

SAMSUNG

User Manual

HG32NE595



Thank you for purchasing this Samsung product.
To receive more complete service, please register
your product at

www.samsung.com/register

Model _____ Serial No. _____

Warning! Important Safety Instructions

Please read the Safety Instructions before using your TV.

CAUTION			Class II product: This symbol indicates that a safety connection to electrical earth (ground) is not required.
RISK OF ELECTRIC SHOCK. DO NOT OPEN.			
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). THERE ARE NO USER SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO QUALIFIED PERSONNEL.			AC voltage: Rated voltage marked with this symbol is AC voltage.
	This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.		DC voltage: Rated voltage marked with this symbol is DC voltage.
	This symbol indicates that this product has included important literature concerning operation and maintenance.		Caution. Consult instructions for use: This symbol instructs the user to consult the user manual for further safety related information.

- The slots and openings in the cabinet and in the back or bottom are provided for necessary ventilation. To ensure reliable operation of this apparatus and to protect it from overheating, these slots and openings must never be blocked or covered.
 - Do not place this apparatus in a confined space, such as a bookcase or built-in cabinet, unless proper ventilation is provided.
 - Do not place this apparatus near or over a radiator or heat register, or where it is exposed to direct sunlight.
 - Do not place vessels (vases etc.) containing water on this apparatus, as this can result in a fire or electric shock.
- Do not expose this apparatus to rain or place it near water (near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool, etc.). If this apparatus accidentally gets wet, unplug it and contact an authorized dealer immediately.
- This apparatus uses batteries. In your community, there might be environmental regulations that require you to dispose of these batteries properly. Please contact your local authorities for disposal or recycling information.
- Do not overload wall outlets, extension cords, or adaptors beyond their capacity, since this can result in fire or electric shock.
- Power-supply cords should be placed so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords at the plug end, at wall outlets, and at the point where they exit from the appliance.
- To protect this apparatus from a lightning storm, or when left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the set due to lightning and power line surges.

- Before connecting the AC power cord to the DC adaptor outlet, make sure that the voltage designation of the DC adaptor corresponds to the local electrical supply.
- Never insert anything metallic into the open parts of this apparatus. This may cause a danger of electric shock.
- To avoid electric shock, never touch the inside of this apparatus. Only a qualified technician should open this apparatus.
- Be sure to plug in the power cord until it is firmly seated. When unplugging the power cord from a wall outlet, always pull on the power cord's plug. Never unplug it by pulling on the power cord. Do not touch the power cord with wet hands.
- If this apparatus does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorized dealer or service center.
- Be sure to pull the power plug out of the outlet if the TV is to remain unused or if you are to leave the house for an extended period of time (especially when children, elderly, or disabled people will be left alone in the house).
 - Accumulated dust can cause an electric shock, an electric leakage, or a fire by causing the power cord to generate sparks and heat or by causing the insulation to deteriorate.
- Be sure to contact an authorized Samsung service center for information if you intend to install your TV in a location with heavy dust, high or low temperatures, high humidity, chemical substances, or where it will operate 24 hours a day such as in an airport, a train station, etc. Failure to do so may lead to serious damage to your TV.
- Use only a properly grounded plug and wall outlet.
 - An improper ground may cause electric shock or equipment damage. (Class I Equipment only.)
- To turn off this apparatus completely, disconnect it from the wall outlet. To ensure you can unplug this apparatus quickly if necessary, make sure that the wall outlet and power plug are readily accessible.
- Store the accessories (batteries, etc.) in a location safely out of the reach of children.
- Do not drop or strike the product. If the product is damaged, disconnect the power cord and contact a Samsung service center.
- To clean this apparatus, unplug the power cord from the wall outlet and wipe the product with a soft, dry cloth. Do not use any chemicals such as wax, benzene, alcohol, thinners, insecticide, air fresheners, lubricants, or detergents. These chemicals can damage the appearance of the TV or erase the printing on the product.
- Do not expose this apparatus to dripping or splashing.
- Do not dispose of batteries in a fire.
- Do not short-circuit, disassemble, or overheat the batteries.
- There is danger of an explosion if you replace the batteries used in the remote with the wrong type of battery. Replace only with the same or equivalent type.
- **WARNING - TO PREVENT THE SPREAD OF FIRE, KEEP CANDLES AND OTHER ITEMS WITH OPEN FLAMES AWAY FROM THIS PRODUCT AT ALL TIMES.**



Figures and illustrations in this User Manual are provided for reference only and may differ from the actual product appearance. Product design and specifications may change without notice.

