

MAINTENANCE

TROUBLESHOOTING

Check your problem by using the chart below and try the solutions for each problem.

TROUBLE	Possible Cause	Possible Remedy
Oven will not start	<ol style="list-style-type: none">Electrical cord for oven is not plugged in.Door is open.Wrong operation is set.	<ol style="list-style-type: none">Plug into the outlet.Close the door and try again.Check instructions
Arcing or sparking	<ol style="list-style-type: none">Materials to be avoided in microwave oven were used.The oven is operated when empty.Spilled food remains in the cavity.	<ol style="list-style-type: none">Use microwave-safe cookware only.Do not operate with oven empty. Clean cavity with wet towel.
Unevenly cooked foods	<ol style="list-style-type: none">Materials to be avoided in microwave oven were used.Food is not defrosted completely.Cooking time, power level is not suitable.Food is not turned or stirred.	<ol style="list-style-type: none">Use microwave-safe cookware only.Completely defrost food.Use correct cooking time, power level.Turn or stir food.
Overcooked foods	Cooking time, power level is not suitable.	Use correct cooking time, power level.
Undercooked foods	<ol style="list-style-type: none">Materials to be avoided in microwave oven were used.Food is not defrosted completely.Oven ventilation ports are restricted.Cooking time, power level is not suitable.	<ol style="list-style-type: none">Use microwave-safe cookware only.Completely defrost food.Check to see that oven ventilation ports are not restricted.Use correct cooking time, power level
Improper defrosting	<ol style="list-style-type: none">Materials to be avoided in microwave oven were used.Cooking time, power level is not suitable.Food is not turned or stirred.	<ol style="list-style-type: none">Use microwave-safe cookware only.Use correct cooking time, power level.Turn or stir food
Sensor cooked foods not properly cooked	<ol style="list-style-type: none">Cover or lid on food not vented.Door opened before sensor-detected cooking time appears in display.	<ol style="list-style-type: none">Cover or lid over food must contain vent hole for escaping steam.Do not open door to stir or turn food before sensor-detected cooking time appears in display.