

## Your Nexia Home Intelligence Dashboard

Now Viewing: Home | Active Mode: Away | Welcome Jeffers | Account | Logout | Help

**Home** | September 09, 2014 2:12PM MDT

Active Mode: **Away**

Set Active Mode: Home, **Away**, Vacation

Subscriber News: New Mobile Apps Launched! Make sure to update your iOS and Android app with the latest Nexia version!

My Mobile: Mobile Devices

Recent Events

MacBook Pro

*Click here to add or delete codes from your door lock.*

*Schedule your lights to come on before the kids make it home.*

*Program your thermostat from the portal to ensure efficient consumption.*

*Manage solar production of the panels you may have on your home.*

*Sort your products any way you like with the Groups tab.*

*With another system installed in your other homes (your parents or your vacation home, for instance) you can toggle between homes on the same account.*

*Global tabs provide access to system information—like automations, that allow multiple devices to talk to each other. For example, your lights can turn on when the door is unlocked.*

*Manage the mobile devices that have access to your account here.*

*Information about updates, new features, and tips will be delivered here.*

### IMPORTANT TIPS

Remember, you can add home automation devices to the Nexia Home Intelligence system at any time. Simply visit [nexiahome.com](http://nexiahome.com) to learn about other components available for purchase, including lighting control, advanced thermostats, and door and window sensors. And stop by regularly—home automation technology is continuously evolving as we seek ways to innovate the home and provide you with greater control, functionality and peace of mind.



Place your Nexia Home Bridge in an open space where it doesn't come into contact with other electronic devices.



Make sure to reset pre-existing factory codes on your Keypad Lock or Touchscreen Deadbolt to ensure only you have access to your home.



It's important to set-up all of the general user settings (i.e. date, time) manually on your thermostat before enrolling into your Nexia Home Bridge.



Video for Schlage Home Cameras is available in both low and high resolution. Visit the Camera portion of the portal for more details and pricing options.



Only Incandescent bulbs work with the Schlage Home Dimmer Module. The Schlage Appliance Module can use either incandescent or CFL bulbs.



Make sure to create a descriptive name for your sensor including the location so you can easily distinguish between multiple sensors in your account.

### MORE THAN JUST CUSTOMER SERVICE

Once you enroll your devices and activate your subscription, you can expect ongoing communications and customer support in a variety of forms!



**Toll-free Customer Service**  
1-877-288-7707  
Available Monday-Friday  
9a - 8p EST, Saturday 10a - 6p  
EST, and Sunday 11a - 4p



**Social Media**  
Join us online at  
[facebook.com/NexiaHome](http://facebook.com/NexiaHome)  
[twitter.com/NexiaHome](http://twitter.com/NexiaHome)  
[youtube.com/NexiaHome](http://youtube.com/NexiaHome)



**Online Support Center**  
Preview online support at  
[mynexia.helpdocsonline.com](http://mynexia.helpdocsonline.com)



**Subscriber Community**  
We will invite you to our exclusive online subscriber community once you activate your account.



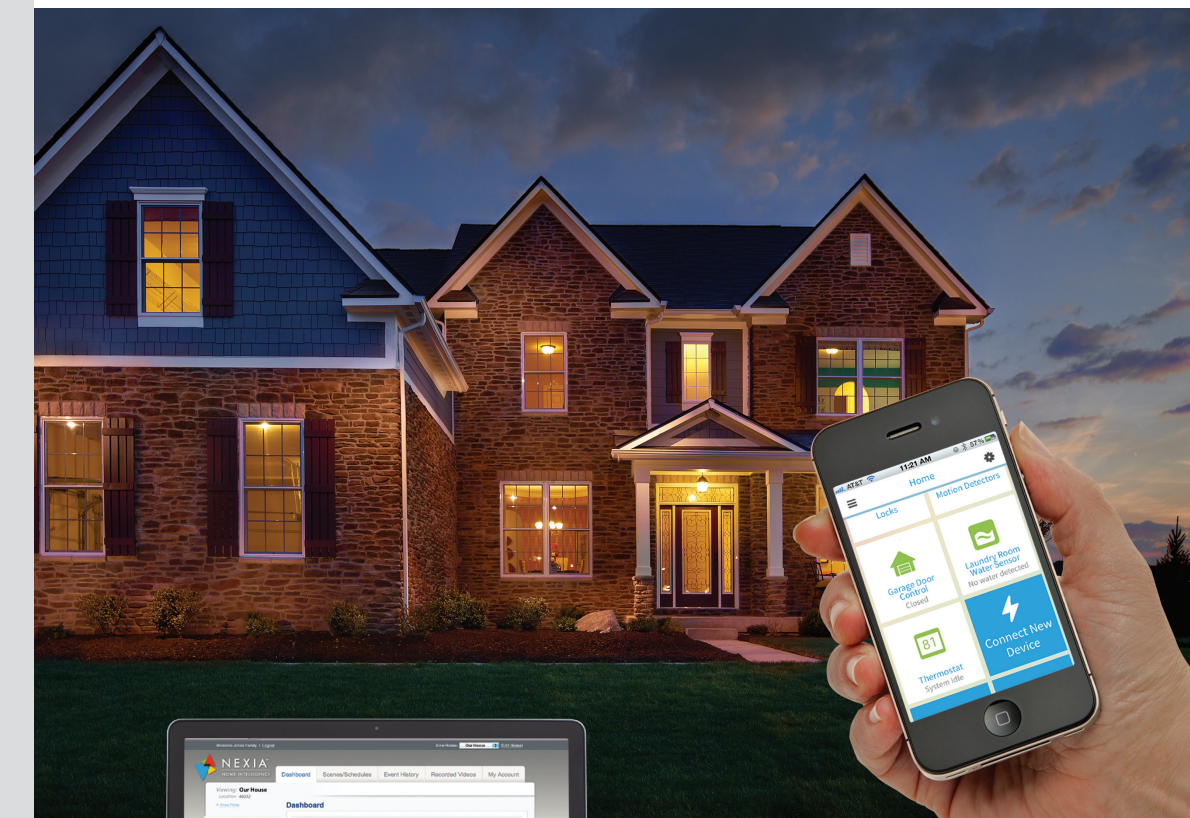
**Online Setup and Installation Resources at [nexiahome.com/faq](http://nexiahome.com/faq)**  
Setting up Nexia is easy with installation and user guides, videos and more.



