

# Rowenta

DW5000

Instruction for use  
Mode d'emploi  
Instructivo de operación



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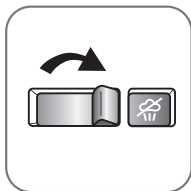
Groupe SEB México, S.A. de C.V. - Calle Goldsmith 38 401 Piso 4  
Polanco, Distrito Federal C.P. 11560 - México.  
RFC GSM8211123P5 Tel: 018001128325

[www.rowenta.com](http://www.rowenta.com)

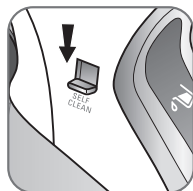
EN

FR

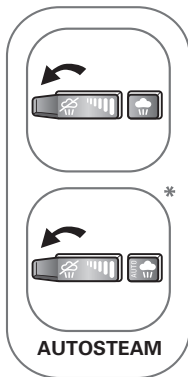
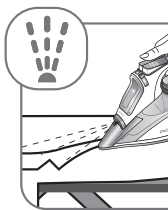
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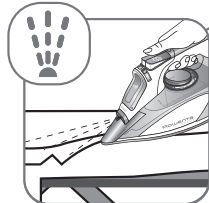
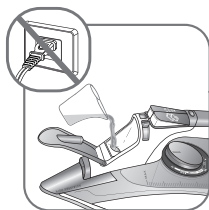
**DRY**



**SELF CLEAN**



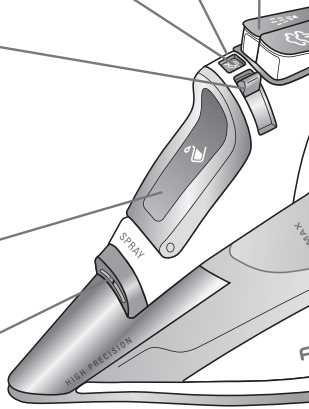
**AUTOSTEAM**



**ANTI-DRIP**



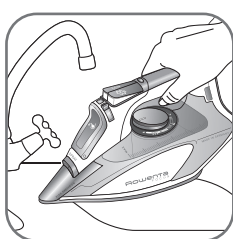
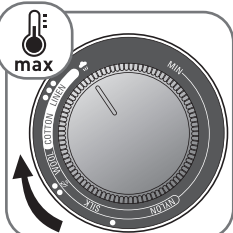
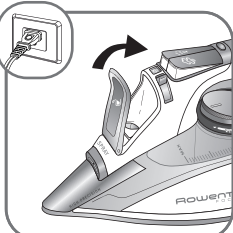
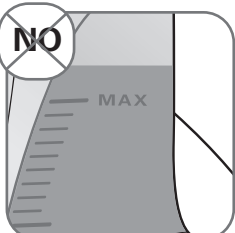
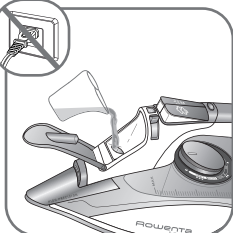
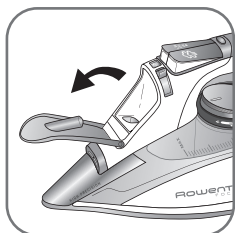
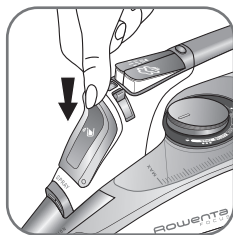
**ANTI  
CALC**



\* EN • depending on model - FR • Selon modèle - ES • Según modelo

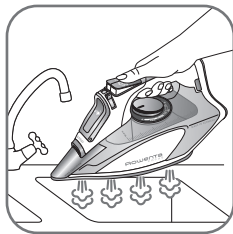
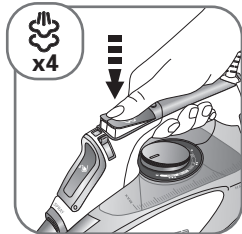


