

Hot Wheels Tablet Powered by nabi | FGC63



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Turning Your Hot Wheels Tablet On



Steps:

- 1 Press and hold down the power button for 10 to 15 seconds.

Note: Charge your Hot Wheels Tablet for 4 hours before first use.

- 2 Swipe the screen to unlock your Hot Wheels Tablet.

First Time Setup

Note: A strong Wi-Fi connection is required to fully set up your Hot Wheels Tablet.

Steps:

1. Tap to select your language
2. Tap on Next
3. Tap on your Wi-Fi network
4. Enter network password, if required
5. Tap on Connect
6. Enter your email address to begin Google set up or tap on Skip
7. Tap on nabi Mode
8. Tap on Set Up. Note: Please visit Signing in with an Existing nabi ID to sign in with an existing nabi ID.
9. Tap on 50c. Note: This is a one-time charge to accept COPPA terms. Please visit www.nabi.com/coppa to learn more.
10. Enter your credit card information
11. Tap on **Next**
12. Enter your billing address
13. Tap on submit
14. Tap on Create nabi ID
15. Enter parent's information. Note: Please write this password down. You will need this to access nabi Mommy/Daddy Mode
16. Tap on **Next**
17. Enter your kid's information
18. Tap on **Sign up**
19. Tap on **Play Now**

Frequently Asked Questions

My Charging Light is switching from Red to Green

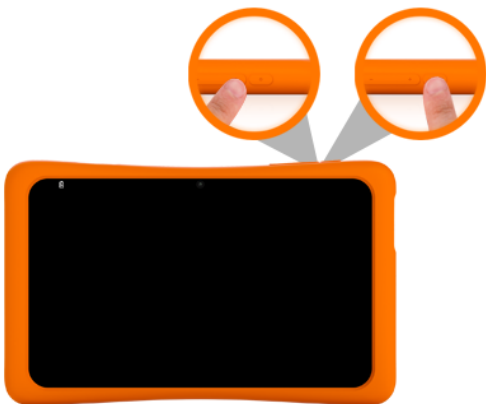


Steps:

- 1 Remove the charging cable from the tablet, then plug it back in.
- 2 Try another outlet.
- 3 Plug your Hot Wheels Tablet into a computer using the USB cable.
- 4 If your Hot Wheels Tablet still does not charge, please contact us at 1-855-ASK-NABI for further assistance.

I Can't Turn My Hot Wheels Tablet On

Note: Between each step, hold down the power button for 15 seconds to power on your Hot Wheels Tablet.



Steps:

- 1 Hold down the Volume + and Power buttons simultaneously for at least 10 - 15 seconds.
- 2 Press the Volume - Button first, then press the Power Button and hold them both for at least 5 seconds.

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3 Remove the charging cable from the tablet, then plug it back in.

4 Plug your Hot Wheels Tablet into a computer using the USB cable.

5 Try another outlet.

6 If your Hot Wheels Tablet still does not charge, please contact us at 1-855-ASK-NABI for further assistance.

My Charging Light is Not Turning On



Steps:

1 Remove the charging cable from the tablet, then plug it back in.

2 Try another outlet.

3 Plug your Hot Wheels Tablet into a computer using the USB cable.

4 If your Hot Wheels Tablet still does not charge, please contact us at 1-855-ASK-NABI for further assistance.

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My Charger Cable Tip is Bent



Steps:

- 1 Please contact nabi cares at 1-855-ASK-NABI.

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I Need to Perform a Factory Reset on My Hot Wheels Tablet

Note: A factory reset will return your Hot Wheels Tablet to its original factory settings and will systematically wipe all user data. We highly recommend backing up your Hot Wheels Tablet prior to performing a factory reset.



Steps:

- 1 Turn off your Hot Wheels Tablet.

Note: If you are signed in to a Google account on your tablet, Google will require you to use the username and password for that account to use the tablet after completing these steps. To avoid this, please remove the Google account before moving on to the next step.



- 2 Press the Volume - Button, then press the Power Button and hold them both until the system menu appears.

