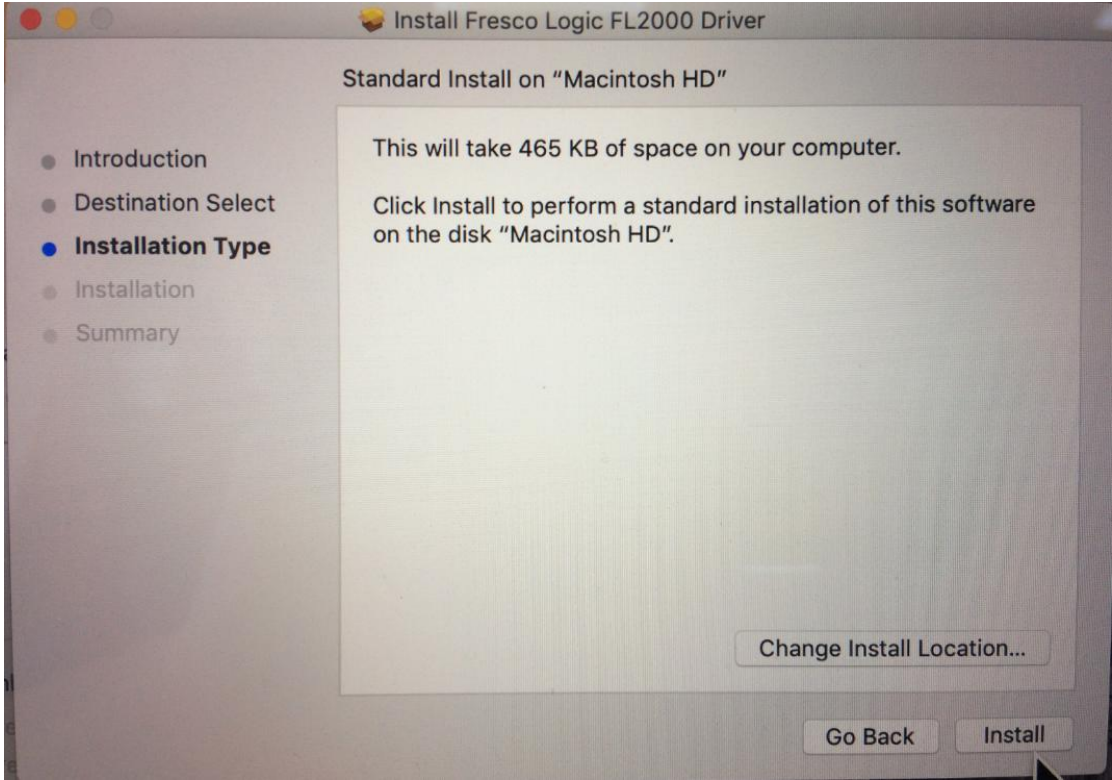
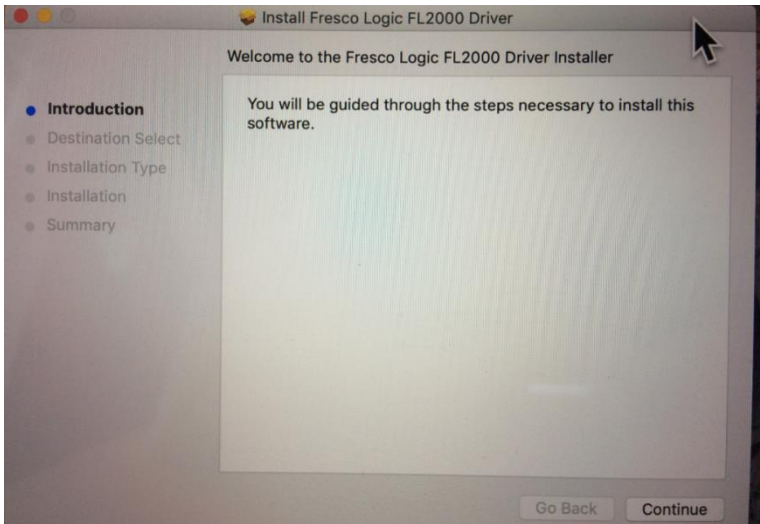
You would see “Freso logic FL2000 Driver.PKG” was blocked from opening because it is not from an identified developer, just choose “Open Anyway”. This step is rather **important**. If you do not click “Open Anyway”, the driver would not be installed correctly.