# 1. FIRST USE \*



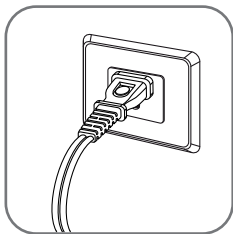
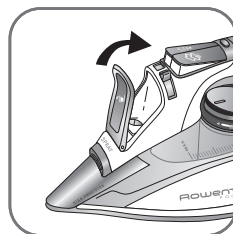
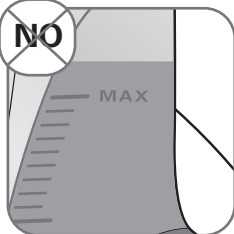
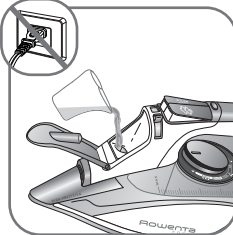
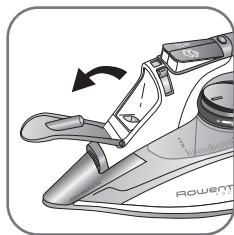
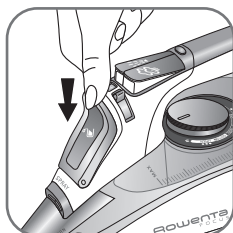
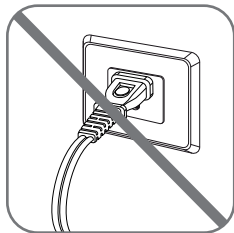
\*FR • Première utilisation • ES • Primer uso

## 1. FIRST USE \*



\*FR • Première utilisation  
• ES • Primer uso

## 2. WATER TANK FILLING \*



\* FR • Remplissage du réservoir d'eau • ES • Llenado del tanque de agua

### 3a. TEMPERATURE AND STEAM ADJUSTMENT\*

\* FR • **AUTOSTEAM\*** : Réglage de la température et de la vapeur  
 ES • **AUTOSTEAM\***: Ajuste de temperatura u vapor

			DRY	STEAM / AUTOSTEAM (**) (*)
 AUTOSTEAM (**) (*)  	•••			
	•••			
	••			
	••			
	•			

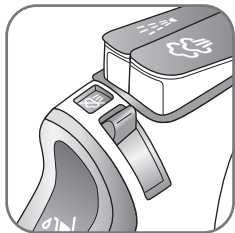
### 3b. SETTING THE TEMPERATURE (\*) (\*\*)

\*\* FR Réglez la température de repassage • ES Ajustar la temperatura

Ironing label	Fabric	Temperature Control
	NYLON NYLON NYLON	•
	WOOL    SILK LAINE    SOIE LANA    SEDA	••
	LINNEN    COTTON LIN        COTON LINO        ALGODÓN	•••

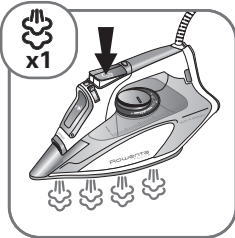
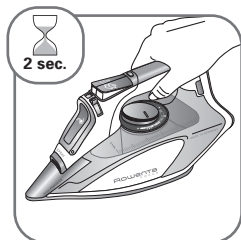
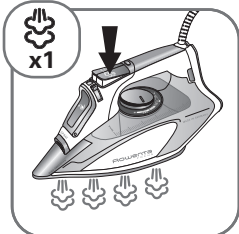
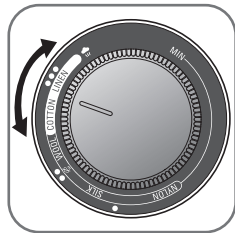
\* EN depending on model • FR Selon modèle • ES Según modelo

