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# POWERedge™

USER'S GUIDE  
81L2 SERIES

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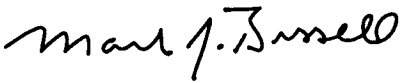
## **Thanks for buying a BISSELL PowerEdge™ Hard Floor Vacuum**

We're glad you purchased a BISSELL PowerEdge vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL PowerEdge vacuum is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL PowerEdge vacuum.

Thanks again, from all of us at BISSELL.



**Mark J. Bissell**  
Chairman, President & CEO

# IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

## READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.

### **WARNING:** To reduce the risk of fire, electric shock, or injury:

- Do not modify the polarized plug to fit a non-polarized outlet or extension cord.
- Do not leave vacuum cleaner unattended when it is plugged in.
- Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow children to operate vacuum cleaner or use as a toy.
- Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle vacuum cleaner or plug with wet hands.
- Do not put any object into opening.
- Do not use with any opening blocked.
- Keep openings free of dust, lint, hair and anything that may reduce airflow.

- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before plugging or unplugging vacuum cleaner.
- Use extra care when cleaning stairs.
- Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Use only on dry, indoor surfaces.
- Keep appliance on a level surface.

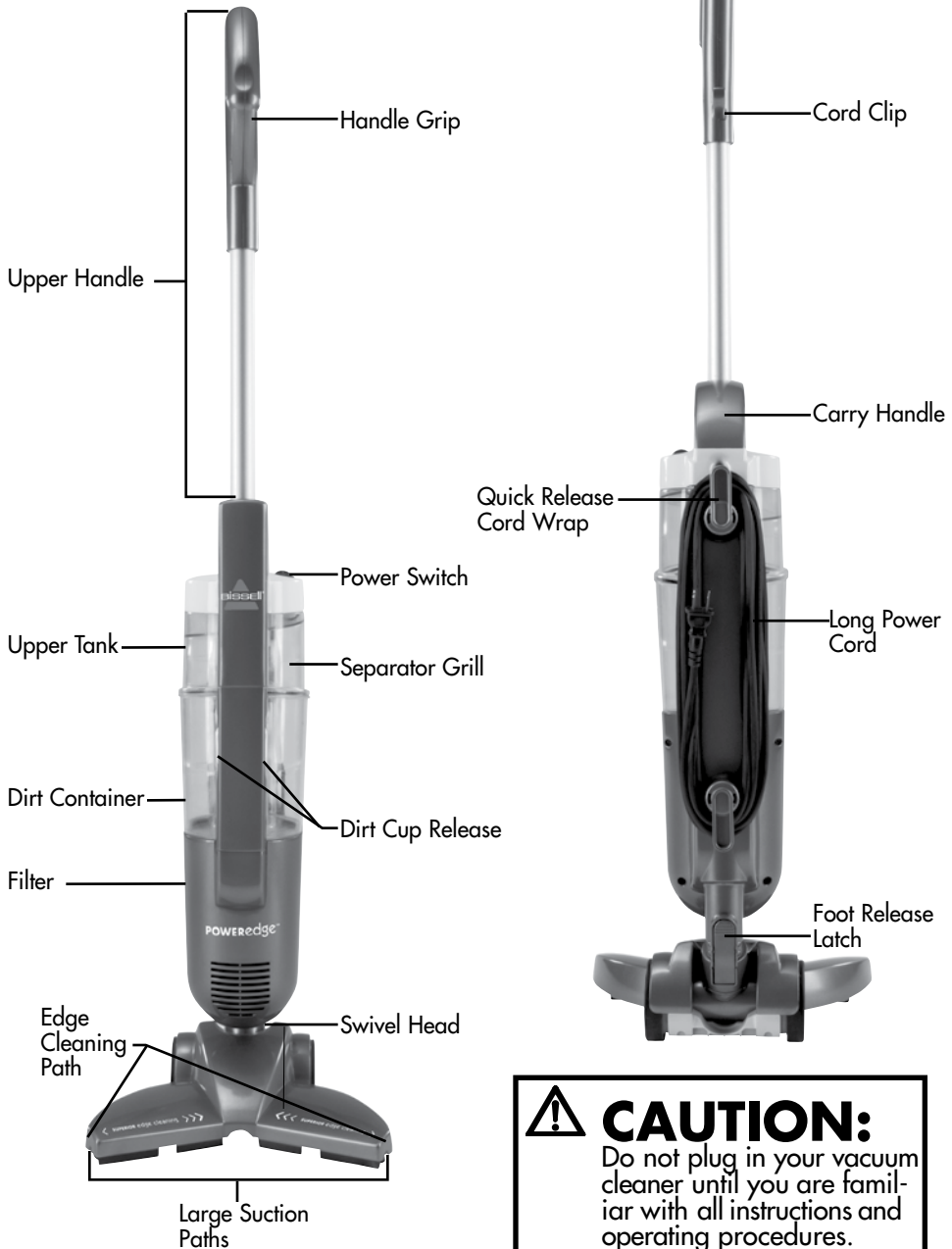
## SAVE THESE INSTRUCTIONS FOR FUTURE USE

## THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

This model is for household use only.

