Questions or Concerns?
Please contact us Mon–Fri, 9:00 am–5:00 pm PST/PDT at support@levoit.com or at (888) 726-8520.
THANK YOU FOR PURCHASING THE LV-PUR131S SMART TRUE HEPA AIR PURIFIER BY LEVOIT.

If you have any questions or concerns, please reach out to us at support@levoit.com. We hope you enjoy your new air purifier!

SHARE THE LEVOIT LOVE

Find @LevoitLifestyle on social media for wellness + style inspiration. We make every space mindful and chic.

@LevoitLifestyle
#LevoitLove · #LevoitLifestyle
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PACKAGE CONTENTS

1 x Air Purifier
1 x Activated Carbon Filter (Pre-Installed)
1 x Preliminary/True HEPA Combination Filter (Pre-Installed)
1 x User Manual

SPECIFICATIONS

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power Supply</td>
<td>AC 120V, 60Hz</td>
</tr>
<tr>
<td>Rated Power</td>
<td>40W</td>
</tr>
<tr>
<td>Effective Range</td>
<td>≤ 322 ft² / 30 m²</td>
</tr>
<tr>
<td>Operating Conditions</td>
<td>14°F–104°F / -10°C–40°C</td>
</tr>
<tr>
<td>Noise Level</td>
<td>≤ 52dB</td>
</tr>
<tr>
<td>Clean Air Delivery Rate (CADR)</td>
<td>135 CFM / 230 m³/h</td>
</tr>
<tr>
<td>Standby Power</td>
<td>&lt; 0.8W</td>
</tr>
<tr>
<td>Dimensions</td>
<td>14.5 x 7.2 x 18.5 in / 36.8 x 18.3 x 93.5 cm</td>
</tr>
<tr>
<td>Weight</td>
<td>13.45 lb / 6.10 kg</td>
</tr>
</tbody>
</table>
SAFETY INFORMATION

To reduce the risk of fire, electric shock, or other injury, follow all instructions and safety guidelines.

General Safety

- Only use your air purifier as described in this manual.
- Do not use your air purifier outdoors.
- Keep your air purifier away from water, and wet or damp areas. Never place in water or other liquids.
- Keep the inside of the air purifier dry. To prevent moisture buildup, avoid placing in rooms with major temperature changes or underneath air conditioners.
- Keep your air purifier away from heat sources.
- Do not use where combustible gases, vapors, metallic dust, aerosol (spray) products, or fumes from industrial oil are present.
- Keep 5 feet away from where oxygen is being administered.
- Supervise children when they are near the air purifier.
- Do not place anything into any opening on the air purifier, unless directed by the manual.
- Do not sit or place heavy objects on the air purifier.
- Always unplug your air purifier before servicing (such as changing air filters).
- Do not use your air purifier if it is damaged or not working correctly, or if the cord or plug is damaged. Do not try to repair it yourself. Contact Customer Support (see page 34).
- WARNING: Do not use this air purifier with solid-state speed controls (such as a dimmer switch).
- Not for commercial use. Household use only.

Plug and Cord

- Keep the air purifier near the outlet it is plugged into.
- Never place the cord near any heat source.
- Do not cover the cord with a rug, carpet, or other covering. Do not place the cord under furniture or appliances.
- Keep the cord out of areas where people often walk. Place the cord where it will not be tripped over.
- Your air purifier has a polarized plug (one prong is wider than the other), which fits into a polarized outlet only one way. This is a safety feature to reduce the risk of electric shock. If the plug does not fit, reverse the plug. If it still does not fit, do not use the plug in that outlet. Do not bypass this safety feature.

