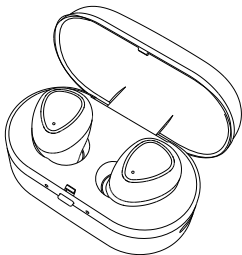


Kaneye



Model:F9

True Wireless Earbuds

User Manual

Please read these instructions before using

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1. Welcome

Thank you for using the Kaneye True Wireless Earbuds. We hope you will enjoy it!

Kaneye Wireless Earbuds features

Superior wireless sound & calls

Bluetooth 5.0 - solid connection

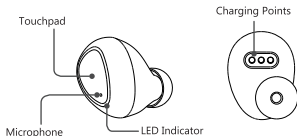
IPX7 - Waterproof & sweat Proof

Enjoy for up to 12 hours with the on-the-go charging case

Audio Playback Touch Control

2. Product Overview

Kaneye Wireless Earbuds



Portable Charging Case

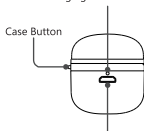
Charging Case Cover



Charging Contact Pins

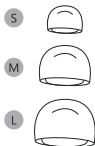
Charging LED Indicator

Case Button

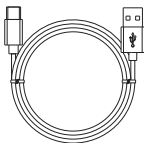


Micro-USB Charge Port

2.1 Included accessories

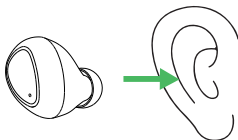


Silicone EarGels



USB Charging Cable

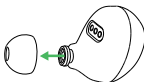
3. How to Wear



Slowly put earbuds in your ears and gently rotate earbuds. The microphone of the earbuds should point to the mouth.

3.1 Changing EarGels

For the optimal audio experience, try each of the different EarGel sizes. The fit should feel tight and secure in your ear.

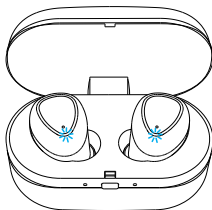


4. How to Charge

The Kaneye wireless earbuds offers up to 3 hours of playtime. With 3 full recharges in the charging case, you can enjoy a total of up to 12 hours of on-the-go battery.

4.1 Charging the earbuds

To recharge the earbuds, simply place them in the charging case and close the lid. The LEDs on the earbuds will flash Blue to indicate that the earbuds are charging.

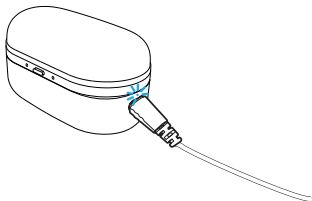


It takes approx. 2 hours to **fully** recharge the earbuds. If the earbuds are at **low** battery, 20 minutes in the charging case equals up to 1 hour of **playtime**.

4.2 Charging the charging case

To power up the charging case, simply **plug** it into a USB power supply. It takes approx. 2 hours to **fully** power up.

The LED above the USB port will **flash blue** when charging, and stay on when **fully** charged. It takes approx 3 hours to **fully** charge both the earbuds and the charging case together.



4.3 What the LEDs mean

Charging Case

Fully Charged	LED indicator stays on
Battery level 76-100%	LED indicator quick flash 4 times
Battery level 51-75%	LED indicator quick flash 3 times
Battery level 26-50%	LED indicator quick flash 2 times
Battery level 0-25%	LED indicator quick flash 1 times

Wireless Earbuds

Power on	LED indicator flash white light 3 times
Power off	LED indicator flash blue light 3 times
Pairing mode	LED indicator flash white and blue alternately
Connected	LED indicator flash white light slowly every 5 seconds
Charging	LED indicator flash blue light slowly
Fully charged	LED indicator stays off

5. How to Connect

5.1 Quick Start

Before initial use, make sure both earbuds and charging case has been fully charged.



Take out the earbuds from charging case, left and right earbud will be turned on [**Voice Prompt:** Power on] and sync with each other automatically [**Left Earbud Voice prompt:** Connected, Left Channel][**Right Earbud Voice prompt:** Right Channel].

Once syncing is succeed, the Left earbud will flash white and blue alternately, while the Right earbud will flash white light slowly.

Open the Bluetooth on your smart phone, search for [F9] and start pairing with the wireless earbuds [**Voice prompt:** Second Device Connected].



5.2 Power off

There are two ways to power off the earbuds.

- 1) Put the earbuds back into the charging case, both earbuds will power off automatically and enter charging mode.
- 2) Disconnect the earbuds with your smartphone, the earbuds will automatically power off in 5 minutes when not connected.

5.3 Auto pairing

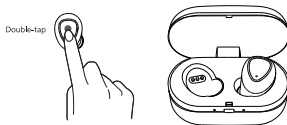
Take out the earbuds from the charging case, both earbuds will sync with each other automatically. Then the earbuds will connect with the last connected device automatically.

If Auto pairing does not succeed, please open Bluetooth list on your phone and pair with earbuds manually.

5.3 Single earbud mode

Take out any one of two earbuds, the LED indicator will flash white light. Then Double-tap the Touchpad, the LED indicator will start flashing white and blue alternately.

Turn on the Bluetooth on your phone and erase the previous pairing record of 'F9'. Now search 'F9' and start pairing.