## 4. DRY IRONING \*



\* FR • Repasser sans vapeur  
• ES • Planchada sin vapor

## 5. SHOT OF STEAM \*



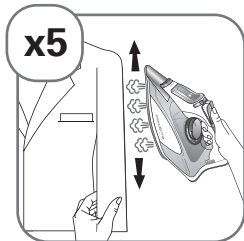
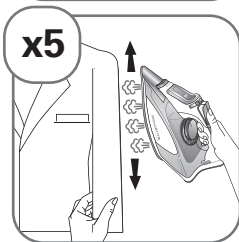
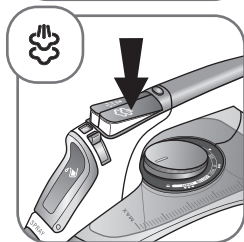
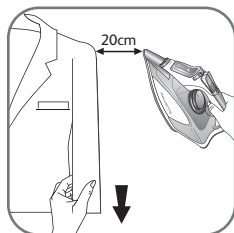
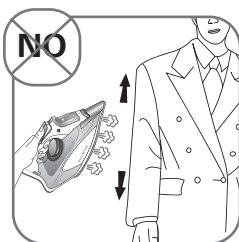
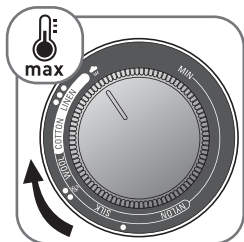
\* FR • Jet de vapeur • ES • Chorro de vapor

## 6. SPRAY \*



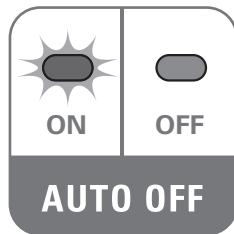
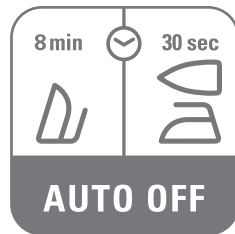
\* FR • Spray • ES • Spray

## 7. VERTICAL STEAM (●●●) \*



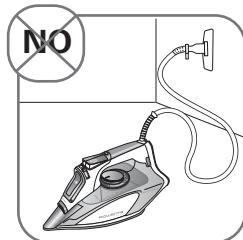
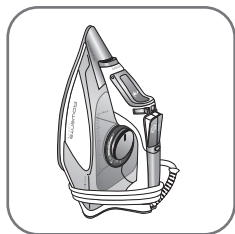
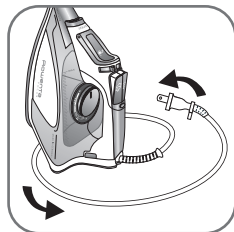
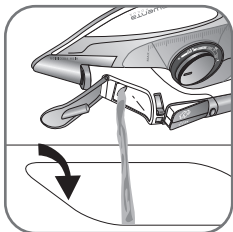
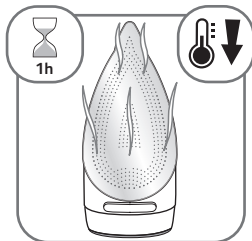
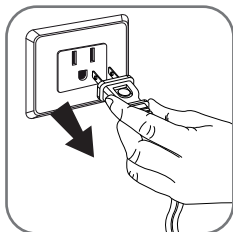
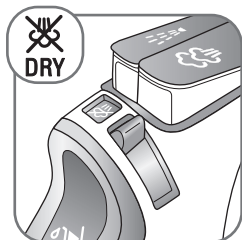
\* FR • Vapeur verticale • ES • Vapor vertical

## 8. AUTO-OFF \*

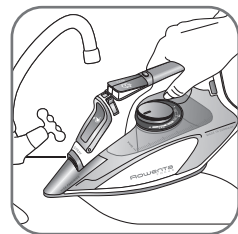
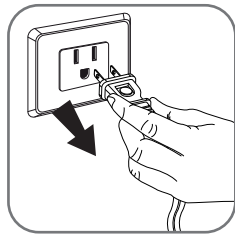
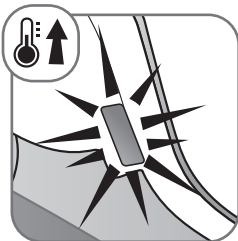
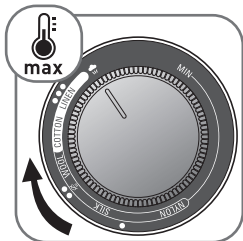
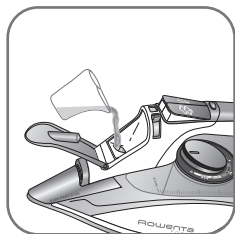
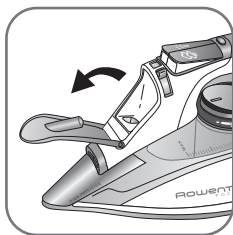
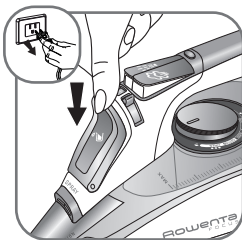
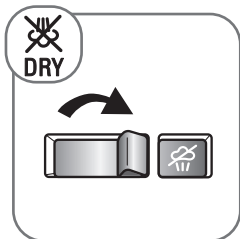