# Product view



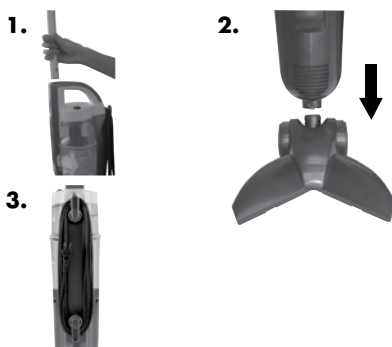
**CAUTION:**  
Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

## Assembly

The PowerEdge is shipped in three pieces: Upper handle, Body, Foot

No tools are required for assembly.

1. Slide upper handle into body and push in firmly until handle locks into place.
2. Slide foot onto body of unit until foot locks into place.
3. Wrap power cord on back of unit.



## Operations

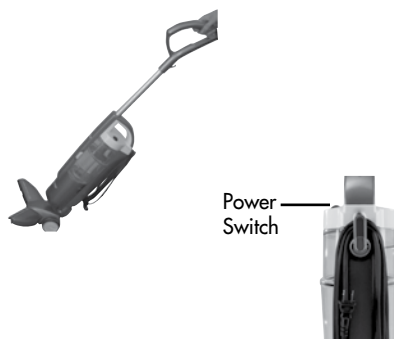
### Transporting unit

Place unit in upright position and tip back to roll on rear wheels.

### Power switch

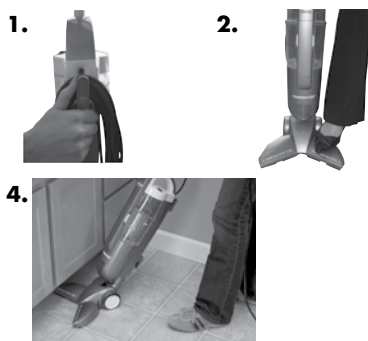
The power switch is located on the top of the body of unit.

Push switch ON (I) to vacuum and OFF (O) when cleaning is complete.



### How to use your hard floor vacuum

1. Turn quick release cord wrap to remove power cord; plug into electrical outlet.
2. Lightly press the foot of the vacuum and pull handle back to detent.
3. Turn power switch to ON (I) position
4. Clean your hard floors, under cabinets, and easily maneuver around furniture. To clean along edges, align the end suction points along the areas you want to clean.
5. When finished cleaning, turn power switch to OFF (O) position.
6. To store the unit, return handle to upright position.



# Maintenance and care



To maintain maximum cleaning performance, the following maintenance steps must be performed:

## Emptying the dirt container

Dirt container should be emptied before debris reaches the FULL line.

1. Turn power OFF (O). Unplug unit from electrical outlet.
2. Grasp the two release buttons on the front of the dirt container, depress both at same time and pull container straight out to remove from vacuum.
3. Empty dirt into garbage can.  
**NOTE: The dirt container may be washed in warm water with mild detergent. Make sure it is completely dry before replacing. DO NOT PUT IN DISHWASHER.**
4. Replace dirt container back in vacuum until it snaps firmly into place.  
**NOTE: To ensure full suction power, make sure dirt container is thoroughly positioned and locked into place.**

## Cleaning the separator grill

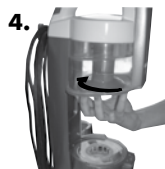
1. Unplug unit from electrical outlet.
2. Separator grill can be reached by removing the dirt container, reaching into upper tank and turning rim of separator grill counter-clockwise to unlock.  Pull straight down to remove.
3. Separator grill may be wiped clean with a damp cloth. Air-dry thoroughly before replacing.
4. Replace separator grill by inserting into upper tank and turning clockwise until it is secured in place .

## **WARNING:**

To reduce the risk of electric shock, turn power switch OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.




Full Line



# Maintenance and care

## Cleaning or Replacing the filters

Use only genuine BISSELL model number 54A2 replacement filters in your BISSELL vacuum. To purchase visit: [WWW.BISSELL.COM](http://WWW.BISSELL.COM) or call 1-800-237-7691.

1. Turn power OFF (●). Unplug unit from electrical outlet.
2. Remove the dirt container as previously directed on page 6 and set aside.
3. Grasp the filter cup and lift up and out.
4. Rotate top of filter cup to the  unlock position and remove.
5. Remove filter assembly from cup. Separate the foam filter from the inner pleated filter.
6. Foam filter may be washed in warm water. Mild detergent may be used if desired. Rinse well and let air dry thoroughly before replacing.
7. Pleated filter should be tapped firmly against the inside of a trash can, removing any visible dirt.  
**Do not wash the pleated filter.**
8. Before replacing filters back into unit, be sure they are dry and nested back together.
9. Place filters back into filter cup, replace cover and twist to lock position, making sure the dots are aligned.

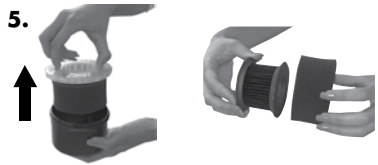


Replace filter cup back into machine, insert dirt container and snap firmly into place.



