VC500

Quick Installation Guidance

1.1 Features and application

- Small size
- Use newest USB2.0 chipset which provides high data transmit rate to ensure video and audio work long at the same time
- Powerful functions, installation easily with USB power
- Compatible with all laptop, LCD and USB2.0 port
- Supply many kinds of capture formats and MPEG models to make VCD, DVD, WMV convenient and easy to release on internet
- Supply multi-video and S-video inputs.
- Deluxe User Interface, software make you do film DIY more easily

1.2 Application scope:

- Internet video meeting
- Video phone
- Video-audio animation transcribing and editing
- Make VCD, DVD and Website
- Enterprise bulletin and advertisement

1.3 System requirement

- Inter Pentium4 1.4G CPU, recommended Pentium4 2.0G or higher
- Windows 7, 8, 8.1 and 10 support
- Memory 128M at least, recommend 256M or higher
- A high speed USB2.0 interface
- VGA card supports DirectX9.0
- CD-ROM (for installation)
- 300MB HD space (install driver and application, like EZ Grabber 2), 600MB to 3GB per hour for recording

1.4 Contents

- VC500
- AV cable (Composite)
- Software Install CD

1.5 VC500 Connection Diagram

**Note:** make sure you connect the V500 to your video source outputs and then to the inputs of the VC500. The device source example; your VCR will be labeled Video out. Connect the Yellow cable to the Yellow video out of the source. Connect the Red and White cable to the audio out of the source.

2. Driver and Application Installation
Step 1: Windows will display “New Hardware Device” was found. Please choose “Cancel”.

Step 2: Insert the installation CD and open up the CD contents. Select and run VC500.EXE. You will see the menu below.

Step 3: Click “next” to continue installation

Step 4: Click “Install Driver” to continue installation driver

Step 5: OS will promote to install devices. Click “Continue Anyway” (Only Windows XP/7/8.1/10)

Step 6: Click “Finish” to completely install the Driver Software

Step 7: If you need to verify the installation open the file manager and select “This computer” click the right mouse-button and select “Manage” and then select “Device Manager” you can see the two new devices “USB2.0 Audio Capture” and “USB2.0
Video Capture
Installing Power Director Capture and Editing Software.

**Step 8:** Click “Power Director”

**Step 9:** Select your preferred language Click “OK”

**Step 10:** Click “Yes” to accept the license agreement to continue the “PowerDirector” installation.
Step 11: Click "Next"
Step 12: **PowerDirector** installation is now in progress ...

Step 13: Click “Finish” **PowerDirector** installation is complete
Step 14: Double-click the desktop icon "PowerDirector" and open the "PowerDirector"

Step 15: Select the edit window you need to enter the next step

Step 16: Please enter the license key to activate the program. Key is located on the CD Jacket and click "Next".

Step 17: Select "Full Feature Editor" modules to enter video capture interface
Step 18: Click the “Capture” button
How to use **PowerDirector**

**Capture module.**
It will detect video format automatically, or click “Device setting” to change it.
Choose video input

Choose video format and location of recorded files.

Please click “?” button to get online help.
Technical Support

Diamond Technical Support staff is here to help resolve any issues that you may be experiencing. Prior to contacting technical support please make sure you have the following information available.

1. Model #: (Printed on the bar code, located on the box)
2. Installation CD Version: (printed on the CD label)
3. The version of Windows that your system is running.
4. The manufacturer and model # of your computer.
5. CPU type and speed (example: Intel Pentium4 2.4GHZ)
6. A complete description of the problem that you are experiencing including any steps that you have taken to try to resolve the issue.

Technical Support Options

Free Telephone Support
Mon - Fri, 8 - 4:30 PST
800-503-2378

On-line Support and warranty information

http://www.diamondmm.com/support.html