START HERE  
TO SET YOUR  
SYSTEM UP  
IN MINUTES

SETTING UP YOUR NEW SYSTEM

# Quickstart Guide





# Nexia™ Home Intelligence...Home automation made simple because now you stay connected everywhere you go.

Nexia™ Home Intelligence is a simple, intuitive home automation technology that you can easily control right from your smart phone, tablet or computer. Whether you're at work, running errands, sitting in traffic, or out of town, you can do things like unlock the front door, adjust heating and cooling, and even manage home security and energy consumption.



\*Not all products are pre-installed in every home. The products pre-installed are at the discretion of your individual builder

### Your home may come pre-installed with any of the following:

- Schlage® Home Touchscreen Deadbolt, Keypad Deadbolt or Lever
- Trane® or American Standard® Home Energy Management Thermostat
- Schlage® Home Dimmer Module
- Schlage® Home Door/Window or Motion Sensor
- Nexia Bridge that connects all the components and allows you to control them remotely

## GET STARTED!

### Get Started!

Confirm you have the following:

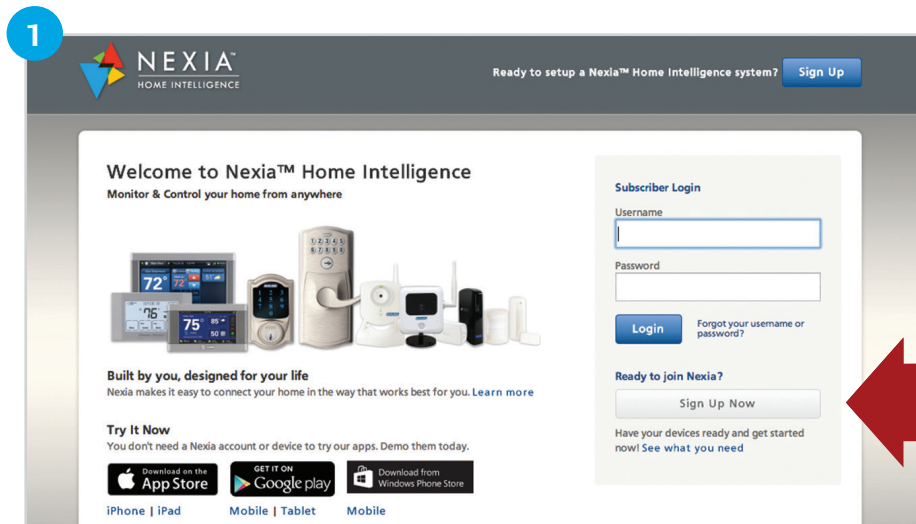
- Active broadband Internet connection
- Wireless router with one available port
- Computer with high-speed Internet access and supported Internet browser†
- Valid email address
- Nexia Home Intelligence Package including:
  - Nexia Bridge
  - Bridge Power Cord
  - 3 ft. Ethernet Cable
- Internet-enabled cell phone or tablet for accessing optional remote features



For technical support at anytime during the set-up, call Nexia Home Intelligence at 1-877-288-7707 or visit us online at [nexia.helpdocsonline.com](http://nexia.helpdocsonline.com).

### Create Your Account

No credit card or payment information is required to activate a trial subscription.



1. Visit [mynexia.com](http://mynexia.com) and click on "Sign up now". You'll be asked to accept the terms and conditions. Follow the online instructions to create your account

### TIP

Don't forget to create a bookmark for quick access to your account.