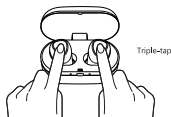
6. How to Use

Operation	Action
 Turn on / off wireless earbuds	● Take out the earbuds from charging case, earbuds will turn on automatically. ● If earbuds don't turn on automatically, long touch both Touchpads for more than 3 seconds to turn on the earbuds. ● Put both earbuds back into charging case to turn off earbuds.
 Answer phone calls	● Tap the Touchpad with you finger to answer phone calls.
 Reject phone calls	● Touch and hold the Touchpad for more than 2 seconds to reject phone calls.
 Hang up phone calls	● During a phone call, tap the Touchpad to hang up phone calls.
 Play / pause music	● Tap the Touchpad with your finger to play or pause music.
 Skip to next track	● Double-tap the Right Touchpad to skip to next track.
 Skip to previous track	● Double-tap the Left Touchpad to skip to previous track.

Operation	Action
 Volume up	● While listening to music, touch and hold the Right Touchpad for more than 5 seconds to turn up the volume. You can hear a continual 'Du' sound while adjusting the volume.
 Volume down	● While listening to music, touch and hold the Left Touchpad for more than 5 seconds to turn down the volume. You can hear a continual 'Du' sound while adjusting the volume.
 Activate Siri / Google Assistant / Bixby	● Touch and hold the Touchpad until you hear a 'Di' sound and release.

7. How to Reset Earbuds

If the left and right earbud cannot connect with each other or they cannot be connected to your smartphone due to Bluetooth Error or Phone System Error, please try to reset the earbuds as the following steps.



Put both earbuds back into the charging case, then Triple-tap the left and right Touchpad at the same time. The LED indicators will flash white light twice.

Take both earbuds out of the charging case. Touch and hold both Touchpads until the LED indicators flash white and blue alternately and release, then wait for two earbuds sync with each other automatically. Once syncing is succeed, the Left LED indicator will flash white and blue alternately.

Note: Before re-pairing with your Smartphone, please remember to erase or delete the previous pairing record on your phone Bluetooth list.

8. Trouble Shooting

Issue	Cause	Solution
Earbuds cannot be turned on.	Earbuds and charging case run out of battery.	Put earbuds back into the charging case. Simply put the charging case into a USB power supply.
	Need more help	Contact us: support@kaneye.net
Earbuds cannot be charged.	Earbuds charging points are not well connected to the charging pins on charging case.	Take out earbuds from charging case. Put earbuds back into charging case.
	Need more help	Contact us: support@kaneye.net
Earbuds cannot be turned off.	Program error in earbuds	Put earbuds back into charging case and reset earbuds. Please check in 7.How to reset earbuds
	Need more help	Contact us: support@kaneye.net

Issue	Cause	Solution
Cannot connect with cellphone after resetting earbuds	Bluetooth application error in cellphone	Delete / erase previous pairing record on your phone, then try pairing with your phone again.
	Need more help	Contact us: support@kaneye.net
Earbuds cannot be searched or pairing fails.	Earbuds have connected with other device.	Turn off the Bluetooth on the connected device.
	Bluetooth application error in cellphone	Put earbuds back into charging case and reset earbuds. Please check in 7.How to reset earbuds
		Reboot your cellphone, then try pairing with your phone again.
	Need more help	Contact us: support@kaneye.net

9. FAQ

Q: Charging case cannot be charged?

A: Ensure that the USB charging cable is connected properly into the charging port. Or replace the USB charging cable.

Q: Connection is not stable or cannot hear from the Left earbud.

A: Make sure the earbuds are worn properly. Always put your smartphone on the front or left pocket when used in outdoor.

Q: When pairing, there are two 'F9' on the Bluetooth list.

A: Erase or delete the previous pairing record. Turn off the Bluetooth and restart pairing.

Q: Volume is low or not clear during a phone call.

A: Turn up the phone volume and place the phone close to your earbuds.

10. How to care for your earbuds

- Always store the earbuds in the charging case and safely protected.
- Avoid storage at extreme temperatures (above 65°C/149°F or below -10°C/14°F). This can shorten battery life and may affect the earbuds.

11. Technical Specifications

F9	Specification
Bluetooth Version	5.0
Support Profile	A2DP/AVRCP/HFP/HSP
Distance	10 M/33 Ft
Frequency Range	2402 MHz~2480 MHz
Drivers	Φ6 MM x 2
Impedance	16 Ω
Standby Time	70 Hrs
Playback Time	3 Hrs
Charging Time	Approx. 2 Hrs
Support System	iOS/Android/Windows
Earbuds Battery	45 mAh
Charging Case Battery	450 mAh

F9	Specification
Water resistance:	IPX7
Operating temperature:	-10°C to 55°C (14°F to 131°F)
Storage temperature:	-40°C to 65°C (-40°F to 149°F)
Pairing passkey or PIN:	0000

12. Customer Support

We vouch for our product's efficiency and durability. Each of our Kaneye Wireless headphone is backed by an outstanding 12-Month Warranty Policy and 3-Month Money Back Guarantee.

For any repair or return needs, please email **support@kaneye.net** or contact us via AMAZON.

Website: www.kaneye.net

Email: support@kaneye.net