READ AND SAVE THESE INSTRUCTIONS
GETTING TO KNOW YOUR AIR PURIFIER

A. LED Display
B. Touch-Control Panel
C. Dust Sensor Lens
D. Dust Sensor Cover
E. Filter Indicator Reset Button
F. Button Vent
G. Housing
H. Safety Switch
I. Activated Carbon Filter
J. True HEPA Filter
K. Fine Preliminary Filter
L. Back Cover
LED DISPLAY

A. On/Off Indicator
B. WiFi Indicator
C. Check Filter Indicator
D. Timer Display
E. Air Quality Indicator
F. Auto Mode Indicator
G. Sleep Mode Indicator
H. Fan Speed Indicators
CONTROLS

On/Off Button
• Turns the air purifier on or off.
• Press and hold for 5 seconds to put the air purifier into Configuration Mode.
• Press and hold for 15 seconds to reset to original settings.

Display Off Button
• Turns the display off.
• Press any button (except \(\text{Power}\)) to turn the display back on.

Sleep Mode Button
• Turns Sleep Mode on or off (see page 9).

Auto Button
• Turns Auto Mode on or off (see page 9).

Fan Speed Button
• Cycles through fan speeds: low, medium, and high.
• The fan speed cannot be changed during Auto or Sleep Modes.

Timer Button
• Sets or cancels a timer (see page 9).

WiFi Indicator

<table>
<thead>
<tr>
<th>WiFi Indicator Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>is off</td>
</tr>
<tr>
<td>Air purifier is not configured with the VeSync app. To configure, see page 11.</td>
</tr>
<tr>
<td>blinks 1 time per second</td>
</tr>
<tr>
<td>Air purifier is in Configuration Mode (see page 11).</td>
</tr>
<tr>
<td>blinks 4 times per second</td>
</tr>
<tr>
<td>Air purifier has been hard reset (see page 24).</td>
</tr>
<tr>
<td>blinks 2 times per 5 seconds</td>
</tr>
<tr>
<td>Air purifier cannot connect with router.</td>
</tr>
<tr>
<td>blinks 1 time per 5 seconds</td>
</tr>
<tr>
<td>Air purifier has connected with router successfully, but the router can not connect to the VeSync server.</td>
</tr>
<tr>
<td>is on and not blinking</td>
</tr>
<tr>
<td>Configuration with the VeSync app is complete.</td>
</tr>
</tbody>
</table>

Air Quality Indicator
• Displays air quality using the dust sensor inside the air purifier.
• It may take up to 1 minute to detect air quality.

<table>
<thead>
<tr>
<th>Air Quality Indicator Chart</th>
</tr>
</thead>
<tbody>
<tr>
<td>Color</td>
</tr>
<tr>
<td>Red</td>
</tr>
<tr>
<td>Yellow</td>
</tr>
<tr>
<td>Green</td>
</tr>
<tr>
<td>Blue</td>
</tr>
</tbody>
</table>
GETTING STARTED

1. Open the back cover of the air purifier and remove both filters from their plastic packaging. [Figure 1.1]

2. First, place the Activated Carbon Filter back into the air purifier. Then, place the Preliminary/True HEPA Combination Filter. Make sure the pull tabs on both filters are facing out. [Figure 1.2]

3. Replace the back cover by lining up the cover’s feet with the matching slots on the bottom of the housing. Make sure that the triangular piece at the bottom of the cover is touching the safety switch. [Figure 1.3]

4. Push the cover closed. [Figure 1.4]

5. Place the air purifier on a hard, flat surface. [Figure 1.5] Leave 15 in (38 cm) of clearance on all sides of the purifier.

Note: Do not remove the foam piece attached to the dust sensor cover unless instructed by Customer Support. [Figure 1.6]
General Operation

1. Press \( \text{ } \) to turn the air purifier on/off. The air purifier fan will start automatically at low speed.
2. Optionally, press \( \text{ } \) to increase fan speed. You can also select Auto or Sleep Mode, or set a timer.

**Note:**

- For best results, run the air purifier at maximum speed for 15–20 minutes before using a lower speed or Auto Mode.
- To effectively clean air, keep windows closed while the air purifier is operating.

**Auto Mode**

Auto Mode uses the sensor inside the air purifier to adjust the fan speed automatically based on air quality. For example, if the air quality is bad, the fan will automatically be set to high speed. See chart below.

