

Step by Step Guide to Connect a D-Link DNS-320L NAS to NetCamPro Camera(s)

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Introduction

NetCamPro cameras are NAS (Network Attached Storage) compatible and will store motion activated video clips or continuous video clips to a NAS. This can only be done if the camera is in Local mode and does not work if Cloud mode is being used.

Using a NAS has advantages that may be desirable, depending on the situation:

- 1) NAS devices have enormous storage capacity measured in TB (terabytes) as opposed to the camera's built-in micro SD drive which has its capacity measured in GB (gigabytes). A TB is a thousand times bigger than a GB.
- 2) A NAS can be hidden on your premises such that thieves would not be able to find and destroy the evidence in a timely manner.
- 3) Many NAS devices can share the video files with other devices such as PCs, Macs, tablets, smart phones, etc making access to the media by multiple users much simpler.

This guide provides a step by step procedure (with screen shots) for connecting any NetCamPro camera to a D-Link DNS-320L NAS. Connecting to other NAS devices should be a similar process.

NAS Considerations

Connection Protocol Options

There are two computer protocols that can be used to connect a NetCamPro camera to a NAS, each with pros and cons as listed below. The best method should be chosen to suit the situation at hand.

In the first method the NAS replaces the built-in micro SD drive and uses the **Samba** protocol. In the second method store and forward is used to send files to a local or remote server using **FTP**.

Samba	<p><i>pro:</i> Video clips can be retrieved using the “view record” function on the NetCamProLive iPhone and Android Apps.</p> <p><i>pro:</i> Cyclic storage. If the NAS is full the camera will delete the oldest files to make room for the new ones.</p> <p><i>con:</i> Camera(s) and the NAS must be on the same LAN (local area network).</p> <p><i>con:</i> If the camera cannot connect to the NAS when it needs to store a file, then videos are lost.</p>
FTP	<p><i>pro:</i> The NAS can be remotely located with files being sent directly over the Internet.</p> <p><i>pro:</i> Store and forward is used to overcome any connectivity outages. Should the camera be unable to connect to the NAS, the video files will be kept on the camera's internal micro SD and then forwarded when the connection is re-established.</p> <p><i>con:</i> If the NAS is full the latest video footage will be lost.</p> <p><i>con:</i> Video clips are not accessible through the NetCamProLive App.</p>

Compatible NAS Devices

Any NAS that supports FTP or Samba should work with NetCamPro cameras. Our favourite device is the **D-Link DNS-320L** which will be used as the example NAS machine in this manual.

NAS Preparation

A brand new D-Link DNS-320L is first prepared by updating the firmware with the latest version posted on the dlink.com website. Then install new hard drive(s) in the bay(s) and format. You can configure the DNS-320L to use one or two hard drives.

If you use two hard drives and they are the same size then you may choose a RAID-1 configuration.

With RAID-1 all the files are mirrored. That is the video data is written to both drives at the same time. Should one of the hard drives fail, the other will automatically step in and provide the data. Use RAID-1 if you want the highest degree of reliability that can be attained with the DNS-320L.

There are various quality levels with hard drives which is generally reflected in their price. Generally speaking mechanical NAS hard drives should be replaced every 3 years.

Factory Reset D-Link DNS-320L

To factory reset the DNS-320L locate the small hole on the bottom of the machine marked “reset”. After the DNS-320L has been powered on for at least one minute insert an unfolded paper clip or tiny screw driver in the hole. Push gently until you feel a click and then hold for 10 seconds. Then release the button. The blue power light should be flashing. Give the DNS-320L two minutes to reset itself and reboot.

Networking Considerations

Physical Connection and Location

While NetCamPro cameras can connect using WiFi or Ethernet, NAS devices generally only connect using an Ethernet cable. For most people this would imply that the NAS physically has to go near the router – which is often where a thief would look for recording devices.

The DNS-320L is such a small and compact device that it can go anywhere there is a power outlet. Furthermore it can be setup to automatically recover itself after a power interruption making it a device that you rarely, if ever, have to attend to. So our recommendation is to locate your NAS in a closet, back bedroom, corner of the basement, or other obscure location. Ethernet can be run through your existing 120VAC wiring back to the router using AV500 Ethernet over Power devices such as the *D-Link DHP-501AV* - making the NAS a tough thing to find in a hurry.

Fixed IP Address

If the NAS and cameras are on the same LAN, the NAS will need a fixed IP address. This can generally be done in two ways. One is to configure the NAS with a “static IP address”. The other is to configure your router to assign the NAS the same “reserved IP address” using DHCP.

The reserved IP address approach is the most desirable, but involves logging into your router and associating the MAC number of the NAS with a reserved LAN IP address. Whenever your NAS connects the router will give it the same LAN IP address every time. Furthermore it will not assign that LAN IP address to any other device. It is outside of the scope of this manual to describe how to assign a reserved LAN IP address as pretty much every router is different. You will have to refer to the specific instructions for your router.

The static IP address does not involve configuring your router. However it does put network access restrictions on the NAS. Specifically a device that is not assigned a LAN IP address by a router through DHCP is often seen as a rogue device and blocked from accessing the Internet. Usually this is not a problem as the devices on your LAN (cameras, PCs, Macs, etc) will be able to access the NAS locally without restrictions, but remote access of the NAS may not be possible when a static IP address is used.

Address Discovery

To discover the address of your NAS you generally can use software that comes with the NAS or alternatively the method described here. Before configuring your camera(s) it is a good idea to validate that the NAS is at the IP address that you think it should be after it has been rebooted.

To discover the addresses of the devices on your LAN you can use a smart phone that is connected via WiFi. Install the application “**Fing**” (available for free for Android and iPhone). Run **Fing** and it will report all the devices on your network. To find your DNS-320L look for an entry that reads “**DLINK-XXXXXX**”. Where XXXXXX is the last 6 characters of the MAC number printed on the bottom of the NAS. XXXXXX is comprised of numbers and the letters A thru F. Make a note of the IP address of the DNS-320L displayed on the left side of the **Fing** listing as you will need it in the next steps.

Static IP Addresses

If you decide you do not want to configure your router and would rather use a static IP address for your NAS, then be aware that choosing the wrong static IP address for your NAS could well make it inoperable. If this happens you will need to perform a factory reset on the NAS – which is described for the DNS-320L in another section of this manual.

To pick a suitable static IP address use the **Fing** application (described above) on a smart phone to scan your network. Inspect the IP addresses displayed and observe the pattern. LAN IP addresses are often of the form “192.168.0.*” or “192.168.1.*” for home and small business routers. * is an integer from 1 to 255. The “.1” address is typically for the router itself. Larger LANs will use “10.*.*” and “172.*.*” network addresses.

The first part of picking a static IP address is to observe the first 3 numbers used for the IP address of all the other devices on your LAN. Your new static IP address must have these same first 3 numbers or your NAS will become inaccessible.

The second part of picking a new static IP address is to decide what the last number will be. It cannot be the same as that used for any other device on your network. It also cannot be a value that the router might assign to a new future added device such as a smart TV or visiting smart phone.

Most routers have a range that they use when assigning the last number of an IP address for a new device. Often it starts at 10. You can easily determine where the addresses start by looking at the **Fing** display. The router itself is typically “1”. If the next device is at “10” then you know that the router will not assign any new devices a 2, 3, 4, 5, 6, 7, 8, or 9 value as the last number of their IP address. If the new device is at “100” (another common configuration) then the router will never assign the values 2 thru 99 to a device – making them safe to use.

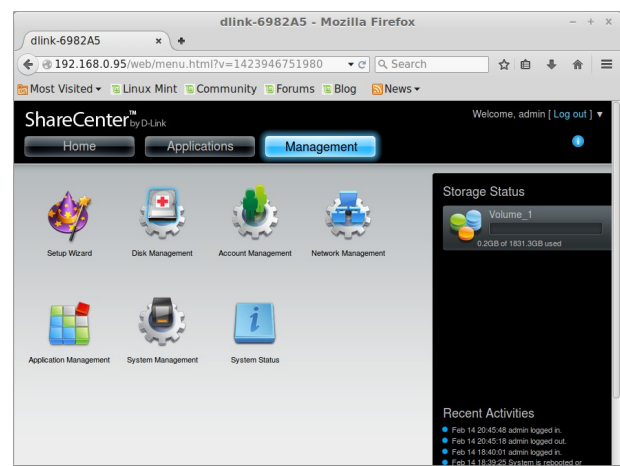
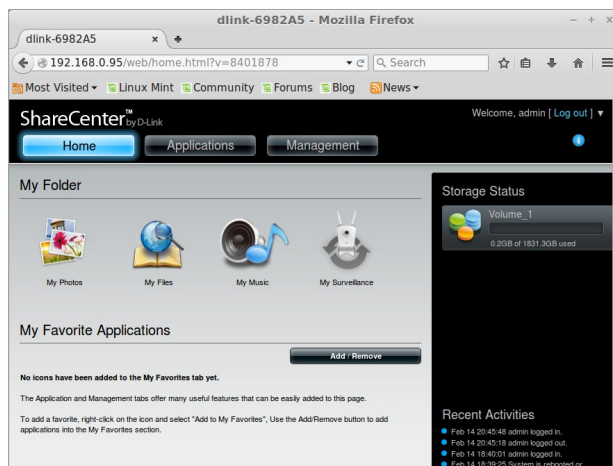
So to be perfectly clear suppose that **Fing** shows that all the IP address on your LAN start with “192.168.0.” and the next IP address after “192.168.0.1” is “192.168.0.10” then you are free to choose “192.168.0.2”, “192.168.0.3”, “192.168.0.4”, “192.168.0.5”, “192.168.0.6”, “192.168.0.7”, “192.168.0.8”, or “192.168.0.9” as the static IP address for your NAS.