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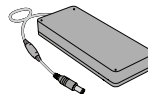
01. What's in the Box?

Remote Control & Batteries (AAA x 2)
User Manual

Warranty Card / Regulatory Guide
(Not available in some locations)
Power Cord

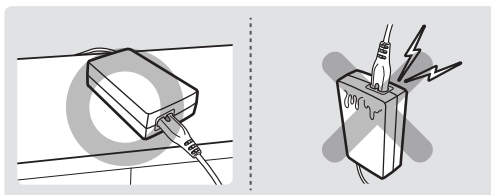


Wall Mount Adapter



Adapter

- Please make sure the following items are included with your TV. If any items are missing, contact your dealer.
- The items' colors and shapes may vary depending on the models.
- Cables not included can be purchased separately.
- Check for any accessories hidden behind or in the packing materials when opening the box.



Warning: Screens can be damaged from direct pressure when handled incorrectly. We recommend lifting the TV at the edges, as shown.



02.Assembling the TV

Mounting the TV on the Wall Using the Wall Mount Kit (Optional)

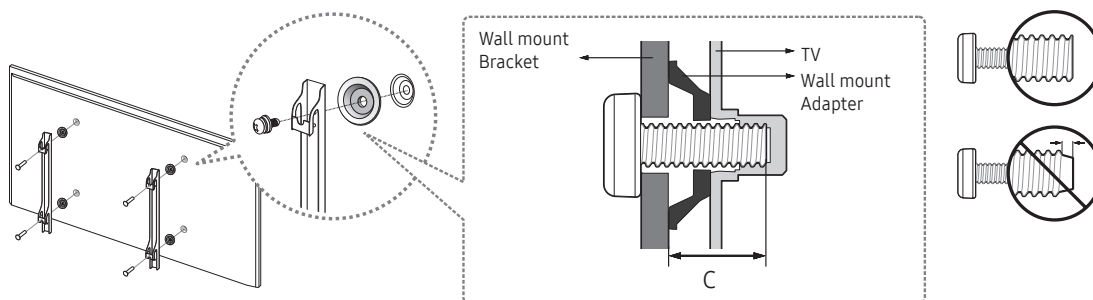


If you mount this product on a wall, it should be mounted only as recommended by the manufacturer. Unless it is correctly mounted, the product may slide or fall, causing serious injury to a child or adult, and serious damage to the product.

Installing the Wall Mount Kit

You can mount the TV on the wall using a wall mount kit (sold separately). For a model providing the wall mount adapters, install them as shown in the figure before installing any wall mount kit.

- Refer to the installation manual included with the Samsung wall mount kit.

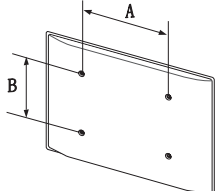


For detailed information about installing the wall mount, see the instructions provided with the wall mount kit. We recommend that you contact a technician for assistance when installing the wall mount bracket. We do not advise you to do it yourself. Samsung Electronics is not responsible for any damage to the product or injury to yourself or others if you choose to install the wall mount on your own.

VESA Wall Mount Kit Notes and Specifications

Install your wall mount on a solid wall perpendicular to the floor. Before attaching the wall mount to surfaces other than plaster board, please contact your nearest dealer for additional information. If you install the TV on a ceiling or slanted wall, it may fall and result in severe personal injury.

- Standard dimensions for wall mount kits are shown in the table below.
- Samsung wall mount kits contain a detailed installation manual, and all parts necessary for assembly are provided.
- Do not use screws that do not comply with VESA standard screw specifications.
- Do not use screws that are longer than the standard length or do not comply with VESA standard screw specifications. Screws that are too long may cause damage to the inside of the TV set.
- For wall mounts that do not comply with the VESA standard screw specifications, the length of the screws may differ depending on the wall mount specifications.
- Do not fasten the screws too firmly. This may damage the product or cause the product to fall, leading to personal injury. Samsung is not liable for these kinds of accidents.
- Samsung is not liable for product damage or personal injury when a non-VESA or non-specified wall mount is used or the consumer fails to follow the product installation instructions.
- Do not mount the TV at more than a 15 degree tilt.
- Always have two people mount the TV on to a wall.
- When using a third-party wall mount, note that the assembling screw length(C) is shown below.

