PURELL® / GOJO® Smart Dispenser
Installation Instructions

Install. Activate. Simplify.

Step 1
Install your PURELL or GOJO Smart Dispenser
* visit http://www.dispenserhelp.com/ for video instruction

Open dispenser by pushing on one of the dual side latches until it releases.

When installing above a countertop, be sure at least 6" clearance is provided.

Clean installation surface with an alcohol pad. Allow surface to dry for 60 seconds. Peel paper off installation tape.

Press firmly on back plate for 10 seconds. For maximum adhesion, do not load refill for 24 hours.

IMPORTANT: You must complete steps 2 & 3 (located on back page) before using your dispenser. The dispenser will remain in set-up mode (blue blinking status light) for 4 hours. Reference the FAQ section of the App for dispenser reset instructions.

See Reverse Side for Continued Instructions
**Step 2**

**Activate your Smart Dispenser**

Download the GOJO Smart Dispenser App through the Google Play Store by searching for “GOJO Smart Dispenser”

*Note: you must have a Google Play account to download the App.

Follow the prompts in the App to activate your Smart Dispenser.

You will need:

- An Android Wi-Fi® and Bluetooth® enabled device (ex: smartphone or tablet)
- Your Wi-Fi network name and password (Wi-Fi Network cannot have a permission attached)
- An active e-mail account *Note: This e-mail does not need to match the e-mail used for Amazon Dash Replenishment

*Note: If prompted, answer “YES” to Device Settings (i.e. Location Services)

**Step 3**

**Register for Amazon Dash Replenishment**

Within the GOJO Smart Dispenser App, you will be prompted to register for Amazon Dash Replenishment

The following will be required:

- Amazon.com Account
- Shipping and Billing Information
- Amazon One Click Activation

Your SmartDispenser set-up is complete when the Home Screen displays your named dispenser as ONLINE

**Step 4**

**Install the Soap or Sanitizer Refill**

* visit www.dispenserhelp.com for video instruction

1. Open dispenser by pushing in one (or both) of the dual side latches.

2. Remove cap from refill pump. You will notice a small knob (e-key) protruding from the white pump collar—DO NOT REMOVE THE E-KEY as its removal will prevent the refill from dispensing. Push the refill with E-key facing the back plate, into pump house.

3. Close dispenser. Battery indicator light will consistently blink green when the refill is properly loaded.

4. Wave hand under the dispenser to actuate and ensure dispenser is working properly. NOTE: it may take more than one actuation to receive a full dispense.

Visit the FAQ section of the Smart Dispenser App or at smartdispenser.gojo.com for dispenser status or further troubleshooting and set-up instructions

For additional support, e-mail SmartDispenserSupport@GOJO.com. Tel: 330-869-1399
For Smart Dispenser Safety and Regulatory Information visit https://smartdispenser.gojo.com/FAQs.