\* FR • Arrêt automatique • ES • Parada automática

## 9. IRON STORAGE \*

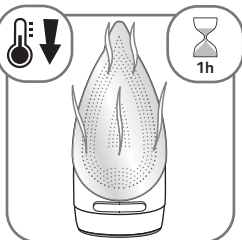
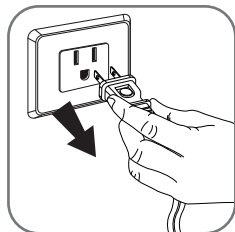
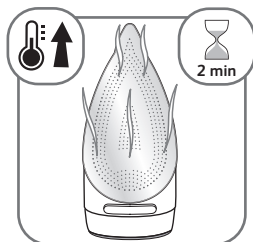
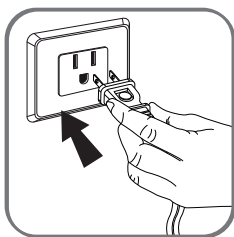
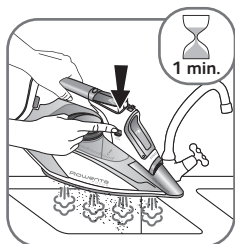


## 10. SELF-CLEANING (EVERY 2 WEEKS) \*



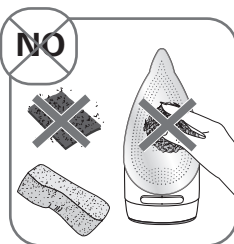
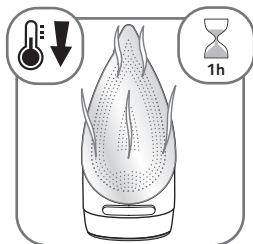
\* FR • AUTO NETTOYAGE (toutes les 2 semaines) • ES • AUTO-LIMPIEZA (cada 2 semanas)

## 10. SELF-CLEANING (EVERY 2 WEEKS) \*



\* FR • AUTO NETTOYAGE  
(toutes les 2 semaines) •  
ES • AUTO-LIMPIEZA  
(cada 2 semanas)

## 11. SOLEPLATE CLEANING \*



\* FR Nettoyage de la  
semelle • ES Unica placa  
de limpieza

# IMPORTANT SAFETY INSTRUCTIONS

When using an iron, basic precautions should always be followed, including the following:

Read all instructions before using

1. Only use an iron for its intended use.
2. To avoid the risk of electric shock, do not immerse the iron in water or other liquids.
3. Always turn the iron OFF before plugging or unplugging the iron from the electrical outlet. Never pull on the cord to disconnect the iron from the electrical outlet; instead, grasp the plug and pull on the plug to disconnect the iron.
4. Do not let the cord touch hot surfaces. Let the iron cool completely before putting the iron away. Coil the cord loosely around the iron when storing.
5. Always disconnect the iron from the electrical outlet before filling the iron with water, emptying the water from the iron, and when the iron is not in use.
6. Do not operate the iron with a damaged cord or in the event the iron has been dropped or damaged. To avoid the risk of electric shock, do not disassemble the iron. Take it to a qualified serviceman for examination and repair. Incorrect assembly might result in a risk of electric shock when the iron is used after reassembly.
7. Close supervision is required for any appliance used by or near children. Do not leave the iron unattended while the iron is connected or on an ironing board.
8. Burns can occur from touching hot metal parts, hot water, or steam. Use caution when you turn a STEAM IRON upside down – there might be hot water in the reservoir.
9. In the event the malfunction indicator goes on, the iron is not operating properly. Disconnect the iron from the electrical outlet and have the iron serviced by qualified service personnel.
10. To avoid a circuit overload, do not operate an iron on the same circuit with another high wattage appliance.
11. If an extension cord is absolutely necessary, a cord with an ampere rating equal to or greater than the maximum rating of the iron shall be used. A cord rated for less amperage can result in a risk of fire or electric

shock due to overheating. Care shall be taken to arrange the cord so that it cannot be pulled or be tripped over.