- Press \( \text{ } \) to turn Auto Mode on/off.
- Pressing \( \text{ } \) or \( \text{ } \) will also exit Auto Mode.

<table>
<thead>
<tr>
<th>Color</th>
<th>Air Quality</th>
<th>Fan Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red</td>
<td>Bad</td>
<td>High</td>
</tr>
<tr>
<td>Yellow</td>
<td>Moderate</td>
<td>Medium</td>
</tr>
<tr>
<td>Green</td>
<td>Good</td>
<td>Low</td>
</tr>
<tr>
<td>Blue</td>
<td>Very Good</td>
<td>Sleep Mode</td>
</tr>
</tbody>
</table>

**Sleep Mode**

Sleep Mode uses the lowest possible fan speed to maintain a quiet environment.

- Press \( \text{ } \) to turn Sleep Mode on/off.
- Pressing \( \text{ } \) or \( \text{ } \) will also exit Sleep Mode.

**Timer**

You can set a timer between 1 and 12 hours.

1. Press \( \text{ } \) repeatedly to choose a time in increments of 1 hour. When you stop pressing \( \text{ } \), the display will flash 3 times and the timer will start.
2. The air purifier will automatically power off once the timer is finished.
3. To cancel a timer, press \( \text{ } \) repeatedly until the display reads “-:--” and flashes 3 times.

**Memory Function**

When the air purifier is plugged in, it will remember its programmed settings when turned off, and will resume these settings when turned back on.

**Automatic Shutoff**

As a safety feature, the air purifier will automatically turn off if the back cover is removed.
About the Filters

This air purifier uses a 3-stage filtration system to purify air.

A. Fine Preliminary Filter
   - Captures large particles such as dust, lint, fibers, hair, and pet fur.
   - Maximizes the life of the True HEPA Filter by protecting it.

B. True HEPA Filter
   - Removes at least 99.97% of airborne particles 0.3 micrometers (µm) in diameter.
   - Filters small particles such as smoke, dust, mold spores, and allergens such as pollen, dander, and mites.

C. High-Efficiency Activated Carbon Filter
   - Physically absorbs unwanted odors and fumes.
   - Filters compounds such as formaldehyde, benzene, ammonia, hydrogen sulfide, and volatile organic compounds (VOCs).

VeSync App Setup

Note: Due to continuing updates and improvements, the VeSync app may appear slightly different.

1. To download the VeSync app, scan the QR code or search “VeSync” in the Apple App Store® or Google Play™ Store. [Figure 2.1]

   Note: For Android™ users, choose “Allow” (when prompted) to use VeSync.

2. Open the VeSync app. If you already have an account, tap Log In. To create a new account, tap Sign Up.

   Note: You must create your own VeSync account to use third-party services and products, such as the Amazon® Echo™ and Google Home™. These will not work with the guest account. With a VeSync account, you can also allow your family and friends to use your air purifier.
Configuration

Set up your air purifier with the VeSync app.

*Note:* Make sure your phone is connected to a secure 2.4GHz WiFi network. The air purifier can only be set up on a secure 2.4GHz network.

1. Tap the + button to add your air purifier.
2. Tap Air Quality Product.
3. Select the **Levoit 131 Air Purifier** (LV-PUR131S).

4. Tap **Start Setup**.
5. Turn on the air purifier by pressing \( \text{\textcircled{1}} \) once.

The LED indicator light should blink blue (1 blink per second), indicating that your air purifier is in Configuration Mode.

A. If the LED indicator light is blinking, tap Next.
B. If the LED indicator light is not blinking, tap My LED light is not blinking. Press and hold the power button for 5 seconds, until the LED indicator light blinks blue (1 blink per second). Then tap It Started Blinking.

Note: Configuration Mode will turn off after 10 minutes.
6. Follow the in-app instructions to connect to WiFi.

**Note:**
- When prompted, you will need to connect to the air purifier’s “VeSync” access point (device hotspot). This will appear in your WiFi network list.
- Your phone may not be able to access the internet while connecting. This is normal and temporary.
7. Wait for the app to connect. This may take up to 90 seconds.