## **WARNING:**

To reduce the risk of injury from moving parts and/or electrical shock, turn Power Switch OFF and disconnect polarized plug from electrical outlet before performing troubleshooting checks.



## **CAUTION:**

Never operate your PowerEdge vacuum without the filter in place. Doing so may damage the motor and void the warranty.

# Maintenance and care

## Clearing Clogs

**Low suction or poor pickup may be due to a clog in the dirt container. If this occurs, follow these steps to check for and clear clog.**

1. Turn power OFF (●). Unplug unit from electrical outlet.
2. Remove and empty dirt container as previously directed on page 6. While dirt container is out check upper tank for build up of clogs.
3. Remove separator grill as instructed on page 6 and check suction inlet for clog.
4. Check foot for clog in air path.

## Brush and wiper maintenance

**Regularly check rear angle brush and front wipers on the underside of the unit and wipe any debris that has accumulated with a damp cloth.**



## Thermal motor protection

**An internal thermal protector has been designed into your cleaner to protect it from overheating. When the thermal protector activates, the main vacuum motor will stop operating. If this happens, proceed as follows.**

1. Turn the cleaner OFF and unplug from electrical outlet.
2. Check the cleaner for the source of overheating problem (i.e. full dirt cup, dirty filters or clog).
3. Fix the problem by following the steps in the maintenance section of the user guide.
4. When the motor cools for approximately 30 minutes, the thermal protector automatically resets and cleaning may continue. If the cleaner will not turn on or the thermal protector continues to activate, your cleaner may need servicing. Call BISSELL Consumer Services or visit the website.

# Troubleshooting



## **WARNING:**

To reduce the risk of electric shock, turn power OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting.

### **Vacuum cleaner won't turn on**

#### **Possible causes**

1. Power cord not plugged in
2. Blown fuse/tripped breaker

#### **Remedies**

1. Check electrical plug
2. Check/replace fuse or reset breaker

### **Vacuum cleaner has low suction**

#### **Possible causes**

1. Dirt container is full
2. Dirt container is not installed properly
3. Separator grill is not installed properly
4. Clog in vacuum
5. Separator grill is clogged with debris
6. Foot is loose
7. Filters need replacing

#### **Remedies**

1. Empty dirt container
2. Position container correctly and snap firmly into place
3. Position separator grill in upper tank and twist firmly into place
4. Follow instructions on page 8 to clear clog
5. Remove and wipe separator grill of all debris
6. Make sure foot is fully inserted into body of unit
7. Visit [www.bissell.com](http://www.bissell.com) or call 1-800-237-7691 to order replacement filters.

### **Visible dirt escaping from vacuum**

#### **Possible causes**

1. Dirt container is full of debris
2. Filter is missing or installed incorrectly
3. Dirt container installed incorrectly
4. Separator grill is missing or installed incorrectly

#### **Remedies**

1. Empty dirt container
2. Check filter for correct installation
3. Position container correctly and snap firmly into place
4. Position separator grill in upper tank and twist firmly into place

**Other maintenance or service not included in the manual should be performed by an authorized service representative.**

**Thank you for selecting a BISSELL product.**

**Please do not return this product to the store.**

**For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.**

# Replacement parts - BISSELL vacuum

You may purchase parts by calling BISSELL Consumer Services or by visiting our website. Below is a list of common replacement parts.

Item	Part No.	Part Name
1	203-0253	Handle assembly
2	203-0255	Dirt container
3	203-0251	Separator grill
4	54A2	Pleated filter/Foam filter assembly
5	203-1215	Pre-motor mesh filter
6	203-0250	Filter cup assembly
7	203-0257	Cord wrap

1



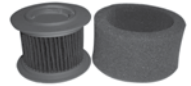
2



3



4



5



6



7



# Warranty - BISSELL PowerEdge™ Hard Floor Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

## Limited One Year Warranty

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

## If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

### Website or E-mail:

[www.bissell.com](http://www.bissell.com)

Use the "Customer Support" tab.

### Or Call:

BISSELL Consumer Services

1-800-237-7691

Monday - Friday 8 a.m. - 10 p.m. ET

Saturday 9 a.m. - 8 p.m. ET

### Or Write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids, MI 49501

ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

**Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

**\*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**  
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.



## Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

### **BISSELL Rewards Points**

Automatically earn points for discounts and free shipping on future purchases.

### **Faster Service**

Supplying your information now saves you time should you need to contact us with questions regarding your product.

### **Product Support Reminders and Alerts**

We'll contact you with any important product maintenance reminders and alerts.

### **Special Promotions**

Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

**Visit [www.bissell.com/registration](http://www.bissell.com/registration) now!**



## BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

### **BISSELL Consumer Services**

**1-800-237-7691**

Monday - Friday 8 a.m. — 10 p.m. ET

Saturday 9 a.m. — 8 p.m. ET

Or write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids MI 49501

ATTN: Consumer Services

Or visit the BISSELL website - **[www.bissell.com](http://www.bissell.com)**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: \_\_\_\_\_

Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.**



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[www.bissell.com](http://www.bissell.com)