12. This appliance is not intended for use by children and other persons whose physical, sensory, or mental capabilities or lack of experience and knowledge prevents them from using the appliance safely without supervision or instruction by a responsible person to ensure that they can use the appliance safely.

13. Children should be supervised by the responsible person to ensure that they do not play with the appliance.

14. the iron must be used and rested on a stable surface;

15. when placing the iron on its stand, ensure that the surface on which the stand is placed is stable;

16. the iron is not to be used if it has been dropped, if there are visible signs of damage or if it is leaking.

## SPECIAL INSTRUCTIONS

17. The iron must not be left unattend while it is connected to supply mains.

18. Always disconnect the iron from the electrical outlet, before you leave the room.

## SAVE THESE INSTRUCTIONS

## What water to use?

Your appliance has been designed to function with untreated tap water. If your water is very hard (check with your local water authority), it is possible to mix untreated tap water with store-bought distilled or demineralised water in the following proportions:  
- 50% tap water, - 50% distilled or demineralised water.

**However, it is necessary to operate the Self clean function regularly in order to eliminate hard water deposits from the steam chamber.**

**Use the Self clean function approximately every 2 weeks. If the water is very hard clean the iron weekly**

## Types of water not to use?

Heat concentrates the elements contained in water during evaporation. The types of water listed below contain organic waste or mineral elements that can cause spitting, brown staining, or premature wear of the appliance: water from clothes dryers, scented or softened water, water from refrigerators, batteries or air conditioners, pure distilled or demineralised water or rain water should not be used in your Rowenta iron. Also do not use boiled, filtered or bottled water.

## Automatic 3-position cut-out\*

If, although switched on, the appliance is not moved, it will automatically switch off and the auto off light will blink after the following intervals:

- After 30 sec., if the iron is left placed down on the soleplate or lying on its side.
- After 8 mins., if the iron is left standing on its heel.

To switch the iron back on, move the iron gently.

## Autosteam\*

Your iron is equipped with the Autosteam system, it automatically adjusts the steam amount and the temperature based on the selected fabric.

Select the fabric to be ironed on the thermostat dial.

You can also set your iron based on the international temperature measurements.

For each fabric, the iron will automatically adjust the steam rate for optimum performance.



## Environment



### Environment protection first !

- ① Your appliance contains valuable materials which can be recovered or recycled.
- ➡ Leave it at a local civic waste collection point.

## If there is a problem?

PROBLEM	POSSIBLE CAUSE	SOLUTION
Water drips from the holes in the soleplate.	You are using steam while the iron is not hot enough.	Wait until the thermostat light goes out.
	You are using the shot of steam button too often.	Wait a few seconds between each use of the button.
	You have stored the iron horizontally, without emptying it and without setting it to ☞.	See the section "Storing your iron".
Brown streaks come through the holes in the soleplate and stain the linen.	You are using ironing water additives (i.e. scented water, starch).	Never use ironing water additives; these will permanently damage your steam iron.
	You are not using the right type of water.	Perform a Self cleaning operation and consult the chapter "What water should I use?".
	Your linen has not been rinsed sufficiently or you have ironed a new garment before washing it.	Make sure that your laundry is rinsed sufficiently in order to remove any deposits of soap or chemical products on new clothes.
The soleplate is dirty or brown and can stain the linen.	You are ironing with an inappropriate temperature selection (temperature too high).	Clean the soleplate (refer to chapter 11). Select the appropriate program.
	You have ironed over a printed area of a garment.	Never iron over printed areas or applications – always iron the reverse side of such a garment.
There is little or no steam.	The water tank is empty.	Fill the water tank.
	Your iron has been used dry for too long.	Carry out a Self clean.
The soleplate is scratched or damaged.	You have placed your iron flat on a metallic rest-plate or ironed over a zip.	Refrain from ironing over metallic buttons or zippers.
Steam or water come from the iron as you finish filling the tank.	The steam control is not set to the DRY ☞ position.	Check that the steam control is set to the DRY ☞ position.
	The water tank is overfilled.	Never exceed the Max level.
The spray does not spray.	The water tank is not filled enough.	Fill up the water tank.