8. If you can’t connect, tap **Get Support**, **Watch the demo videos**, or **Try Again**.
9. You’ve completed setup! Give your air purifier a unique name, or simply use the default name.

**NOTE:**
- Tap 📸 to change the air purifier icon.
- You can change the name and icon at any time. Tap 📸, then tap Device Settings.
Using the App

- From the “My Home” screen, tap on the air purifier name to view device options and details.
- You can also tap to turn the air purifier on and off.

A. Tap to turn the air purifier on or off.
B. Tap to turn the air purifier’s display on or off.
C. Tap to turn Sleep Mode on or off (see page 9).
D. Tap Create schedule to create or cancel a schedule (see page 19).
E. Tap to turn Auto Mode on or off (see page 9).
F. Tap Low, Med, or High to select the fan speed.
G. Tap Add timer to set or cancel a timer (see page 18).
H. Tap Filter Life to see filter options and details (see page 20).
I. Tap to see Device Settings (see page 21).
**Air Quality Indicator**

The color of the main screen will change according to the air quality, and when in Sleep Mode.

**Timers**

1. Tap **Add timer**.

2. Select a number of hours for the timer to run. Tap ✓ to save.

3. To cancel a timer, scroll to the top and select **Off**.
Schedules

1. Tap **Create schedule**. Then, tap **Start** to set a start time, and **End** to set an end time.

2. Tap ✔ when you are done.

3. Optionally, choose if you want the schedule to repeat, the mode (see chart), and whether to have the display on or off.

4. Tap ✔ to save and close.

<table>
<thead>
<tr>
<th>Mode Chart</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>🔄</td>
<td>Auto Mode (see page 9)</td>
</tr>
<tr>
<td>🍃</td>
<td>Low Fan Speed</td>
</tr>
<tr>
<td>🌿</td>
<td>Medium Fan Speed</td>
</tr>
<tr>
<td>🌸</td>
<td>High Fan Speed</td>
</tr>
<tr>
<td>🌙</td>
<td>Sleep Mode (see page 9)</td>
</tr>
</tbody>
</table>
5. Tap on any schedule to edit it.

6. To delete a schedule, swipe left and tap ⌚️, or tap on a schedule and then tap Delete at the bottom of the screen.

- If you need a new filter, tap Buy Filter Replacement to see buying options.
- Tap Done Replacing Filter after you’ve replaced your filter (see page 27).
**Device Settings**

To change any setting, tap on any of the text, icons, or > symbols on the right side of the screen. For example, tap the air purifier name to change the name.

**Share Devices**

You can allow someone else to control your air purifier (such as family, friends, roommates, or anyone you choose).

**Note:**

- People who you share your air purifier with cannot edit or delete any of your device settings.

1. Tap **Share Device**.

---

- To change any setting, tap on any of the text, icons, or > symbols on the right side of the screen. For example, tap the air purifier name to change the name.
2. Tap **Invite Users**, or tap the + icon in the upper right corner.

![Share Device](image1)

3. Type in the email of the user you want to share control of your air purifier with. The user must also have a VeSync account. Tap **Invite** in the upper right corner.

![Share Device](image2)

4. Tap ⌞ to remove people who you have shared your air purifier with. These people will no longer be able to control your purifier.

![Share Device](image3)
Firmware Updates

- To keep your air purifier up to date with the latest improvements and fixes, you should always update the firmware when updates are available.

- The red dot (shown) lets you know that there is a new firmware version available.

Deleting Your Air Purifier

You can delete your air purifier from the VeSync app from “Device Settings” (see page 21). Tap **Delete Device** at the bottom of the screen.

You can also delete your air purifier from the “My Home” screen in the VeSync app.

**iOS™**: Swipe left on the air purifier’s name to delete.

**Android™**: Press and hold for 2 seconds on the air purifier’s name to delete.
Resetting Your Air Purifier

Resetting your air purifier can help you troubleshoot any issues you may have, including if your air purifier has gone offline.