Note that you must manage the static IP addresses in your network yourself. If you have more than one NAS, for example, you cannot put them on the same static IP address. If your first NAS is assigned “192.168.0.3” as it's static IP address then best to assign “192.168.0.4” to the second NAS, and so on.

D-Link DNS-320L NAS Configuration

Enter the NAS's IP address as the website URL using a browser on any machine connected to the same LAN as the NAS. The internal NAS admin website is best viewed on a larger screen device. In the screen shots below the DNS-320L has been assigned an IP address of 192.168.0.95 by the router's DHCP server.

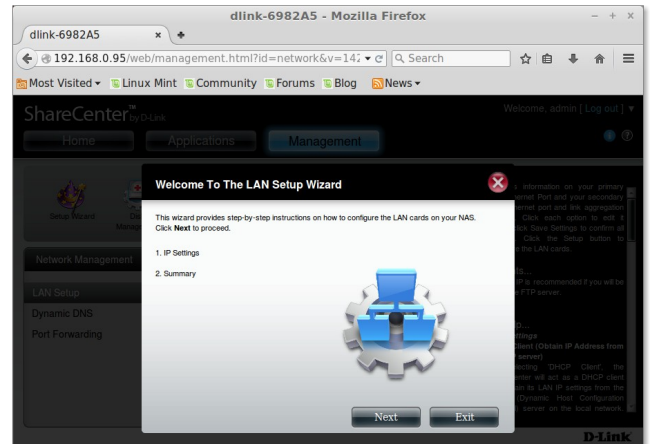
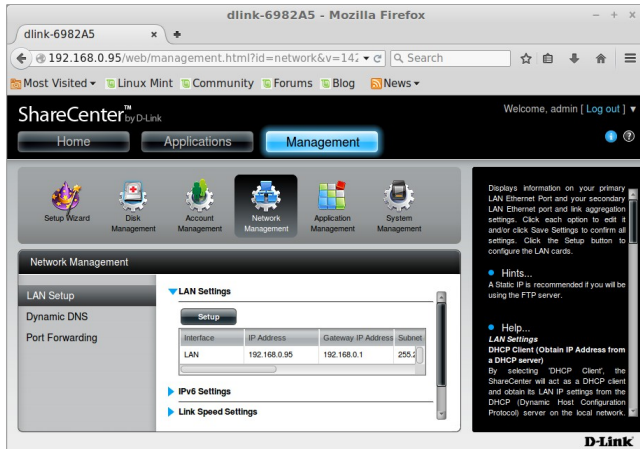
When asked to login enter the NAS admin credentials. After a factory reset the user is **admin** and the password is blank. You should see the home page. Click on the **Management** button.



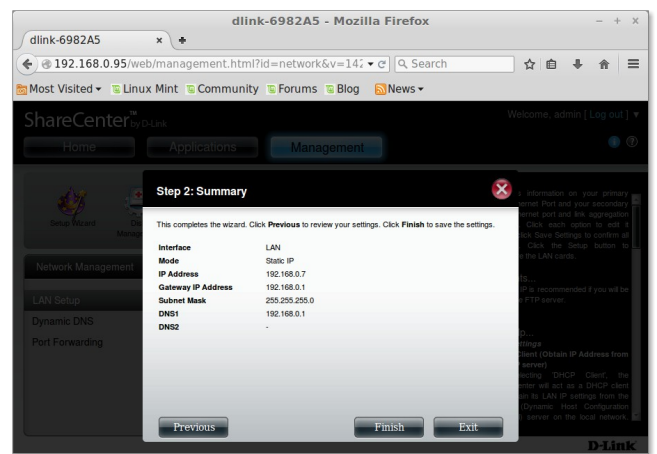
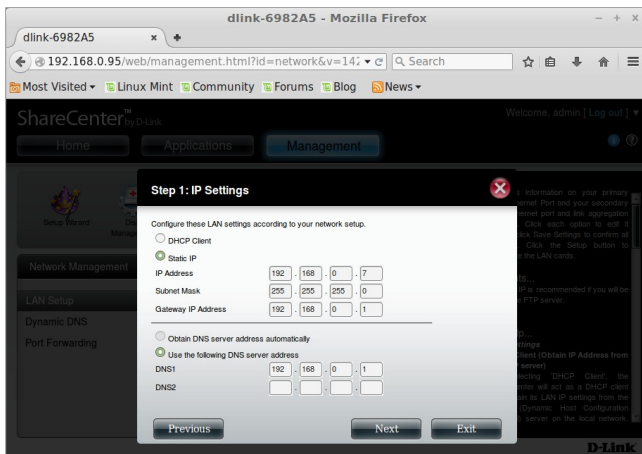
Static IP Address

If you are assigning your NAS a static IP address then follow these steps. If your router is assigning a reserved IP address you may skip this step.

Click the **Management** button then the **Network Management** button. Then click the **LAN Setup** menu, the **LAN** word (which will turn red when clicked) and then the **Setup** button.



In his example the static IP address for the NAS that we have chosen is **192.168.0.7**. For home and small business networks **255.255.255.0** is the typical subnet mask. Normally the router's IP address (in our case **192.168.0.1**) can be used as the **gateway IP address** and **DNS1**. Enter this information in the *Step 1* page. Click the **Next** button. Ensure the information is correct on the *Step 2* page and click the **Finish** button.

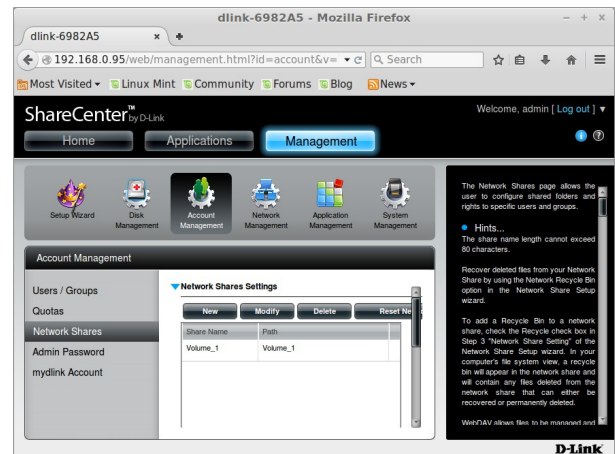
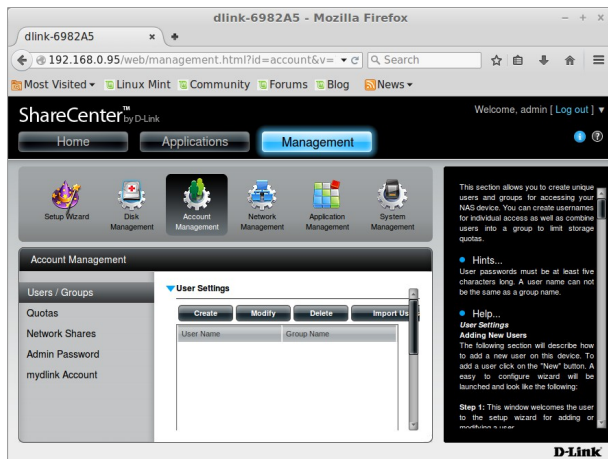


Reboot the NAS and login to its admin website at the new static IP address.

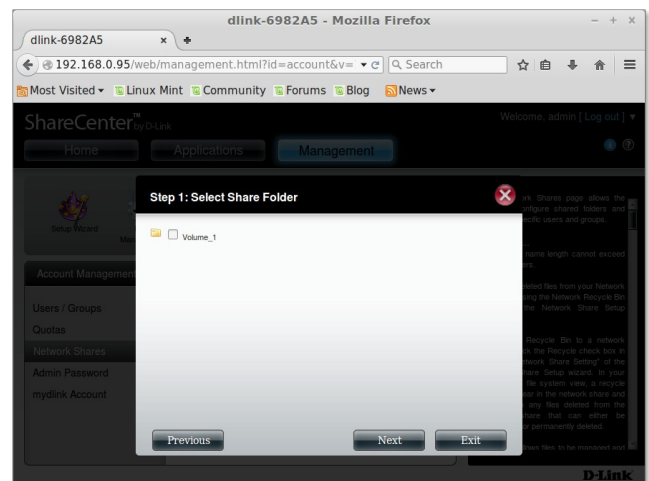
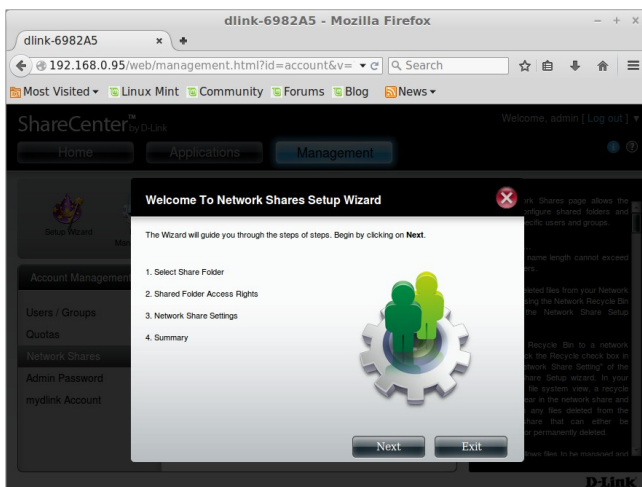
Camera Network Share

In the following section we are going to setup a share for one camera. If you wish to add more cameras then each one must have it's own share as well.