Product Family	TV size in inches	VESA screw hole specs (A * B) in millimeters	C (mm)	Standard Screw	Quantity	
Hospitality LED TV	32	200 X 200	31.3 ~ 32.3	M8	4	



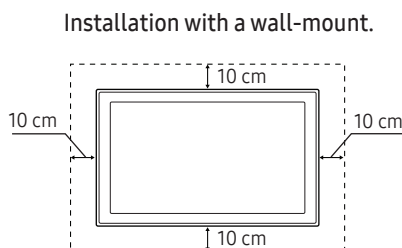
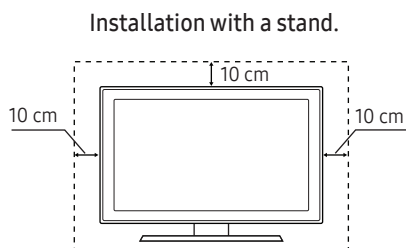
Do not install your Wall Mount Kit while your TV is turned on. It may result in personal injury from electric shock.

Providing Proper Ventilation for Your TV

When you install your TV, maintain a distance of at least 10 cm between the TV and other objects (walls, cabinet sides, etc.) to ensure proper ventilation. Failing to maintain proper ventilation may result in a fire or a problem with the product caused by an increase in its internal temperature.

If you use parts provided by another manufacturer, it may cause difficulties with the product or result in injury caused by the product falling.

- Whether you install your TV using a stand or a wall-mount, we strongly recommend you use parts provided by Samsung Electronics only.



Other Warnings

- The actual appearance of the TV may differ from the images in this manual, depending on the model.
- Be careful when you touch the TV. Some parts can be warm or hot.

Securing the TV to the Wall



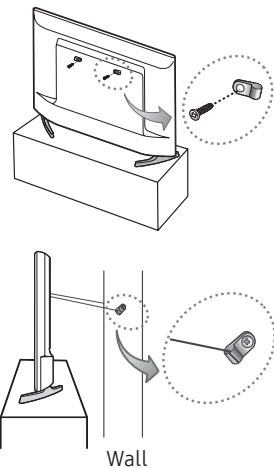
Caution: Pulling, pushing, or climbing on the TV may cause the TV to fall. In particular, ensure your children do not hang on or destabilize the TV. Doing so may cause the TV to tip over, causing serious injuries or death. Follow all safety precautions provided in the Safety Flyer included with your TV. For added stability and safety, you can purchase and install the anti-fall device as described below.

To Avoid the TV from Falling:

1. Put the screws into the clamps and firmly fasten them onto the wall. Confirm that the screws have been firmly installed onto the wall.
 - You may need additional material such as an anchor depending on the type of wall.
 - Since the necessary clamps, screws, and string are not supplied, please purchase these additionally.
2. Remove the screws from the back center of the TV, put the screws into the clamps, and then fasten the screws onto the TV again.
 - Screws may not be supplied with the product. In this case, please purchase the screws of the following specifications.
 - Screw Specifications
 - For a 32 inch: M6
3. Connect the clamps fixed onto the TV and the clamps fixed onto the wall with a strong cable and then tie the string tightly.

NOTE

- Install the TV near to the wall so that it does not fall backwards.
 - It is safe to connect the string so that the clamps fixed on the wall are equal to or lower than the clamps fixed on the TV.
 - Untie the string before moving the TV.
4. Verify all connections are properly secured. Periodically check the connections for any sign of fatigue or failure. If you have any doubt about the security of your connections, contact a professional installer.



03.Connections

Switching Between Video Sources

Press the **SOURCE** button to switch between devices connected to the TV.

For example, to switch to a game console connected to the second HDMI connector, press the **SOURCE** button. From the **Source** list, select **HDMI2**.

- The connector names may vary depending on the product.
- The TV does not support HDDs (Hard Disk Drives) connected to the USB port.

The following options are also available on the **Source** screen:

- Option menu (Tools)
Using your remote, highlight the source you want to assign a device name to.
Open the option menu using your remote.
 - The available options for each of the connectors may vary.

Edit Name

You can rename devices connected to the TV to more easily identify external sources. For example, you can designate a computer connected to the TV via an HDMI-DVI cable as **DVI PC**. Alternatively, simply designate a computer connected to the TV via an HDMI cable as **PC**. You can also designate an AV device connected to the TV via an HDMI-DVI cable as **DVI Devices**.

Information

View detailed information about the connected devices.

