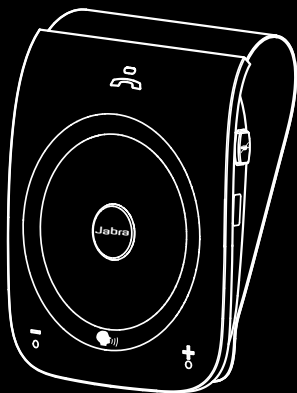


**Jabra®**  
YOU'RE ON

# Jabra TOUR



USER MANUAL

A BRAND BY

**CN Netcom**

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# WELCOME

Thank you for purchasing the Jabra Tour. We hope you enjoy it!



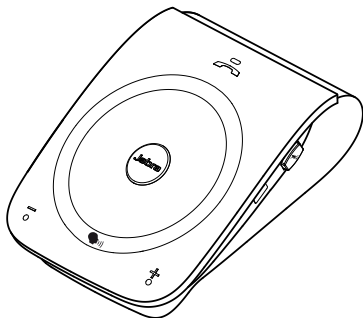
## WHAT YOUR JABRA TOUR CAN DO

- Answer, end, reject and mute calls.
- Deliver great sound and noise cancellation with the HD voice microphone.
- Redial last number.\*\*
- Connect to two mobile phones.
- Announce the name of an incoming caller (Caller ID).\*\*
- Voice commands\* to allow easy call interaction while driving (e.g. say 'Answer' to answer an incoming call).
- Voice guidance\* for pairing instructions, battery status and connection status.
- Play music and GPS via your connected mobile device.\*\*
- Turns on/off automatically.
- Activate Siri or Android phone commands.\*\*

\* Available only in English, German and French.

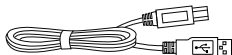
\*\* Phone dependent.

# JABRA TOUR OVERVIEW



## OPTIONAL ACCESSORIES

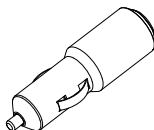
The following Jabra Tour accessories are available separately.



USB cable



QSG



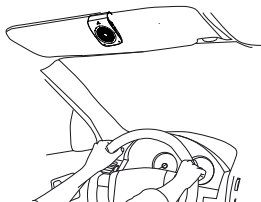
car charger



warranty

## POSITIONING THE JABRA TOUR

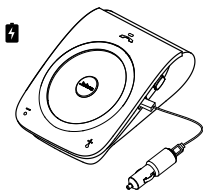
Clip the Jabra Tour to the sun visor in your vehicle.



## CHARGING THE JABRA TOUR

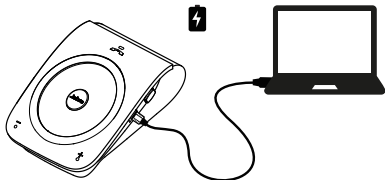
### In-car charging

Connect the USB cable with car charger attachment to the Jabra Tour and the car lighter socket in your vehicle.



### PC charging

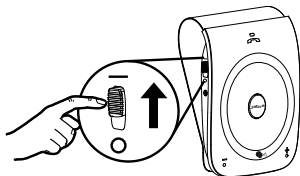
Connect the Jabra Tour to any available USB slot on your PC, using the USB cable.



# GETTING STARTED

## TURNING ON THE JABRA TOUR

Slide the on/off button to turn the Jabra Tour on or off.



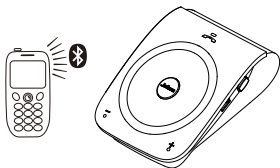
The Jabra Tour will automatically turn on/off when you enter or exit your vehicle.

## FIRST TIME PAIRING

The first time the Jabra Tour is turned on, voice guidance\* will guide you through pairing with your mobile phone.

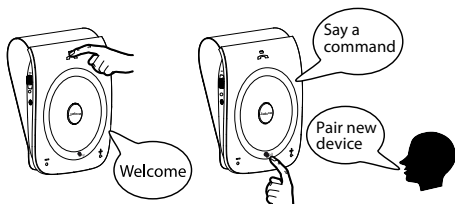
1. Turn on the Jabra Tour.
2. Follow the voice-guided instructions\* to pair the Jabra Tour with your mobile phone. Bluetooth will need to be activated on the mobile phone. If asked for a passkey or PIN during pairing, enter 0000.

**NOTE:** After the Jabra Tour and a mobile phone have been paired they will automatically connect whenever the Jabra Tour is switched on and the mobile phone has bluetooth activated and is within range.