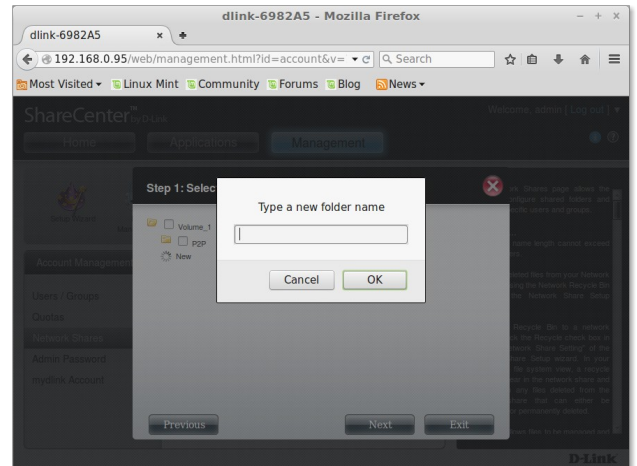
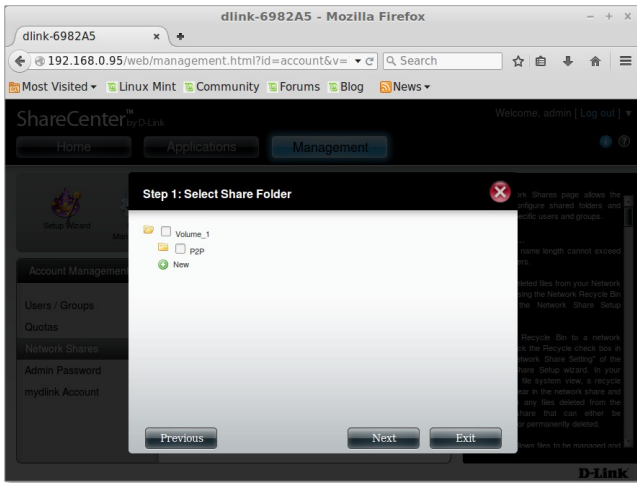
Click on the **Management** button, then the **Account Management** button, then the **Network Shares** link, and then the **New** button.



On the *Welcome to Network...* page Click the **Next** button:

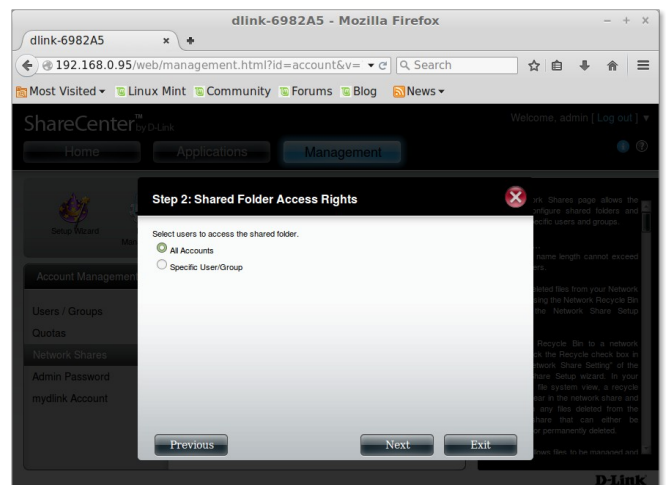
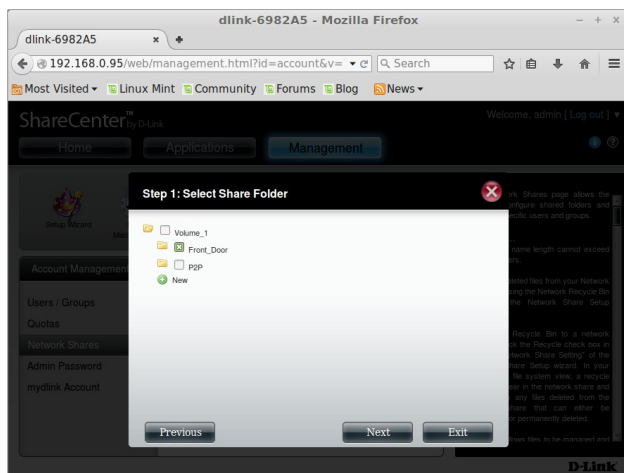


Click on the **volume_1** text (not the checkbox or the folder icon) then click on **New**:

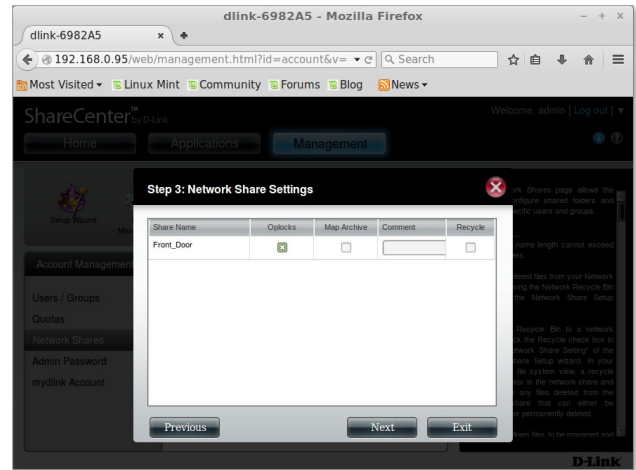
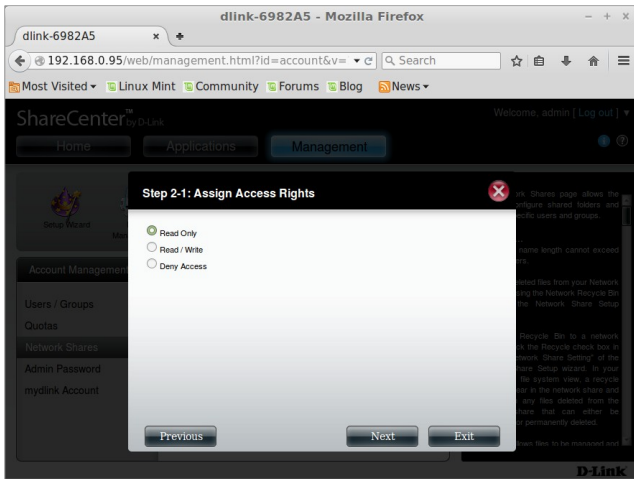


Enter a unique name for the folder where the media files from the camera will be kept. This should be something descriptive if you have more than one camera. In this example we will use “Front_Door”.

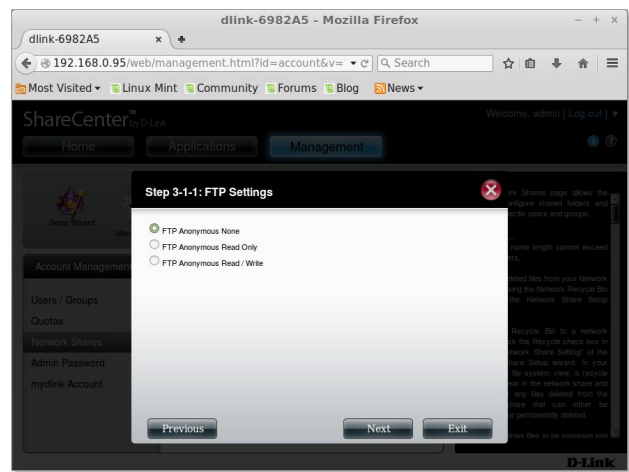
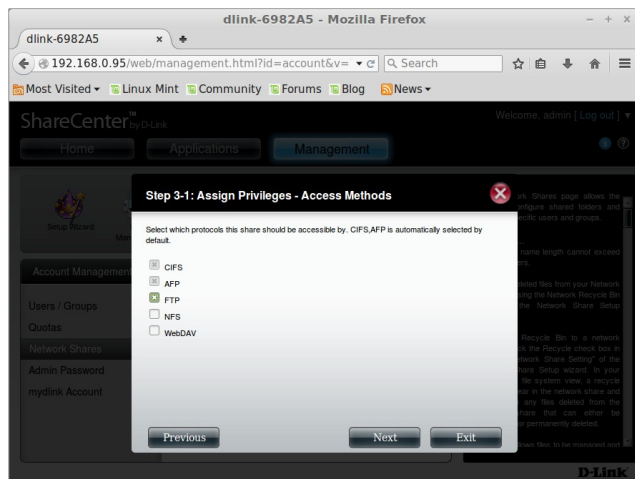
Click the **checkbox beside Front_Door** and then click the **Next** button on the *Step 1* page. Click the **Next** button on the *Step 2* page.