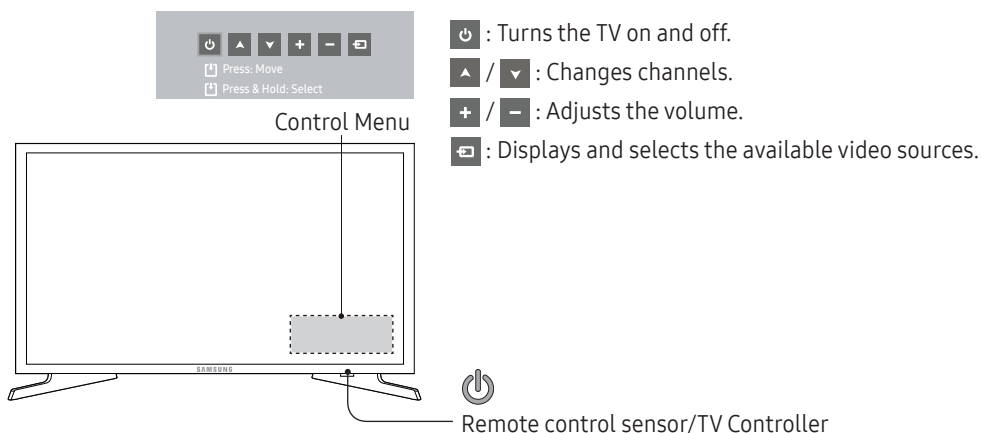
Remove USB

Remove the USB device from the list safely. This function is only available when the USB device selected.

04.Performing the initial setup

Turning on the TV

The TV's Controller on the bottom right side of the TV, lets you control the TV without the remote control.

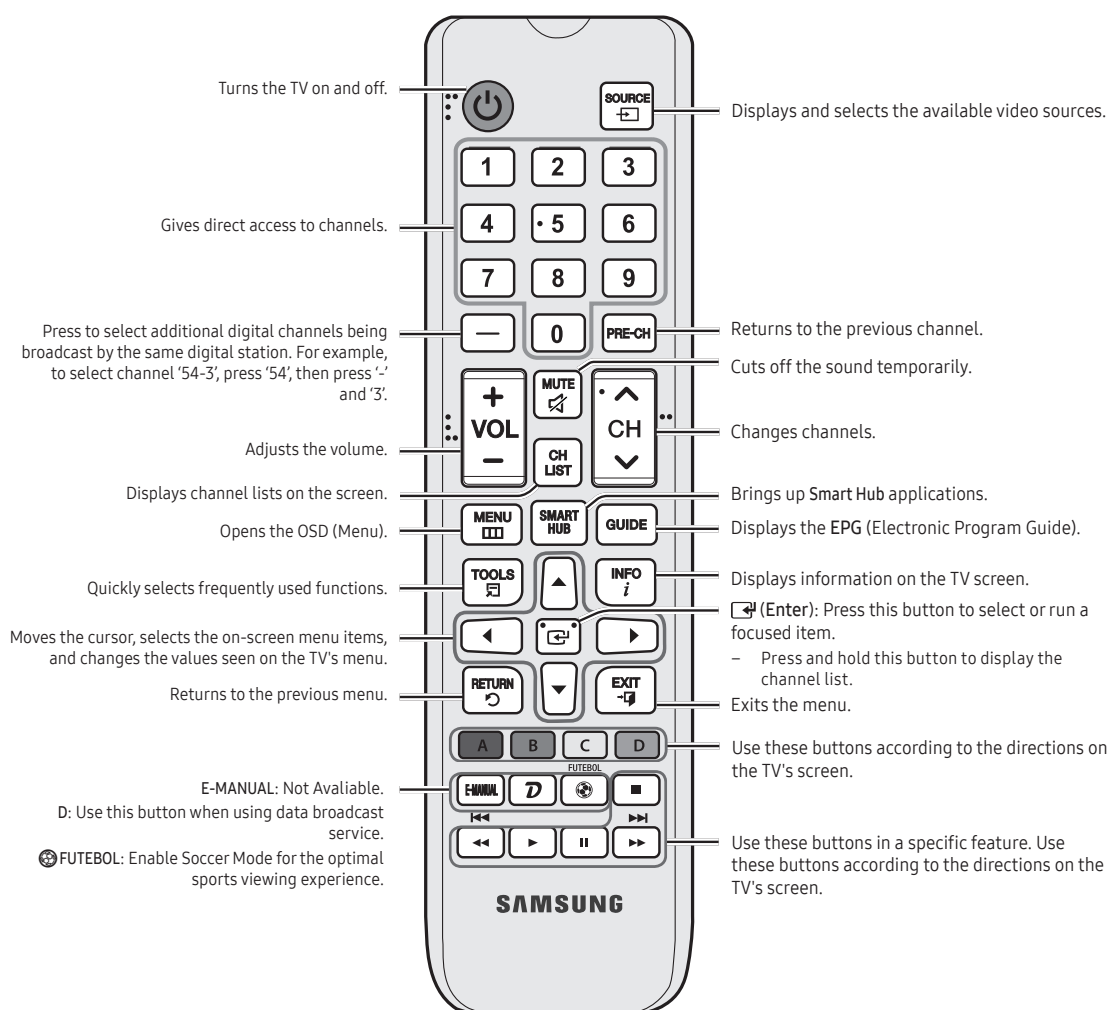


- If you press it first, the control menu appears. You can select the function by pressing and holding the TV's controller.
- The product color and shape may vary depending on the model.
- With the TV's Controller, you cannot perform other operations except for turning the TV on or off, changing the channel, adjusting the volume, and switching the input source.