# ROWENTA MANUFACTURER'S WARRANTY

 : [www.rowenta.com](http://www.rowenta.com)

**With a strong commitment to the environment, most of Rowenta products are repairable during and after the warranty period. Before returning any defective products to the point of purchase, please call Rowenta consumer service directly at the phone number below for repair options.**

**Your help to sustain the environment is appreciated!**

## The Warranty

This product is guaranteed by Rowenta for 1 year against any manufacturing defect in materials or workmanship, starting from the initial date of purchase.

The manufacturer's warranty by Rowenta is an extra benefit which does not affect consumer's Statutory Rights.

The Rowenta warranty covers all costs related to restoring the proven defective product so that it conforms to its original specifications, through the repair or replacement of any defective part and the necessary labor. At Rowenta's choice, a replacement product may be provided instead of repairing a defective product. Rowenta's sole obligation and your exclusive resolution under this warranty are limited to such repair or replacement.

## Conditions & Exclusions

The Rowenta warranty only applies within USA, Canada & Mexico, and is valid only on presentation of a proof of purchase. The product can be taken directly in person to an authorized service centre or must be adequately packaged and returned, by recorded delivery (or equivalent method of postage), to a Rowenta authorized service centre. Full address details for each country's authorized service centre are listed on the Rowenta website ([www.rowenta.com](http://www.rowenta.com)) or by calling the appropriate telephone number listed below to request the appropriate postal address.

**Rowenta shall not be obligated to repair or replace any product which is not accompanied by a valid proof of purchase.**

This warranty will not cover any damage which could occur as a result of misuse, negligence, failure to follow Rowenta instructions, use on current or voltage other than as stamped on the product, or a modification or unauthorized repair of the product. It also does not cover normal tear and wear, maintenance or replacement of consumable parts, and the following:

- using the wrong type of water
- scaling (any de-scaling must be carried out according to the instructions for use);
- ingress of water, dust or insects into the product;
- mechanical damages, overloading
- damages or bad results due to wrong voltage or frequency
- accidents including fire, flood, lightning, etc
- professional or commercial use
- damage to any glass or porcelain ware in the product

**This warranty does not apply to any product that has been tampered with, or to damages incurred through improper use and care, faulty packaging by the owner or mishandling by any carrier.**

The Rowenta manufacturer's warranty applies only for products purchased and used in USA, Canada & Mexico. Where a product purchased in one country and then used in another one:

- a) The Rowenta guarantee duration is the one in the country of usage of the product, even if the product was purchased in another listed country with different guarantee duration.
- b) The Rowenta guarantee does not apply in case of non conformity of the purchased product with the local standards, such as voltage, frequency, power plugs, or other local technical specifications
- c) The repair process for products purchased outside the country of use may require a longer time if the product is not locally sold by Rowenta
- d) In cases where the product is not repairable in the new country, the Rowenta guarantee is limited to a replacement by a similar product or an alternative product at similar cost, **where possible.**

## Consumer Statutory Rights

This Rowenta manufacturer's warranty does not affect the statutory rights a consumer may have or those rights that cannot be excluded or limited, nor rights against the retailer from which the consumer purchased the product. This warranty gives a consumer specific legal rights, and the consumer may also have other legal rights which vary from State to State or Country to Country or Province to Province. The consumer may assert any such rights at his sole discretion.

## Additional information

Accessories, Consumables and end-user replaceable parts can be purchased, if locally available, as described in Rowenta internet site.

### CANADA

GROUPE SEB CANADA  
345 Passmore Avenue  
Toronto, ON  
M1V 3N8

1-800-418-3325

### MEXICO

GROUPE SEB MÉXICO, S.A. de C.V.  
Calle Goldsmith 38 401 Piso 4  
Polanco, Distrito Federal C.P. 11560  
México.  
RFC GSM8211123P5

(01800) 112 83 25

### U.S.A.

GROUPE SEB USA  
2121 Eden Road  
Millville, NJ 08332

800-769-3682

 : [www.rowenta.com](http://www.rowenta.com)