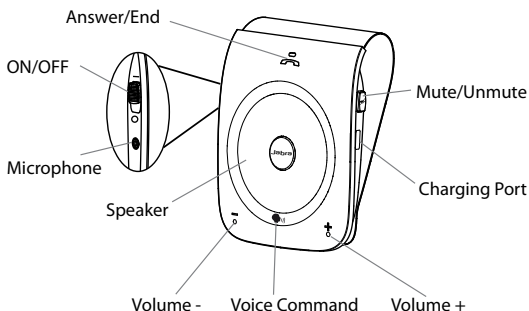
## PAIRING WITH ANOTHER MOBILE PHONE

1. Turn on the Jabra Tour.
2. Press the **Answer/end** button until you hear 'Welcome', or press the **Voice command** button until you hear 'Say a command' and then say 'Pair new device'.
3. Activate Bluetooth on your mobile phone and select Jabra Tour. Confirm the pincode 0000.



# HOW TO USE THE JABRA TOUR

## USING WITH YOUR MOBILE PHONE



|                                                                                     |                                                 |                                                                                                                                       |
|-------------------------------------------------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
|  | Make call                                       | Start a call with your mobile phone. The call will automatically transfer to the Jabra Tour. If not, tap the <b>Answer/end</b> button |
|                                                                                     | Answer call                                     | Tap the <b>Answer/end</b> button or say 'Answer'*                                                                                     |
|                                                                                     | End call                                        | Tap the <b>Answer/end</b> button                                                                                                      |
|                                                                                     | Reject call                                     | Press (2 secs) the <b>Answer/end</b> button or say 'Ignore'*                                                                          |
|                                                                                     | Transfer call from mobile phone to Jabra Tour** | Tap the <b>Answer/end</b> button                                                                                                      |
|  | Redial last number**                            | Double-tap the <b>Answer/end</b> button                                                                                               |
| +<br>-                                                                              | Speaker volume up/down                          | Tap the <b>Volume +</b> button or <b>Volume -</b> button                                                                              |



|                                                                                   |                         |                                                                                                                                        |
|-----------------------------------------------------------------------------------|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
|  | Jabra voice commands*   | Press the <b>Voice command</b> button until you hear 'Say a command' and then say 'What can I say?' for a full list of voice commands* |
|                                                                                   | Phone voice commands**  | Tap the <b>Voice command</b> button to activate your mobile phone's voice commands (e.g. Siri)                                         |
|  | Mute/un-mute microphone | Tap the <b>Mute</b> button                                                                                                             |

## USING WITH TWO MOBILE PHONES

The Jabra Tour can accept and handle calls from two mobile phones simultaneously.

|                                                                                   |                                                   |                                             |
|-----------------------------------------------------------------------------------|---------------------------------------------------|---------------------------------------------|
|  | End current call and answer incoming call         | Tap the <b>Answer/end</b> button            |
|                                                                                   | Reject incoming call                              | Double-tap the <b>Answer/end</b> button     |
|                                                                                   | Put current call on hold and answer incoming call | Press (2 secs) the <b>Answer/end</b> button |
|                                                                                   | Switch between held call and active call          | Press (2 secs) the <b>Answer/end</b> button |

\* Available only in English, German and French.

\*\* Phone dependent.

## PLAY MUSIC OR GPS

You can play music or hear GPS through the Jabra Tour. Music or GPS played on your connected mobile phone will automatically transfer to the Jabra Tour.\*\*

## CALLER ID

When there is an incoming call the Jabra Tour will access the phone book from your mobile phone, and announce the name of the caller. If the name is not stored in your phone book, and the mobile phone supports PBAP (Phone book access profile 2), the Jabra Tour will announce the phone number of the caller instead.\*\*

\*\* Phone dependent.