05.How to use the remote control

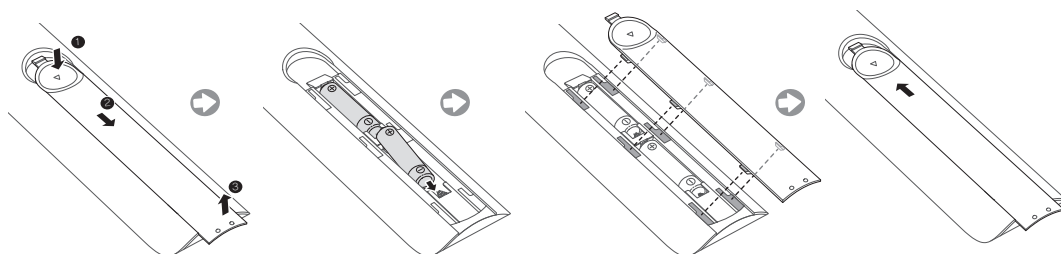
Using the Remote Control

- This remote control has Braille points on the Power, Channel, and Volume buttons and can be used by visually impaired persons.
- The button names above may be differ from the actual names.



Inserting the Batteries (AAA X 2)

Match the polarity of the batteries to the symbols in the battery compartment.



- Use the remote control within 7m of the TV.
- Bright light may affect the performance of the remote control. Avoid using when near special fluorescent lights or neon signs.
- The color and shape may vary depending on the model.

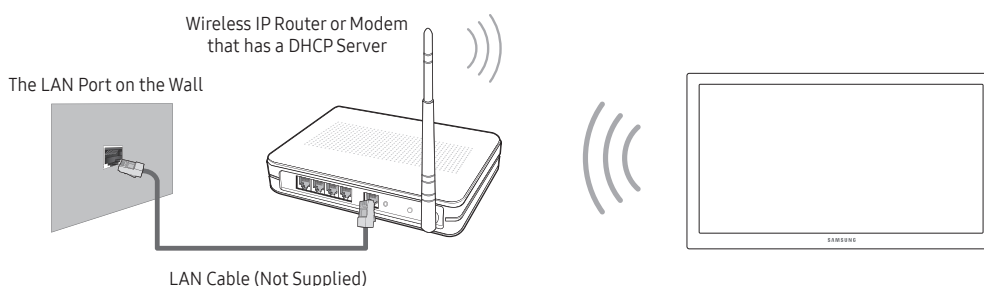
06.Setting Up and Using a Smart TV

Connecting to a Network

Connecting the TV to a network gives you access to online services such as Smart Hub and lets you update the TV's software online directly from Samsung.com.

Network Connection - Wireless

Connect the TV to the Internet using a standard wireless router or modem.



Wireless Network Precautions

- This TV supports the IEEE 802.11a/b/g /n communication protocols. Samsung recommends using IEEE 802.11n. Otherwise, when you play video over a network connection, the video may not play smoothly.
- To use a wireless network, the TV must be connected to a wireless router or modem. If the wireless router supports DHCP, the TV can use a DHCP or static IP address to connect to the wireless network.
- Select a channel that is not currently in use for the wireless router. If the channel set for the wireless router is currently being used by another device, the result is usually interference and/or a communications failure.
- Most wireless networks have an optional security system. To enable a wireless network's security system, you need to create a security key using characters and numbers, and then enter that key into the router through its menu. You then must enter this security key into any other devices you want to connect to the wireless network.

