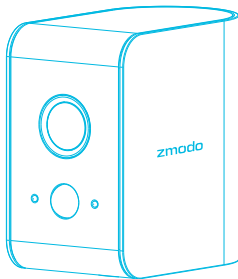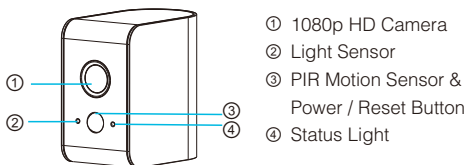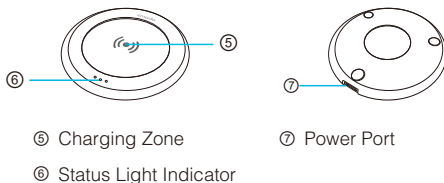# zmodo™

Snap
Quick Start Guide

SD-H2304

① Getting to Know Your Snap

Snap is a true wireless IP camera with a built-in rechargeable battery. You can install your Snap anywhere in your home without any complicated installation or wiring. Once you place or mount your camera, you will be notified when your Snap needs to be recharged from the meShare app.

Snap (Camera)

① 1080p HD Camera
② Light Sensor
③ PIR Motion Sensor &
    Power / Reset Button
④ Status Light

Charging Pad

⑤ Charging Zone   ⑦ Power Port

⑥ Status Light Indicator

Note:
∗Press and hold the power / reset button for 3-5 seconds, Snap will be powered on / off.
∗Press and hold the power / reset button for longer than 10 seconds to reset your Snap. Your Snap will be disconnected from any WiFi network.
∗If you cannot power on your Snap, it may need to be charged.

What's in the Box :

Snap
(Wireless Camera)

Hub

Wireless Charging Pad

Power Adapter

Mounting Bracket

Installation Hardware

Quick Start Guide

❷ Mobile Setup

Please refer to the following instructions to configure your Snap. For detailed instructions and troubleshooting, please visit:

www.zmodo.com/support

Before you begin:

- You will need a strong **2.4GHz WPA/WPA2 WiFi network** connection at the location of your hub.

- Make sure you know the SSID (WiFi network name) and password of the **2.4GHz WPA-PSK/WPA2-PSK WiFi network** that you want your hub to connect to. Your network cannot be hidden.

- Make sure your network has at least 2mbps upload speed for each camera when live viewing or 4mbps upload speed for each camera when using the cloud service.

- Download and install the "meShare" app from Google Play™ or the App Store™ *(Compatibility: iOS® 9.0+ or Android™ 4.0+).* Launch the app and sign up for a free meShare account. All of your devices will be bound to this account.

meShare

GET IT ON
Google Play
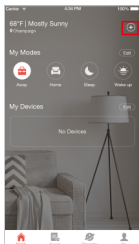
Download on the
App Store

- Plug the hub into a power outlet near your WiFi router for the initial setup.

We are constantly working to improve our product and app. Please visit www.zmodo.com/support for updated instructions, manuals, and more.

1 Log in and press the Add Device ➕ option in the upper right corner of the Home Page.

2 Make sure that you have powered on the hub, and then press and hold the power button for at least 3-5 seconds to power on your Snap.

Tap "Start installation" to proceed.

3 Scan this QR code shown below when prompted by the app.

4 Follow the in-app instructions to complete the setup.

Hub Placement Suggestions

After completing setup, unplug your hub and follow the instructions below to find an optimal location for it.

Selecting a location for your hub:

- Make sure that the hub is within range of your WiFi router and within reasonable distance to your Snap.
- Avoid a location with electronic appliances that generate strong magnetic or electric fields, such as microwave ovens or refrigerators.

Safety Requirements:

- Keep away from sources of heat and fire, i.e. a space heater or candle.
- Place in a cool and well-ventilated indoor area.
- Do not expose to direct sunlight.
- If water or liquid damage occurs, unplug the hub immediately.

③ Status Light Definitions

Hub Status Light Definition

Blinking White
The hub is not yet connected to the WiFi network.

Solid White
The hub is successfully connected to a WiFi network.

Snap Status Light

Solid Green
Snap is powering on.

Blinking Green
Snap is ready for setup.

Blinking Blue
Your Snap is connecting to the hub.

Solid Blue
Your Snap is successfully connected to the hub.