# ADDITIONAL FEATURES

## VOICE GUIDANCE

Voice guidance guides you through using the Jabra Tour.\*

| What you hear                                                                                                                                                                                                                             | What it means                                                                                            |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| "Welcome! You are now ready for pairing.<br>Go to the Bluetooth menu on your phone.<br>Turn on or enable Bluetooth.<br>Search for devices and select your Jabra hands free device. Select pair or OK. If asked for a PIN code enter 0000" | The Jabra Tour is in pairing mode. Follow the instructions to pair your mobile phone with the Jabra Tour |
| "Pairing failed"                                                                                                                                                                                                                          | Pairing failed                                                                                           |
| "Connected"                                                                                                                                                                                                                               | Jabra Tour is connected to a phone/device                                                                |
| "Two devices connected"                                                                                                                                                                                                                   | Jabra Tour is connected to two phones/devices                                                            |
| "Disconnected"                                                                                                                                                                                                                            | A connected phone/device is turned off, is out of range, or has Bluetooth disabled while in range        |
| "Battery level is low"                                                                                                                                                                                                                    | The Jabra Tour battery level is below 10%                                                                |
| "Your remaining talk time is..."                                                                                                                                                                                                          | Announces the remaining number of talk time hours                                                        |
| "Voice on"                                                                                                                                                                                                                                | Voice guidance has been manually turned on                                                               |
| "Voice off"                                                                                                                                                                                                                               | Voice guidance has been manually turned off                                                              |

\* Available only in English, German and French.

## TURN OFF VOICE GUIDANCE

To turn off the Jabra Tour voice guidance follow these instructions:

1. Turn off the Jabra Tour.
2. Simultaneously press the **Voice command** button and turn on the Jabra Tour. Voice guidance will now be switched off.

**Note:** To turn voice guidance back on, repeat the above steps.

## JABRA TOUR VOICE COMMANDS

Voice commands allow you to interact with the Jabra Tour using your voice. Press (2 secs) the **Voice command** button until you hear hear 'Say a command'.\*

| What you say      | What it does                                                    |
|-------------------|-----------------------------------------------------------------|
| "What can I say?" | Will tell you a full list of voice commands                     |
| "Pair new device" | Puts the Jabra Tour into pairing mode                           |
| "Answer"          | Answers an incoming call                                        |
| "Ignore"          | Rejects an incoming call                                        |
| "Phone commands"  | Activates your device's voice dialing feature (phone dependent) |
| "Battery"         | Will tell you the current battery level                         |
| "Cancel"          | Puts the Jabra Tour into pairing mode                           |

## MOBILE PHONE VOICE COMMANDS (E.G. SIRI)

To activate your mobile phone's voice commands (e.g. Siri) tap the **Voice command** button on the Jabra Tour. For a full list of voice commands refer to your mobile phone's user manual.\*\*

\* Available only in English, German and French.

\*\* Phone dependent.

# WHAT THE LIGHTS MEAN

| What you see                                                                        | What it means                                                                    |
|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|
|    | Power on                                                                         |
|    | Power off                                                                        |
|    | The Jabra Tour is powered on, but not connected to a mobile phone (standby mode) |
|    | The Jabra Tour is in pairing mode, and ready to connect                          |
|    | A mobile phone is Bluetooth connected to the Jabra Tour                          |
|    | Incoming call                                                                    |
|    | Active call                                                                      |
|    | The Jabra Tour is muted                                                          |
|  | Battery is charging                                                              |
|  | Battery is fully charged                                                         |
|  | Low battery                                                                      |
|  | DFU/Firmware upgrade mode                                                        |

# SUPPORT

## FAQ

### **Q I hear crackling noises**

A Bluetooth is a radio technology that is sensitive to objects between the Jabra Tour and the connected device. Ensure the Jabra Tour and the connected device are within 33 feet (10 meters) of each other, with no major objects in the way (walls, etc.).

### **Q I cannot hear anything**

A - Increase the speaker volume.  
- Ensure the Jabra Tour is paired to a device that is playing.  
- Make sure your phone is connected to the Jabra Tour by tapping the Answer/End button.

### **Q I am having pairing problems**

A You may have deleted the Jabra Tour pairing connection in your mobile phone. Follow the pairing instructions.

### **Q Will the Jabra Tour work with other Bluetooth equipment?**

A The Jabra Tour is designed to work with Bluetooth mobile phones. It can also support other Bluetooth devices that are compliant with Bluetooth version 1.1 or higher and support a headset, hands-free and/or advance audio distribution profile.

### **Q I cannot use Reject call, call on hold, Redial or voice dialing**

A These features require your mobile phone to support a hands-free profile. Refer to your mobile phone user manual for more details.

### **Q My voice button does not work**

A This feature requires your mobile phone to support voice commands. Refer to your mobile phone user manual for more details.

## HOW TO CARE FOR YOUR JABRA TOUR

- Always store the Jabra Tour with the power off and safely protected.
- Avoid storage at extreme temperatures (above °C/113°F or below -10°C/14°F). This can shorten battery life and may affect operation. High temperatures may also degrade performance.
- Do not expose the Jabra Tour to rain or other liquids.