NOTE:
- Hard resetting the purifier will erase all of your custom settings and restore the default settings.

1. Delete your air purifier from the VeSync app.

2. Press and hold the power button for 15 seconds or longer.
   - After 5 seconds, the WiFi indicator light will blink slowly (1 time per second). The air purifier will beep once.
   - After 15 seconds, the WiFi indicator light will blink quickly (4 times per second). The air purifier will beep again. Then, the WiFi indicator light will blink rapidly 10 times, and the air purifier will turn off.
KEEPING THINGS CLEAN

Cleaning the Air Purifier

Wipe the outside of the air purifier with a dry cloth. Do not clean with water or any other liquid, to avoid risk of electric shock.

Check Filter Indicator

The Check Filter Indicator will light up as a reminder to check the air filters. Depending on how often you use the air purifier, the indicator should turn on within 5–7 months. You may not need to change your filters yet, but you need to check them when the indicator light turns on.

Reset the Check Filter Indicator by pressing the black reset button inside the vent on the side of the air purifier (see page 28).

Cleaning the Air Filters

A. The Fine Preliminary Filter should be cleaned once a month to increase efficiency and extend the life of your filter. Clean the Fine Preliminary Filter using a brush or vacuum hose to remove hair, dust, and large particles.

B. Do not clean the True HEPA Filter. Fine dust or bacteria may be released back into the air if cleaning is attempted. Only clean the Fine Preliminary Filter.

C. The Activated Carbon Filter does not require cleaning.
When Should I Replace the Air Filters?

The air filters should be replaced every 5–7 months. You may need to replace your filters sooner or later depending on how often you use your air purifier. Using your air purifier in an environment with relatively high pollution may mean you will need to change the filters more often (even if the Check Filter Indicator is off).

You may need to replace your filter if you notice:

- Increased noise when the air purifier is on
- Decreased airflow
- Unusual odors
- Visibly clogged filters

Note: To avoid shortening the life of your air purifier, only use genuine Levoit filters. To purchase more filters for your air purifier, scan the QR code or go to levoit.com for more information.
Replacing the Air Filters

1. Unplug the air purifier and remove the back cover.

2. Remove the old air filters and properly dispose of them.

3. Unwrap the new air filters. Place the Activated Carbon Filter inside the housing first. Make sure the pull tabs are facing out.

4. Install the Preliminary/True HEPA Combination Filter into the housing. Make sure the pull tabs are facing out.

5. Replace the back cover. The air purifier will not power on unless the back cover is replaced correctly.

6. Press the Filter Indicator Reset Button inside the vent (see page 28).
Resetting the Check Filter Indicator

Reset the Check Filter Indicator after changing the air filters.

1. Plug in the air purifier and turn it on. [Figure 3.1]

2. Locate the button vent on the side of the air purifier. [Figure 3.2]

3. Use a paperclip, small flathead screwdriver, or other small object to press the black Filter Indicator Reset Button inside the vent. Press and hold for 10 seconds. [Figure 3.3]

4. The Check Filter Indicator will turn off, indicating that the reset is complete. [Figure 3.4]
Cleaning the Dust Sensor Lens

1. Turn off and unplug the air purifier.
2. Open the dust sensor cover. [Figure 4.1]

3. Use a cotton swab, dipped in water, to clean the dust sensor lens. [Figure 4.2]
4. Wipe the lens dry with a cotton swab.

