Dell KM636
Wireless Keyboard and Mouse
User’s Guide
Notes, Cautions, and Warnings

⚠️ NOTE: A NOTE indicates important information that helps you make better use of your computer.

⚠️ CAUTION: A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.

⚠️ WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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Package Contents

Setup

System Requirements

- USB port (for the USB receiver)

Contents of the Box

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Wireless Keyboard</td>
</tr>
<tr>
<td>2</td>
<td>Wireless Mouse</td>
</tr>
<tr>
<td>3</td>
<td>USB Receiver</td>
</tr>
<tr>
<td>4</td>
<td>AA-type battery for the Mouse</td>
</tr>
<tr>
<td>5</td>
<td>AAA-type batteries for the Keyboard (2)</td>
</tr>
<tr>
<td>6</td>
<td>Documents</td>
</tr>
</tbody>
</table>

NOTE: The documents that shipped with the keyboard and mouse may vary based on your region.
Identifying Parts and Controls (Keyboard Features)

Top View

1. **Fn + Esc** - Toggle Fn-key lock
2. **Fn + F1** - Sleep
3. **Fn + F2** - Search
4. **Fn + F3** - Play previous track/chapter
5. **Fn + F4** - Play/Pause
6. **Fn + F5** - Play next track/chapter
7. **Mute**
8. **Decrease volume**
9. **Increase volume**
10. **Print Screen**
11. **Scroll Lock**
12. **Pause Break**

Locking/Unlocking the Function Keys

The function keys provide convenient, secondary functions. These functions are marked in blue on the function keys and are listed in the table above.

When the keyboard is powered up, all keys are in their primary functions. To activate the blue function keys, you should hold down the **Fn** key and press the desired function key.

The secondary functions for keys **F1**, **F9**, **F10**, **F11** and **F12** can be locked. You can lock the function keys by holding down the **Fn** key and by pressing the **Esc** key. When the function keys are locked, you can activate each function by pressing the key without holding down **Fn**.

**NOTE:** When the function keys are locked, their primary functions are disabled. To unlock the function keys, hold down the **Fn** key and press the **Esc** key. This returns all keys to their primary functions.
1  Power button – Slide to switch on or off the keyboard.
2  Battery status light – Indicates the status of the batteries installed in your keyboard.
   • **Solid white** – Appears for about 15 seconds after the batteries are installed then turns off.
   • **Blinking amber** – Battery level is low. Replace the batteries.

**Bottom View**

1  Battery compartment – The battery compartment holds two AAA batteries to power the keyboard.
2  Palm rest attachment slots – Attach the Dell keyboard palm rest PR216 to the keyboard by inserting the two latches on the palm rest into these two slots.
Identifying Parts and Controls (Mouse Features)

Top View

1. Left button
2. Middle / Scroll button
3. Right button
4. Battery status light

**NOTE:** Blinking amber indicates that the battery level is low. Replace the battery.
Bottom View

1. Optical sensor
2. Power button
Setting Up Your Wireless Keyboard and Mouse

1. Install the two AAA batteries in your keyboard.

2. Install the AA battery in your mouse.

3. Connect the USB receiver to the computer.

4. Turn on your keyboard and mouse.

If your keyboard or mouse is not working, see the Troubleshooting section.
Dell Universal Receiver Feature for Windows

The Dell Universal Receiver allows up to six Dell Universal compatible wireless devices to be added to the receiver.

Dell Universal Receiver Control Panel

You can add Dell Universal compatible wireless devices to the receiver using Dell Universal Receiver Control Panel.

Installing Dell Universal Receiver Control Panel

To install Dell Universal Control Panel:

1. Turn on the computer.
2. Open the web browser and navigate to www.dell.com/support.
3. Type in the Search bar “dell universal receiver”. Then click Search.
4. Download and install the Dell Universal Receiver software in your system.

Using Dell Universal Receiver Control Panel

The receiver and mouse shipped with your system are paired at the factory. Use the Dell Universal Receiver Control Panel to view the connection status of your wireless mouse or pair the mouse with another receiver.

Follow the instructions on the screen to add a device or to remove pairing.
Increasing the Battery Life of Your Mouse

The mouse has three operating modes built in to conserve battery power:

1. Sleep mode: When the mouse has been inactive for 5 seconds.
   *To wake the mouse: Move or click.*

2. Deep sleep mode: When the mouse has been inactive for 5 minutes.
   *To wake the mouse: Move or click.*

3. Cut-off mode: When the mouse has been carried around or left facing upwards for 5 minutes or when the mouse has been inactive for 4 hours.
   *To wake the mouse: Switch the power button off and then on again.*
# Troubleshooting

## Common Symptoms

The following table contains information about common issues you might encounter and the possible solutions.