#### RECORD USER NAME/PASSWORD

User name

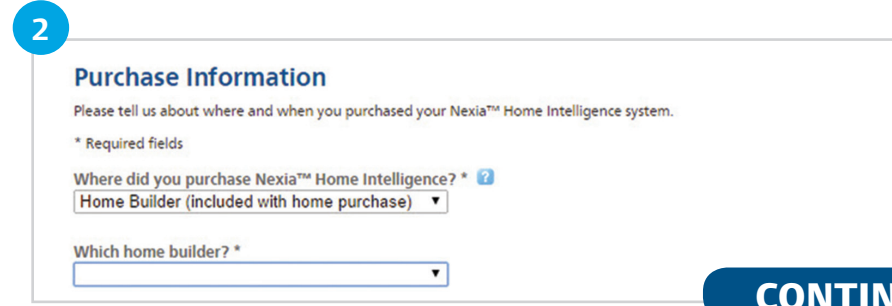
Password

†Supported Internet Browsers: Internet Explorer 9 and higher, Firefox 25 and higher, Safari 7 and higher, Chrome 31 and higher.

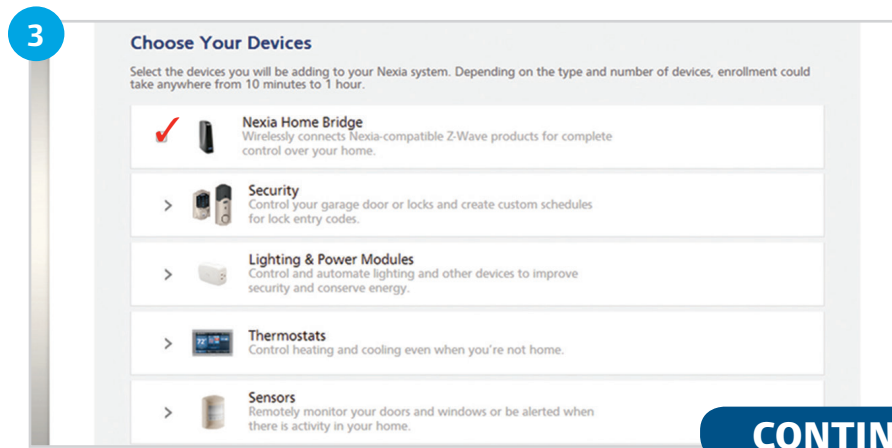
## ENROLL YOUR PRODUCTS

### Continue your account activation and enroll products

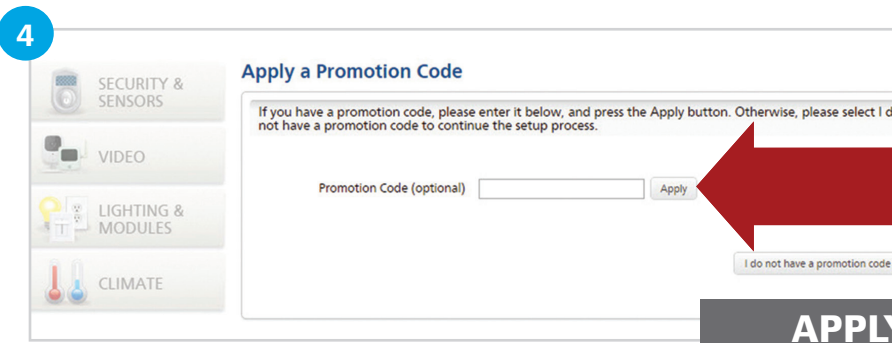
Complete your account activation in just a couple minutes. You can choose to enroll the compatible products at this time or at a later time.



2. First enter your contact, home and login information and select continue. Then be sure to choose "Home Builder" and then the name of your builder in the second drop-down when asked where you purchased Nexia.



3. Use the Enrollment Cart to select the devices that need to be added to your account. Then follow the prompts to enroll each device. Or select "I don't have any devices yet" button to do this at a later time and to continue with your activation.



4. If you have a promotion code from your builder, enter it in this box and select "Apply." At the end of your trial subscription, you'll have the opportunity to renew your subscription for a small monthly fee.

## ADD MOBILE DEVICES

### Download the app and get going!

Download the Nexia Home Intelligence app to your mobile smart phone (or tablet) and control your home from wherever you might be. We have apps available for all the most popular devices, including Apple, Android and WindowsPhone.

1. After downloading the app, login to your new account on [mynexia.com](http://mynexia.com).
2. Click "Mobile Devices" on the My Mobile section of the Dashboard.
3. Follow prompts to add your smartphone or tablet and customize settings.
4. On your mobile app, enter the 12-digit activation code OR simply use the same login for the web portal to activate your mobile device.

\*For more information and a tutorial, go to [mynexia.helpdocsonline.com/#my\\_phones](http://mynexia.helpdocsonline.com/#my_phones)



## If you run into problems during any step, visit [nexia.helpdocsonline.com](http://nexia.helpdocsonline.com) or call 1-877-288-7707.

### FREE TRIAL SUBSCRIPTION

Your new home purchase may include a complimentary trial subscription to Nexia™ Home Intelligence which offers you the convenience of managing your home from anywhere life takes you.

Speak to your builder representative for more information about obtaining the promotion code before activating your account.

Go to [mynexia.com](http://mynexia.com) to set up your account and make sure to choose "Home Builder" and then your builder's name when asked where you purchased Nexia.

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