## NEED MORE HELP?

- 1. Web:** [www.jabra.com](http://www.jabra.com)  
(for the latest support info and online User Manuals)

**2. E-mail:**

|                                                                 |                                                                |
|-----------------------------------------------------------------|----------------------------------------------------------------|
| Deutsch                                                         | <a href="mailto:support.de@jabra.com">support.de@jabra.com</a> |
| English                                                         | <a href="mailto:support.uk@jabra.com">support.uk@jabra.com</a> |
| Español                                                         | <a href="mailto:support.es@jabra.com">support.es@jabra.com</a> |
| Français                                                        | <a href="mailto:support.fr@jabra.com">support.fr@jabra.com</a> |
| Italiano                                                        | <a href="mailto:support.it@jabra.com">support.it@jabra.com</a> |
| Nederlands                                                      | <a href="mailto:support.nl@jabra.com">support.nl@jabra.com</a> |
| Polska                                                          | <a href="mailto:support.pl@jabra.com">support.pl@jabra.com</a> |
| Scandinavian                                                    | <a href="mailto:support.no@jabra.com">support.no@jabra.com</a> |
| Россия                                                          | <a href="mailto:support.ru@jabra.com">support.ru@jabra.com</a> |
| Australia                                                       | <a href="mailto:support.au@jabra.com">support.au@jabra.com</a> |
| China                                                           | <a href="mailto:support.cn@jabra.com">support.cn@jabra.com</a> |
| Japan                                                           | <a href="mailto:support.jp@jabra.com">support.jp@jabra.com</a> |
| Singapore                                                       | <a href="mailto:support.sg@jabra.com">support.sg@jabra.com</a> |
| Information: <a href="mailto:info@jabra.com">info@jabra.com</a> |                                                                |

**3. Phone:**

|                 |                 |
|-----------------|-----------------|
| Belgique/Belgie | +32 28080766    |
| Danmark         | +45 69918794    |
| Deutschland     | +49 30896778991 |
| Suomi           | +45 35256540    |

|                |                  |
|----------------|------------------|
| France         | +33 182880251    |
| Italia         | +39 0662207674   |
| Luxembourg     | +45 35256540     |
| Nederland      | +31 208080962    |
| Norge          | +47 22577785     |
| Österreich     | +43 720880558    |
| Portugal       | +45 35256540     |
| Россия         | +7 916 246 69 00 |
| Sverige        | +46 852507012    |
| Die Schweiz    | +41 435002460    |
| España         | +34 911875539    |
| United Kingdom | +44 2033180070   |
| Australia      | 1-800-738-521    |
| China          | 800-858-0789     |
| Japan          | 03-3242-8722     |
| Singapore      | 800-101-2329     |
| United State   | 1 (800) 327-2230 |
| Canada         | 1 (800) 489-4199 |
| International  | +45 35256540     |



# TECHNICAL SPECIFICATIONS

**Weight:**

135 grams

**Dimensions:**

L 102.3 mm x W 82.7 mm x H 32.6 mm

**Microphone:**

HD Omni-directional microphone.

14 dB +/- 2 dB

**Speaker:**

3 watt

40 mm x 8 mm

93 dB +/- 3 dB

**Operating range:**

Up to 10 meters (33 feet)

**Bluetooth version:**

3.0

**Paired devices:**

Up to 8 paired devices. Two active devices connected simultaneously

**Supported Bluetooth profiles:**

Hands Free profile (v. 1.6), Headset profile (v. 1.2), A2DP (v. 1.2), PBAP profile

**Digital signal processing (DSP):**

Up to 21 dB noise reduction on transmit signal. Acoustic echo cancellation

**Talk time:**

Up to 20 hours

**Standby time:**

Up to 1000 hours

**Charging time:**

Approximately 2.5 hours

**Battery:**

Internal rechargeable 950mA Li-Polymer battery

**CLA power adapter**

DC12-24 V input, 5 V 750mA output

**Charging plug dimensions:**

Micro-USB

**Operating temperature:**

Charging 0° C to 40° C (32° F to 104° F)

Discharging -10° C to 60° C (14° F to 140° F)

**Storage temperature:**

-20° C to 35° C (-4° F to 95° F)

**Pairing passkey or PIN:**

0000

**Warranty:**

One-year limited warranty



Dispose of the product according to local standards and regulations.

[www.jabra.com/weee](http://www.jabra.com/weee)

# Jabra®

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MADE IN CHINA  
TYPE: 9400HS/BS



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[www.jabra.com](http://www.jabra.com)