Note: Do not remove the foam piece attached to the dust sensor cover unless instructed by Customer Support. [Figure 4.3]

Storage

If not using the air purifier for an extended period of time, wrap the filter in plastic packaging and store in a dry place to avoid moisture damage.
## TROUBLESHOOTING

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air purifier will not turn on or respond to button controls.</td>
<td>Plug in the air purifier.</td>
</tr>
<tr>
<td></td>
<td>Check to see if the power cord is damaged. If so, stop using the air purifier and contact <a href="#">Customer Support</a> (see page 34).</td>
</tr>
<tr>
<td></td>
<td>Properly place the back cover on the air purifier, so that the safety switch is activated (see page 8).</td>
</tr>
<tr>
<td></td>
<td>Plug the air purifier into a different outlet.</td>
</tr>
<tr>
<td></td>
<td>Air purifier is malfunctioning. Contact <a href="#">Customer Support</a> (see page 34).</td>
</tr>
<tr>
<td>The air quality indicator always stays red, and the air purifier is running on high speed.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Clean the dust sensor lens (see page 29).</td>
</tr>
<tr>
<td>The air quality indicator always stays blue, even though air quality is poor.</td>
<td></td>
</tr>
<tr>
<td>Air purifier makes an unusual noise while the fan is on.</td>
<td>Make sure the air filters are removed from their packaging and properly in place (see page 8).</td>
</tr>
<tr>
<td></td>
<td>Replace the air filters (see page 27).</td>
</tr>
<tr>
<td></td>
<td>The air purifier may be damaged, or a foreign object may be inside. Stop using the air purifier and contact <a href="#">Customer Support</a> (see page 34). Do not try to repair the air purifier.</td>
</tr>
<tr>
<td>Airflow is significantly reduced.</td>
<td>Make sure the filters are removed from their packaging.</td>
</tr>
<tr>
<td></td>
<td>Press 🍃 to increase the fan speed.</td>
</tr>
<tr>
<td></td>
<td>Make sure there are at least 15 in (38 cm) of clearance on all sides of the air purifier.</td>
</tr>
<tr>
<td></td>
<td>Replace the air filters (see page 27).</td>
</tr>
</tbody>
</table>
## TROUBLESHOOTING (cont.)

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Poor air purification quality.</td>
<td>Press ⚡ to increase the fan speed.</td>
</tr>
<tr>
<td></td>
<td>Make sure no objects are blocking the top or sides of the air purifier (the inlet or outlet).</td>
</tr>
<tr>
<td></td>
<td>Make sure the air filters are removed from their packaging and properly in place (see page 27).</td>
</tr>
<tr>
<td></td>
<td>Close doors and windows while running the air purifier.</td>
</tr>
<tr>
<td></td>
<td>Make sure the room is smaller than 300 ft² (8 m²). The air purifier may not be effective in larger rooms.</td>
</tr>
<tr>
<td></td>
<td>Clean the dust sensor lens (see page 29).</td>
</tr>
<tr>
<td></td>
<td>Replace the air filters (see page 27).</td>
</tr>
<tr>
<td>Check Filter Indicator is still on after replacing the air filter.</td>
<td>Reset the Check Filter Indicator (see page 28).</td>
</tr>
<tr>
<td>The Check Filter Indicator has not turned on within 7 months.</td>
<td>The Check Filter Indicator is a reminder for you to check the air filters and will light up based on how long the air purifier has been used (see page 25). If you don’t use your air purifier often, the indicator will take longer to turn on.</td>
</tr>
<tr>
<td>The Check Filter Indicator turned on before 5 months.</td>
<td>The Check Filter Indicator is a reminder for you to check the air filters and will light up based on how long the air purifier has been used (see page 25). If you run your air purifier frequently, the indicator will turn on sooner.</td>
</tr>
<tr>
<td>Air purifier randomly turns off.</td>
<td>Air purifier is malfunctioning. Stop using the air purifier and contact <strong>Customer Support</strong> (see page 34).</td>
</tr>
</tbody>
</table>

If your problem is not listed, please contact **Customer Support** (see page 34).
# VESYNC APP TROUBLESHOOTING