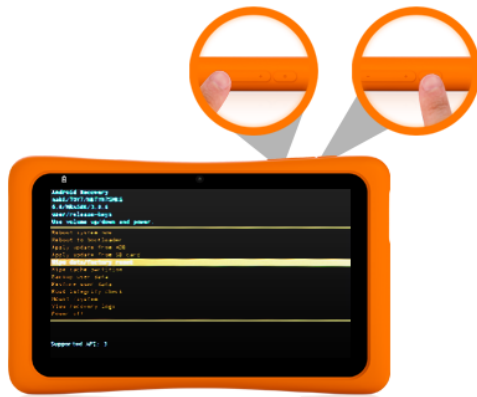
Note: If the recovery menu does not appear, press and hold the Volume + and Power buttons down until the menu appears.



- 3 Use the Volume + Button to highlight Recovery mode, then press the Volume - Button to select it.

- 4 From the Android screen, press the Power Button, then press on the Volume + Button holding them both down for about 5 seconds. Release both buttons and the recovery menu will appear.

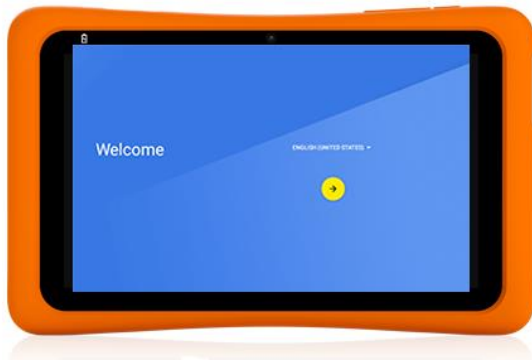
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5 Use the Volume - Button to scroll down and highlight Wipe Data/Factory Reset, then press on the Power Button to select it.

6 Use the Volume - Button to scroll down and highlight "Yes - Delete all user data" and click on the Power Button to select it.

7 When Data wipe is complete "Reboot system now" will be highlighted, click on the Power Button to reboot your Hot Wheels Tablet.



8 It will take about five minutes to reboot your Hot Wheels Tablet. Once the initialization is complete, you will see the Welcome screen.

Note: Please visit [First Time Setup](#) to setup your Hot Wheels Tablet.

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My Screen is Freezing

Note: Most screen freezing is caused by outdated software. To resolve screen freezing, make sure that your tablet is running the latest software by following the steps in updating your Hot Wheels Tablet.



Steps:

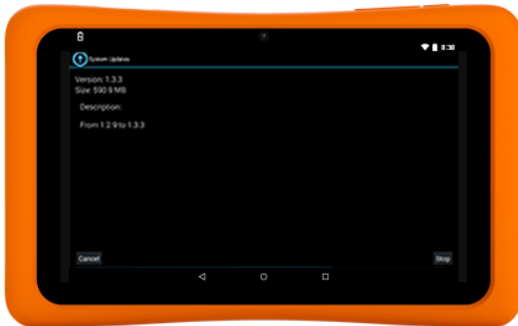
1 Sign in to Mommy/Daddy Mode.

Note: For help signing in, please visit [Signing Into Mommy/Daddy Mode](#).

2 Tap on **Update**.

3 Tap on **Check Now**.

Note: If no update is available, please visit [Checking Your Product Version](#) to make sure you are running the latest Product Version.

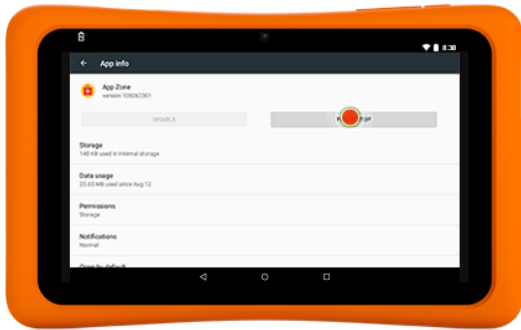


4 Your update will automatically begin downloading.

5 After the download, tap on **Install and Restart**.

Note: Your Hot Wheels Tablet will automatically reboot. This will take a few minutes to complete.

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6 The Android Robot will appear for a few minutes while your Hot Wheels Tablet updates its software and firmware.

Note: Do not interrupt this process by powering off. Once all updates are completed, you'll be brought directly into nabi Mode.

7 Update until you are running the latest Product Version.

8 If your screen is freezing whenever you open a particular app, try refreshing that app.

Note: See [My App Crashed](#) for step-by-step instructions to refresh your app.

9 If freezing still persists, please contact nabi cares at 1-855-ASK-NABI.