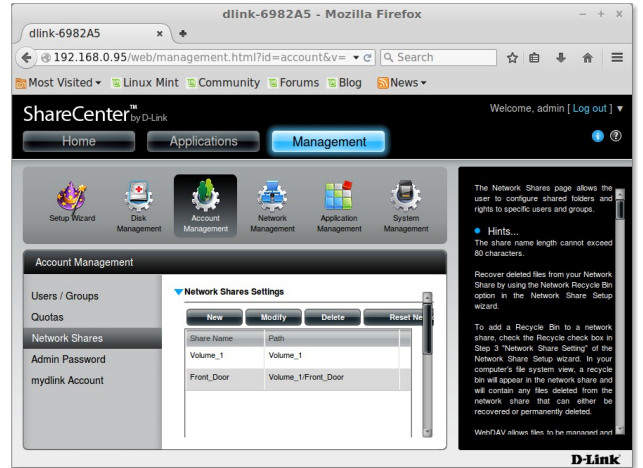
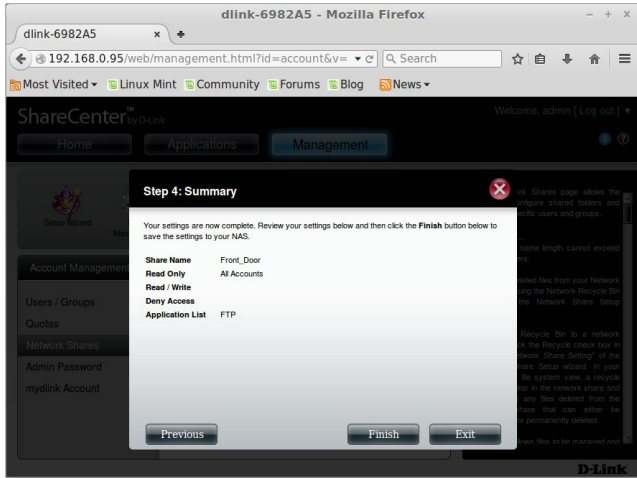
Click the **Next** button on the *Step 2-1* page . Then click **Next** again on the *Step 3* page.



Click the **Next** button on the *Step 3-1* page. Click the **Next** button on the *Step 3-1-1* page.



And lastly click the **Finish** button on the *Step 4* page:



Camera and Viewer User IDs

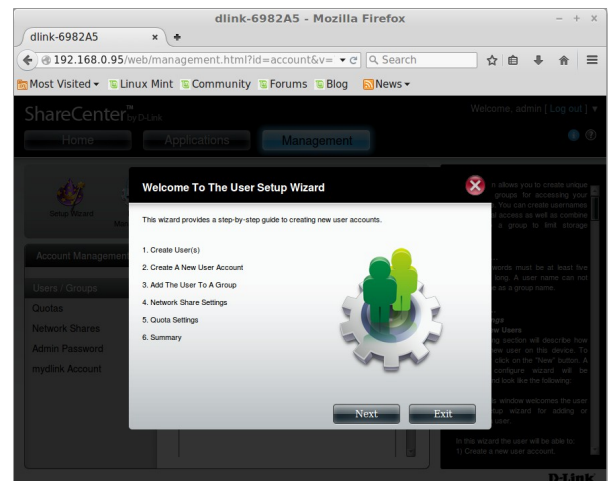
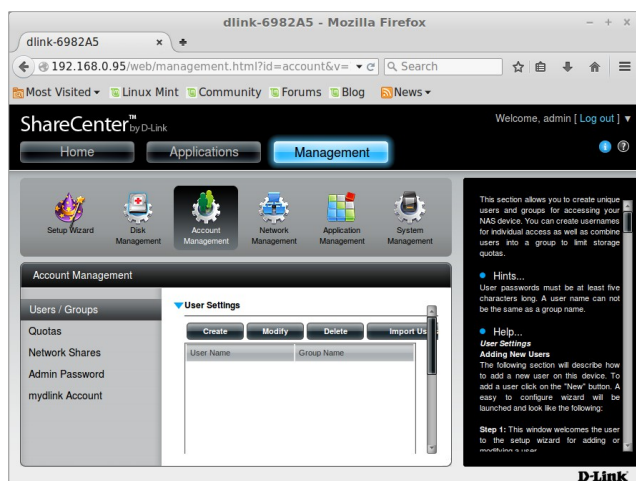
Next we will create a user ID for the camera that has read/write permissions for the *Front_Door* share. This user ID will have a quota of 500GB. As well we will create a “viewer” user ID that has read-only permission for the *Front_Door* share. The viewer user ID may look at the videos but may not edit or delete them.

If the camera connects to the DNS-320L using **Samba** then this 500GB will be used in a cyclic fashion. When the 500GB fills up, the oldest videos will be removed automatically by the camera to make room for the new videos.

If the camera connects to the DNS-320L using **FTP** then when this 500GB fills up all new videos will be lost as there will be no place to write the files. You will need to periodically maintain the NAS (perhaps every month) by removing old videos and ensuring there is sufficient room for all the new videos that will accumulate until the next time you get chance to check in on the disk usage.

Camera User ID

Click on the **Management** button then the **Account Management** button. Then click on **Users/Groups** followed by the **Create** button. Click the **Next** button on the *Welcome to the User...* page.

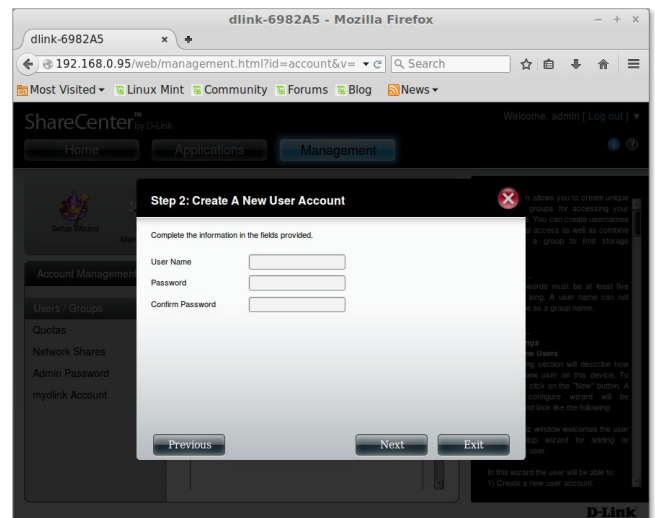
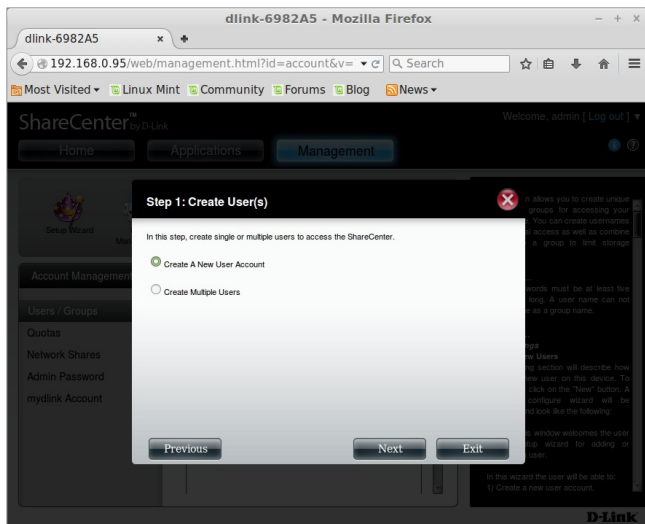


Click the **Next** button on the *Step 1* page. On the *Step 2* page enter **CAM01** for the User Name. Enter the password that the camera will be required to use when storing video files on the NAS. Then click the **Next** button.

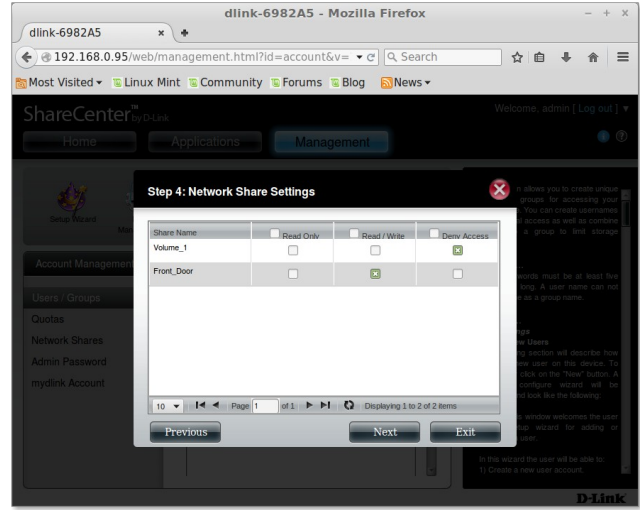
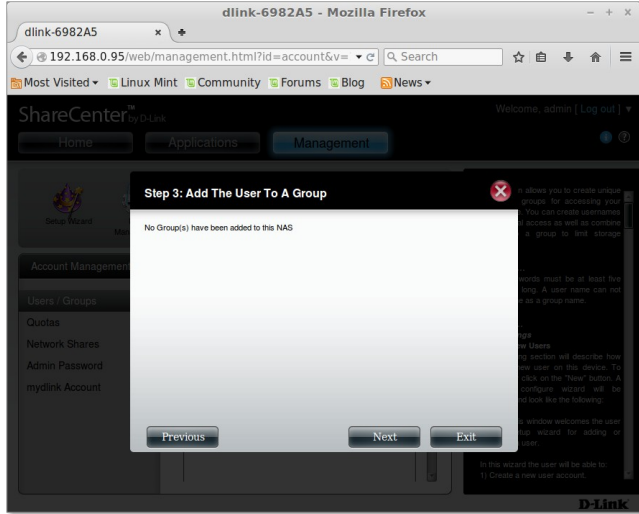
To generate a strong password you can use this free online tool:

<https://www.ravenshoeinfotech.com/extras/memorablepasswordgenerator.php>

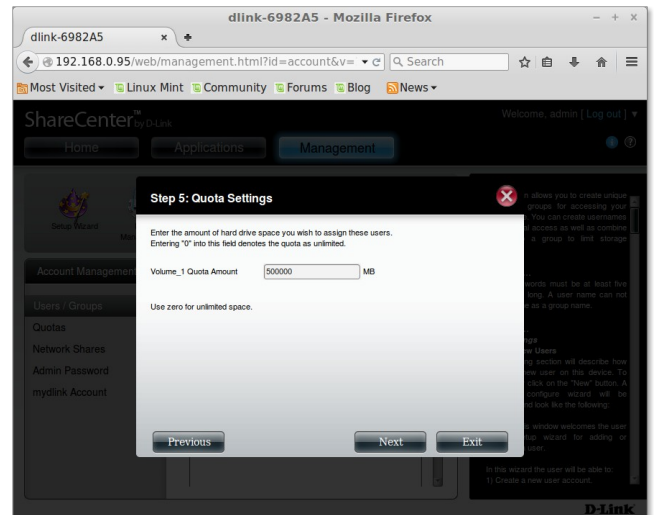
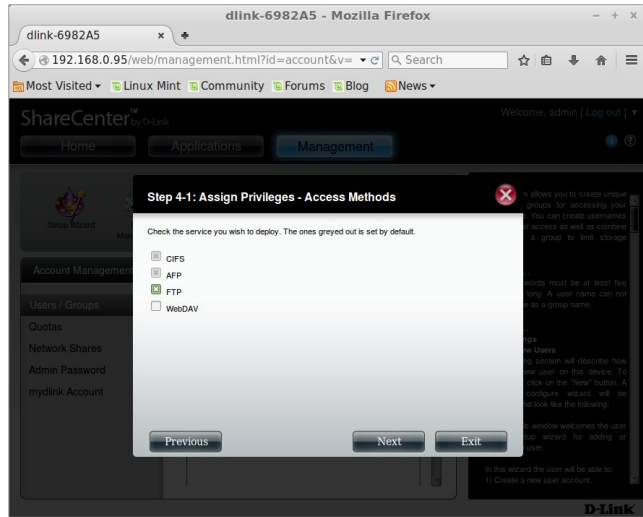
Make sure to write down the CAM01 password that you select as you will need that same password to configure the camera.



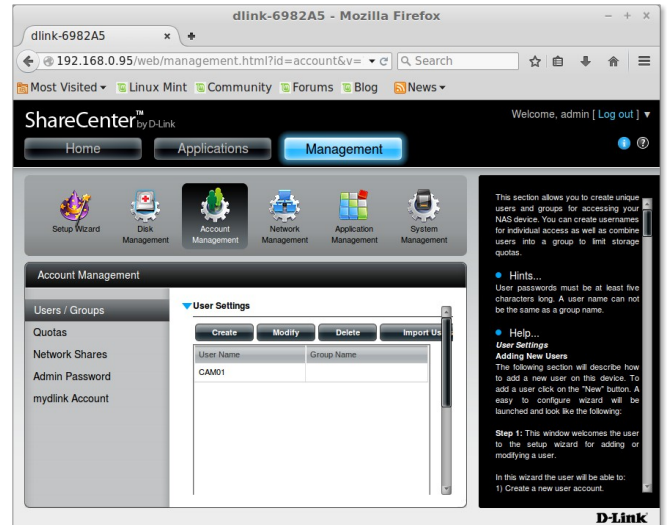
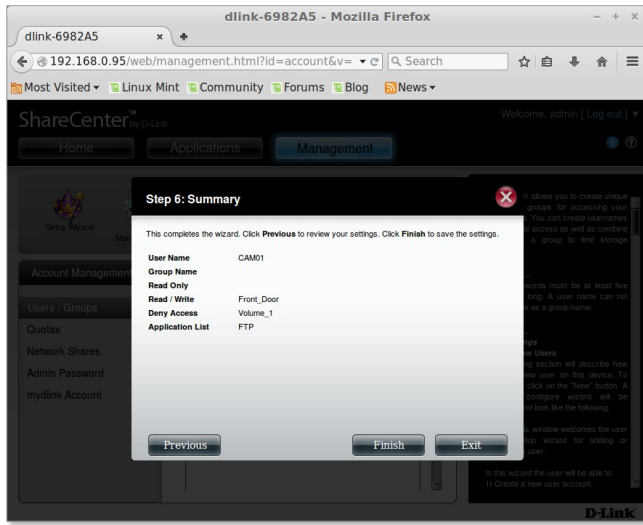
On the *Step 3* page click the **Next** button. On the *Step 4* page click **Deny Access** for the **volume_1** (entire hard drive) share and **Read/Write** for the **Front_Door** share. Then click the **Next** button.



On the *Step 4-1* page click the **Next** button. On the *Step 5* page set the Quota Amount to **500000** and click the **Next** button.



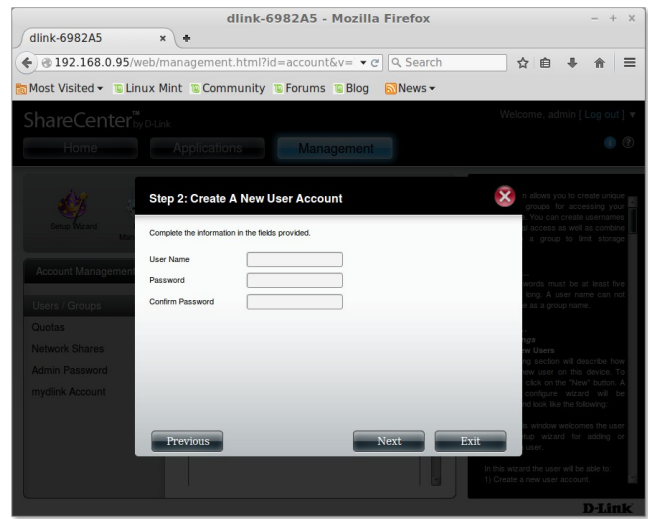
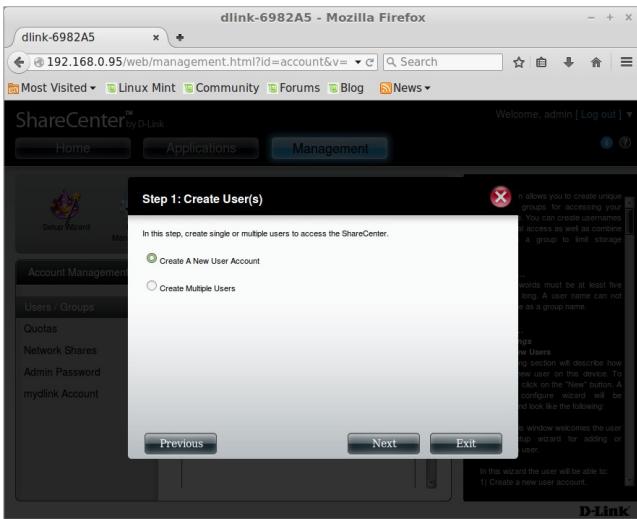
On the *Step 6* page click the **Finish** button:



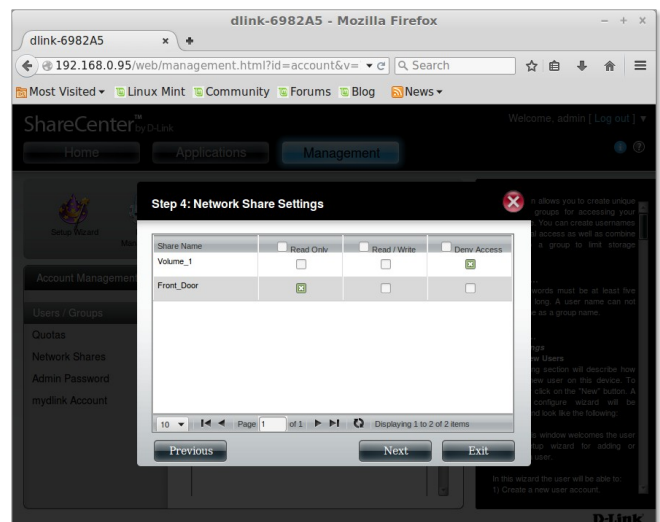
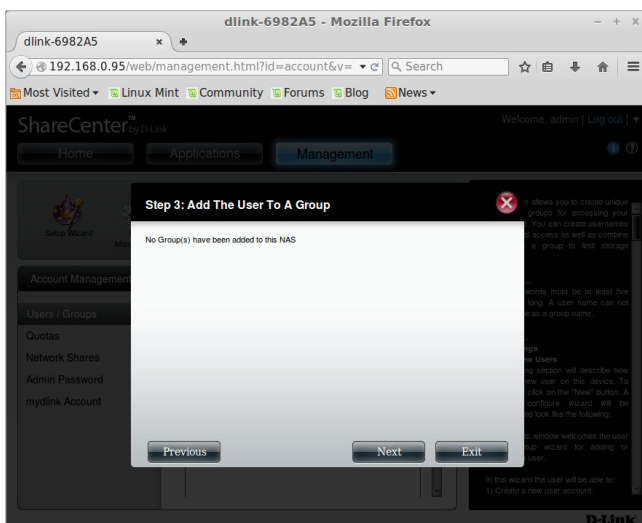
Viewer User ID

To add a NAS user that has read only permission to the video files click the **Management** button then the **Account Management** button and then the **Create** button. On the *Step 1* page click the **Next** button.