Network Security Protocols

The TV only supports the following wireless network security protocols:

- Authentication Modes: WEP, WPAPSK, WPA2PSK
- Encryption Types: WEP, TKIP, AES

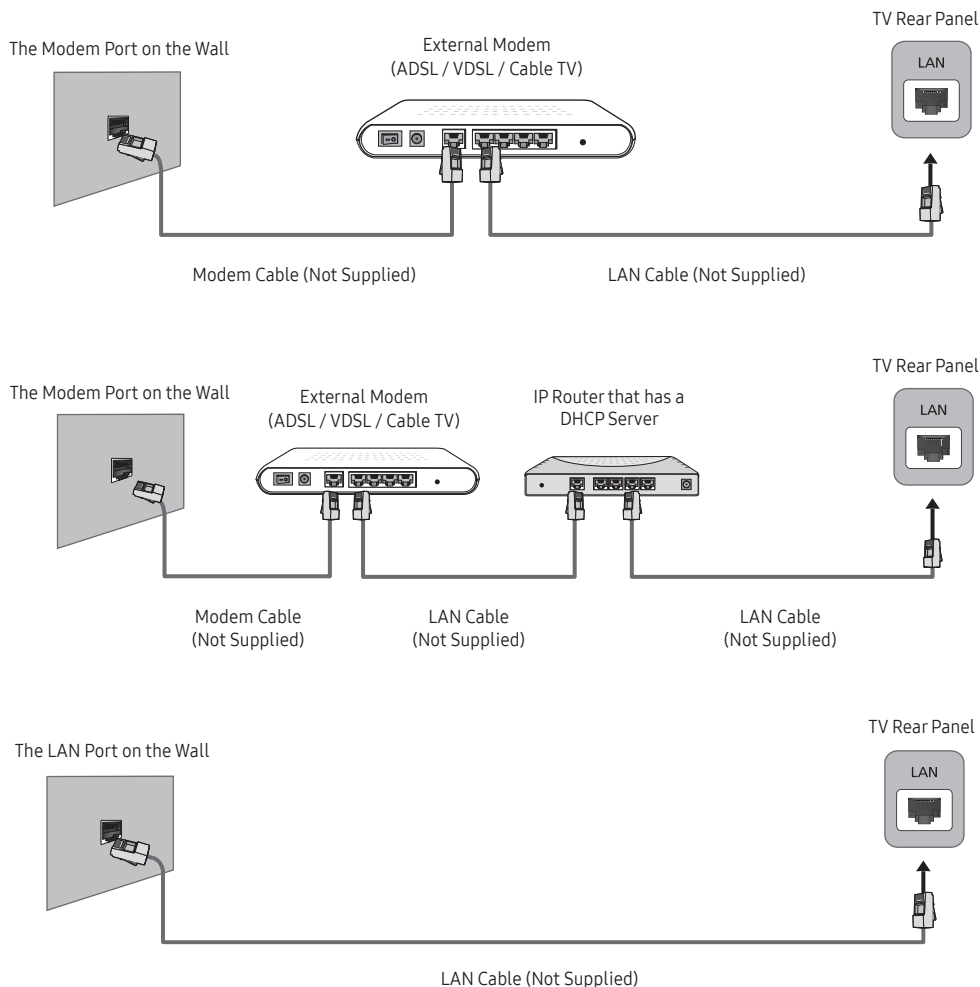
In compliance with the newest Wi-Fi certification specifications, Samsung TVs do not support WEP or TKIP security encryption in networks running in the 802.11n mode.

If the wireless router supports WPS (Wi-Fi Protected Setup), you can connect the TV to your network using PBC (Push Button Configuration) or a PIN (Personal Identification Number). WPS automatically configures the SSID and WPA key settings.

Your Smart TV cannot connect to uncertified wireless routers.

Network Connection - Wired

There are three main ways to connect your TV to your network using cable, depending on your network setup. They are illustrated below:



- The TV does not support network speeds less than or equal to 10Mbps.
- Use Cat 7 cable for the connection.

07. Troubleshooting and Maintenance

Troubleshooting

If the TV seems to have a problem, first review this list of possible problems and solutions. If none of the troubleshooting tips apply, visit www.samsung.com/support or call Samsung Customer Service.