<table>
<thead>
<tr>
<th>Common Symptoms</th>
<th>What You Experience</th>
<th>Possible Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unable to use the keyboard</td>
<td>No response when operating your keyboard</td>
<td><strong>1.</strong> Check if the batteries are inserted in the correct orientation.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Batteries + and - ends should follow those indicated on the battery compartment label.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>2.</strong> Check if the keyboard’s power switch is set to <strong>On</strong>.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>3.</strong> Remove and reinstall the batteries. The power status light turns on (solid white) for about 15 seconds and turns off.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>4.</strong> Remove and reconnect the USB receiver on your computer.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>5.</strong> Connect the USB receiver into another USB port on your computer.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>6.</strong> Restart your computer.</td>
</tr>
</tbody>
</table>
## Keyboard Specifications

### General

<table>
<thead>
<tr>
<th>Model Number</th>
<th>WK636</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connection Type</td>
<td>2.4 GHz wireless technology</td>
</tr>
<tr>
<td>Key Mechanism</td>
<td>Plunger</td>
</tr>
</tbody>
</table>

### Electrical

<table>
<thead>
<tr>
<th>Operating Voltage</th>
<th>2.05V to 3.2V</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery Required</td>
<td>AAA Alkaline (2)</td>
</tr>
</tbody>
</table>

### Physical Characteristics

<table>
<thead>
<tr>
<th>Height</th>
<th>25.5mm (± 0.5mm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Length</td>
<td>442.0mm (± 0.7mm)</td>
</tr>
<tr>
<td>Width</td>
<td>127.5mm (± 0.5mm)</td>
</tr>
<tr>
<td>Weight</td>
<td>425g, without batteries</td>
</tr>
</tbody>
</table>

### Environmental

<table>
<thead>
<tr>
<th>Operating Temperature</th>
<th>0°C to 40°C</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage Temperature</td>
<td>-40°C to 65°C</td>
</tr>
<tr>
<td>Operating Humidity</td>
<td>90% maximum Relative Humidity, non condensing</td>
</tr>
<tr>
<td>Storage Humidity</td>
<td>95% maximum Relative Humidity, non condensing</td>
</tr>
</tbody>
</table>

### 2.4 GHz Wireless

<table>
<thead>
<tr>
<th>Radio Transmission</th>
<th>Bi-directional communication (Transceiver)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Range</td>
<td>Up to 10 meters</td>
</tr>
</tbody>
</table>
## Mouse Specifications

### General

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Model Number</td>
<td>WM116</td>
</tr>
<tr>
<td>Connection Type</td>
<td>2.4 GHz wireless technology</td>
</tr>
<tr>
<td></td>
<td>Linux 6.x, Ubuntu, Neokylin, Free DOS, Chrome and Android</td>
</tr>
</tbody>
</table>

### Electrical

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Voltage</td>
<td>0.95 V to 1.8 V</td>
</tr>
<tr>
<td>Battery Required</td>
<td>One AA Alkaline</td>
</tr>
</tbody>
</table>

### Physical Characteristics

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
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<tbody>
<tr>
<td>Height</td>
<td>36.0mm (± 0.3 mm)</td>
</tr>
<tr>
<td>Width</td>
<td>61.0mm (± 0.3 mm)</td>
</tr>
<tr>
<td>Length</td>
<td>113.6mm (± 0.5 mm)</td>
</tr>
<tr>
<td>Weight</td>
<td>65g, without battery</td>
</tr>
</tbody>
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### Environmental

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Statutory Information

Warranty

Limited Warranty and Return Policies

Dell-branded products carry a 1-year limited hardware warranty. If purchased together with Dell system, it will follow the system warranty.

For U.S. customers:

This purchase and your use of this product are subject to Dell’s end user agreement, which you can find at www.dell.com/terms. This document contains a binding arbitration clause.

For European, Middle Eastern and African customers:

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell’s end user contract terms.
Dell may also provide an additional hardware warranty – full details of the Dell end user contract and warranty terms can be found by going to www.dell.com, selecting your country from the list at the bottom of the “home” page and then clicking the “terms and conditions” link for the end user terms or the “support” link for the warranty terms.

For non-U.S. customers:

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Certifications

Microsoft WHQL Logo

The Dell KM636 Wireless Keyboard and Mouse have passed WHQL logo testing by Microsoft Windows Hardware Quality Labs.

WHQL Logo is a certification scheme operated by Microsoft Windows Hardware Quality Labs. In this case it ensures that hardware is compatible with Microsoft Operating Systems. The keyboard and mouse are qualified through the use of WHQL test kits and have been included in the Microsoft Hardware Compatibility List.