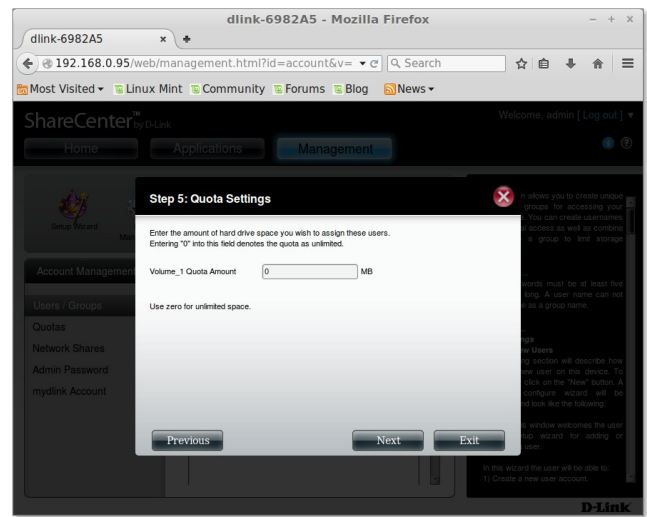
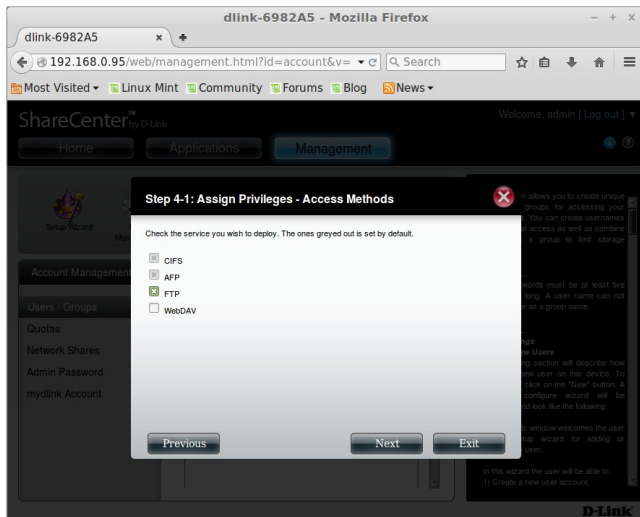
On the *Step 2* page enter **viewer** as the User Name and enter a **strong password** in the provided boxes. Then click the **Next** button.



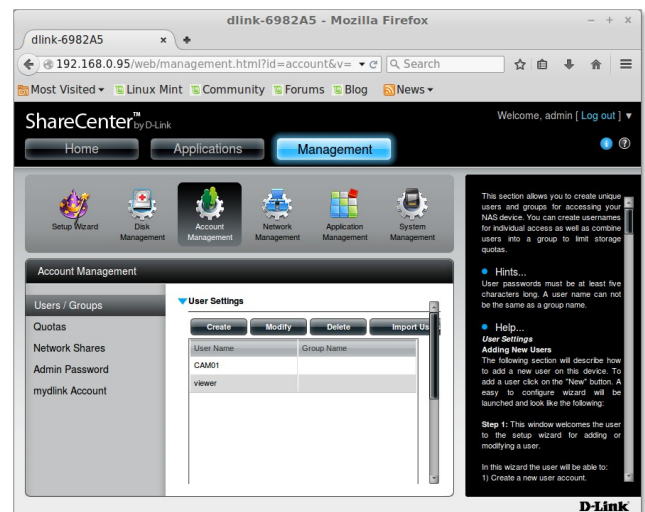
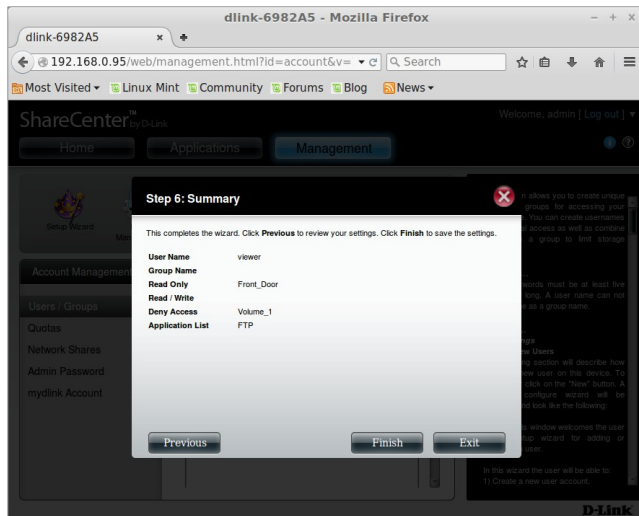
On the *Step 3* page click the **Next** button. On the *Step 4* page click **Deny Access** for the **volume_1** share (entore hard drive) and **Read Only** for the **Front_Door** share. Then click the **Next** button.



Click the **Next** button on the *Step 4-1* page. Leave the quota at **0** on the *Step 5* page and click the **Next** button.



On the *Step 6* page click the **Finish** button:

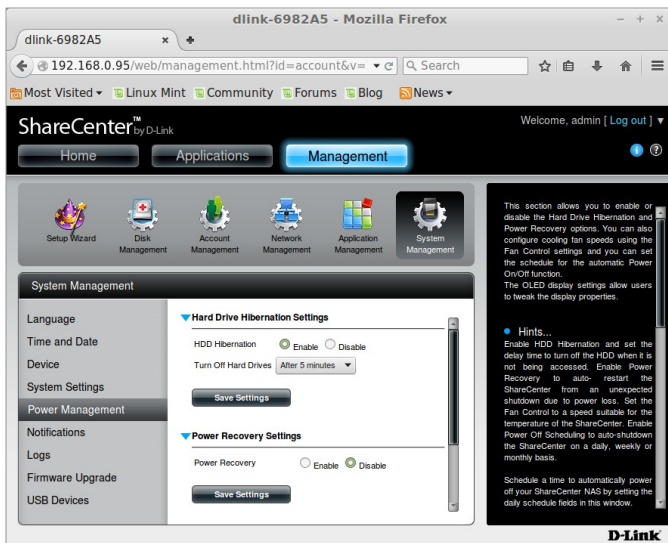


NAS Final Touches

Automatic Power Fail Recovery

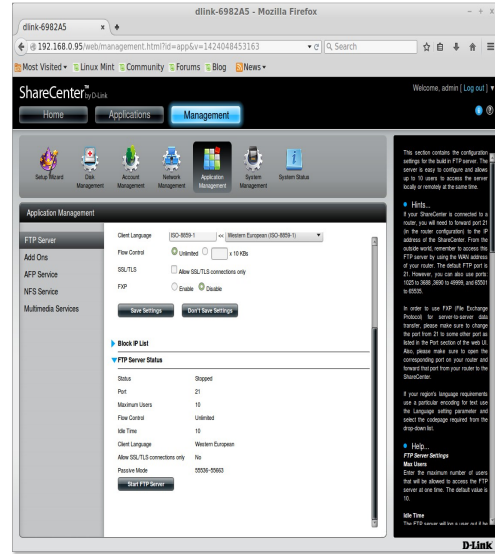
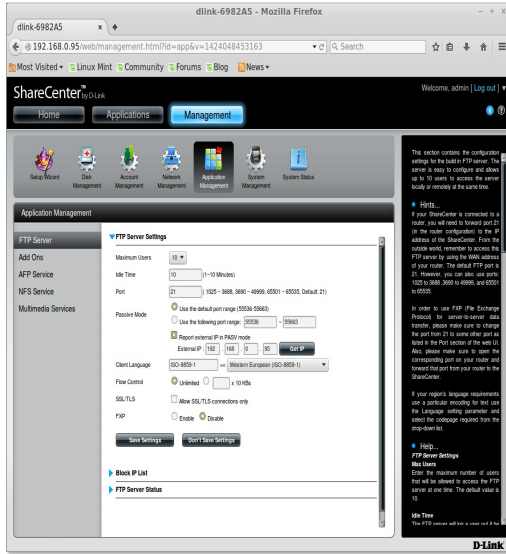
To ensure that the DNS-320L automatically recovers itself after a power interruption follow this procedure:

Click on the **Management** button then the **System Management** button and then the **Power Management** menu item. Then click on the **Power Recovery Settings** menu. Next to **Power Recovery** click **Enable** and then click the **Save Settings** button.



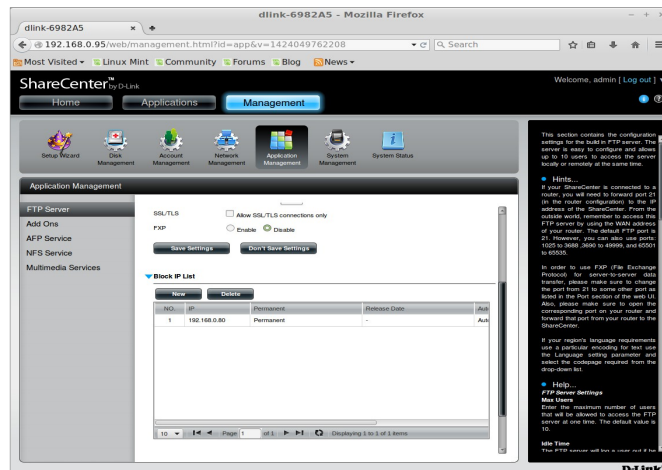
FTP Server

Out of the box the DNS-320L NAS has the FTP server turned off. To turn it on click on the **Management** button, then the **Application Management** button, and then the **FTP Server** menu. Scroll down (if need be) and click on the **FTP Server Status** text to open the fold-out. If the **Status** is **Stopped** then click on the **Start FTP Server** button at the bottom of the fold-out.