Issues	Solutions and Explanations
Flickering and Dimming	If your Samsung Television is flickering or dimming sporadically, you may need to disable some of the energy efficiency features. Disable Energy Saving (System > Eco Solution > Energy Saving) and check again.
Component Connections / Screen Color	If you find that the color on your Samsung television screen is not correct or the black and white colors are off, run a Self Diagnosis Picture Test (Support > Self Diagnosis > Picture Test). If the picture problem is caused by the TV, the problem should be visible in the Picture Test. If the problem is not visible, next confirm that the TV's video input ports are connected to the correct external video device output ports and that none of the connections are loose. Finally, if possible, test your external video devices by connecting them to another TV.
Screen Brightness	If you find that the colors on your Samsung TV are correct but just a little too dark or bright, try adjusting the following settings first. Navigate to Picture and adjust Backlight, Contrast, Brightness, Sharpness, Color, Tint (G/R) and other picture quality adjustment settings.
Unwanted Powering Off	If your Samsung TV appears to turn off by itself, try disabling some of the TV's energy efficiency and automatic off features. Check if Sleep Timer (System > Time > Sleep Timer) has been enabled. Sleep Timer automatically turns off the TV after an amount of time that you select. If the Sleep Timer has not been enabled, see if No Signal Power Off (System > Eco Solution > No Signal Power Off) or Auto Power Off (System > Eco Solution > Auto Power Off) has been enabled. No Signal Power Off turns off the TV if no signal has been received by the TV for a specified period time. Auto Power Off turns off the TV if there has been no user input in four hours.
Trouble Powering On	When the TV is turned on, the remote control receiver flashes 5 times before the screen turns on. If you find that you are having problems powering on your Samsung television, there are a number of things to check before calling the service department. If the power cord is connected properly and the remote control is operating normally, the problem might be with the antenna cable connection or the cable/satellite box not being turned on. Check the antenna connection or turn on the cable/satellite box.
Stand Assembly	If you have any trouble assembling the stand, review the stand assembly instruction in the Quick Start Guide.
Cannot Find a Channel	Re-run Setup (Go to Menu > System > Setup) or run Auto Program. (Go to Menu > Broadcasting > Auto Program).

Issues	Solutions and Explanations
The TV won't turn on.	Make sure the AC power cord is securely plugged in to the wall outlet and the TV. Make sure the wall outlet is working. Try pressing the  button on the TV to make sure the problem is not the remote. If the TV turns on, refer to "Remote control does not work" below.
There is no picture/video.	Check the cable connections. Remove and reconnect all cables connected to the TV and external devices. Set the video outputs of your external devices (Cable/Sat Box, DVD, Blu-ray etc) to match the TV's input connections. For example, if an external device's output is HDMI, it should be connected to an HDMI input on the TV. Make sure your connected devices are powered on. Be sure to select the correct input source. Reboot the connected device by unplugging it, and then reconnecting the device's power cable.
The remote control does not work.	Replace the remote control batteries. Make sure the batteries are installed with their poles (+/-) in the correct direction. Clean the sensor's transmission window on the remote. Try pointing the remote directly at the TV from 1.5~1.8m away.
The cable/set top box remote control doesn't turn the TV on or off or adjust the volume.	Program the Cable/Set remote control to operate the TV. Refer to the Cable/Set-Top-Box user manual for the SAMSUNG TV code.

- This TFT LED panel uses a panel consisting of sub pixels which require sophisticated technology to produce. There may be, however, a few bright or dark pixels on the screen. These pixels will have no impact on the performance of the product.
- To keep your TV in optimum condition, upgrade to the latest software. Use the Update Now or Auto Update functions on the TV's menu (Screen Menu > Support > Software Update > Update now or Screen Menu > Support > Software Update > Auto Update).

Remote Support?

Samsung Remote Support service offers you one-on-one support with a Samsung Technician who can remotely:

- Diagnose your TV
- Adjust the TV settings for you
- Perform a factory reset on your TV
- Install recommended firmware updates

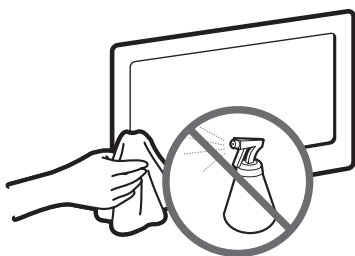
How Does Remote Support Work?

Having a Samsung Tech remotely service your TV is easy.

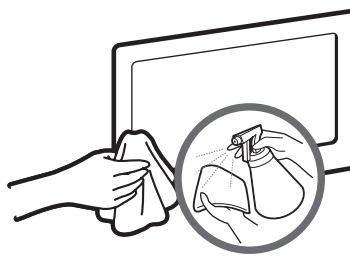
1. Call the **Samsung Contact Center** and ask for remote support.
2. Open the menu on your TV and go to the **Support** section.
3. Select Remote Management and **Provide the Pin#** to the agent.
4. The agent will then **access your TV**. That's it!

Storage and Maintenance

- If a sticker was attached to the TV screen, some debris can remain after you remove the sticker. Please clean the debris off before watching TV.
- The exterior and screen of the product can get scratched during cleaning. Be sure to wipe the exterior and screen carefully using a soft cloth to prevent scratches.



Do not spray water directly onto the product. Any liquid that goes into the product may cause a failure, fire, or electric shock.



Clean the product with a soft cloth dampened with a small amount of water. Do not use a flammable liquid (e.g. benzene, thinners) or a cleaning agent.