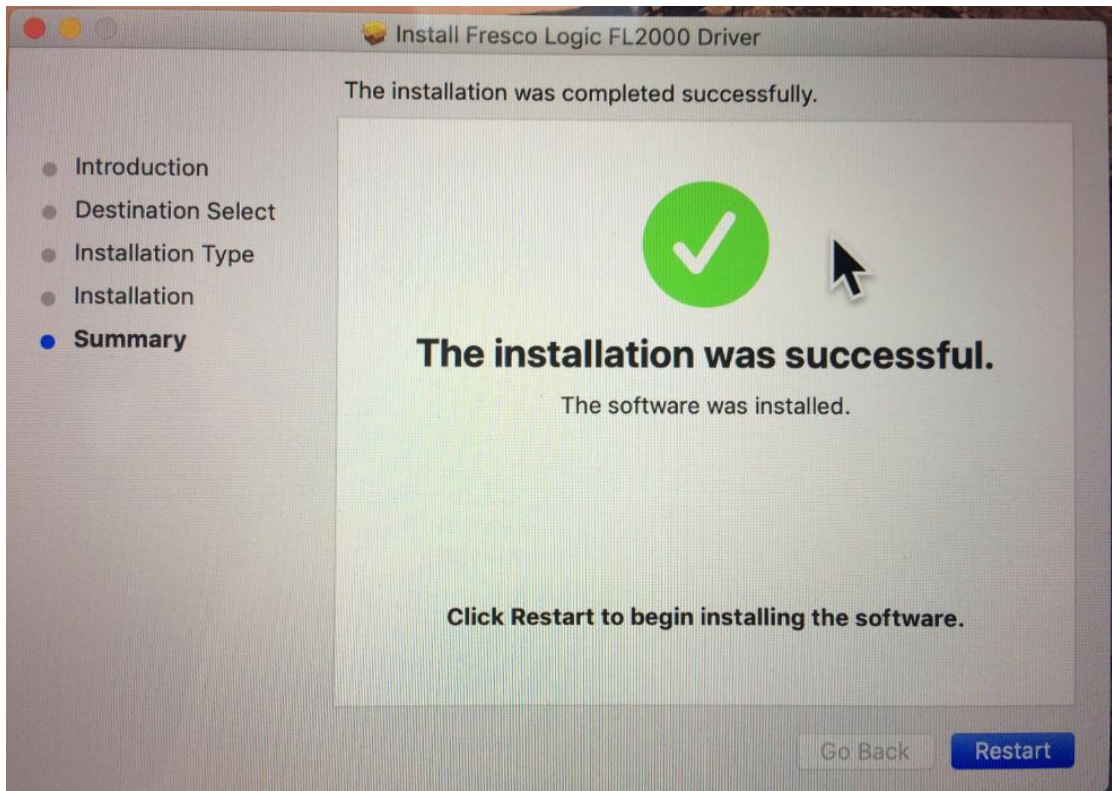
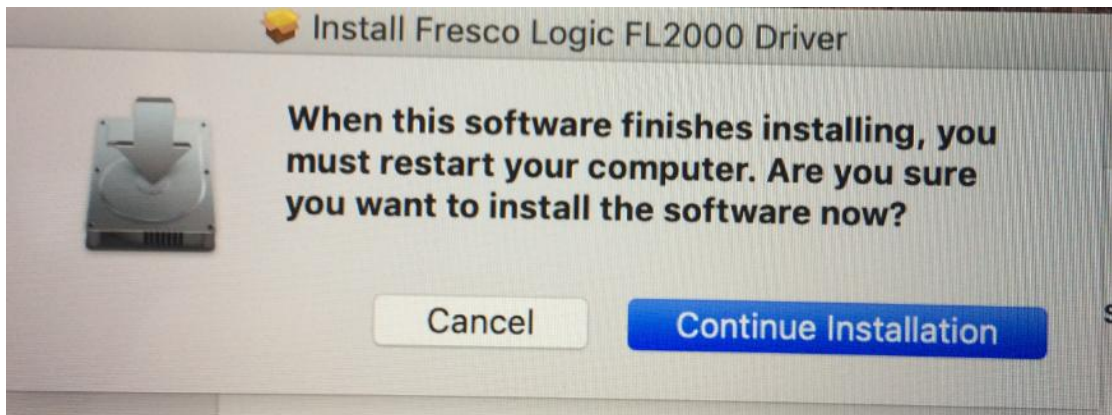
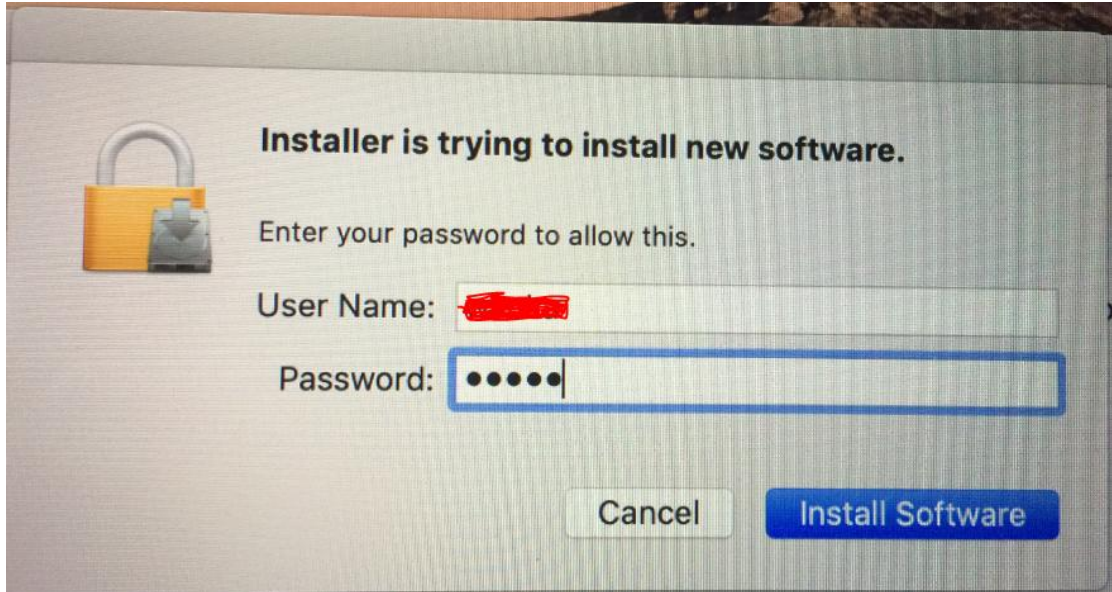