Blocked FTP Clients

When setting up your NAS you may accidentally have the credentials wrong. If this is done repeatedly then the NAS will add the device to the Block IP List and will not allow it to connect.

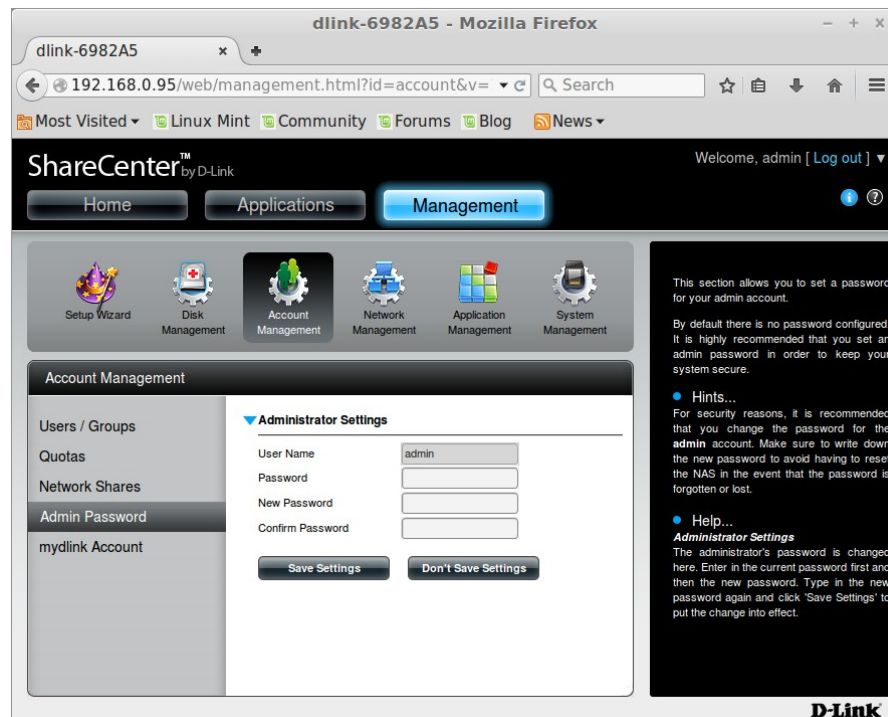


Admin Password

If your DNS-320L is brand new – good idea to set an admin password. Click the **Management** button then the **Account Management** button and the **Admin Password** menu item. Leave the **Password** field blank and enter a new password twice in the provided boxes.

To generate a strong password you can use this free online tool:

<https://www.ravenshoeinfotech.com/extras/memorablepasswordgenerator.php>



Camera Setup

Local Mode

Your NetCamPro camera must be in Local mode to work with a NAS. All NetCamPro cameras are shipped from the factory in Local mode. If you are not sure if your camera is in Local mode then you can either perform a factory reset or use the wizard to put it in Local mode.

The factory reset procedure is described in the *Cloud Mode Setup Manual* found in the *Support/Downloads* section of our website <https://go.netcampro.com/support/downloads/>

If the camera is mounted to a telephone pole or in an otherwise difficult to access location, using the wizard to modify the camera's configuration file would be the easiest way.

<https://cloud.netcampro.com/wizard.php>.

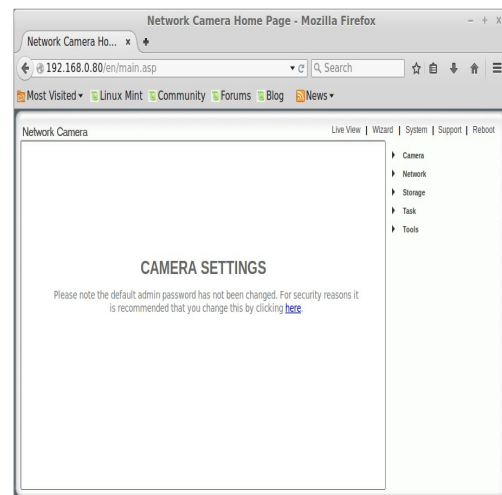
Note that a factory reset will remove any WiFi configuration that the camera may have. Changing a camera to Local mode using the wizard, on the other hand, will leave the WiFi settings intact.

Camera Admin Website

Each NetCamPro camera has its own website with functions for configuring the camera. You can connect to this website with a browser on a device (Android, iPhone, Windows, Mac, or Linux) that is connected to the same LAN as the camera. If your phone is on its data plan, it will not be able to connect. But if your phone is on the same WiFi network as the camera then it will be able to connect.

Use the camera's LAN IP address as the URL. How to discover the camera's IP address is described in the *Cloud Mode Setup Manual* found in the *Support/Downloads* section of our website <https://go.netcampro.com/support/downloads/>.

In this case the IP address of the camera is **192.168.0.80**. As shipped from the factory the credentials are **admin/admin**. Click the **Settings** button and enter the login info when prompted.



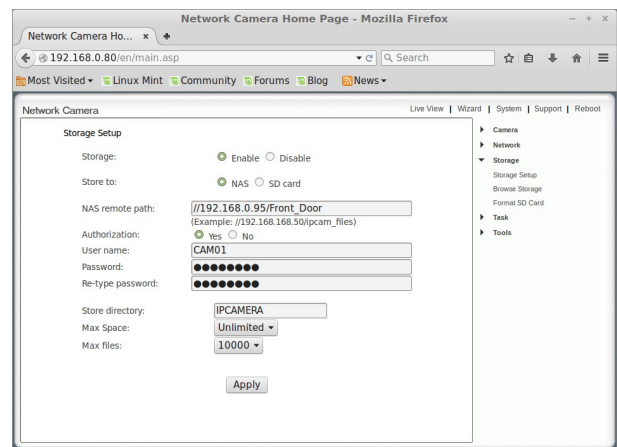
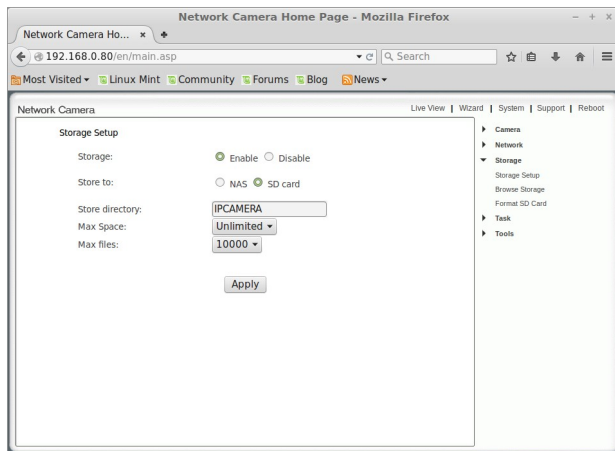
If you accidentally click **Enter** button instead of the **Settings** button, the camera video feed is shown instead of the settings page. Just click on the **Setting** menu item found along the top of the page.

Samba

To connect the camera to the NAS using Samba follow these steps. The key parameters from the DNS-320L NAS setup described above are summarized in the table below. The actual values will vary for your particular setup. The NAS **Remote Path** is made from the **NAS Host** and **NAS Share Name** by re-formatting as shown.

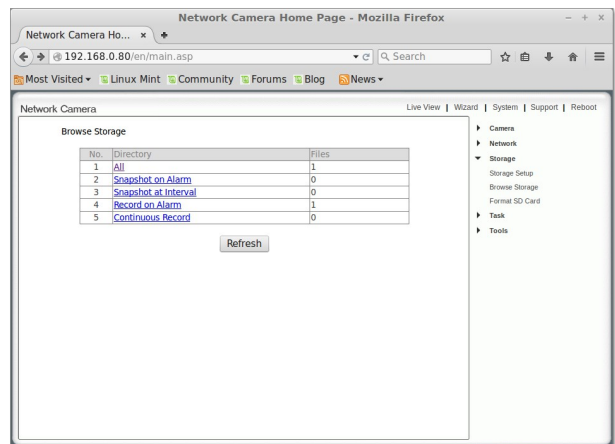
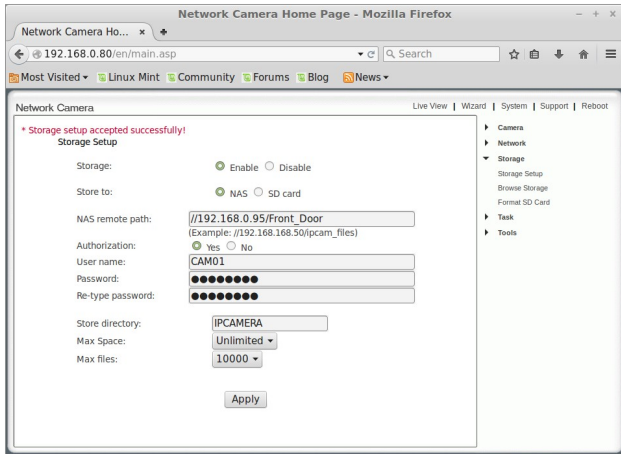
NAS Host	192.168.0.95
NAS Share Name	Front_Door
NAS Remote Path	//192.168.0.95/Front_Door
User ID	CAM01
Password	ginger78stones

Click on the **Storage** menu then the **Storage Setup** menu. Click on the **NAS** radio button and enter the parameters as shown.