Charging Pad Status Light Definitions

Blinking blue
The camera is placed correctly and charging.

Solid red
The charging pad is powered on, but no camera has been placed on the pad, or the camera has been placed improperly.

Note: You will not be able to view or change the settings of your Snap while it is charging.

④ Charging your Snap

You will receive an alert on your smartphone through the meShare app whenever your Snap needs to be recharged. Please follow the steps below to charge your Snap:

1. Remove the Snap from the mounting bracket if mounted.

2. Plug in the wireless charging pad to a power outlet using the included power adapter.

3. Place your Snap on the charging pad (as shown). The status light on your charging pad will tell you if it is charging.
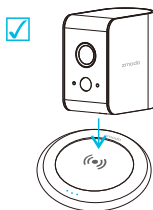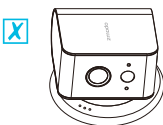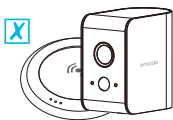

4. When it is fully charged, you will receive an alert on your smartphone. Remove the camera and place it back into the original position.

⑤ Mounting your Snap

Once your Snap has been connected to a WiFi network, you can mount or place it on any flat surface. Please make sure that your Snap is within range of the hub, and that it is fully charged before installation.

① Line the camera bracket against the wall and mark the appropriate holes. Drill two holes slightly smaller than the wall anchor and use a hammer to gently insert the anchors into the wall. Fasten the two screws through the holes on the bracket into the anchors as shown.
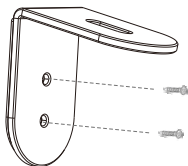
2 Fasten the Snap to the mounting bracket using the included screw and washer, and adjust the camera for an optimal viewing angle.
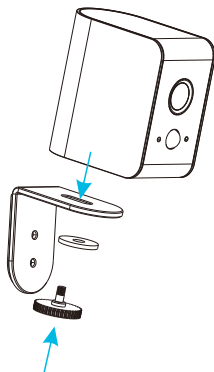
6 Main Features

Snap allows you to monitor your home day and night. You can see your loved ones directly from your smartphone.

You can access your Snap's full features by using the meShare app on your Android™ or iOS® smartphone.

You can also view your Snap using any web browser by logging into user.meshare.com with your user account information.

This section will cover the main features of your Snap camera.

100% Wireless Camera

Snap has a built-in rechargeable battery, which means that you're totally wire-free. Access a live video from Snap any time from the meShare app.

180° wide-angle view

A 180° ultra wide-angle view allows you to capture more of your space, all at once. Automatic fisheye correction means that you get a bigger, more detailed, and more accurate picture of your space.

Smart motion detection

Snap will wake up and record a video clip whenever motion is detected, making sure that you are kept in the loop for the important moments.
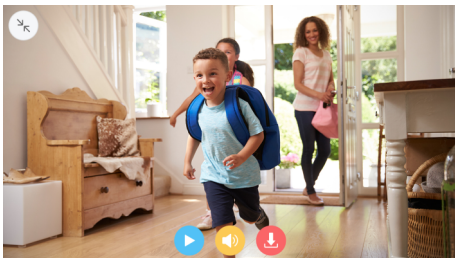
⑦ Troubleshooting

You can check your camera's status light to determine if your camera has been connected to the WiFi or not.

If it is blinking green, it means that it has not been connected to the WiFi network and you may need to retry the setup method.

If it is solid blue, it means that it is connected to the WiFi network.

If you were unable to connect your device successfully:

- Make sure that you are connecting to a **2.4GHz WPA-PSK/WPA2-PSK WiFi network**, and your network is not hidden.

- Please make sure that you entered the network name and password correctly. **Note:** Both are case-sensitive.

- Please make sure that your phone's display brightness is not too high when scanning the QR code during Mobile Setup.

- You may need to improve your WiFi strength. Try moving your router closer to your hub, or purchasing a WiFi range extender.

- You need reset your hub if you want to connect your device again or change another WiFi network. To reset the hub, please use a pin to press and hold the reset button for 5 seconds.

⑧ Contact Us

Having difficulty?

We would love to help. You can use the Live Chat function in the meShare app if you have any technical problems. Just open the "Me" page in the lower right corner of the Home Page and select "meShare Support".

For more instructions, troubleshooting, support, and other resources, please visit

www.zmodo.com/support

Enjoy your Zmodo product

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REV-A03