<table>
<thead>
<tr>
<th>Why can't I connect my air purifier to my WiFi network?</th>
</tr>
</thead>
<tbody>
<tr>
<td>• During the setup process, you must be on a secure 2.4GHz WiFi network.</td>
</tr>
<tr>
<td>• Make sure the WiFi password you entered is correct.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>How do I change my WiFi network to a 2.4GHz WiFi network?</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Most dual-band routers support both 2.4G and 5G networks. Select the WiFi name that does not end in “_5G”.</td>
</tr>
<tr>
<td>• If your phone is attempting to connect to the 5G network, try “forgetting” or temporarily disabling the 5G network.</td>
</tr>
<tr>
<td>• If you are unsure, or if the 2.4G and 5G networks do not have separate names, please contact your internet service provider.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>I already have another smart appliance connected to the VeSync app, but my smart air purifier won’t connect.</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Close and relaunch the VeSync app.</td>
</tr>
<tr>
<td>• Reset the air purifier by pressing and holding the power button for 15 seconds. The WiFi indicator will rapidly blink 10 times and turn off.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>My air purifier is offline.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Make sure your router is connected to the internet, and your phone’s network connection is working properly.</td>
</tr>
<tr>
<td>2. Delete the offline air purifier from the VeSync app. Swipe left (iOS) or tap and hold (Android), and tap Delete.</td>
</tr>
<tr>
<td>3. Reset the air purifier by pressing and holding the power button for more than 15 seconds. The WiFi indicator will rapidly blink 10 times and turn off.</td>
</tr>
<tr>
<td>4. Reconfigure your air purifier with the VeSync app.</td>
</tr>
</tbody>
</table>

**Note:** Power outages, internet outages, or changing WiFi routers may cause your air purifier to go offline.

If your problem is not listed, please contact Customer Support (see page 34).
FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Increase the separation between the equipment and receiver.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body. The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.
WARRANTY INFORMATION

<table>
<thead>
<tr>
<th>Product Name</th>
<th>Smart True HEPA Air Purifier</th>
</tr>
</thead>
<tbody>
<tr>
<td>Model Number</td>
<td>LV-PUR131S</td>
</tr>
<tr>
<td>Default Warranty Period</td>
<td>1 year</td>
</tr>
</tbody>
</table>

For your own reference, we strongly recommend that you record your order number and date of purchase.

<table>
<thead>
<tr>
<th>Date of Purchase</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Order Number</td>
<td></td>
</tr>
</tbody>
</table>

TERMS & POLICY

Arovast warrants all products to be of the highest quality in material, craftsmanship, and service, effective from the date of purchase to the end of the warranty period.

Arovast will replace any product found to be defective due to manufacturer flaws based on eligibility. Refunds are available within the first 30 days of purchase. Refunds are only available to the original purchaser of the product. This warranty extends only to personal use and does not extend to any product that has been used for commercial, rental, or any other use in which the product is not intended for. There are no warranties other than the warranties expressly set forth with each product.

This warranty is non-transferrable. Arovast is not responsible in any way for any damages, losses, or inconveniences caused by equipment failure or by user negligence, abuse, or use noncompliant with the user manual or any additional safety or use warnings included in the product packaging and manual.

This warranty does not apply to the following:

- Damage due to abuse, accident, alteration, misuse, tampering, or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age.

Arovast and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

Additional 1-Year Warranty
You can extend your 1-year warranty by an additional year. Log onto www.levoit.com/warranty to register your new product for the extended warranty.

Please fill out all required fields and include your order number, place of purchase, and purchase date, if applicable.

Defective Products & Returns
If you discover your product is defective within the specified warranty period, please contact Customer Support via support@levoit.com with a copy of your invoice and order number. DO NOT dispose of your product before contacting us. Once our Customer Support Team has approved your request, please return the product with a copy of the invoice and order number.

CUSTOMER SUPPORT

If you encounter any issues or have any questions about your new product, please contact our helpful Customer Support Team. Your satisfaction is our goal!

Arovast Corporation
1202 N. Miller St., Suite A
Anaheim, CA 92806

Email: support@levoit.com
Toll-Free: (888) 726-8520

Support Hours
Mon–Fri, 9:00 am–5:00 pm PST/PDT

*Please have your order invoice and order number ready before contacting Customer Support.
Connect with us @LevoitLifestyle