08.Specifications and other information

Specifications

Environmental Considerations	
Operating Temperature	50°F to 104°F (10°C to 40°C)
Operating Humidity	10% to 80%, non-condensing
Storage Temperature	-4°F to 113°F (-20°C to 45°C)
Storage Humidity	5% to 95%, non-condensing
Stand Swivel (Left / Right)	0°
Model Name	HG32NE595
Display Resolution	1366 x 768
Screen Size (Diagonal)	32" Class (31.5 measured diagonally)
Power Consumption	
Normal operation	DC 19V 39W
Standby	< 1W
Sound (Output)	10W (5W+5W)
Dimensions (W x H x D)	
Body	745.4 x 442.2 x 69.0 mm
With stand	745.4 x 463.1 x 150.5 mm
Weight	
Without Stand	3.7 kg
With Stand	3.8 kg

Design and specifications are subject to change without prior notice.

- The actual appearance of the TV may differ from the images in this manual, depending on the model.
- For information about the power supply, and more information about power consumption, refer to the label attached to the product.
- The above stated weight may be vary according to area.

Standby mode

To decrease power consumption, unplug the power cord when you don't intend to use the TV for a long time.

Licenses



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.



Still image warning

Avoid displaying still images (such as jpeg picture files), still image elements (such as TV channel logos, stock or news bars at the screen bottom etc.), or programs in panorama or 4:3 image format on the screen. Constantly displaying still pictures can cause image burn-in on the LED screen, which will affect image quality. To reduce risk of this effect, please follow the recommendations below:

- Avoid displaying the same TV channel for long periods.
- Always try to display any image in full screen. Use the TV set's picture format menu for the best possible match.
- Reduce brightness and contrast to avoid the appearance of after-images.
- Use all TV features designed to reduce image retention and screen burn.

Important Warranty Information Regarding Television Format Viewing

- See the warranty card for more information on warranty terms.

Wide screen format LED Displays (16:9, the aspect ratio of the screen width to height) are primarily designed to view wide screen format full-motion video. The images displayed on them should primarily be in the wide screen 16:9 ratio format, or expanded to fill the screen if your model offers this feature and the images are constantly moving. Displaying stationary graphics and images on screen, such as the dark sidebars on no expanded standard format television video and programming, should be limited to no more than 5% of the total television viewing per week.

Additionally, viewing other stationary images and text such as stock market reports, video game displays, station logos, web sites or computer graphics and patterns, should be limited as described above for all televisions. Displaying stationary images that exceed the above guidelines can cause uneven aging of LED Displays that leave subtle, but permanent burned-in ghost images in the LED picture. To avoid this, vary the programming and images, and primarily display full screen moving images, not stationary patterns or dark bars. On LED models that offer picture sizing features, use these controls to view different formats as a full screen picture.

Be careful in the selection and duration of television formats used for viewing. Uneven LED aging as a result of format selection and use, as well as burned in images, are not covered by your Samsung limited warranty.

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SAMSUNG

Contate a Samsung Internacional

Se você tem dúvidas ou comentários sobre os nossos produtos, por favor contate a linha de apoio aos Clientes Samsung.

País	Assistência Técnica ☎	Web Site
ARGENTINA	0800-555-SAMSUNG(7267)	www.samsung.com.ar
URUGUAY	0800-SAMS(7267)	www.samsung.com/uy
PARAGUAY	0800-11-SAMS(7267)	www.samsung.com/py
BRAZIL	0800-124-421 (Demais cidades e regiões) 4004-0000 (Capitais e grandes centros)	www.samsung.com/br/support
CHILE	800-SAMSUNG(726-7864) [HHP] 2-24828200	www.samsung.com/cl/support
BOLIVIA	800-10-7260	www.samsung.com/cl/support
COLOMBIA	Bogotá en el 600 12 72 Sin costo en todo el país 01 8000 112 112 Y desde tu celular #726	www.samsung.com/co/support
COSTA RICA	00-800-1-SAMSUNG (726-7864)	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
DOMINICAN REPUBLIC	1-800-751-2676	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
ECUADOR	1-800-SAMSUNG (72-6786)	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
EL SALVADOR	8000-SAMSUNG (726-7864)	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
GUATEMALA	1-800-299-0033	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
HONDURAS	800-2791-9111	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
JAMAICA	1-800-SAMSUNG (726-7864)	www.samsung.com/latin_en/support (English)
NICARAGUA	001-800-5077267	www.samsung.com/latin/support (Spanish) www.samsung.com/latin_en/support (English)
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