3.2 After you click "Open Anyway", you would see the following message. Click "Open" to go to the next step. Then Click "Continue" , then click "Install", you need to type into your username and password to install software. Then restart your Mac. The following photos for your reference.







Windows 10

1, Visit the following link

<https://support.frescologic.com/portal/home>

2, On the right side of the page, you would see the following photo.

Click Windows version, and download the driver.

Downloads

[Which driver do I need?](#)

USB 3.0 to VGA/HDMI Driver
(FL2000)

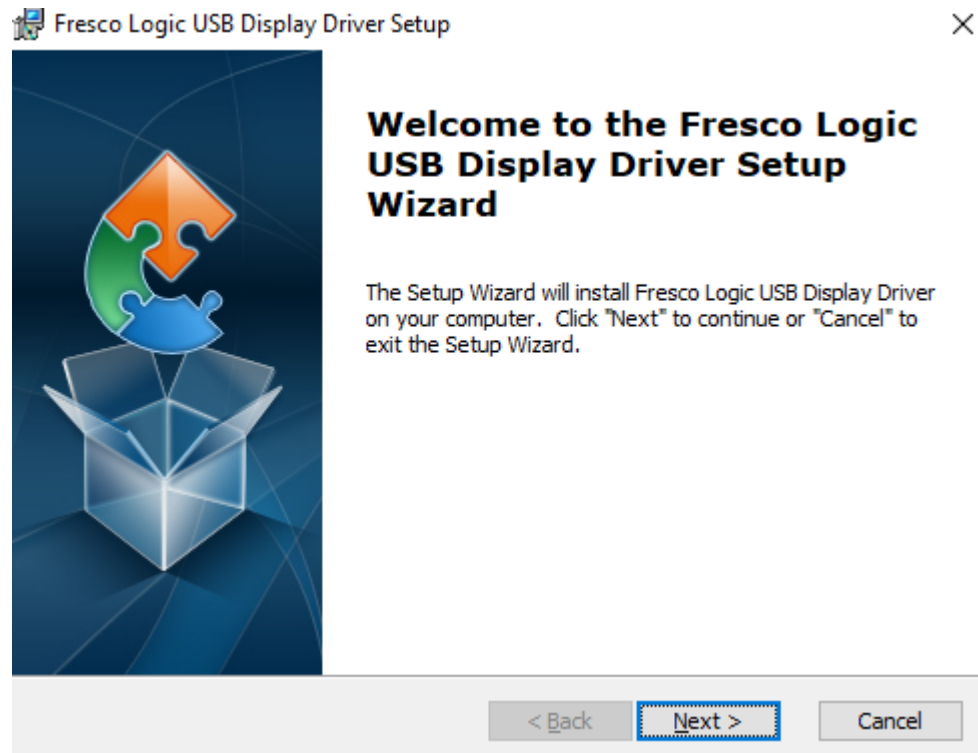
[FL2000-2.1.34054.0 \(Windows\)](#)