Click the **Apply** button. The message “* **Storage setup accepted successfully!**” Should appear at the top left of the page after a couple of seconds.

Make a motion in front of the camera that is sufficient to trigger it to record. Wait one minute and click on **Browse Storage**. The file counts should not be zero.



Setup of Samba is now complete.

FTP

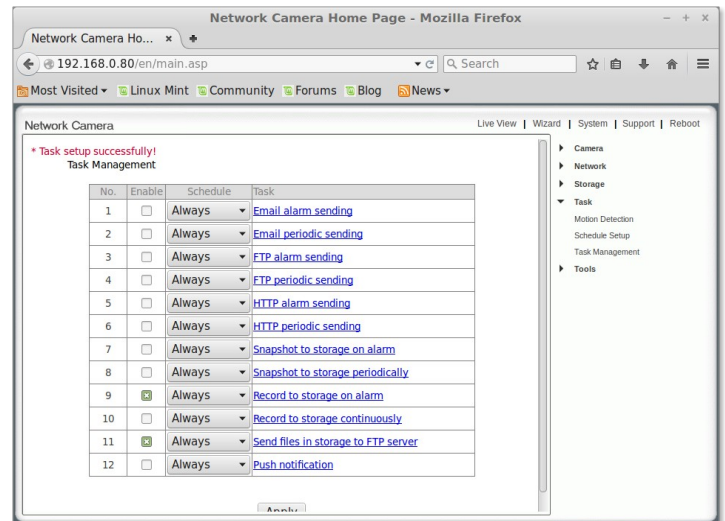
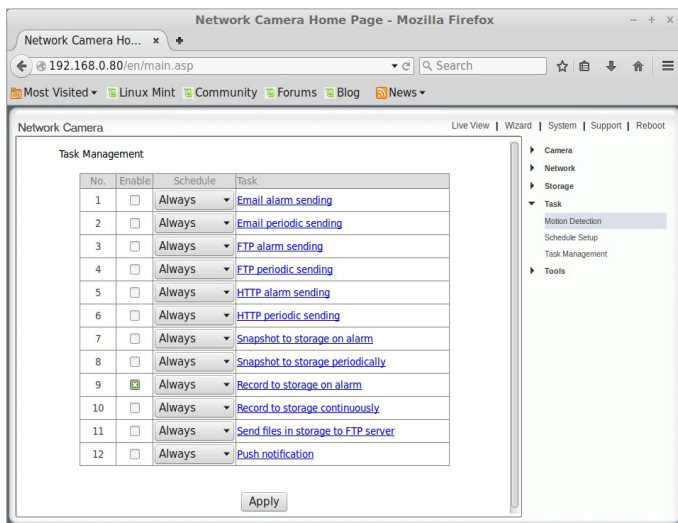
To connect a NetCamPro camera to a NAS using **FTP** follow these steps. The key parameters from the DNS-320L NAS setup described above are summarized in the table below. The actual values will vary for your particular setup.

In our example case the NAS Host is on the same LAN as the camera, which can access the NAS by specifying the IP address. In other situations the **FTP server** may be in another physical location accessible through the Internet and will have a name rather than an IP address.

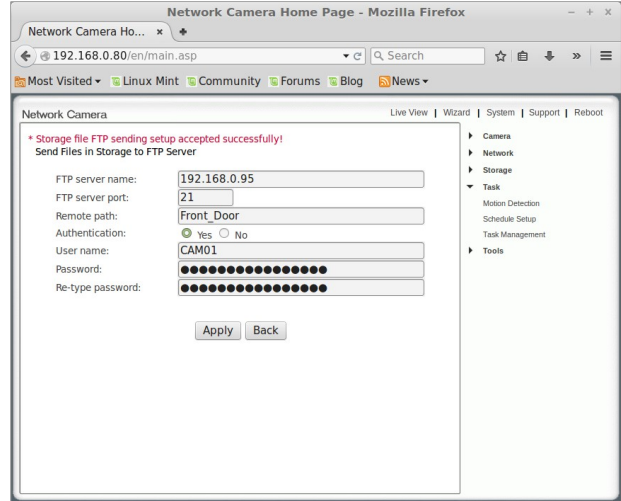
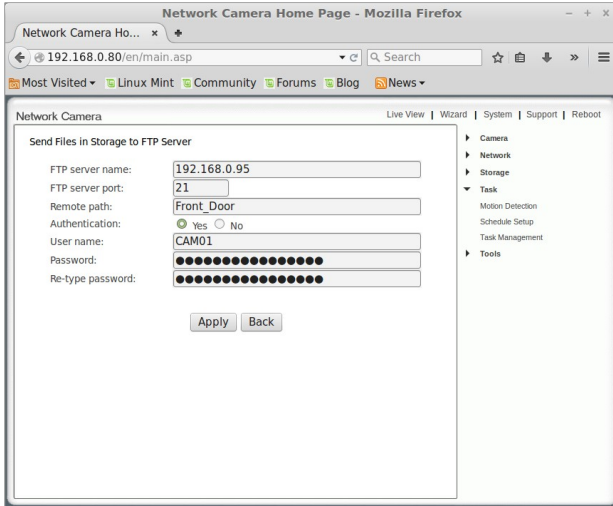
FTP Host	192.168.0.95
Share Name	Front_Door
Port	21
User ID	CAM01
Password	emerald78sparkle

21 is the preferred port number for FTP. If the FTP server is being accessed over the Internet then it may only be accessible on port 21. This is because many routers have special handling for the FTP protocol over port 21 only. On other ports FTP does not work as expected. If the camera and FTP server are on the same LAN then this restriction does not apply and any unassigned port number can be used.

Click on the **Task** menu and then the **Task Management** sub-menu. Click **checkbox 11** and then click the **Apply** button. The message “* Task setup successfully!” Should appear in the upper left corner of the page.



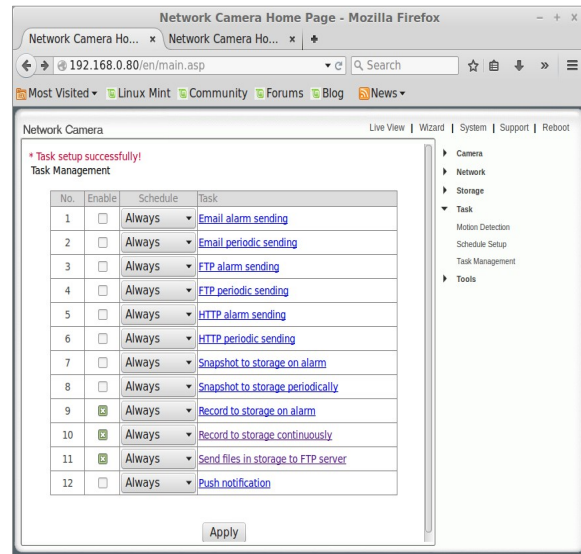
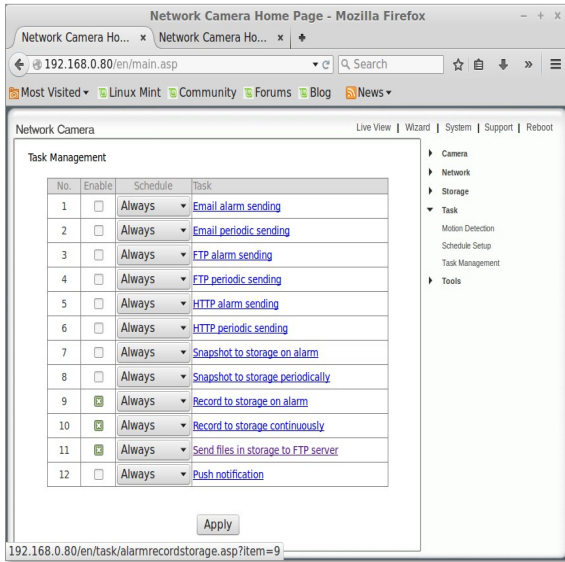
Click on the text “[Send files in storage to FTP server](#)” and fill in the required information. Click the Apply button and the message “” should appear in the upper left of the page.



The camera will write motion activated video clips to the built-in 8GB micro SD and then send them to the specified FTP server. Once a file has been moved, it is deleted from the micro SD. This store and forward mechanism is used to overcome Internet outages. The camera will repeatedly try to connect to the FTP server during an Internet outage while accumulating video files locally for later transmission.

Continuous Recording

To make the camera record continuous video to the NAS then follow these steps. The camera will write 1 minute video clips back to back. Click on **Tasks** then **Task Management**. Click **checkbox 10** then click **Apply**. The message “* **Task Setup Successfully!**” will appear in the upper left of the page.



Video Quality

NetCamPro cameras have the video stream “tuned down” when in Local mode to save space on the micro SD. But if a camera is writing to a NAS where there is lots of storage space you may wish to increase the video quality by following these steps.

Click **Camera** to expose the fold-out menu and then click **Stream Setup**. On the **Primary Stream** increase the **Frame Rate** to **18** and **MJPEG Quality** to **90**. Click the **Apply** button at the bottom of the page.