[macOS Beta](#)

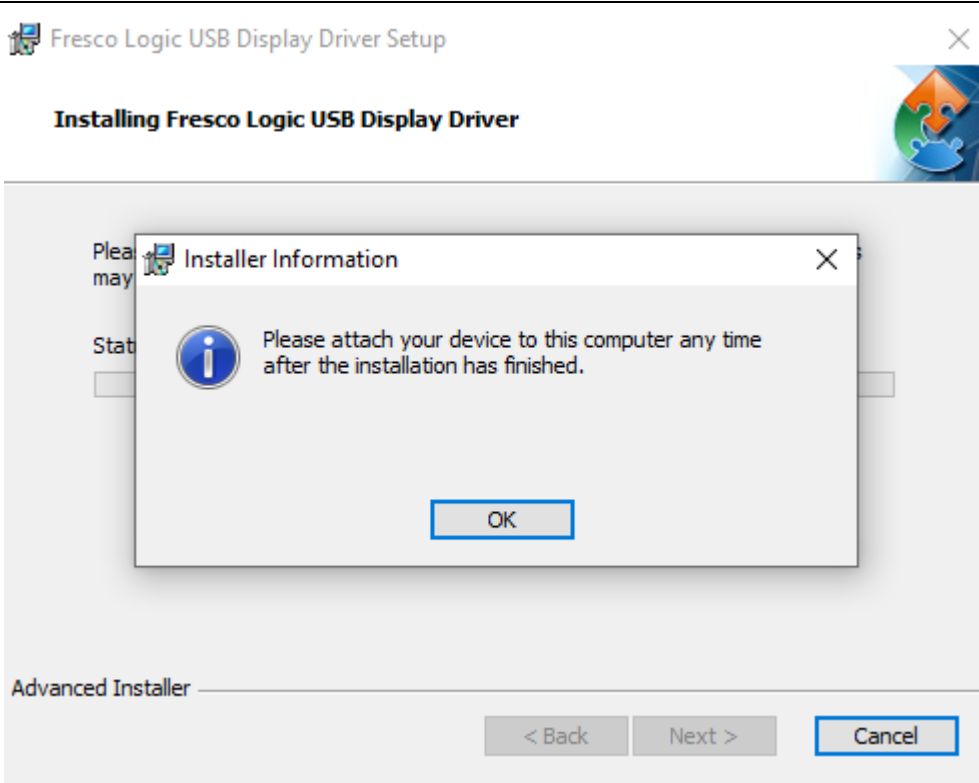
3, Run the executable file with your Administrator permission.

Note: If you do not have the permission in your office, contact with your company's network administrator to get more supports.

When you run the driver, you would see the following screen, click next.



When installed finished, you would see the following screen. Click OK.



Then hooked your VGA monitor, your VGA monitor would work.

Troubleshootings

<p>I got very low resolution on my VGA monitor, such as 800*600</p>	<p>1, Update your laptop's USB 3.0 host controller. Note: You can contact visit your laptop or PC's official website or contact with the manufacture to update the latest driver including USB 3.0 host controller. 2, Hook the USB A male to your computer or laptop's USB 3.0 port, do not hook USB 2.0 port.</p>
<p>My VGA monitor could not work</p>	<p>1, Set VGA as your monitor's input source. Your monitor probably has different input source, please choose the corresponding VGA port as the input source 2, Make the connection stable including tighten the VGA screws and the USB 3.0 port. 3, Install the driver correctly. 4,</p>

<p>When I play video, the video is not fluent.</p>	<p>The adapter supports 1920*1080P, you had better not use this adapter run 4K videos. If you really want to play 4K video, remember to quit some other necessary applications to have a try.</p>
<p>I could not mirror or extend.</p>	<p>Windows 10 “Windows key+P” to mirror or extend the desktop. If you want to mirror your desktop, make sure VGA monitor’s resolution fits for laptop’s resolution. For example, if your laptop’s resolution is 1920*1080P, however your VGA monitor’s best resolution is 1440*900, you have to make your laptop’s resolution down. You should find a same resolution both your laptop and VGA monitor can accept.</p> <p>macOS Apple icon→System Preferences→Displays to choose mirror or extend the desktop.</p>

Any other questions, email to us via support@cablecreation.com